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Patrick F. Schmutzer

(FORM UPDATED: 08/11/2010

WISCONSIN STATE LEGISLATURE ... PUBLIC HEARING - COMMITTEE RECORDS

2009-10

(session year)

Senate

(Assembly, Senate or Joint)

Committee on ... Transportation, Tourism, Forestry, and Natural Resources (SC-TTFNR)

COMMITTEE NOTICES ...

- Committee Reports ... CR
- Executive Sessions ... ES
- Public Hearings ... PH

INFORMATION COLLECTED BY COMMITTEE FOR AND AGAINST PROPOSAL

- Appointments ... Appt (w/Record of Comm. Proceedings)
- Clearinghouse Rules ... CRule (w/Record of Comm. Proceedings)
- Hearing Records ... bills and resolutions (w/Record of Comm. Proceedings)

(ab = Assembly Bill)

(ar = Assembly Resolution)

(ajr = Assembly Joint Resolution)

(sb = Senate Bill)

(**sr** = Senate Resolution)

(sir = Senate Joint Resolution)

Miscellaneous ... Misc

^{*} Contents organized for archiving by: Mike Barman (LRB) (June/2012)

Senate

Record of Committee Proceedings

Committee on Transportation, Tourism, Forestry, and Natural Resources

Schmutzer, Patrick, of Franksville, as a member of the Snowmobile Recreational Council, to serve for the term ending July 1, 2013.

March 15, 2010

Referred to Committee on Transportation, Tourism, Forestry, and Natural Resources.

April 1, 2010

PUBLIC HEARING HELD

Present:

(7) Senators Holperin, Sullivan, Plale, Hansen, Leibham, Kedzie and

Grothman.

Absent:

(0) None.

Appearances For

• Patrick Schmutzer, Franksville

Appearances Against

• None.

Appearances for Information Only

None.

Registrations For

• Libby Gerds, Madison — Office of Governor Doyle

Registrations Against

• None.

Registrations for Information Only

None.

April 1, 2010 **EXECUTIVE SESSION HELD**

Present: (7) Senators Holperin, Sullivan, Plale, Hansen, Leibham, Kedzie and

Grothman.

None.

Absent: (0)

Moved by Senator Sullivan, seconded by Senator Hansen that **Schmutzer**, **Patrick** be recommended for confirmation.

Ayes: (7) Senators Holperin, Sullivan, Plale, Hansen, Leibham, Kedzie and Grothman.

Noes: (0) None.

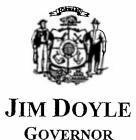
CONFIRMATION RECOMMENDED, Ayes 7, Noes 0

Elizabeth Novak Committee Clerk



WISCONSIN STATE LEGISLATURE





STATE OF WISCONSIN

March 11, 2010

To the Honorable, the Senate:

I am pleased to nominate and with the advice and consent of the Senate, do appoint Patrick Schmutzer to be a Northern Area Representative on the Snowmobile Recreational Council to serve a term expiring July 1, 2013.

Mr. Schmutzer will be available to the Senate for hearings and my staff will assist in any way they can.

Respectfully submitted,

Jim Doyle

Mail or fex to: Wisconsin Government Accountability Board, P.O. Box 7984, Madison, WI 53707-7984; Fax: (608) 264-9319

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7. AGENT, REPRESENTATIVE OR SPOKESPERSON. List each organization that authorized you or a family member to represent it in its dealings with others as an attorney-at-law, agent, spokesperson, or representative (unless listed in item 2, 3, or 6.)

Patrick F. Schmutzer

3715 Lynndale Drive · Franksville, WI 53126 · (262) 884-9034/(414) 405-6578 · dntsne1@hotmail.com

Information Technology Manager, Senior Technical Analyst, and Project manager focused on wireless projects, service solutions, and overall troubleshooting relative to IT/telecom services. Address complex problems, handling level-two and level-three support, while overseeing solution logistics (development, integration, testing, and strategic planning). Manage three analysts and tech support teams fulfilling on-going technology enhancement project and overseeing complete project phases and design development. Navigate between internal clients, project managers, and technical teams.

Head simultaneous projects, focusing energies on directing teams, ensuring projects are completed without (or minimal) disruption to internal and select external customers. Address concerns with internal customers and IT personnel, conducting a complete analysis before determining a proposed equipment or process change/enhancement. Propose changes and improvements that enhance customer service and solutions while cutting costly overhead whenever possible. Direct daily project facets with vendors, ensuring complete advisement and direction on project specs. Research, select, and manage daily project management facets with vendors, overseeing project specs to handling RFPs/RFIs, contracts, change orders, and addressing project budgeting.

Professional Experience

Senior Technical Analyst/Supervisor · Verizon Wireless, Milwaukee, WI · 1999 – present (Manage 3 technical analysts within the WI market (hold 100% employee retention rate for the last 5 years), combined with 15 matrix employees handling wireless projects as part of the Midwest Wireless Data SME team, for this leading telecomm company. Provide solutions and services applicable to VOIP, cell phone, voice data, and email services, shifting energy between tickets and project work. Provide Level 2/3 issue resolution.)

- Provide senior-level server, desktop, wireless device, and LAN / WAN support, as well as, serve as senior analyst responsible for product testing, system functionality, equipment and tool purchases, and overall project management. Support 29 retail locations, 3 business offices, 20 servers, 500 desktops/laptops, and 600 users. Direct loading, configuration, and troubleshooting of routers/switches.
- Oversee and manage complete retail and business office projects for the WI team overseeing projects. Direct complete project management phases, including project budgeting, project phase development, on-time team delivery, and streamlining team collaboration.
- □ Served as project manager and lead analyst on projects, including retail store builds, retail kiosk builds, and business office builds and closure projects; held 100% on-time completion rate since 2001.
- Acted as Associate Director for IL and WI technical department, managing a team of 18 senior analysts, analysts, and contractors. Directed and monitored daily functions, tracking project phases and keeping momentum amongst staff.
- □ Research, interview, and make hire recommendations based on the jobseekers' credentials in alignment with company needs. Participate and consult on initial interviews, as well as, follow-up second and third interviews as needed. Discuss IT topics with candidates and ask situational interview questions.
- Oversee and manage operational and project budgets; \$500,000 \$1M for projects and
 \$250,000 to \$500,000 for operations. Track budgetary line items for compliance, as well as, to control costs and ensure projects are completed under budget.
- □ Work with team members to obtain higher service-level agreements (SLAs) while making customer service a priority; increased 2007 team SLAs by 24% year over year. Assist with writing requests for information, statements of work, service-level agreements, and contracts terms.
- O Serve as Subject Matter Expert (SME) and consultant to core Midwest Regional Teams, including wireless data, regional server, regional exchange, anti-virus and patching, retail team, and emergency response (WI/IL). Maintain an open line of communication at all times.
- Develop curricula and train on core network, server, and end-user topics, including ticketing systems, customer service request systems, and server training. Direct training schedules and class outlines accordingly. Conduct small to large group training sessions with support and management staff in attendance.
- Participate within think-tank type teams assigned with identifying and integrating new technologies that optimize client experience while increasing productivity.
- Test, train, and launch new products internally to the IT team and the end-user community, deploying technologies on the voice and data side. Manage and lead large projects for the Midwest Area.

Patrick F. Schmutzer

(Professional Career, cont'd)

- Developed several Blackberry training manuals and installation documents; i.e. manual covering installation procedures of the enterprise server; troubleshooting tips with the devices; and, installation document for the desktop manager.
- Assisted with select asset management projects, researching and selecting asset management software for compatibility, functionality, and solutions quality. Performed in-depth testing before proposing the development and rollout of an internal application to handle asset maintenance.
- Deployed HP Open View to monitor servers and special work stations; integrated alerts to administrators which increased server and work station up-time to 99.9% which subsequently improved network functionality and offered increased performance.
- Researched and selected new vendors accordingly; i.e. selected a printer supply vendor which saved the company approximately \$20,000 per year for both the Illinois and Wisconsin locations. Compiled an indepth cost comparison report which was presented to management for approval.
- ☐ Awarded Best Support and Deployment of New Technology for Midwest area in 2007

 Scope of projects handled ...
- *Blackberry Enterprise Servers Created and implemented retention policies for enterprise Blackberry Enterprise servers, applying to 9000+ devices; saved the company \$175 per Cal (\$175,000 the 1st year).
- *POS Equipment Developed a new package processing for POS machines, which saved countless hours during the set-up stage. Cut setup time by 40%, as well as, saving thousands from administrative costs.
- *Evolution Store Team Worked on the national "Evolution store" team assigned with creating new design/standard stores. Evaluated technology components and made suggestions accordingly.
- *Vendor Selection Researched and changed wiring vendor from AT&T to Roman Electric (Tech-Net), saving several days per store in setup time; equivalent to an estimated \$75,000 in combined savings. Relationship resulted in Roman Electric becoming a client, generating a \$100,000 sale.

Technical Skills

Operating Systems: MS Windows NT, XP Pro, Windows 2000, Windows 2000 Advanced Server, Windows 2003 Server R2, SCO UNIX

Languages: HTML, Visual Basic, JavaScript, Action Script Phone Systems: Meridian PBX, Octel Voicemail, Cisco VOIP

Software: Adobe Products, Blackberry, Citrix, CommVault, DameWare Utilities, HFNetCheckPro, HP Open View, Lotus, McAfee suites, Microsoft Exchange Administrator, Office, Project, SharePoint, SMS, SQL, SUS, Visio, Net Vigil, Nortel Products, PeopleSoft, Reflections, Remedy, Symantec Suite, Trend Micro

Charity Involvement & Website Development

Donated websites for charity, including ...

The Milwaukee Area Toy Swap — non-profit toy swap for families in need The Gene Johann Memorial Trap Shoot — proceeds to childhood cancer charities Lance Bade — USA shooting team member and three-time Olympian

Education, Certifications & Advanced Training

Masters of Management · University of Phoenix, Brookfield, WI · 2007 BS, Information Technology · University of Phoenix, Brookfield, WI · 2005

Microsoft Certified Professional (MCP) · 2003

Training: Managing MS Windows 2000 Network Environment/Network and Operating System Essentials/Server & Network Infrastructure Implementation, Implementing and Administering MS Windows 2000 Directory Services, Course ICND v 2.0, Interconnecting Cisco Networking Devices, Implementing and Managing MS Exchange 2003, Citrix Presentation Server 4.0: Administration, Research in Motion, Blackberry Enterprise Server 4.0, CommVault Systems, CommVault QiNetix/Galaxy, Macromedia Flash 8, Macromedia Dreamweaver 8, Hand Coding with CSS/JavaScript, PMP 1-2-3: A Guide to Preparing for the PMP Exam