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(FORM UPDATED: 08/11/2010)

WISCONSIN STATE LEGISLATURE ... PUBLIC HEARING - COMMITTEE RECORDS

2011-12

(session year)

Senate

(Assembly, Senate or Joint)

Committee on ... Labor, Public Safety, and Urban Affairs (SC-LPSUA)

COMMITTEE NOTICES ...

- Committee Reports ... **CR**
- Executive Sessions ... **ES**
- Public Hearings ... **PH**

INFORMATION COLLECTED BY COMMITTEE FOR AND AGAINST PROPOSAL

- Appointments ... **Appt** (w/Record of Comm. Proceedings)
- Clearinghouse Rules ... **CRule** (w/Record of Comm. Proceedings)
- Hearing Records ... bills and resolutions (w/Record of Comm. Proceedings)
 - (**ab** = Assembly Bill) (**ar** = Assembly Resolution) (**ajr** = Assembly Joint Resolution)
 - (**sb** = Senate Bill) (**sr** = Senate Resolution) (**sjr** = Senate Joint Resolution)
- Miscellaneous ... **Misc**

* Contents organized for archiving by: Mike Barman (LRB) (July/2012)



Van H. Wanggaard
Wisconsin State Senator

Date?

Secretary Dave Ross
Department of Safety & Professional Services
PO Box 8935
Madison, WI 53708

Dear Secretary Ross:

Recently, the Committee on Labor, Public Safety, and Urban Affairs requested modifications to Clearinghouse Rule 11-011 (the "Rule"), from the Barbering and Cosmetology Examining Board (the "Board"). As Committee Chair, I believe it may be helpful to share some of the thoughts of committee members relating to the Rule.

1. Generally, committee members are skeptical that continuing education is necessary in this industry. Several surrounding states (Minnesota, Illinois and Michigan) require no continuing education for barbers. Minnesota and Michigan do not require continuing education for cosmetologists. It is unclear why Wisconsin would be unique among its surrounding states in requiring or needing continuing education. If the Board wishes to pursue continuing education, the Board should provide specific evidence indicating the need for continuing education.
2. To the extent possible, separate licenses should be made available to barbers and cosmetologists.
3. Twelve hours of continuing education is excessive, as is six hours. Three hours may be a more appropriate requirement. This is especially true given the scant, if any, evidence of a sanitation problem. When appearing before the Committee, the Department could provide only anecdotal evidence of sanitation issues. If this is the Board's concern, continuing education should be limited to sanitation issues.
4. To the extent possible, a "non-practicing" cosmetologist should have access to a license that reflects their non-practicing status, similar to those available to lawyers and other professionals.
5. To the extent possible, and perhaps in lieu of continuing education, the Board could create an interactive website with sanitation and new regulation updates.

On behalf of the Committee, thank you for agreeing to make modifications to the Rule. If you or the Board require additional information, please feel free to contact my office.

Regards,

Van Wanggaard
Chair, Committee on Labor, Public Safety and Urban Affairs

Serving Racine County - Senate District 21

BARBERING AND COSMETOLOGY EXAMINING BOARD

PERCENT OF INSPECTIONS COMPLETED INVOLVING SANITATION/SAFETY ISSUES *				
YEAR 2011 (as of 08/31/2011)	YEAR 2010	YEAR 2009	YEAR 2008	YEAR 2007
65%	48%	51%	42%	.28%
<p>*Reflects violations found after credential holder applied for license and filled out the Compliance Inspection Report signing an affidavit attesting that they are in compliance with all. Reference handouts.</p>				
PERCENT OF RESPONDENT COMPLAINTS OPENED AND SUBSEQUENTLY CLOSED FORMALLY OR WITH INVESTIGATION INVOLVING SANITATION/SAFETY ISSUES				
YEAR 2011 (as of 08/31/2011)	YEAR 2010	YEAR 2009	YEAR 2008	YEAR 2007
49%	67%	56%	60%	64%

BARBERING AND COSMETOLOGY EXAMINING BOARD
RESPONDENTS CLOSED FROM 01/01/2009 - 08/10/2011
TOTAL NUMBER OF RESPONDENTS CLOSED: 995

	CLOSED WITH INVESTIGATION			TOTAL	
	CLOSED FORMALLY	CLOSED AT SCREENING	CLOSED WITH INVESTIGATION		
	293	188	514	995	
*CATEGORY	CLOSED FORMALLY NUMBER	CLOSED WITH INVESTIGATION NUMBER	CLOSED WITH INVESTIGATION PERCENT	TOTAL NUMBER	TOTAL PERCENT
Advertising violation	0	10	2%	10	1%
Fraud/Deceptive practice	1	13	2%	14	2%
Negligence/Incompetence	72	90	16%	162	18%
Unlicensed activity	182	341	62%	523	59%
Unprofessional conduct	39	48	9%	87	10%
Violation of related law	5	7	1%	12	1%
Not recorded	29	42	8%	71	8%
TOTAL	328	551	100%	879	100%

* Complaints closed at screening do not have a complaint category recorded. Therefore, closed at screening is not included in the category information above.

* A respondent may have more than one complaint category.

BARBERING AND COSMETOLOGY EXAMINING BOARD
COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
09 BAC 001	Nguyen, Binh	085-3525	01/05/09	Closed at Screening	C alleges that R's are possibly using MMA at their establishment.
09 BAC 001	Four Seasons Nails	071-2112	01/05/09	Closed at Screening	C alleges that R's are possibly using MMA at their establishment.
09 BAC 002	Fraser, Yvette	081-26577	01/07/09	Closed at Screening	Establishment claims that their massage therapist are licensed and certified but C says that the person who did services on her is not.
09 BAC 002	Celebrity Spas Llc	080-33251	01/07/09	Closed at Screening	Establishment claims that their massage therapist are licensed and certified but C says that the person who did services on her is not.
09 BAC 009	Exquisite Threading	080-35297	01/30/09	Closed at Screening	C alleges that the workers at R are not licensed and the listed manager in charge is never there.
09 BAC 010	Duenkel, Gloria	081-15362	01/30/09	Closed at Screening	C went for services and ended up with pink stripes in hair.
09 BAC 010	Two Rivers Beauty Inc.	080-13817	01/30/09	Closed at Screening	C went for services and ended up with pink stripes in hair.
09 BAC 015	California Nails	071-2760	02/12/09	Closed at Screening	Alleged that food is being served in the establishment.
09 BAC 015	Le, Ba	085-4790	02/12/09	Closed at Screening	Alleged that food is being served in the establishment.
09 BAC 017	Vander Heyden, Tammy	081-23812	02/19/09	Closed at Screening	C alleges that there is not a manager there full-time. Possible falsification of manager of record, etc. C is requesting anonymity.
09 BAC 017	Wold, Jennifer	082-83981	02/19/09	Closed at Screening	C alleges that there is not a manager there full-time. Possible falsification of manager of record, etc. C is requesting anonymity.
09 BAC 017	Kid-Do'S Children Salon	080-35437	02/19/09	Closed at Screening	C alleges that there is not a manager there full-time. Possible falsification of manager of record, etc. C is requesting anonymity.
09 BAC 022	Mushigrow, Tommie	600-77962	03/05/09	Closed at Screening	R is running an unlicensed establishment. R doesn't hold a license either.
09 BAC 032	Le, Anh Nguyet	082-84603	04/10/09	Closed at Screening	Alleged that R does not hold legal status in the United States.
09 BAC 036	Moen, Robin	081-25014	04/27/09	Closed at Screening	C alleges that R is doing hair services out of her home.
09 BAC 037	Kolter, Joy	084-795	04/28/09	Closed at Screening	Alleged that R is still practicing though she did not renew her license at the end of 3/09.
09 BAC 040	Kwof & Co	080-36130	05/13/09	Closed at Screening	Alleged that salon is still operating even though the license is expired.
09 BAC 040	Wiggins, Paul	081-32015	05/13/09	Closed at Screening	Alleged that salon is still operating even though the license is expired.
09 BAC 047	Magical Nails	069-470	05/27/09	Closed at Screening	C received poor services and noticed outdated licenses on the wall.
09 BAC 047	Nguyen, Loan	082-84616	05/27/09	Closed at Screening	C received poor services and noticed outdated licenses on the wall.
09 BAC 047	Magical Nails	071-2776	05/27/09	Closed at Screening	C received poor services and noticed outdated licenses on the wall.
09 BAC 055	Kumbalek, Lori	081-17408	06/23/09	Closed at Screening	R-Kumbalek is providing services above beyond what her license allows.
09 BAC 055	Salon Aura	080-32768	06/23/09	Closed at Screening	R-Kumbalek is providing services above beyond what her license allows.
09 BAC 055	Scheffler, Douglas	081-25677	06/23/09	Closed at Screening	R-Kumbalek is providing services above beyond what her license allows.
09 BAC 058	Robinson, Heidi	082-89231	07/13/09	Closed at Screening	R has been convicted for fraudulent use of a credit card (3 counts).
09 BAC 063	Son, Ut	085-4096	07/29/09	Closed at Screening	C alleges that she received a cut on her toe during a pedicure and that things are not sanitary and there is possible unlicensed activity.
09 BAC 063	Elite Nail	071-3367	07/29/09	Closed at Screening	C alleges that she received a cut on her toe during a pedicure and that things are not sanitary and there is possible unlicensed activity.
09 BAC 064	Son, Ut	085-4096	08/04/09	Closed at Screening	C alleges that she received a cut on her toe during a pedicure and that things are not sanitary and there is possibly unlicensed activity.
09 BAC 064	Elite Nail	071-3367	08/04/09	Closed at Screening	C alleges that she received a cut on her toe during a pedicure and that things are not sanitary and there is possibly unlicensed activity.

**BARBERING AND COSMETOLOGY EXAMINING BOARD
COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011**

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
09 BAC 068	Stylin Creations LLC	080-35247	08/12/09	Closed at Screening	C says that a client of R-Hartmann called her and said that Hartmann is working without a valid license and that they are unprofessional.
09 BAC 068	Hartmann, Wendy	081-18797	08/12/09	Closed at Screening	C says that a client of R-Hartmann called her and said that Hartmann is working without a valid license and that they are unprofessional.
09 BAC 069	Son, Ut	085-4096	08/18/09	Closed at Screening	Unsanitary conditions and unlicensed activity.
09 BAC 069	Elite Nail	071-3367	08/18/09	Closed at Screening	Unsanitary conditions and unlicensed activity.
09 BAC 075	Ralliff, Kimyatta	082-88364	09/04/09	Closed at Screening	C alleges poor services.
09 BAC 075	Kings Barber Shop	080-31511	09/04/09	Closed at Screening	C alleges poor services.
09 BAC 076	Le Fox Hair Studio	080-33900	09/09/09	Closed at Screening	C alleges that Lane Fox is now working in Holmen without an establishment license. C also alleged that the Onalaska place had sanitation violations.
09 BAC 076	Fox, Lane	081-31750	09/09/09	Closed at Screening	C alleges that Lane Fox is now working in Holmen without an establishment license. C also alleged that the Onalaska place had sanitation violations.
09 BAC 077	Zimmerman, Theresa	081-15191	09/14/09	Closed at Screening	R was talking to an assistant in front of a resident regarding nursing aides. The resident took the comments personally.
09 BAC 078	Piccolo, Jaunienna	081-28696	09/18/09	Closed at Screening	R is not providing the hours on the form that C needs in order to get a manager license.
09 BAC 079	Shields, Meghan	082-89171	09/23/09	Closed at Screening	R is performing services out of her home.
09 BAC 080	Miranda, Guadalupe	081-30798	09/23/09	Closed at Screening	R won't return C's license. C believes that R is going to use the license to allow an unlicensed person to work.
09 BAC 080	Donimir Salon & Spa	080-34088	09/23/09	Closed at Screening	R won't return C's license. C believes that R is going to use the license to allow an unlicensed person to work.
09 BAC 094	Do, Oanh	085-4516	10/30/09	Closed at Screening	Alleged that R falsified information to get her 082 license.
09 BAC 094	Do, Oanh	082-90305	10/30/09	Closed at Screening	Alleged that R falsified information to get her 082 license.
09 BAC 096	Gerbensky, Tamara	081-27551	11/04/09	Closed at Screening	Alleged that R is providing services out of her home.
09 BAC 097	Hartman, Lorrie	085-4984	11/04/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 098	Brusenbach, Kim	082-71580	11/04/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 099	Hesse, Michelle	082-71713	11/04/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 100	Keeser, Dawn	081-28015	11/04/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 101	Schroeder, Laurie	082-74951	11/04/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 102	Schmidt, Pamela	082-82242	11/04/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 103	Linskens, Brenda	082-71868	11/04/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 104	Martin, Denise	082-73747	11/04/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 105	Genrich, Lisa	082-83480	11/04/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 107	Havlik, Ashley	081-31822	11/12/09	Closed at Screening	C alleges that R is providing services out of her home.
09 BAC 106	Havlik, Ashley	081-31822	11/12/09	Closed at Screening	C has been convicted of child neglect and bail jumping in 10/09.
09 BAC 112	Salzgeber, Joan	081-28796	12/07/09	Closed at Screening	R was convicted of drug conspiracy in MN in 11/09.
09 BAC 113	Mastercuts #4860	080-30055	11/30/09	Closed at Screening	R has been convicted in 2009 for disorderly conduct and bail jumping.
09 BAC 114	Mastercuts #4865	080-34238	11/30/09	Closed at Screening	C alleges that R does not have a manager.
09 BAC 116	Mastercuts #4897	080-16897	11/30/09	Closed at Screening	C alleges that R does not have a manager.
09 BAC 117	Master Cuts #4801	080-33624	11/30/09	Closed at Screening	C alleges that R does not have a manager.
09 BAC 118	Mastercuts #4875	080-19441	11/30/09	Closed at Screening	C alleges that R does not have a manager.
09 BAC 124	Sherman, Stacie	081-30714	12/21/09	Closed at Screening	C alleged that R-Zick has been working for years without a license.

BARBERING AND COSMETOLOGY EXAMINING BOARD

COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
09 BAC 124	Zick, Samantha	600-79374	12/21/09	Closed at Screening	C alleges that R-Zick has been working for years without a license.
09 BAC 124	Salon Salon Lic	080-33826	12/21/09	Closed at Screening	C alleges that R-Zick has been working for years without a license. R is working and running a salon in a senior home. R only has a Bi/C practitioner license and I don't find an establishment license in the system.
09 BAC 125	Juchemich, Debra	082-47134	12/22/09	Closed at Screening	R is working and running a salon in a senior home. R only has a Bi/C practitioner license and I don't find an establishment license in the system.
09 BAC 125	The Arboretum		12/22/09	Closed at Screening	R has been convicted for Injury by Intoxicated Use/Vehicle and Bail Jumping in April 2009.
09 BAC 128	Luepkes, Julie	081-26769	12/29/09	Closed at Screening	C alleges that R is not taking seriously the damage to C's hair from services performed.
10 BAC 001	Marthas Hr Skn Nls & Boutique	080-15693	01/05/10	Closed at Screening	C alleges that R is not taking seriously the damage to C's hair from services performed.
10 BAC 001	Watts, Martha	081-14651	01/05/10	Closed at Screening	C alleges that R is not taking seriously the damage to C's hair from services performed.
10 BAC 001	Watts, Martha	083-755	01/05/10	Closed at Screening	C received poor services for both hair and tattooing.
10 BAC 004	Le, My	085-3803	01/13/10	Closed at Screening	C received poor services for both hair and tattooing.
10 BAC 004	007 Salon	080-32516	01/13/10	Closed at Screening	C received poor services for both hair and tattooing.
10 BAC 004	Kaldem, Aleah	081-31903	01/13/10	Closed at Screening	C received poor services for both hair and tattooing.
10 BAC 007	Sparks, Sonja	082-78396	02/01/10	Closed at Screening	C is R's ex-employer and is wondering who signed her sheet for hours to take the manager exam.
10 BAC 007	Sparks, Sonja	081-32905	02/01/10	Closed at Screening	C is R's ex-employer and is wondering who signed her sheet for hours to take the manager exam.
10 BAC 013	Cook, Thomas	081-9915	03/17/10	Closed at Screening	C alleges that R is providing services out of his home.
10 BAC 016	Dobrenski, Michelle	082-63106	03/24/10	Closed at Screening	R-Dobrenski is alleged to be the manager for the establishment but she does not hold a manager license.
10 BAC 016	Sport Clips	080-34637	03/24/10	Closed at Screening	R-Dobrenski is alleged to be the manager for the establishment but she does not hold a manager license.
10 BAC 017	Nappy Roots Hair Salon	080-32171	03/26/10	Closed at Screening	C alleges that R is working without a license (she has a temp) but also alleges that she is working out of her home.
10 BAC 017	George, Charlotte	600-78388	03/26/10	Closed at Screening	C alleges that R is working without a license (she has a temp) but also alleges that she is working out of her home.
10 BAC 019	Perfect Reflection	080-33116	04/01/10	Closed at Screening	C received burns on her scalp after having her hair highlighted and then having hair spray sprayed on.
10 BAC 019	Mathys, Lori	081-28521	04/01/10	Closed at Screening	C received burns on her scalp after having her hair highlighted and then having hair spray sprayed on.
10 BAC 021	Matthews, Terri	081-26474	04/07/10	Closed at Screening	C alleges that R is unlicensed and doesn't have an establishment license.
10 BAC 021	Terri's Reflection Of Hair	080-33095	04/07/10	Closed at Screening	C alleges that R is unlicensed and doesn't have an establishment license.
10 BAC 028	Reagan & Ruby	080-36521	04/15/10	Closed at Screening	C had a sweater that was ruined by bleach while getting services.
10 BAC 028	Schwark, Nicole	081-28974	04/15/10	Closed at Screening	C had a sweater that was ruined by bleach while getting services.
10 BAC 029	Siglinsky, Kelly	082-86274	04/16/10	Closed at Screening	R asked C's granddaughters to agree to R coming to their home to perform services.
10 BAC 030	Mckay, Delores	081-13446	04/23/10	Closed at Screening	C alleges that back in August 2009 R-McKay was to busy talking to her friend and did do the perm right.
10 BAC 030	Country Aire Hair Designers Inc	080-24361	04/23/10	Closed at Screening	C alleges that back in August 2009 R-McKay was to busy talking to her friend and did do the perm right.
10 BAC 036	Sonia, Cynthia	081-25638	05/11/10	Closed at Screening	Alleged that R is operating a BAC establishment out of her home.
10 BAC 036	Sonia, Cynthia	083-1578	05/11/10	Closed at Screening	Alleged that R is operating a BAC establishment out of her home.
10 BAC 043	Huyth, Johnson	085-7406	05/06/10	Closed at Screening	C had a pedicure and a razor blade was used during the service.
10 BAC 043	Regal Nails	071-3535	05/06/10	Closed at Screening	C had a pedicure and a razor blade was used during the service.
10 BAC 055	Strockis, Cheryl	081-24365	06/16/10	Closed at Screening	C alleges that R is practicing out of her home.
10 BAC 056	Blackburn, Kimberly	081-27413	06/28/10	Closed at Screening	R is working out of her home with no establishment license.
10 BAC 057	Rose Nails	071-2341	06/28/10	Closed at Screening	R charges a \$2 fee for using credit card. C also alleges that R will put a tip on if C doesn't remember to cross it out and C tips her in cash so R is getting double tip.

**BARBERING AND COSMETOLOGY EXAMINING BOARD
COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011**

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
10 BAC 057	Nguyen, Lan	085-3808	06/28/10	Closed at Screening	R charges a \$2 fee for using credit card. C also alleges that R will put a tip on if C doesn't remember to cross it out and C tips her in cash so R is getting double tip.
10 BAC 058	Hair Decisions	080-25734	06/29/10	Closed at Screening	C went in to have her hair colored. 1st time came out ash gray, 2nd time came out brunette, 3rd coloring turned it bright orange.
10 BAC 058	Fagan, Margaret	081-10347	06/29/10	Closed at Screening	C went in to have her hair colored. 1st time came out ash gray, 2nd time came out brunette, 3rd coloring turned it bright orange.
10 BAC 065	Ruesch, Cathleen	085-6507	07/29/10	Closed at Screening	Self report of 2nd OWI conviction.
10 BAC 082	Nelson, Melody	082-76060	09/21/10	Closed at Screening	Alleged that R is practicing out of her home and going to others' homes to provide services.
10 BAC 083	Duranso, Tonya	086-1545	09/09/10	Closed at Screening	C is unhappy with her laser hair removal results.
10 BAC 083	Brunner-Koch, Amy	086-1985	09/09/10	Closed at Screening	C is unhappy with her laser hair removal results.
10 BAC 084	Duranso, Tonya	086-1545	09/09/10	Closed at Screening	C is unhappy with her laser hair removal results.
10 BAC 084	Brunner-Koch, Amy	086-1985	09/09/10	Closed at Screening	C is unhappy with her laser hair removal results.
10 BAC 092	Jeanson, Dawn	081-23221	10/06/10	Closed at Screening	R placed pink marker marks on C. The marks would not come off.
10 BAC 092	Oasis Salon & Spa	080-37630	10/06/10	Closed at Screening	R placed pink marker marks on C. The marks would not come off.
10 BAC 092	Stewart, Leandra	082-84585	10/06/10	Closed at Screening	R placed pink marker marks on C. The marks would not come off.
10 BAC 099	Brandenburg, Daphney	082-79255	11/01/10	Closed at Screening	Appears R is working out of her home. No establishment license. R is a practitioner and not a manager.
10 BAC 101	Salas, Dawn	081-31740	11/04/10	Closed at Screening	C alleges that her hair was purposely cut too short.
10 BAC 101	Great Clips	080-31575	11/04/10	Closed at Screening	C alleges that her hair was purposely cut too short.
10 BAC 102	Hinzpeter, Joan	081-10346	11/04/10	Closed at Screening	C alleges that her hair was purposely cut too short.
10 BAC 102	Fredrick S Luann Clausen	080-23563	11/04/10	Closed at Screening	C alleges that her hair was purposely cut too short.
10 BAC 110	Hamilton, Megan	082-89297	11/16/10	Closed at Screening	Alleged that R is working out of her home which is not licensed.
10 BAC 115	Vici Capilli Park	080-32652	11/11/10	Closed at Screening	R went in for highlights ended up with pink hair.
10 BAC 115	Jacoby, Dalaine	081-29695	11/11/10	Closed at Screening	R went in for highlights ended up with pink hair.
10 BAC 126	Barr, Mary	081-10135	12/10/10	Closed at Screening	Alleged that R is practicing out of her home.
10 BAC 127	Gehring, Suzanne	081-18555	12/10/10	Closed at Screening	Alleged that there are no posted prices.
10 BAC 127	Smartstyle #4887	080-35715	12/10/10	Closed at Screening	Alleged that there are no posted prices.
10 BAC 131	Blot, Candace	085-6541	12/23/10	Closed at Screening	Alleged that R is doing pedicures out of her home.
11 BAC 003	Giesseman, Jodie	081-29989	01/06/11	Closed at Screening	C alleges that R-Giesseman has not removed her name from the license for Cut Above.
11 BAC 003	Burmeister, Erin	081-32457	01/06/11	Closed at Screening	C alleges that R-Giesseman has not removed her name from the license for Cut Above.
11 BAC 024	Absolute Hair Studio LLC	080-36382	02/23/11	Closed at Screening	Alleged that employees are being cash under the table.
11 BAC 024	Barlow, Jessica	081-31540	02/23/11	Closed at Screening	Alleged that employees are being cash under the table.
11 BAC 034	Voigt, Erica	081-28203	03/14/11	Closed at Screening	R is not providing the hours form to C so C can obtain her managers license.
11 BAC 036	Shaffer, Michael	081-32182	03/15/11	Closed at Screening	C alleges that R did not do her hair right and so told C to call her the next day and she would get C in. C called. R would not take her in and said that C would have to pay more.
11 BAC 036	Elite Studios	080-36846	03/15/11	Closed at Screening	C alleges that R did not do her hair right and so told C to call her the next day and she would get C in. C called. R would not take her in and said that C would have to pay more.
11 BAC 039	Fenendael, Deborah	081-32583	03/18/11	Closed at Screening	Alleged that R is working out of her home.
11 BAC 043	Ly Nail & Spa	071-3340	03/29/11	Closed at Screening	R had on both eyebrows after a wax service.

BARBERING AND COSMETOLOGY EXAMINING BOARD
COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
11 BAC 043	Nguyen, Quoc	085-6295	03/29/11	Closed at Screening	R had welts on both eyebrows after a wax service.
11 BAC 049	Schwitzer, Heather	081-30659	04/13/11	Closed at Screening	Alleged that R did not hold an establishment license.
11 BAC 049	Hollywood Hair	080-36613	04/13/11	Closed at Screening	Alleged that R did not hold an establishment license.
11 BAC 050	Walther, Kimberly	081-32168	04/13/11	Closed at Screening	Alleged that R is working out of her home.
11 BAC 052	Rasmussen, Marie	081-32962	04/12/11	Closed at Screening	Providing hair services outside of an establishment.
11 BAC 053	Nieman, Kelly	081-33698	04/12/11	Closed at Screening	Alleged that a girl was allowed to tan too long and ended up getting 1st and 2nd degree burns.
11 BAC 053	Black River Falls Studio 107	080-36599	04/12/11	Closed at Screening	Alleged that a girl was allowed to tan too long and ended up getting 1st and 2nd degree burns.
11 BAC 062	Faustos Image Hair Studio	080-29722	04/12/11	Closed at Screening	Establishment & managers license have yet to be renewed. Apprenticeship contracts are being cancelled by DWD.
11 BAC 062	Delgado, Fausto	081-27515	05/05/11	Closed at Screening	Establishment & managers license have yet to be renewed. Apprenticeship contracts are being cancelled by DWD.
11 BAC 063	Fade Style Salon LLC	080-37501	05/05/11	Closed at Screening	Establishment license has not been renewed. Apprenticeship contracts are being cancelled by DWD.
11 BAC 064	DZire	080-33711	05/05/11	Closed at Screening	Establishment nor the manager license has been renewed. Apprenticeship contracts are being cancelled by DWD.
11 BAC 064	Stallworth, Cornell	081-28652	05/05/11	Closed at Screening	Establishment nor the manager license has been renewed. Apprenticeship contracts are being cancelled by DWD.
11 BAC 065	Dream Salon	080-30265	05/05/11	Closed at Screening	Establishment license has not been renewed. Apprenticeship contracts are being cancelled by DWD.
11 BAC 066	Spies, Shari	081-26529	05/09/11	Closed at Screening	C had a facial done that has caused problems on her face - possible scarring, nerve damage, etc.
11 BAC 066	Bravo Salon & Spa LLC	080-36292	05/09/11	Closed at Screening	C had a facial done that has caused problems on her face - possible scarring, nerve damage, etc.
11 BAC 069	Unknown, Unknown		05/10/11	Closed at Screening	Unlicensed establishment.
11 BAC 072	Brender, Kristilyn	081-25269	05/12/11	Closed at Screening	R is not responding to filling out the hours form for C to get her manager license.
11 BAC 072	Salon KB	080-36968	05/12/11	Closed at Screening	R is not responding to filling out the hours form for C to get her manager license.
11 BAC 073	Shaffer, Michael	081-32182	05/16/11	Closed at Screening	Establishment nor manager license has been renewed. Apprenticeship contracts are being cancelled by DWD.
11 BAC 073	Elite Studios	080-36846	05/16/11	Closed at Screening	Establishment nor manager license has been renewed. Apprenticeship contracts are being cancelled by DWD.
11 BAC 075	Nelson, Lisa	081-25766	05/18/11	Closed at Screening	R is working out of her which is not licensed as an establishment.
11 BAC 081	Donnas Hair Gallery LLC	080-37677	06/01/11	Closed at Screening	Alleged that Tattoos are being done at the shop.
11 BAC 081	Hebel, Donna	081-14592	06/01/11	Closed at Screening	Alleged that Tattoos are being done at the shop.
11 BAC 085	Childs, Elizabeth	081-32478	06/09/11	Closed at Screening	Possibility of beer on the premises and being offered to customers and staff.
11 BAC 085	Thorns Haircuts & Colors	080-36259	06/09/11	Closed at Screening	Possibility of beer on the premises and being offered to customers and staff.
09 BAC 004	Flair Designs	080-34334	01/13/09	Closed Formally	Apprentices are booth renting. Unlicensed individuals providing services.
09 BAC 004	Peel, La Tanya	081-28971	01/13/09	Closed Formally	Apprentices are booth renting. Unlicensed individuals providing services.
09 BAC 005	Washicheck, Erin	082-80294	01/13/09	Closed Formally	Sanitation issues.
09 BAC 005	Washicheck, Erin	081-31271	01/13/09	Closed Formally	Sanitation issues.
09 BAC 006	Washicheck, Erin	082-80294	01/14/09	Closed Formally	C was an apprentice at the salon. Sanitation issues and possible unlicensed activity.
09 BAC 006	Washicheck, Erin	081-31271	01/14/09	Closed Formally	C was an apprentice at the salon. Sanitation issues and possible unlicensed activity.
09 BAC 008	Regal Nails	071-2532	01/27/09	Closed Formally	C's thumb was bleeding yet the person still cut and then filed on that nail and then did not sanitize the items.
09 BAC 008	Pham, Steven	065-4951	01/27/09	Closed Formally	C's thumb was bleeding yet the person still cut and then filed on that nail and then did not sanitize the items.
09 BAC 011	Great Clips	080-33823	02/02/09	Closed Formally	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Great Clips	080-33822	02/02/09	Closed Formally	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Great Clips	080-33656	02/02/09	Closed Formally	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Great Clips	080-35964	02/02/09	Closed Formally	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Great Clips	080-35931	02/02/09	Closed Formally	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.

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Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
09 BAC 012	Kloske, Colleen	082-84658	02/17/09	Closed Formally	R does not have an establishment license for her practice.
09 BAC 013	Butler, Katherine	081-28582	02/17/09	Closed Formally	Aiding and abetting in unlicensed activity.
09 BAC 014	Held, Lisa	085-3821	02/09/09	Closed Formally	R-Held does not have a current license.
09 BAC 016	Choate, Charles (Chuck)		02/18/09	Closed Formally	C had left the employment of R in May 2008. R used C's manager license for manager in charge starting in August 08 until Feb 09 when C called the Dept.
09 BAC 016	Choates Sport Cuts Inc	080-33899	02/18/09	Closed Formally	C had left the employment of R in May 2008. R used C's manager license for manager in charge starting in August 08 until Feb 09 when C called the Dept.
09 BAC 018	Hartlep, Jesse	081-23093	02/20/09	Closed Formally	Alleged that R-Poulos is running her own shop out of The Mane Design.
09 BAC 018	Poulos, Maria	082-77939	02/20/09	Closed Formally	Alleged that R-Poulos is running her own shop out of The Mane Design.
09 BAC 019	California Nail	071-2713	02/24/09	Closed Formally	Sanitation issues.
09 BAC 020	Wellers, Amy	081-32640	02/26/09	Closed Formally	Alleged that there are hair services and massage therapy being provided out of this establishment. Unlicensed practice.
09 BAC 027	Roberts, Kerri	082-85873	03/23/09	Closed Formally	R was convicted in February, 2009 for child abuse-intentionally cause harm.
09 BAC 031	Weninger, Yvonne	081-29283	04/07/09	Closed Formally	R is providing manicuring services but only holds an aesthetic estab license. No BC estab or manicuring estab.
09 BAC 031	Fredler, Sheryl	081-25378	04/07/09	Closed Formally	R is providing manicuring services but only holds an aesthetic estab license. No BC estab or manicuring estab.
09 BAC 031	In Excelsis Day Spa	069-212	04/07/09	Closed Formally	R is providing manicuring services but only holds an aesthetic estab license. No BC estab or manicuring estab.
09 BAC 034	Mijal, Colleen	081-29464	04/17/09	Closed Formally	R is booth renting but doesn't have an establishment license.
09 BAC 034	O'Connor, Pam	081-16024	04/17/09	Closed Formally	R is booth renting but doesn't have an establishment license.
09 BAC 035	Dang, Danh	085-6178	04/22/09	Closed Formally	C got a cut on her heel during a pedicure service.
09 BAC 042	Usa Nail Salon	071-2358	05/15/09	Closed Formally	R is allowing her daughters and other relations to provide services when they don't have licenses.
09 BAC 042	Nguyen, Hung	085-3248	05/15/09	Closed Formally	R is allowing her daughters and other relations to provide services when they don't have licenses.
09 BAC 044	Moser, Nicole	081-31302	05/21/09	Closed Formally	R is booth renting. No establishment license, no manager license.
09 BAC 044	Co Leigh Co Salon Llc	080-34396	05/21/09	Closed Formally	R is booth renting. No establishment license, no manager license.
09 BAC 044	Lund, Shannon	082-87790	05/21/09	Closed Formally	R is booth renting. No establishment license, no manager license.
09 BAC 045	Spa Nails	071-3343	05/21/09	Closed Formally	C received a very deep cut on her heel during a pedicure.
09 BAC 046	Eason, Yolanda	081-28519	05/26/09	Closed Formally	People are working with expired licenses. Sanitation issues.
09 BAC 046	Flowers, Jasmine	081-33048	05/26/09	Closed Formally	People are working with expired licenses. Sanitation issues.
09 BAC 046	Flowers, Jasmine	082-89186	05/26/09	Closed Formally	People are working with expired licenses. Sanitation issues.
09 BAC 050	Hopkins, Robert	081-24731	06/17/09	Closed Formally	R's license was expired from 6/05 to 5/09. R had an unlicensed apprentice working in the shop.
09 BAC 051	Henke, Gretchen	081-30281	06/08/09	Closed Formally	C alleges that R does not post her licenses at the facilities that she works at.
09 BAC 054	Cao, Christine	085-3286	06/18/09	Closed Formally	Unlicensed activity and maybe even individuals who don't have working papers to be in the U.S.
09 BAC 056	Nguyen, andy	085-6166	07/02/09	Closed Formally	Improper sterilization. Improper venting.
09 BAC 056	USA Nails	071-3383	07/02/09	Closed Formally	Improper sterilization. Improper venting.
09 BAC 059	Styles Salon & Spa	080-36008	07/13/09	Closed Formally	The establishment and R-Martig's licenses are expired.
09 BAC 065	Nail Design	071-2207	07/29/09	Closed Formally	C alleges that a credo blade was used on her. C also alleges that proper sanitation is not done and that there was a dog in the salon.
09 BAC 070	Salon 180	080-34253	08/21/09	Closed Formally	The licensee responsible and the apprentice both have expired licenses and are still working at the salon.
09 BAC 081	Pham, Chau	085-6803	10/06/09	Closed Formally	Unlicensed activity and a customer was cut during her pedicure.

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09 BAC 083	Le, Ba	085-4790	10/13/09	Closed Formally	C alleges that the salon is dirty and that many customers are getting cut during services.
09 BAC 086	Wilson, Lashinna	081-30752	10/21/09	Closed Formally	Unlicensed activity.
09 BAC 086	Image In The Mirror	080-33030	10/21/09	Closed Formally	Unlicensed activity.
09 BAC 087	Magyar, Kathleen	081-15594	10/21/09	Closed Formally	R-Khatni is advertising herself as a licensed aesthetician when she is not. She is providing threading services. She holds no licenses.
09 BAC 087	Salon West Brookfield	080-23347	10/21/09	Closed Formally	R-Khatni is advertising herself as a licensed aesthetician when she is not. She is providing threading services. She holds no licenses.
09 BAC 088	Marthas Hr Skn Nls & Boutique	080-15663	10/21/09	Closed Formally	R-Khatni is providing threading services at a salon that is not licensed. R-Khatni claims to be licensed as a aesthetician, but hold no licenses.
09 BAC 088	Watts, Martha	081-14651	10/21/09	Closed Formally	R-Khatni is providing threading services at a salon that is not licensed. R-Khatni claims to be licensed as a aesthetician, but hold no licenses.
09 BAC 092	Bartz, Donald	081-21019	10/23/09	Closed Formally	R-Bartz is working with an expired license.
09 BAC 092	Wizards Den	080-34747	10/23/09	Closed Formally	R-Bartz is working with an expired license.
09 BAC 093	Nguyen, Clarence	085-5093	10/30/09	Closed Formally	Sanitation violations. Possibly providing services that they are not licensed for.
09 BAC 093	Nails World	071-2845	10/30/09	Closed Formally	Sanitation violations. Possibly providing services that they are not licensed for.
09 BAC 095	Figueroa, Diosa	081-28144	11/03/09	Closed Formally	C alleges that the salon is filthy.
09 BAC 115	Mastercuts #4822	080-16899	11/30/09	Closed Formally	C alleges that R does not have a manager and that they are not following the rules for the apprenticeship program.
09 BAC 121	Paez, Concepcion	081-31009	12/07/09	Closed Formally	C alleges unlicensed activity and that the manager of record does not actually work there at all.
09 BAC 121	D'Pelos Barber Shop	080-36745	12/07/09	Closed Formally	C alleges unlicensed activity and that the manager of record does not actually work there at all.
09 BAC 121	Loco Looks Hair Studio	080-35504	12/07/09	Closed Formally	C alleges unlicensed activity and that the manager of record does not actually work there at all.
09 BAC 121	Hernandez, Gerardo		12/07/09	Closed Formally	C alleges unlicensed activity and that the manager of record does not actually work there at all.
09 BAC 121	Hernandez, Gerardo	082-87237	12/07/09	Closed Formally	C alleges unlicensed activity and that the manager of record does not actually work there at all.
09 BAC 123	Indira Salon Spa	080-32748	12/11/09	Closed Formally	R never filed the apprenticeship program papers for C's daughter. C's daughter put in 1500 hours of work but now cannot get her license.
09 BAC 123	Nass, Tracey	081-28321	12/11/09	Closed Formally	R never filed the apprenticeship program papers for C's daughter. C's daughter put in 1500 hours of work but now cannot get her license.
09 BAC 129	Jelich Nevins, Susie	081-20892	12/30/09	Closed Formally	C alleges that R-Matuszczak appeared to be under the influence of something at the time that she cut C's son's skin right next to his eye.
09 BAC 129	Matuszczak, Katarzyna	082-80065	12/30/09	Closed Formally	C alleges that R-Matuszczak appeared to be under the influence of something at the time that she cut C's son's skin right next to his eye.
09 BAC 129	Georges Barbers	080-29111	12/30/09	Closed Formally	C alleges that R-Matuszczak appeared to be under the influence of something at the time that she cut C's son's skin right next to his eye.
10 BAC 002	Hall, Julie	081-23846	02/09/10	Closed Formally	R practiced on expired licenses and R Hall signed off on a paper for hours for R in 07 BAC 141.
10 BAC 002	Mane Attractions	080-37370	02/09/10	Closed Formally	R practiced on expired licenses and R Hall signed off on a paper for hours for R in 07 BAC 141.
10 BAC 002	Russell, Shannyn	082-72682	02/09/10	Closed Formally	R practiced on expired licenses and R Hall signed off on a paper for hours for R in 07 BAC 141.
10 BAC 003	Tomah Nail and Spa	071-35683	01/11/10	Closed Formally	C alleges that she was caused injury during services and that there are sanitation issues.
10 BAC 003	Nguyen, Lu	085-5656	01/11/10	Closed Formally	C alleges that she was caused injury during services and that there are sanitation issues.
10 BAC 014	Grays, Kavin	082-83911	03/23/10	Closed Formally	R was operating an unlicensed establishment.

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10 BAC 014	Unique Cuis	080-37450	03/23/10	Closed Formally	R was operating an unlicensed establishment.
10 BAC 020	Nguyen, Van		04/02/10	Closed Formally	C alleges that there are unlicensed individuals working in the salon.
10 BAC 020	Khang, Araya		04/02/10	Closed Formally	C alleges that there are unlicensed individuals working in the salon.
10 BAC 020	Nguyen, Loan	085-1978	04/02/10	Closed Formally	C alleges that there are unlicensed individuals working in the salon.
10 BAC 020	Gloss Nail Spa	071-3610	04/02/10	Closed Formally	C alleges that there are unlicensed individuals working in the salon.
10 BAC 023	Phan, Cam	085-4788	04/09/10	Closed Formally	C received a fungus infection after services.
10 BAC 034	The Shop	080-35628	05/05/10	Closed Formally	Alleged that there is unlicensed activity and that there might be drug activity.
10 BAC 040	Nguyen, Phuong	085-6964	05/21/10	Closed Formally	Unlicensed individuals are working there.
10 BAC 041	Usa Nail Salon	071-2358	05/24/10	Closed Formally	Possible sanitation violations.
10 BAC 041	Nguyen, Hung	085-3248	05/24/10	Closed Formally	Possible sanitation violations.
10 BAC 046	Nguyen, Quoc	085-6295	05/26/10	Closed Formally	C got an infection after a manicure service.
10 BAC 049	Sandley, Kristen	086-2090	06/02/10	Closed Formally	R is practicing beyond her scope of license and her license is expired. Also no establishment license. C alleges that she was inappropriately let go and that she was inappropriately touched and asked a question that should not be asked.
10 BAC 051	Supercuts #9416	080-20796	06/08/10	Closed Formally	C alleges that she was inappropriately let go and that she was inappropriately touched and asked a question that should not be asked.
10 BAC 051	Supercuts #9416	080-20796	06/08/10	Closed Formally	be asked.
10 BAC 052	Vo, Ngan	085-3707	06/14/10	Closed Formally	C was cut during a pedicure service and it bled for 3 days.
10 BAC 053	Ngo, Huong	085-4493	06/14/10	Closed Formally	C alleges that there is an employee with open wounds on her/his feet and there doesn't appear to be any disinfectant in the establishment.
10 BAC 061	Vantill, Robin	081-28592	06/09/10	Closed Formally	The establishment license is expired but still open for business.
10 BAC 072	Wilson, Lashinna	081-30752	08/23/10	Closed Formally	C alleges that there are unlicensed individuals working at the shop.
10 BAC 072	Image In The Mirror	080-33030	08/23/10	Closed Formally	C alleges that there are unlicensed individuals working at the shop.
10 BAC 075	Nguyen, Kim Chi	085-2995	08/27/10	Closed Formally	C alleges that a moldy pumice stone was used on her.
10 BAC 075	Lee Nails	071-2283	08/27/10	Closed Formally	C alleges that a moldy pumice stone was used on her.
10 BAC 077	petzke, susan	081-25875	09/09/10	Closed Formally	R has unlicensed activity and other violations per Investigator Austin.
10 BAC 077	Haircut Express	080-23892	09/09/10	Closed Formally	R has unlicensed activity and other violations per Investigator Austin.
10 BAC 090	Hansen, Angela	085-1617	09/24/10	Closed Formally	Unlicensed activity.
10 BAC 091	Laife, Renelle	081-29023	09/23/10	Closed Formally	C alleges that she received an infection from services provided at the salon. C alleges that the salon was dirty.
10 BAC 091	Angelus Day Spa	080-37130	09/23/10	Closed Formally	C alleges that she received an infection from services provided at the salon. C alleges that the salon was dirty.
10 BAC 093	Tran, Dung	085-4408	10/14/10	Closed Formally	C received a staph infection after a pedi service.
10 BAC 098	Nguyen, Thong	085-7454	10/25/10	Closed Formally	C alleges that she got an infection in her big toe from the establishment.
10 BAC 109	Duong, Andy	085-3922	11/18/10	Closed Formally	Rs moved the shop but did not get a new establishment license.
10 BAC 109	Tieu, Jenny	085-4090	11/18/10	Closed Formally	Rs moved the shop but did not get a new establishment license.
10 BAC 109	Tieu, Jenny	086-882	11/18/10	Closed Formally	Rs moved the shop but did not get a new establishment license.
10 BAC 112	Chic Nails	071-3448	11/17/10	Closed Formally	Alleged unlicensed activity.
10 BAC 116	Hair Regulators	080-38004	12/02/10	Closed Formally	Sanitation violations.
10 BAC 120	Great Clips	080-35823	11/19/10	Closed Formally	C's ear was cut during a haircut and it required stitches. R was uncooperative in giving C information
10 BAC 122	Nguyen, Thanh	085-4351	11/30/10	Closed Formally	Alleged there is unlicensed activity.

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10 BAC 130	Craker, Pamela	081-26391	12/14/10	Closed Formally	Alleged sanitation violations.
11 BAC 001	4 Seasons Nails Of Wauwatosa	071-2309	01/03/11	Closed Formally	C alleges that she observed them reusing waxing sticks.
11 BAC 013	Nguyen, Phuong Hung	085-7716	01/31/11	Closed Formally	Alleged unlicensed activity.
11 BAC 021	Winkelman, Susan	081-33835	02/15/11	Closed Formally	Alleged that R does not hold a manager license and does not have an establishment license.
11 BAC 023	Vu, Huyen	082-92086	02/22/11	Closed Formally	Alleged that R-Hoang received his license falsely.
11 BAC 025	Draxler, Crystal	081-31939	02/23/11	Closed Formally	Unlicensed activity regarding the salon and possibly individuals.
11 BAC 025	Studio E Salon & Spa	080-36070	02/23/11	Closed Formally	Unlicensed activity regarding the salon and possibly individuals.
11 BAC 030	Dieck, Ashley	081-31933	02/28/11	Closed Formally	Sanitation violations.
09 BAC 003	Bower, Benjamin	-	01/13/09	Closed with Investigation	Establishment does not have a full-time manager. Unlicensed activity. Booth renting and unsanitary conditions.
09 BAC 003	Premier Barbershop LLC	080-35574	01/13/09	Closed with Investigation	Establishment does not have a full-time manager. Unlicensed activity. Booth renting and unsanitary conditions.
09 BAC 003	Clinicy, Timothy	-	01/13/09	Closed with Investigation	Establishment does not have a full-time manager. Unlicensed activity. Booth renting and unsanitary conditions.
09 BAC 004	Bell, Stacie	600-78992	01/13/09	Closed with Investigation	Apprentices are booth renting. Unlicensed individuals providing services.
09 BAC 004	Tate, Brandon	600-79034	01/13/09	Closed with Investigation	Apprentices are booth renting. Unlicensed individuals providing services.
09 BAC 004	Walker, Gregory	600-78793	01/13/09	Closed with Investigation	Apprentices are booth renting. Unlicensed individuals providing services.
09 BAC 004	Harper, Quintrell	600-80185	01/13/09	Closed with Investigation	Apprentices are booth renting. Unlicensed individuals providing services.
09 BAC 004	Nash, Kellah	600-80376	01/13/09	Closed with Investigation	Apprentices are booth renting. Unlicensed individuals providing services.
09 BAC 005	Ciel Rouge Salon	080-34340	01/13/09	Closed with Investigation	Sanitation issues.
09 BAC 006	Ciel Rouge Salon	080-34340	01/14/09	Closed with Investigation	C was an apprentice at the salon. Sanitation issues and possible unlicensed activity.
09 BAC 007	Pham, Thuy	085-6328	01/13/09	Closed with Investigation	Sanitation issues.
09 BAC 007	Regal Nails	071-2624	01/13/09	Closed with Investigation	Sanitation issues.
09 BAC 011	Streng, Michelle	082-76988	02/02/09	Closed with Investigation	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Streng, Michelle	081-31789	02/02/09	Closed with Investigation	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Farris, Julie	081-30482	02/02/09	Closed with Investigation	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Lapp, Julie	081-25950	02/02/09	Closed with Investigation	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Luey, Nicole	081-31743	02/02/09	Closed with Investigation	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Dockerty, Janis	082-53878	02/02/09	Closed with Investigation	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Dockerty, Janis	081-32126	02/02/09	Closed with Investigation	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 011	Sinkey, Christina	081-31658	02/02/09	Closed with Investigation	C alleges that apprentices at all of these establishments are allowed to be working when there is no manager there.
09 BAC 014	Creative Nail Designs	071-3134	02/09/09	Closed with Investigation	R-Held does not have a current license.
09 BAC 014	Templin, Leanne	085-3149	02/09/09	Closed with Investigation	R-Held does not have a current license.
09 BAC 018	The Mane Design	080-26865	02/20/09	Closed with Investigation	Alleged that R-Poulos is running her own shop out of The Mane Design.
09 BAC 019	Truong, Nam	085-4139	02/24/09	Closed with Investigation	Sanitation issues.
09 BAC 021	Cher Nails	071-3044	03/02/09	Closed with Investigation	Unlicensed activity. Unsanitary conditions. Cooking being done in the salon.
09 BAC 021	Tran, Lien	085-6361	03/02/09	Closed with Investigation	Unlicensed activity. Unsanitary conditions. Cooking being done in the salon.
09 BAC 023	Siglinsky, Kelly	082-86274	03/06/09	Closed with Investigation	R is working for cash out of her home.
09 BAC 024	Schlecht, Jessica	082-87047	03/12/09	Closed with Investigation	R was convicted for possession of cocaine in February, 2009.
09 BAC 025	Boykins, Tammy	081-30603	03/18/09	Closed with Investigation	C alleges that the disinfectant solution was very cloudy and had nail clippings in it.
09 BAC 025	A Touch Of Class Salon	080-33821	03/18/09	Closed with Investigation	C alleges that the disinfectant solution was very cloudy and had nail clippings in it.

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Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
09 BAC 026	Divine Designs Salon Spa & Art	080-33428	03/18/09	Closed with investigation	R-Stella is allowing her husband, who is not licensed, to cut hair in her shop.
09 BAC 026	Stella, Anna	081-29396	03/18/09	Closed with investigation	R-Stella is allowing her husband, who is not licensed, to cut hair in her shop.
09 BAC 028	Maynard, Sandra	081-25061	03/26/09	Closed with investigation	R is unprofessional and uses drugs.
09 BAC 029	La Salon Lic	080-33502	04/01/09	Closed with investigation	C alleges that mice have been seen in the salon and there is the smell of mold. C alleges that R owes back taxes.
09 BAC 029	Oleson, Heather	081-29559	04/01/09	Closed with investigation	C alleges that mice have been seen in the salon and there is the smell of mold. C alleges that R owes back taxes.
09 BAC 030	Quick Cuts	080-32527	04/06/09	Closed with investigation	C is R's ex-wife. C alleges that R is trying to dodge paying child support and the costs and forfeiture from a previous case assessed to the salon.
09 BAC 033	La, Kevin	085-4377	04/10/09	Closed with investigation	Sanitation violations.
09 BAC 033	Regal Nails	071-2867	04/10/09	Closed with investigation	Sanitation violations.
09 BAC 035	Princes Nails	071-3238	04/22/09	Closed with investigation	C got a cut on her heel during a pedicure service.
09 BAC 039	Ritter, Bruce	082-48166	05/12/09	Closed with investigation	C alleges that all 3 and maybe more are booth renting at a place called Rock N Glam but none of them have a manager license.
09 BAC 039	Bires, Sarah	082-82213	05/12/09	Closed with investigation	C alleges that all 3 and maybe more are booth renting at a place called Rock N Glam but none of them have a manager license.
09 BAC 039	Christen, Rianna	082-84193	05/12/09	Closed with investigation	C alleges that all 3 and maybe more are booth renting at a place called Rock N Glam but none of them have a manager license.
09 BAC 039	Rock N Glam		05/12/09	Closed with investigation	C alleges that all 3 and maybe more are booth renting at a place called Rock N Glam but none of them have a manager license.
09 BAC 041	Howarth, Sarah	081-30896	05/13/09	Closed with investigation	C alleges that R is cutting hair in her horse barn.
09 BAC 043	Blackburn, Milissa	081-17961	05/18/09	Closed with investigation	R is providing services in peoples' homes.
09 BAC 045	Nguyen, Andy	085-5742	05/21/09	Closed with investigation	C received a very deep cut on her heel during a pedicure.
09 BAC 048	Nguyen, Mai	085-6282	06/03/09	Closed with investigation	Alleged that R-Nguyen is doing facial waxing using somebody elses license to post. Also alleged that husband is performing services who license.
09 BAC 048	Nails U Luv	071-2952	06/03/09	Closed with investigation	Alleged that R-Nguyen is doing facial waxing using somebody elses license to post. Also alleged that husband is performing services who license.
09 BAC 049	Beasley, Anthony	082-87256	06/04/09	Closed with investigation	R is working with an expired license.
09 BAC 050	Williams, Michael		06/17/09	Closed with investigation	R's license was expired from 6/05 to 5/09. R had an unlicensed apprentice working in the shop.
09 BAC 050	Thompson, Michael		06/17/09	Closed with investigation	R's license was expired from 6/05 to 5/09. R had an unlicensed apprentice working in the shop.
09 BAC 052	Cher Nails	071-3044	06/15/09	Closed with investigation	C foot was cut while receiving services. R just went on with completing the job. C was told to come back for "special" medicine if foot not better.
09 BAC 052	Nguyen, Hai Van	085-7188	06/15/09	Closed with investigation	C foot was cut while receiving services. R just went on with completing the job. C was told to come back for "special" medicine if foot not better.
09 BAC 052	Tran, Lien	085-6361	06/15/09	Closed with investigation	C foot was cut while receiving services. R just went on with completing the job. C was told to come back for "special" medicine if foot not better.
09 BAC 053	Magic Nails	071-3490	06/18/09	Closed with investigation	Alleged that this establishment has individuals working who don't have working papers assigned to their US Visas.
09 BAC 053	Ngo, Thanh Tam	085-7340	06/18/09	Closed with investigation	Alleged that this establishment has individuals working who don't have working papers assigned to their US Visas.
09 BAC 054	Cao, Timothy	085-2958	06/18/09	Closed with investigation	Unlicensed activity and maybe even individuals who don't have working papers to be in the US.
09 BAC 054	Capitol Nails	071-2249	06/18/09	Closed with investigation	Unlicensed activity and maybe even individuals who don't have working papers to be in the US.

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09 BAC 057	Miller-Ames, Donna	081-18754	07/10/09	Closed with investigation	Sanitation violations
09 BAC 057	*Team Draco's* Leap of Faith	080-34385	07/10/09	Closed with investigation	Sanitation violations
09 BAC 059	Martig, Jamie	082-80299	07/13/09	Closed with investigation	The establishment and R-Martig's licenses are expired.
09 BAC 059	Snook, Stacy	081-26665	07/13/09	Closed with investigation	The establishment and R-Martig's licenses are expired.
09 BAC 060	Dybdal, Katina	082-86036	07/21/09	Closed with investigation	C alleges R is performing services out of her home; that R has a skin condition that caused her to lose her job in a salon. R's license is expired.
09 BAC 061	Rose Nails	071-2341	07/23/09	Closed with investigation	Sanitation violations.
09 BAC 061	Nguyen, Lan	085-3808	07/23/09	Closed with investigation	Sanitation violations.
09 BAC 062	Long Nail Salon	071-1306	07/27/09	Closed with investigation	C alleges that there are unlicensed individuals working in the salon and that the salon is dirty.
09 BAC 062	Doan, Phan	082-77878	07/27/09	Closed with investigation	C alleges that there are unlicensed individuals working in the salon and that the salon is dirty.
09 BAC 065	Bui, Hong	082-84956	07/29/09	Closed with investigation	C alleges that a credo blade was used on her. C also alleges that proper sanitation is not done and that there was a dog in the salon.
09 BAC 065	Bui, Hong	085-4636	07/29/09	Closed with investigation	C alleges that a credo blade was used on her. C also alleges that proper sanitation is not done and that there was a dog in the salon.
09 BAC 065	Nail Design	069-616	07/29/09	Closed with investigation	C alleges that a credo blade was used on her. C also alleges that proper sanitation is not done and that there was a dog in the salon.
09 BAC 066	Haise, Susan	081-29608	08/03/09	Closed with investigation	C received a burn on her shoulder blades due to a too hot hot pack.
09 BAC 066	Haise, Susan	082-53418	08/03/09	Closed with investigation	C received a burn on her shoulder blades due to a too hot hot pack.
09 BAC 066	Demolas, Angelica	086-1979	08/03/09	Closed with investigation	C received a burn on her shoulder blades due to a too hot hot pack.
09 BAC 066	Neroli Salon And Spa	080-34494	08/03/09	Closed with investigation	C received a burn on her shoulder blades due to a too hot hot pack.
09 BAC 067	Pro Nails	071-1161	08/07/09	Closed with investigation	C alleges that the establishment is filthy and that they so not follow proper sanitation rules.
09 BAC 067	Lim, Benson	085-2238	08/07/09	Closed with investigation	C alleges that the establishment is filthy and that they so not follow proper sanitation rules.
09 BAC 070	Eilverman, Tauna	600-79811	08/21/09	Closed with investigation	The licensee responsible and the apprentice both have expired licenses and are still working at the salon.
09 BAC 070	Huntress, Heidi	081-31223	08/21/09	Closed with investigation	The licensee responsible and the apprentice both have expired licenses and are still working at the salon.
09 BAC 071	Zabel, Glenda	081-26387	08/24/09	Closed with investigation	C alleges that R is providing services out of her home which is not a licensed establishment.
09 BAC 072	Tran, Quang	085-6193	08/27/09	Closed with investigation	R uses callous shavers. Poor sanitization.
09 BAC 072	Star Nails	071-3513	08/27/09	Closed with investigation	R uses callous shavers. Poor sanitization.
09 BAC 073	Friedman, Stefanie	082-82519	09/01/09	Closed with investigation	C wonders if R is operating without an establishment license and not having a manager license.
09 BAC 074	The Barbershop	080-33980	09/01/09	Closed with investigation	C had a case of Ringworm and can only think that he got it from R when he had a haircut.
09 BAC 081	TC Nails & Spa LLC	071-3309	10/06/09	Closed with investigation	Unlicensed activity and a customer was cut during her pedicure.
09 BAC 082	Nguyen, Clarence	085-5093	10/09/09	Closed with investigation	C alleges unlicensed activity and that a friend of C's got cut during a pedicure.
09 BAC 082	Nails World	071-2845	10/09/09	Closed with investigation	C alleges unlicensed activity and that a friend of C's got cut during a pedicure.
09 BAC 083	California Nails	071-2760	10/13/09	Closed with investigation	C alleges that the salon is dirty and that many customers are getting cut during services.
09 BAC 085	Paez, Concepcion	081-31009	10/20/09	Closed with investigation	Alleged that the salon is actually a booth rental situation. Also alleged that R-Paez is being paid for the use of her manager license.
09 BAC 085	Sanchez, Jose	082-80212	10/20/09	Closed with investigation	Alleged that the salon is actually a booth rental situation. Also alleged that R-Paez is being paid for the use of her manager license.

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09 BAC 085	Supreme Clientele Hair Studio	080-30131	10/20/09	Closed with Investigation	Alleged that the salon is actually a booth rental situation. Also alleged that R-Paez is being paid for the use of her manager license.
09 BAC 086	Brewington, Lazarus	600-793332	10/21/09	Closed with Investigation	Unlicensed activity.
09 BAC 087	Khatri, Jagruti	-	10/21/09	Closed with Investigation	R-Khatri is advertising herself as a licensed aesthetician when she is not. She is providing threading services. She holds no licenses.
09 BAC 088	Marthas Multicultural Salon	-	10/21/09	Closed with Investigation	R-Khatri is providing threading services at a salon that is not licensed. R-Khatri claims to be licensed as a aesthetician, but hold no licenses.
09 BAC 088	Watts, Martha	083-755	10/21/09	Closed with Investigation	R-Khatri is providing threading services at a salon that is not licensed. R-Khatri claims to be licensed as a aesthetician, but hold no licenses.
09 BAC 088	Khatri, Jagruti	-	10/21/09	Closed with Investigation	R-Khatri is providing threading services at a salon that is not licensed. R-Khatri claims to be licensed as a aesthetician, but hold no licenses.
09 BAC 089	Hitt, Renee	085-5157	10/22/09	Closed with Investigation	R-Talwar is providing services at the salon when the salon is only licensed as a manicuring establishment.
09 BAC 089	Talwar, Sonia	086-1413	10/22/09	Closed with Investigation	R-Talwar is providing services at the salon when the salon is only licensed as a manicuring establishment.
09 BAC 089	Merle Norman Cosmetics	071-115	10/22/09	Closed with Investigation	R-Talwar is providing services at the salon when the salon is only licensed as a manicuring establishment.
09 BAC 090	Salon Sage Spa & Herbs	080-32829	10/22/09	Closed with Investigation	R is not providing C with the number of hours that she worked there.
09 BAC 090	O'Brien, Anne	081-29331	10/22/09	Closed with Investigation	R is not providing C with the number of hours that she worked there.
09 BAC 091	Shear Madness	080-35571	10/23/09	Closed with Investigation	The establishment is expired. Alleged that there is unlicensed activity.
09 BAC 091	Alexander, Mary	081-28347	10/23/09	Closed with Investigation	The establishment is expired. Alleged that there is unlicensed activity.
09 BAC 095	Diosa Hair Unisex	080-36564	11/03/09	Closed with Investigation	C alleges that the salon is filthy.
09 BAC 106	Hanes, Tina	081-31900	11/05/09	Closed with Investigation	One of the establishment licenses is expired and Ms. Hanes license is expired.
09 BAC 106	E Spa & Makeup Studio	071-3139	11/05/09	Closed with Investigation	One of the establishment licenses is expired and Ms. Hanes license is expired.
09 BAC 106	E Spa & Makeup Studio	069-608	11/05/09	Closed with Investigation	One of the establishment licenses is expired and Ms. Hanes license is expired.
09 BAC 109	Morrells Spa & Salon	071-3244	11/20/09	Closed with Investigation	These licenses have been renewed. They were flagged during the previous case.
09 BAC 109	Morrells Spa & Salon	080-36207	11/20/09	Closed with Investigation	These licenses have been renewed. They were flagged during the previous case.
09 BAC 109	Colburn, Morrell	086-348	11/20/09	Closed with Investigation	These licenses have been renewed. They were flagged during the previous case.
09 BAC 109	Morrell's Spa & Salon	069-392	11/20/09	Closed with Investigation	These licenses have been renewed. They were flagged during the previous case.
09 BAC 111	Sorenson, Peter	081-23117	11/25/09	Closed with Investigation	C alleges that R-Sorenson allows his unlicensed daughter to work in the salon.
09 BAC 111	Petes Main St Headliners Lic	080-29520	11/25/09	Closed with Investigation	C alleges that R-Sorenson allows his unlicensed daughter to work in the salon.
09 BAC 120	Ngo, Thomas	085-6647	12/02/09	Closed with Investigation	Nails Times has unlicensed individuals working.
09 BAC 120	Nails Times	071-3483	12/02/09	Closed with Investigation	Nails Times has unlicensed individuals working.
09 BAC 122	Hampton, Diane	081-15878	12/08/09	Closed with Investigation	C alleges that "technicians" are performing services without proper training or supervision in both salons.
09 BAC 122	Hampton, Kurt	081-17200	12/08/09	Closed with Investigation	C alleges that "technicians" are performing services without proper training or supervision in both salons.
09 BAC 122	Antons Salon & Spa	080-35005	12/08/09	Closed with Investigation	C alleges that "technicians" are performing services without proper training or supervision in both salons.
09 BAC 122	Antons Salon And Spa	080-27658	12/08/09	Closed with Investigation	C alleges that "technicians" are performing services without proper training or supervision in both salons.
09 BAC 126	Richeson, Jamie	082-81732	12/28/09	Closed with Investigation	R is currently practicing out of her home.
10 BAC 006	Polus, Kerri	081-31021	02/04/10	Closed with Investigation	R is renting from the establishment but hasn't submitted an application for her own establishment license.
10 BAC 008	Bergewin, Eva	081-27547	02/11/10	Closed with Investigation	Sanitation issues.
10 BAC 008	Evas Style	080-34559	02/11/10	Closed with Investigation	Sanitation issues.

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10 BAC 011	Revelations Salon & Spa		03/12/10	Closed with investigation	C alleges that R-Goplin is maybe working as a manager at Revelations. Revelations appears to be unlicensed.
10 BAC 011	Goplin, Joellen	082-85237	03/12/10	Closed with investigation	C alleges that R-Goplin is maybe working as a manager at Revelations. Revelations appears to be unlicensed.
10 BAC 018	Berg Harried, Lori	081-27817	03/30/10	Closed with investigation	R is performing services out of an unlicensed facility and her license has been expired since 3/09.
10 BAC 022	Nguyen, Clarence	085-5093	04/09/10	Closed with investigation	C received an infection after a pedicure. C also alleges possible unlicensed activity.
10 BAC 022	Nails World	071-2845	04/09/10	Closed with investigation	C received an infection after a pedicure. C also alleges possible unlicensed activity.
10 BAC 023	Nail Envy & Spa	071-3084	04/09/10	Closed with investigation	C received a fungus infection after services.
10 BAC 027	Forever Young Skin Care Lic	069-513	04/15/10	Closed with investigation	C wonders if it is legal for R to be providing eyebrow & eyelash tinting services.
10 BAC 027	Forever Young Skincare	070-702	04/15/10	Closed with investigation	C wonders if it is legal for R to be providing eyebrow & eyelash tinting services.
10 BAC 027	Paul-Davis, Bonnie	086-389	04/15/10	Closed with investigation	C wonders if it is legal for R to be providing eyebrow & eyelash tinting services.
10 BAC 034	Relc, Timothy	081-32684	05/05/10	Closed with investigation	Alleged that there is unlicensed activity and that there might be drug activity.
10 BAC 035	Gilbertson, Karla	081-29863	05/10/10	Closed with investigation	R-Eggen is working without a manager being there and at times with nobody else in the salon.
10 BAC 035	Attitudes	080-31952	05/10/10	Closed with investigation	R-Eggen is working without a manager being there and at times with nobody else in the salon.
10 BAC 035	Eggen, Alexandra	600-80754	05/10/10	Closed with investigation	R-Eggen is working without a manager being there and at times with nobody else in the salon.
10 BAC 037	Hill, Susan	081-26593	05/11/10	Closed with investigation	R is advertising to provide services outside of an establishment.
10 BAC 040	LA Nails	071-3491	05/21/10	Closed with investigation	Unlicensed individuals are working there.
10 BAC 044	Ferguson, Thomas	081-20427	06/11/10	Closed with investigation	R is using the Department letterhead for his own letters.
10 BAC 044	Ferguson, Thomas	083-994	06/11/10	Closed with investigation	R is using the Department letterhead for his own letters.
10 BAC 046	Ly Ly Nail & Spa	071-3340	05/26/10	Closed with investigation	C got an infection after a manicure service.
10 BAC 047	Huebner, Kim	085-1072	06/01/10	Closed with investigation	R is providing nail services out of her home. No establishment license. R's license has been expired since 6/2007. Dog breeding is also taking place in the home.
10 BAC 052	4 Seasons Nails Of Wauwatosa	071-2309	06/14/10	Closed with investigation	C was cut during a pedicure service and it bled for 3 days
10 BAC 053	CN Nail Spa	071-3239	06/14/10	Closed with investigation	C alleges that there is an employee with open wounds on her/his feet and there doesn't appear to be any disinfectant in the establishment.
10 BAC 059	Xuanhuys, Kim	085-7015	06/30/10	Closed with investigation	Sanitation violations.
10 BAC 059	Nail Art	071-3198	06/30/10	Closed with investigation	Sanitation violations.
10 BAC 060	Rose Nails	071-2341	07/08/10	Closed with investigation	Sanitation violations.
10 BAC 060	Nguyen, Lan	085-3808	07/08/10	Closed with investigation	Sanitation violations.
10 BAC 061	Northern Hair & Tanning	080-30856	06/09/10	Closed with investigation	The establishment license is expired but still open for business.
10 BAC 067	Riewe, Amanda	082-81719	07/29/10	Closed with investigation	C alleges that both of the establishments are being managed by R-Riewe. Riewe does not have a manager's license, she is only a practitioner.
10 BAC 067	Sport Clips Haircuts	080-35616	07/29/10	Closed with investigation	C alleges that both of the establishments are being managed by R-Riewe. Riewe does not have a manager's license, she is only a practitioner.
10 BAC 067	Sport Clips	080-34637	07/29/10	Closed with investigation	C alleges that both of the establishments are being managed by R-Riewe. Riewe does not have a manager's license, she is only a practitioner.
10 BAC 068	Lafave, Tammi	082-86051	08/02/10	Closed with investigation	R was convicted for party to a crime-felony murder in March, 2009.
10 BAC 070	Sherman, Stacie	081-30714	08/11/10	Closed with investigation	R has not filed out and sent the employment verification form back to C yet. It has been over 1 month.
10 BAC 071	Spanbauer, Charles	600-79689	08/04/10	Closed with investigation	R is performing services outside of an establishment. R's apprenticeship was cancelled.
10 BAC 073	Krueger, Angelene	082-79344	08/13/10	Closed with investigation	UNL Board referred to BAC board. R is working but her license was placed on O status in 2003 for tax delinquency.

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10 BAC 074	Griffin, Tinnisha	085-7413	08/26/10	Closed with Investigation	R is providing mobile manicure services but doesn't have a mobile establishment license.
10 BAC 081	Barnidge, Diane	081-18354	09/16/10	Closed with Investigation	R refuses to fill out a required hours form for a previous employee.
10 BAC 089	Platinum Cuts	080-31434	10/05/10	Closed with Investigation	R is working at Platinum but his apprentice license is expired and still showing under C's estab. Platinum appears to be expired as well as the manager.
10 BAC 089	Aronin, William	600-79435	10/05/10	Closed with Investigation	R is working at Platinum but his apprentice license is expired and still showing under C's estab. Platinum appears to be expired as well as the manager.
10 BAC 089	Barranco, Cayetano	081-25087	10/05/10	Closed with Investigation	R is working at Platinum but his apprentice license is expired and still showing under C's estab. Platinum appears to be expired as well as the manager.
10 BAC 093	Cheril Nails & Spa LLC	071-3614	10/14/10	Closed with Investigation	C received a staph infection after a pedi service.
10 BAC 094	Great Clips	080-21098	10/18/10	Closed with Investigation	C alleges that the establishment has people work at times that are licensed in MN, but not in WI. C also alleges that the current manager is not a manager, just a practitioner.
10 BAC 094	Wagner, Katherine	082-91577	10/18/10	Closed with Investigation	C alleges that the establishment has people work at times that are licensed in MN, but not in WI. C also alleges that the current manager is not a manager, just a practitioner.
10 BAC 095	Kimberly, Alisa	081-32390	10/22/10	Closed with Investigation	C had called on 10/18/10. She indicated that there was no manager on duty at the establishment and that there was an apprentice working there that day. C indicated that everybody else was at the summit and that she wanted us to come out there immediately to see this.
10 BAC 095	Fantastic Sams	080-36954	10/22/10	Closed with Investigation	C had called on 10/18/10. She indicated that there was no manager on duty at the establishment and that there was an apprentice working there that day. C indicated that everybody else was at the summit and that she wanted us to come out there immediately to see this.
10 BAC 098	Royal Nails	071-3852	10/25/10	Closed with Investigation	C alleges that she got an infection in her big toe from the establishment.
10 BAC 107	Lu, Tina	085-2503	11/11/10	Closed with Investigation	C is filing the complaint on behalf of an anonymous individual. Alleged that there are sanitation violations.
10 BAC 107	Q Nail	069-591	11/11/10	Closed with Investigation	C is filing the complaint on behalf of an anonymous individual. Alleged that there are sanitation violations.
10 BAC 107	Q Nail	071-2693	11/11/10	Closed with Investigation	C is filing the complaint on behalf of an anonymous individual. Alleged that there are sanitation violations.
10 BAC 108	Nail Arts	071-3589	11/09/10	Closed with Investigation	Unsanitary conditions.
10 BAC 108	Iran, tony	085-3974	11/09/10	Closed with Investigation	Unsanitary conditions.
10 BAC 111	Q Nails & Spa	071-2635	11/17/10	Closed with Investigation	Alleged unlicensed activity.
10 BAC 111	Le, Huan	085-5753	11/17/10	Closed with Investigation	Alleged unlicensed activity.
10 BAC 118	Exquisite Threading	080-37424	11/19/10	Closed with Investigation	Alleged that they are not posting licenses. Possibly an unlicensed kiosk.
10 BAC 118	Maldonado, Jeanie	081-30139	11/19/10	Closed with Investigation	Alleged that they are not posting licenses. Possibly an unlicensed kiosk.
10 BAC 119	Moss, Terry	082-90992	12/09/10	Closed with Investigation	R's were working in an unlicensed establishment.
10 BAC 119	Lyons, Stephen	082-87444	12/09/10	Closed with Investigation	R's were working in an unlicensed establishment.
10 BAC 120	melkumov, vito	082-90383	11/19/10	Closed with Investigation	C's ear was cut during a haircut and it required stitches. R was uncooperative in giving C information.
10 BAC 120	Warren, Linda	081-32247	11/19/10	Closed with Investigation	C's ear was cut during a haircut and it required stitches. R was uncooperative in giving C information.
10 BAC 122	VIP NAILS	071-3476	11/30/10	Closed with Investigation	Alleged that there is unlicensed activity.
10 BAC 129	Lu, Tina	085-2503	12/13/10	Closed with Investigation	Sanitation violations.
10 BAC 129	Q Nail	069-591	12/13/10	Closed with Investigation	Sanitation violations.
10 BAC 129	Q Nail	071-2693	12/13/10	Closed with Investigation	Sanitation violations.
10 BAC 130	Friends Place Salon	080-31226	12/14/10	Closed with Investigation	Allegation - sanitation violations.

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10 BAC 135	Aboyes, Susan	081-24221	12/02/10	Closed with Investigation	C has been unable to get the parent company of the 2 salons to fill out her hours form for her to take the managers exam.
10 BAC 135	Biddle, Kim	081-16086	12/02/10	Closed with Investigation	C has been unable to get the parent company of the 2 salons to fill out her hours form for her to take the managers exam.
10 BAC 135	Images #4838	080-28755	12/02/10	Closed with Investigation	C has been unable to get the parent company of the 2 salons to fill out her hours form for her to take the managers exam.
10 BAC 135	Supercuts #9456	080-15913	12/02/10	Closed with Investigation	C has been unable to get the parent company of the 2 salons to fill out her hours form for her to take the managers exam.
10 BAC 136	Ferris, Nicole	082-92141	12/28/10	Closed with Investigation	Unlicensed activity.
11 BAC 001	Vo, Ngan	085-3707	01/03/11	Closed with Investigation	C alleges that she observed them reusing waxing sticks.
11 BAC 007	Deloera, Leticia	082-83032	01/19/11	Closed with Investigation	Alleged that r is working from her home. R's license is also expired.
11 BAC 009	Moon, Kristine	082-91286	01/25/11	Closed with Investigation	Improper title usage.
11 BAC 009	Moon, Kristine	086-258	01/25/11	Closed with Investigation	Improper title usage.
11 BAC 013	Envy Nails	071-3717	01/31/11	Closed with Investigation	Alleged unlicensed activity.
11 BAC 016	Chic Nails	071-3448	01/31/11	Closed with Investigation	Alleged unlicensed activity.
11 BAC 016	Nguyen, Vu	085-6977	01/31/11	Closed with Investigation	Alleged unlicensed activity.
11 BAC 017	Nguyen, Dan	085-7700	01/31/11	Closed with Investigation	Alleged unlicensed activity.
11 BAC 017	Diamond Nails & Spa	071-3756	01/31/11	Closed with Investigation	Alleged unlicensed activity.
11 BAC 021	Winkelman, Susan	082-86046	02/15/11	Closed with Investigation	Alleged that R does not hold a manager license and does not have an establishment license.
11 BAC 023	Hoang, Quan	082-92182	02/22/11	Closed with Investigation	Alleged that R-Hoang received his license falsely.
11 BAC 023	USA Nails	071-3735	02/22/11	Closed with Investigation	Alleged that R-Hoang received his license falsely.
11 BAC 028	Casa De Pelo	080-34696	02/28/11	Closed with Investigation	R-Whitcomb is working when there is no manager at the salon. C also alleges that R is stealing money from the employees.
11 BAC 028	Rude, Amanda	081-31248	02/28/11	Closed with Investigation	R-Whitcomb is working when there is no manager at the salon. C also alleges that R is stealing money from the employees.
11 BAC 028	Whitcomb, Devra	600-60891	02/28/11	Closed with Investigation	R-Whitcomb is working when there is no manager at the salon. C also alleges that R is stealing money from the employees.
11 BAC 033	Palmer, Tracy	081-33360	03/14/11	Closed with Investigation	R is providing services in clients' homes.
11 BAC 033	Glo	080-37678	03/14/11	Closed with Investigation	R is providing services in clients' homes.
11 BAC 042	La, Jennifer	085-7332	03/25/11	Closed with Investigation	Possible unlicensed activity.
11 BAC 042	JP Nails	071-3681	03/25/11	Closed with Investigation	Possible unlicensed activity.
11 BAC 044	London Salon & Massage	080-37219	03/31/11	Closed with Investigation	Alleged that the owner is allowing an massage therapist to do pedicures.
11 BAC 045	Facer, Michelle		04/04/11	Closed with Investigation	Sanitation violations.
11 BAC 045	Lotus Spa	069-650	04/04/11	Closed with Investigation	Sanitation violations.
11 BAC 045	Lotus Spa	071-3235	04/04/11	Closed with Investigation	Sanitation violations.
11 BAC 045	Webster, Kairmen	086-1541	04/04/11	Closed with Investigation	Sanitation violations.
11 BAC 060	Hanes, Tina	081-31900	04/08/11	Closed with Investigation	R is providing services that are possibly outside of her license jurisdiction. Also, I do not locate an establishment license for the new location - Unlicensed Activity.
09 BAC 038	Tan Fast Tanning & Spa Serv	080-35288	04/29/09	Closed with Legal Action	Alleged that there is no manager and that the salon is not up to code.
09 BAC 038	Tan Fast Full Service Hair & Tanning Salon	080-36951	04/29/09	Closed with Legal Action	Alleged that there is no manager and that the salon is not up to code.
09 BAC 119	Bates, Hosea	081-25890	12/01/09	Closed with Legal Action	The establishment is working with an expired license.

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09 BAC 119	Hosea LaMont Beauty Science Institute	080-34994	12/01/09	Closed with Legal Action	The establishment is working with an expired license.
10 BAC 078	*	-	09/10/10	Complaint Received	Unlicensed activity and unlicensed establishment. Other violations also according to Investigator Austin.
10 BAC 078	*	-	09/10/10	Complaint Received	Unlicensed activity and unlicensed establishment. Other violations also according to Investigator Austin.
10 BAC 088	*	-	09/23/10	Complaint Received	Alleged that the establishment has apprentices working there that don't have valid contracts.
10 BAC 089	*	-	10/05/10	Complaint Received	R is working at Platinum but his apprentice license is expired and still showing under C's estab. Platinum appears to be expired as well as the manager.
10 BAC 091	*	-	09/23/10	Complaint Received	C alleges that she received an infection from services provided at the salon. C alleges that the salon was dirty
10 BAC 092	*	-	10/06/10	Complaint Received	R placed pink marker marks on C. The marks would not come off.
10 BAC 093	*	071-3614	10/14/10	Complaint Received	C received a staph infection after a pedi service.
10 BAC 116	*	-	12/02/10	Complaint Received	Sanitation violations.
11 BAC 046	*	085-5114	04/05/11	Complaint Received	R's toe nails were cut so short that they bled.
11 BAC 046	*	086-2364	04/05/11	Complaint Received	R's toe nails were cut so short that they bled.
11 BAC 046	*	071-3687	04/05/11	Complaint Received	R's toe nails were cut so short that they bled.
11 BAC 046	*	069-827	04/05/11	Complaint Received	R's toe nails were cut so short that they bled.
11 BAC 059	*	071-2483	04/29/11	Complaint Received	C wonders about the ventilation. She says the odors are very strong.
11 BAC 059	*	085-1797	04/29/11	Complaint Received	C wonders about the ventilation. She says the odors are very strong.
11 BAC 068	*	080-37038	05/10/11	Complaint Received	R is not filling out the hours form that C needs to take her manager exam.
11 BAC 068	*	081-27938	05/10/11	Complaint Received	R is not filling out the hours form that C needs to take her manager exam.
11 BAC 071	*	080-31167	05/10/11	Complaint Received	R has not responded to filling out the hours form for C to get her manager license.
11 BAC 071	*	081-32318	05/10/11	Complaint Received	R has not responded to filling out the hours form for C to get her manager license.
11 BAC 078	*	071-3589	05/20/11	Complaint Received	R won't refund the money for the purchase of a gift card. C alleges that there is no written policy to inform purchasers of this.
11 BAC 078	*	085-3974	05/20/11	Complaint Received	R won't refund the money for the purchase of a gift card. C alleges that there is no written policy to inform purchasers of this.
11 BAC 080	*	081-22920	06/01/11	Complaint Received	R is not providing the form of C's hours so C can take the managers exam.
11 BAC 080	*	080-24039	06/01/11	Complaint Received	R is not providing the form of C's hours so C can take the managers exam.
11 BAC 082	*	081-20312	06/03/11	Complaint Received	R is still working though his manager license is expired. NOTE: The establishment license is current.
11 BAC 087	*	071-2532	06/13/11	Complaint Received	Possible unlicensed activity and dirty establishment.
11 BAC 087	*	085-4951	06/13/11	Complaint Received	Possible unlicensed activity and dirty establishment.
11 BAC 088	*	085-4634	06/13/11	Complaint Received	Possible unlicensed activity and alleged the establishment is "ver, very dirty". NOTE: The listed licensee responsible has an expired license.
11 BAC 088	*	071-2916	06/13/11	Complaint Received	Possible unlicensed activity and alleged the establishment is "ver, very dirty". NOTE: The listed licensee responsible has an expired license.
11 BAC 088	*	085-6509	06/13/11	Complaint Received	Possible unlicensed activity and alleged the establishment is "ver, very dirty". NOTE: The listed licensee responsible has an expired license.
11 BAC 090	*	080-36159	06/16/11	Complaint Received	Establishment is not current and there are sanitation violations and unlicensed activity.
11 BAC 090	*	081-25635	06/16/11	Complaint Received	Establishment is not current and there are sanitation violations and unlicensed activity.

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11 BAC 091	*	080-33489	06/16/11	Complaint Received	C alleges that fumes coming from the establishment have been getting worse over time and wonders if the ventilation is proper. Note: Establishment license is not current.
11 BAC 091	*	081-30555	06/16/11	Complaint Received	C alleges that fumes coming from the establishment have been getting worse over time and wonders if the ventilation is proper. Note: Establishment license is not current.
11 BAC 092	*	085-437	06/17/11	Complaint Received	The establishment license is expired.
11 BAC 092	*	071-3655	06/17/11	Complaint Received	The establishment license is expired.
11 BAC 094	*		06/17/11	Complaint Received	Rs are offering services at patrons' homes.
11 BAC 094	*		06/17/11	Complaint Received	Rs are offering services at patrons' homes.
11 BAC 095	*	071-3422	06/23/11	Complaint Received	Sanitation issue. C alleges that an employee washed his lunch dishes and then cleared his mouth at the sink where patrons are to wash their hands.
11 BAC 095	*	085-7020	06/23/11	Complaint Received	Sanitation issue. C alleges that an employee washed his lunch dishes and then cleared his mouth at the sink where patrons are to wash their hands.
11 BAC 096	*	081-26755	06/28/11	Complaint Received	While C was receiving massage services, the table fell, tipping her off. Alleged that they continued her services and then provided services to another patron on the faulty table.
11 BAC 096	*	080-34253	06/28/11	Complaint Received	While C was receiving massage services, the table fell, tipping her off. Alleged that they continued her services and then provided services to another patron on the faulty table.
11 BAC 098	*	081-12689	06/30/11	Complaint Received	R sent a bill to C that 2 of the charges were for services not yet performed.
11 BAC 099	*	071-2341	07/06/11	Complaint Received	Sanitation violations.
11 BAC 099	*	085-3808	07/06/11	Complaint Received	Sanitation violations.
11 BAC 100	*	080-36374	07/06/11	Complaint Received	Sanitation violations.
11 BAC 100	*	081-30288	07/06/11	Complaint Received	Sanitation violations.
11 BAC 101	*	081-18669	07/07/11	Complaint Received	C had eyelash extensions put on. Her eyelashes fell out. The individual who did it appears to not hold a license.
11 BAC 101	*	080-21986	07/07/11	Complaint Received	C had eyelash extensions put on. Her eyelashes fell out. The individual who did it appears to not hold a license.
11 BAC 102	*	082-85161	07/11/11	Complaint Received	R's license is expired and he does not have an establishment license. NOTE: THIS IS EXACTLY THE SAME AS IN COMPLAINT 07BAC038 WHICH CLOSED IN 2008.
11 BAC 102	*		07/11/11	Complaint Received	R's license is expired and he does not have an establishment license. NOTE: THIS IS EXACTLY THE SAME AS IN COMPLAINT 07BAC038 WHICH CLOSED IN 2008.
11 BAC 103	*	071-3448	07/13/11	Complaint Received	Unlicensed activity. Possible falsification of information to obtain license.
11 BAC 103	*	071-3773	07/13/11	Complaint Received	Unlicensed activity. Possible falsification of information to obtain license.
11 BAC 103	*	085-6977	07/13/11	Complaint Received	Unlicensed activity. Possible falsification of information to obtain license.
11 BAC 104	*	085-3673	07/13/11	Complaint Received	Sanitation issues and the C's feet were cut and sore after having a razor taken to them.
11 BAC 104	*	071-2871	07/13/11	Complaint Received	Sanitation issues and the C's feet were cut and sore after having a razor taken to them.
11 BAC 105	*	082-91522	07/15/11	Complaint Received	Alleged that R is providing services out of her home.
11 BAC 106	*	082-90654	07/18/11	Complaint Received	C got a planters wart after services there. C also alleges that R does not clean tools between services, do not clean the basins between pedicures and that they re-use waxing sticks.
11 BAC 106	*	069-907	07/18/11	Complaint Received	C got a planters wart after services there. C also alleges that R does not clean tools between services, do not clean the basins between pedicures and that they re-use waxing sticks.

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11 BAC 106	*	071-3607	07/18/11	Complaint Received	C got a planters wart after services there. C also alleges that R does not clean tools between services, do not clean the basins between pedicures and that they re-use waxing sticks.
11 BAC 107	*	080-36964	07/18/11	Complaint Received	R is unlicensed and the department hasn't been informed of who the new manager is.
11 BAC 108	*		07/20/11	Complaint Received	Providing services at peoples' homes.
11 BAC 109	*	082-80253	07/20/11	Complaint Received	R is providing services in peoples' homes. R license is expired.
09 BAC 046	*	500-6486	05/26/09	Open for Legal Action	People are working with expired licenses. Sanitation issues.
09 BAC 046	*	080-36847	05/26/09	Open for Legal Action	People are working with expired licenses. Sanitation issues.
09 BAC 127	*	085-4516	12/28/09	Open for Legal Action	C alleges that the daughter of the owners, who is 12 about, performed a manicure service for her.
09 BAC 127	*	071-2931	12/28/09	Open for Legal Action	C alleges that the daughter of the owners, who is 12 about, performed a manicure service for her.
10 BAC 010	*	080-21088	03/03/10	Open for Legal Action	C alleges that both establishments had R-Schultz working when she does not have a license to do so.
10 BAC 012	*	080-30296	03/12/10	Open for Legal Action	C alleges that R-Pittsley cuts hair in a private home and that R-Pittsley was cutting hair in an unlicensed facility for a fund raiser event.
10 BAC 024	*	080-35361	04/09/10	Open for Legal Action	C alleges that the establishment has not had a licensed manager for some time but that they are using a practitioner do perform manager duties and hiring and other things.
10 BAC 026	*	085-6216	04/14/10	Open for Legal Action	Unlicensed activity.
10 BAC 026	*	071-3245	04/14/10	Open for Legal Action	Unlicensed activity.
10 BAC 033	*	080-33715	05/03/10	Open for Legal Action	R is operating without a manager.
10 BAC 039	*	085-6915	05/14/10	Open for Legal Action	C received an infection after a pedicure service.
10 BAC 039	*	082-91012	05/14/10	Open for Legal Action	C received an infection after a pedicure service.
10 BAC 039	*	085-6628	05/14/10	Open for Legal Action	C received an infection after a pedicure service.
10 BAC 039	*	071-3612	05/14/10	Open for Legal Action	C received an infection after a pedicure service.
10 BAC 045	*	600-80273	05/24/10	Open for Legal Action	C alleges that the salon is "non-compliant" with standards set out for an establishment.
10 BAC 098	*	071-2647	10/25/10	Open for Legal Action	C alleges that she got an infection in her big toe from the establishment.
10 BAC 098	*	085-5878	10/25/10	Open for Legal Action	C alleges that she got an infection in her big toe from the establishment.
10 BAC 100	*	085-6072	11/03/10	Open for Legal Action	C alleges that R only uses regular hand soap to clean the foot baths.
10 BAC 100	*	071-3274	11/03/10	Open for Legal Action	C alleges that R only uses regular hand soap to clean the foot baths.
10 BAC 113	*	082-91012	11/17/10	Open for Legal Action	Alleged unlicensed activity.
10 BAC 113	*	085-6628	11/17/10	Open for Legal Action	Alleged unlicensed activity.
10 BAC 113	*	071-3612	11/17/10	Open for Legal Action	Alleged unlicensed activity.
10 BAC 125	*	085-6610	12/03/10	Open for Legal Action	C got an infection in her finger after getting a manicure.
10 BAC 125	*	071-3110	12/03/10	Open for Legal Action	C got an infection in her finger after getting a manicure.
10 BAC 128	*	085-1997	12/13/10	Open for Legal Action	Alleged that after a mani/pedi individual got infections in a fingernail and toenail.
10 BAC 128	*	071-1915	12/13/10	Open for Legal Action	Alleged that after a mani/pedi individual got infections in a fingernail and toenail.
10 BAC 132	*	085-6072	12/27/10	Open for Legal Action	Sanitation violations.
10 BAC 132	*	071-3274	12/27/10	Open for Legal Action	Sanitation violations.
10 UNL 012	*	082-90992	02/09/10	Open for Legal Action	UNL-BAC.
10 UNL 012	*	082-87444	02/09/10	Open for Legal Action	UNL-BAC.
11 BAC 005	*	081-30667	01/12/11	Open for Legal Action	Alleged R is working though her licenses are not current and are infact in suspended status.

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11 BAC 005	*	082-81236	01/12/11	Open for Legal Action	Alleged that R is working though her licenses are not current and are intact in suspended status.
11 BAC 005	*	080-30794	01/12/11	Open for Legal Action	Alleged that R is working though her licenses are not current and are intact in suspended status.
11 BAC 011	*	085-4817	01/27/11	Open for Legal Action	C received an infection after her finger was cut during service.
11 BAC 011	*	071-3376	01/27/11	Open for Legal Action	C received an infection after her finger was cut during service.
11 BAC 012	*	082-91012	01/31/11	Open for Legal Action	Alleged unlicensed activity.
11 BAC 012	*	085-6628	01/31/11	Open for Legal Action	Alleged unlicensed activity.
11 BAC 012	*	071-3612	01/31/11	Open for Legal Action	Alleged unlicensed activity.
11 BAC 014	*	085-6072	01/31/11	Open for Legal Action	Alleged unlicensed activity.
11 BAC 014	*	071-3274	01/31/11	Open for Legal Action	Alleged unlicensed activity.
11 BAC 021	*	-	02/15/11	Open for Legal Action	Alleged that R does not hold a manager license and does not have an establishment license.
11 BAC 048	*	085-6041	04/11/11	Open for Legal Action	C was cut during a pedicure and ended up with an infection.
11 BAC 048	*	071-3516	04/11/11	Open for Legal Action	C was cut during a pedicure and ended up with an infection.
11 BAC 048	*	082-90802	04/11/11	Open for Legal Action	C was cut during a pedicure and ended up with an infection.
11 BAC 093	*	085-7808	06/22/11	Open for Legal Action	Citation issued for unlicensed establishment.
11 BAC 097	*	085-7691	06/22/11	Open for Legal Action	Companion to 11 UNL 045. Unlicensed activity.
09 BAC 084	*	080-34253	10/19/09	Opened for Investigation	C says that the owner is paying employees in a way that would require everybody to hold a manager and estab license.
09 BAC 086	*	081-13171	10/21/09	Opened for Investigation	Unlicensed activity.
09 BAC 106	*	082-71218	11/05/09	Opened for Investigation	One of the establishment licenses is expired and Ms. Hanes license is expired.
09 BAC 110	*	081-22920	11/24/09	Opened for Investigation	C alleges that there are never any managers at these locations.
09 BAC 110	*	080-28658	11/24/09	Opened for Investigation	C alleges that there are never any managers at these locations.
09 BAC 110	*	080-31461	11/24/09	Opened for Investigation	C alleges that there are never any managers at these locations.
09 BAC 110	*	080-30374	11/24/09	Opened for Investigation	C alleges that there are never any managers at these locations.
09 BAC 110	*	080-29532	11/24/09	Opened for Investigation	C alleges that there are never any managers at these locations.
09 BAC 110	*	080-29251	11/24/09	Opened for Investigation	C alleges that there are never any managers at these locations.
09 BAC 110	*	080-22789	11/24/09	Opened for Investigation	C alleges that there are never any managers at these locations.
09 BAC 110	*	080-30377	11/24/09	Opened for Investigation	C alleges that there are never any managers at these locations.
09 BAC 130	*	082-73718	10/09/09	Opened for Investigation	Allegations of 2nd degree burns/blisters after IPL treatment.
10 BAC 005	*	081-20637	01/22/10	Opened for Investigation	Alleged that R's were knowingly allowing an unlicensed, unpermitted individual to work.
10 BAC 005	*	081-22920	01/22/10	Opened for Investigation	Alleged that R's were knowingly allowing an unlicensed, unpermitted individual to work.
10 BAC 005	*	081-31050	01/22/10	Opened for Investigation	Alleged that R's were knowingly allowing an unlicensed, unpermitted individual to work.
10 BAC 005	*	080-33915	01/22/10	Opened for Investigation	Alleged that R's were knowingly allowing an unlicensed, unpermitted individual to work.
10 BAC 005	*	080-29251	01/22/10	Opened for Investigation	Alleged that R's were knowingly allowing an unlicensed, unpermitted individual to work.
10 BAC 009	*	085-4896	02/24/10	Opened for Investigation	C alleges possible unlicensed activity and that she got cut by a blade during her pedicure.
10 BAC 009	*	071-3045	02/24/10	Opened for Investigation	C alleges possible unlicensed activity and that she got cut by a blade during her pedicure.
10 BAC 010	*	081-27538	03/03/10	Opened for Investigation	C alleges that both establishments had R-Schultz working when she does not have a license to do so.
10 BAC 010	*	081-26887	03/03/10	Opened for Investigation	C alleges that both establishments had R-Schultz working when she does not have a license to do so.
10 BAC 010	*	-	03/03/10	Opened for Investigation	C alleges that both establishments had R-Schultz working when she does not have a license to do so.

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10 BAC 010	*	080-26788	03/03/10	Opened for Investigation	C alleges that both establishments had R-Schultz working when she does not have a license to do so.
10 BAC 010	*	081-24196	03/03/10	Opened for Investigation	C alleges that both establishments had R-Schultz working when she does not have a license to do so.
10 BAC 010	*	081-30434	03/03/10	Opened for Investigation	C alleges that both establishments had R-Schultz working when she does not have a license to do so.
10 BAC 012	*	082-86026	03/12/10	Opened for Investigation	C alleges that R-Pittsley cuts hair in a private home and that R-Pittsley was cutting hair in an unlicensed facility for a fundraiser event.
10 BAC 012	*	081-25427	03/12/10	Opened for Investigation	C alleges that R-Pittsley cuts hair in a private home and that R-Pittsley was cutting hair in an unlicensed facility for a fundraiser event.
10 BAC 015	*	084-802	03/24/10	Opened for Investigation	R is performing services that require an aesthetician license but is having electrologist licensees do it.
10 BAC 015	*	069-580	03/24/10	Opened for Investigation	R is performing services that require an aesthetician license but is having electrologist licensees do it.
10 BAC 015	*	084-840	03/24/10	Opened for Investigation	R is performing services that require an aesthetician license but is having electrologist licensees do it.
10 BAC 024	*	082-86612	04/09/10	Opened for Investigation	C alleges that the establishment has not had a licensed manager for some time but that they are using a practitioner to perform manager duties and hiring and other things.
10 BAC 025	*	081-24065	04/14/10	Opened for Investigation	C alleges unlicensed activity, improper sanitation, etc.
10 BAC 025	*	081-24065	04/14/10	Opened for Investigation	C alleges unlicensed activity, improper sanitation, etc.
10 BAC 025	*	080-34535	04/14/10	Opened for Investigation	C alleges unlicensed activity, improper sanitation, etc.
10 BAC 025	*	080-34535	04/14/10	Opened for Investigation	C alleges unlicensed activity, improper sanitation, etc.
10 BAC 026	*	-	04/14/10	Opened for Investigation	Unlicensed activity.
10 BAC 026	*	-	04/14/10	Opened for Investigation	Unlicensed activity.
10 BAC 026	*	-	04/14/10	Opened for Investigation	Unlicensed activity.
10 BAC 031	*	081-18583	04/26/10	Opened for Investigation	C received burns from a perm solution. Note establishment license is expired.
10 BAC 031	*	081-18583	04/26/10	Opened for Investigation	C received burns from a perm solution. Note establishment license is expired.
10 BAC 031	*	080-26177	04/26/10	Opened for Investigation	C received burns from a perm solution. Note establishment license is expired.
10 BAC 031	*	080-26177	04/26/10	Opened for Investigation	C received burns from a perm solution. Note establishment license is expired.
10 BAC 032	*	071-3458	04/27/10	Opened for Investigation	C believes she may have an infection after receiving services.
10 BAC 032	*	085-7055	04/27/10	Opened for Investigation	C believes she may have an infection after receiving services.
10 BAC 032	*	082-90913	04/27/10	Opened for Investigation	C believes she may have an infection after receiving services.
10 BAC 038	*	082-87213	05/13/10	Opened for Investigation	R was convicted for possession of a firearm while under the influence of a controlled substance in 4/10.
10 BAC 042	*	085-4730	06/07/10	Opened for Investigation	Board order violation.
10 BAC 042	*	071-3203	06/07/10	Opened for Investigation	Board order violation.
10 BAC 045	*	080-35004	05/24/10	Opened for Investigation	C alleges that the salon is "non-compliant" with standards set out for an establishment.
10 BAC 048	*	085-5794	06/18/10	Opened for Investigation	R is advertising to help unlicensed individuals to get licensed.
10 BAC 050	*	085-7582	06/07/10	Opened for Investigation	R is offering waxing services at their manicure establishment and C wants to know if this is legal for them to do.
10 BAC 050	*	085-3677	06/07/10	Opened for Investigation	R is offering waxing services at their manicure establishment and C wants to know if this is legal for them to do.
10 BAC 050	*	071-3625	06/07/10	Opened for Investigation	Unlicensed activity.
10 BAC 054	*	082-79578	06/15/10	Opened for Investigation	Unlicensed activity.
10 BAC 054	*	080-36833	06/15/10	Opened for Investigation	Unlicensed activity.
10 BAC 054	*	081-24739	06/15/10	Opened for Investigation	Unlicensed activity.
10 BAC 054	*	080-27012	06/15/10	Opened for Investigation	Unlicensed activity.

BARBERING AND COSMETOLOGY EXAMINING BOARD
COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
10 BAC 054	*	081-20847	06/15/10	Opened for Investigation	Unlicensed activity.
10 BAC 059	*	085-6877	06/30/10	Opened for Investigation	Sanitation violations.
10 BAC 062	*	082-60317	07/12/10	Opened for Investigation	C alleges sanitation violations and possible unlicensed activity.
10 BAC 062	*	080-34253	07/12/10	Opened for Investigation	C alleges sanitation violations and possible unlicensed activity.
10 BAC 062	*	081-31223	07/12/10	Opened for Investigation	C alleges sanitation violations and possible unlicensed activity.
10 BAC 063	*	081-30178	07/13/10	Opened for Investigation	C alleges that R has unlicensed individuals and that he does not allow for changing the barbiticide solution every day.
10 BAC 063	*	081-30178	07/13/10	Opened for Investigation	C alleges that R has unlicensed individuals and that he does not allow for changing the barbiticide solution every day.
10 BAC 063	*	080-37422	07/13/10	Opened for Investigation	C alleges that R has unlicensed individuals and that he does not allow for changing the barbiticide solution every day.
10 BAC 063	*	080-37422	07/13/10	Opened for Investigation	C alleges that R has unlicensed individuals and that he does not allow for changing the barbiticide solution every day.
10 BAC 064	*	086-489	06/02/10	Opened for Investigation	Manicure and Martini parties are being offered at various bars.
10 BAC 064	*	085-2021	06/02/10	Opened for Investigation	Manicure and Martini parties are being offered at various bars.
10 BAC 064	*	085-2650	06/02/10	Opened for Investigation	Manicure and Martini parties are being offered at various bars.
10 BAC 064	*	085-6575	06/02/10	Opened for Investigation	Manicure and Martini parties are being offered at various bars.
10 BAC 064	*		06/02/10	Opened for Investigation	Manicure and Martini parties are being offered at various bars.
10 BAC 066	*	081-28641	07/13/10	Opened for Investigation	Possible unlicensed activity (individuals with no license). Owners license is expired. Doesn't appear to be an establishment license.
10 BAC 069	*	082-44117	08/03/10	Opened for Investigation	R owes back taxes, has an expired license but is working yet.
10 BAC 076	*	085-5288	07/14/10	Opened for Investigation	Alleged that R is producing fake documents for people to get licensed and that his documents to become a BAC Practitioner are fake.
10 BAC 078	*		09/10/10	Opened for Investigation	Unlicensed activity and unlicensed establishment. Other violations also according to Investigator Austin.
10 BAC 078	*	085-6175	09/10/10	Opened for Investigation	Unlicensed activity and unlicensed establishment. Other violations also according to Investigator Austin.
10 BAC 079	*	085-6216	09/10/10	Opened for Investigation	R is providing Botox services in the establishment.
10 BAC 079	*	071-3245	09/10/10	Opened for Investigation	R is providing Botox services in the establishment.
10 BAC 080	*	080-37552	09/14/10	Opened for Investigation	During the inspection this establishment had apprentices there but no manager on duty. Our system also does not show that this estab has any apprentices ok'd to work there.
10 BAC 080	*	080-37552	09/14/10	Opened for Investigation	During the inspection this establishment had apprentices there but no manager on duty. Our system also does not show that this estab has any apprentices ok'd to work there.
10 BAC 080	*	081-31300	09/14/10	Opened for Investigation	During the inspection this establishment had apprentices there but no manager on duty. Our system also does not show that this estab has any apprentices ok'd to work there.
10 BAC 080	*	081-31300	09/14/10	Opened for Investigation	During the inspection this establishment had apprentices there but no manager on duty. Our system also does not show that this estab has any apprentices ok'd to work there.
10 BAC 085	*	082-88703	09/29/10	Opened for Investigation	R-Perez was operating a salon without an establishment license. R-Perez also does not hold a manager license.
10 BAC 085	*		09/29/10	Opened for Investigation	R-Perez was operating a salon without an establishment license. R-Perez also does not hold a manager license.
10 BAC 086	*	080-29991	09/29/10	Opened for Investigation	Unlicensed activity and unsanitary conditions.
10 BAC 086	*	080-29991	09/29/10	Opened for Investigation	Unlicensed activity and unsanitary conditions.
10 BAC 086	*	081-28672	09/29/10	Opened for Investigation	Unlicensed activity and unsanitary conditions.
10 BAC 086	*	081-28672	09/29/10	Opened for Investigation	Unlicensed activity and unsanitary conditions.

**BARBERING AND COSMETOLOGY EXAMINING BOARD
COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011**

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
10 BAC 087	*	-	09/23/10	Opened for Investigation	Rs Stick & Bently made inappropriate comments about a resident. R-Bently is unlicensed. I cannot locate an establishment license and the listed supervisor is not a manager.
10 BAC 087	*	-	09/23/10	Opened for Investigation	Rs Stick & Bently made inappropriate comments about a resident. R-Bently is unlicensed. I cannot locate an establishment license and the listed supervisor is not a manager.
10 BAC 087	*	-	09/23/10	Opened for Investigation	Rs Stick & Bently made inappropriate comments about a resident. R-Bently is unlicensed. I cannot locate an establishment license and the listed supervisor is not a manager.
10 BAC 087	*	-	09/23/10	Opened for Investigation	Rs Stick & Bently made inappropriate comments about a resident. R-Bently is unlicensed. I cannot locate an establishment license and the listed supervisor is not a manager.
10 BAC 087	*	082-33147	09/23/10	Opened for Investigation	Rs Stick & Bently made inappropriate comments about a resident. R-Bently is unlicensed. I cannot locate an establishment license and the listed supervisor is not a manager.
10 BAC 087	*	082-33147	09/23/10	Opened for Investigation	Rs Stick & Bently made inappropriate comments about a resident. R-Bently is unlicensed. I cannot locate an establishment license and the listed supervisor is not a manager.
10 BAC 087	*	082-44677	09/23/10	Opened for Investigation	Rs Stick & Bently made inappropriate comments about a resident. R-Bently is unlicensed. I cannot locate an establishment license and the listed supervisor is not a manager.
10 BAC 087	*	082-44677	09/23/10	Opened for Investigation	Rs Stick & Bently made inappropriate comments about a resident. R-Bently is unlicensed. I cannot locate an establishment license and the listed supervisor is not a manager.
10 BAC 088	*	080-37266	09/23/10	Opened for Investigation	Alleged that the establishment has apprentices working there that don't have valid contracts.
10 BAC 088	*	081-31897	09/23/10	Opened for Investigation	Alleged that the establishment has apprentices working there that don't have valid contracts.
10 BAC 096	*	085-7582	10/28/10	Opened for Investigation	R is being investigated for possible debit/credit card theft.
10 BAC 096	*	085-3677	10/28/10	Opened for Investigation	R is being investigated for possible debit/credit card theft.
10 BAC 096	*	071-3625	10/28/10	Opened for Investigation	R is being investigated for possible debit/credit card theft.
10 BAC 097	*	080-32049	10/25/10	Opened for Investigation	C alleges no manager, licenses not posted and sanitation violations.
10 BAC 103	*	071-1306	11/04/10	Opened for Investigation	C alleges that R purposely used unsanitary equipment while doing C's nails.
10 BAC 103	*	082-77878	11/04/10	Opened for Investigation	C alleges that R purposely used unsanitary equipment while doing C's nails.
10 BAC 104	*	085-3724	11/04/10	Opened for Investigation	C alleges that R purposely used unsanitary equipment on C's nails.
10 BAC 104	*	082-91150	11/04/10	Opened for Investigation	C alleges that R purposely used unsanitary equipment on C's nails.
10 BAC 104	*	071-1583	11/04/10	Opened for Investigation	C alleges that R purposely used unsanitary equipment on C's nails.
10 BAC 105	*	086-2090	11/04/10	Opened for Investigation	C alleges that R doesn't hold any sort of licenses to be performing her services.
10 BAC 105	*	069-837	11/04/10	Opened for Investigation	C alleges that R doesn't hold any sort of licenses to be performing her services.
10 BAC 106	*	082-86074	11/10/10	Opened for Investigation	C alleges that R-Otto claimed to be the manager, but C could not find a posted license for Otto.
10 BAC 106	*	080-35365	11/10/10	Opened for Investigation	C alleges that R-Otto claimed to be the manager, but C could not find a posted license for Otto.
10 BAC 106	*	081-33288	11/10/10	Opened for Investigation	C alleges that R-Otto claimed to be the manager, but C could not find a posted license for Otto.
10 BAC 114	*	080-36915	11/18/10	Opened for Investigation	R is renting booths to apprentices and allowing unlicensed activity.
10 BAC 114	*	081-32134	11/18/10	Opened for Investigation	R is renting booths to apprentices and allowing unlicensed activity.
10 BAC 117	*	085-7462	11/18/10	Opened for Investigation	Alleged that R used somebody else's license to get their license.
10 BAC 121	*	085-5532	11/30/10	Opened for Investigation	Alleged that there is unlicensed activity.
10 BAC 121	*	071-3646	11/30/10	Opened for Investigation	Alleged that there is unlicensed activity.
10 BAC 123	*	071-2842	11/29/10	Opened for Investigation	Alleged unlicensed activity.

**BARBERING AND COSMETOLOGY EXAMINING BOARD
COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011**

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
10 BAC 123	*	085-5305	11/29/10	Opened for Investigation	Alleged unlicensed activity.
10 BAC 124	*	080-37424	12/03/10	Opened for Investigation	Alleged unlicensed activity.
10 BAC 124	*	080-37590	12/03/10	Opened for Investigation	Alleged unlicensed activity.
10 BAC 124	*	081-30139	12/03/10	Opened for Investigation	Alleged unlicensed activity.
10 BAC 124	*	080-37425	12/03/10	Opened for Investigation	Alleged unlicensed activity.
10 BAC 133	*	081-28781	12/28/10	Opened for Investigation	R-Johnston's license is expired but alleged that she is still working.
10 BAC 133	*	081-29714	12/28/10	Opened for Investigation	R-Johnston's license is expired but alleged that she is still working.
10 BAC 133	*	080-36231	12/28/10	Opened for Investigation	R-Johnston's license is expired but alleged that she is still working.
10 BAC 133	*	080-30973	12/28/10	Opened for Investigation	R-Johnston's license is expired but alleged that she is still working.
10 BAC 134	*	080-33404	12/28/10	Opened for Investigation	The establishment does not have a manager.
11 BAC 002	*	082-87366	01/04/11	Opened for Investigation	C alleges that R-Baier filed a falsified form signed by R-Benedict for the hours for Baier to get her managers license.
11 BAC 002	*	081-33611	01/04/11	Opened for Investigation	C alleges that R-Baier filed a falsified form signed by R-Benedict for the hours for Baier to get her managers license.
11 BAC 002	*	081-23146	01/04/11	Opened for Investigation	C alleges that R-Baier filed a falsified form signed by R-Benedict for the hours for Baier to get her managers license.
11 BAC 004	*	081-27650	01/07/11	Opened for Investigation	Alleged that R is providing services out of her home.
11 BAC 006	*	083-1653	01/18/11	Opened for Investigation	R is not providing the hours that C needs to maintain employment at SW Tech.
11 BAC 006	*	081-29814	01/18/11	Opened for Investigation	R is not providing the hours that C needs to maintain employment at SW Tech.
11 BAC 008	*	071-3403	01/25/11	Opened for Investigation	Alleged that 2 patrons received a staff infection after receiving services at R.
11 BAC 008	*	085-3893	01/25/11	Opened for Investigation	Alleged that 2 patrons received a staff infection after receiving services at R.
11 BAC 010	*	071-2801	01/25/11	Opened for Investigation	Sanitation violations and possible unlicensed activity.
11 BAC 010	*	085-5458	01/25/11	Opened for Investigation	Sanitation violations and possible unlicensed activity.
11 BAC 015	*	085-6077	01/31/11	Opened for Investigation	Alleged unlicensed activity.
11 BAC 015	*	071-3603	01/31/11	Opened for Investigation	Alleged unlicensed activity.
11 BAC 018	*	085-592	02/04/11	Opened for Investigation	Unlicensed activity.
11 BAC 019	*	081-31758	02/08/11	Opened for Investigation	R-Bukachek falsified hours for R-Tremi and R-Hannemann so they could take their managers exam.
11 BAC 019	*	082-86970	02/08/11	Opened for Investigation	R-Bukachek falsified hours for R-Tremi and R-Hannemann so they could take their managers exam.
11 BAC 019	*	081-33484	02/08/11	Opened for Investigation	R-Bukachek falsified hours for R-Tremi and R-Hannemann so they could take their managers exam.
11 BAC 019	*	082-84973	02/08/11	Opened for Investigation	R-Bukachek falsified hours for R-Tremi and R-Hannemann so they could take their managers exam.
11 BAC 019	*	081-33397	02/08/11	Opened for Investigation	R-Bukachek falsified hours for R-Tremi and R-Hannemann so they could take their managers exam.
11 BAC 020	*	081-33507	02/15/11	Opened for Investigation	There is only 1 establishment license and 2 of the R's are only practitioners.
11 BAC 020	*	082-78904	02/15/11	Opened for Investigation	There is only 1 establishment license and 2 of the R's are only practitioners.
11 BAC 020	*	082-88059	02/15/11	Opened for Investigation	There is only 1 establishment license and 2 of the R's are only practitioners.
11 BAC 020	*	080-38175	02/15/11	Opened for Investigation	There is only 1 establishment license and 2 of the R's are only practitioners.
11 BAC 020	*	081-33510	02/15/11	Opened for Investigation	There is only 1 establishment license and 2 of the R's are only practitioners.
11 BAC 022	*	071-3524	02/14/11	Opened for Investigation	Alleged that a school is being run out of this business.
11 BAC 022	*	085-5118	02/14/11	Opened for Investigation	Alleged that a school is being run out of this business.
11 BAC 026	*	082-90862	02/22/11	Opened for Investigation	C alleges that R is working out of her home which is not a licensed establishment.
11 BAC 027	*	080-28318	02/24/11	Opened for Investigation	C alleges that there is no manager at the salon and that the owner is paying cash and not taking taxes out.
11 BAC 027	*	082-71333	02/24/11	Opened for Investigation	C alleges that there is no manager at the salon and that the owner is paying cash and not taking taxes out.

**BARBERING AND COSMETOLOGY EXAMINING BOARD
COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011**

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
11 BAC 029	*	080-37825	02/28/11	Opened for Investigation	C alleges that R has employees that she pays like chair renters. C also claims that R is falsifying tax documents.
11 BAC 030	*	081-33052	02/28/11	Opened for Investigation	Sanitation violations.
11 BAC 030	*	081-33052	02/28/11	Opened for Investigation	Sanitation violations.
11 BAC 030	*	082-84997	02/28/11	Opened for Investigation	Sanitation violations.
11 BAC 030	*	082-84997	02/28/11	Opened for Investigation	Sanitation violations.
11 BAC 030	*	080-34461	02/28/11	Opened for Investigation	Sanitation violations.
11 BAC 030	*	080-34461	02/28/11	Opened for Investigation	Sanitation violations.
11 BAC 031	*	082-85701	02/28/11	Opened for Investigation	C has filed charges against R for theft from the establishment.
11 BAC 032	*	081-18942	03/08/11	Opened for Investigation	R has renewed his license. A flag was placed on his renewal from case 06 BAC 037.
11 BAC 035	*	081-24551	03/14/11	Opened for Investigation	R is not providing the hours form to C for C to get her managers license.
11 BAC 037	*	080-36955	03/15/11	Opened for Investigation	C alleges that there is no manager at this establishment.
11 BAC 038	*	081-28911	03/18/11	Opened for Investigation	Sanitation violations-unclean establishment and a dog present.
11 BAC 038	*	080-31502	03/18/11	Opened for Investigation	Sanitation violations-unclean establishment and a dog present.
11 BAC 040	*	600-80686	03/21/11	Opened for Investigation	Alleged R is working out of her home.
11 BAC 041	*		03/22/11	Opened for Investigation	Unlicensed activity. This complaint came from Sandy of DWD per Judy Mender.
11 BAC 047	*	085-4896	04/08/11	Opened for Investigation	Possible unlicensed activity.
11 BAC 047	*	069-888	04/08/11	Opened for Investigation	Possible unlicensed activity.
11 BAC 047	*	071-3045	04/08/11	Opened for Investigation	Possible unlicensed activity.
11 BAC 051	*	081-33356	04/12/11	Opened for Investigation	Alleged that R is doing make-up outside of her salon.
11 BAC 054	*	080-32676	04/19/11	Opened for Investigation	During an inspection there were sanitation violations noted and there might possibly be unlicensed activity going on.
11 BAC 054	*	080-32676	04/19/11	Opened for Investigation	During an inspection there were sanitation violations noted and there might possibly be unlicensed activity going on.
11 BAC 054	*	081-30494	04/19/11	Opened for Investigation	During an inspection there were sanitation violations noted and there might possibly be unlicensed activity going on.
11 BAC 054	*	081-30494	04/19/11	Opened for Investigation	During an inspection there were sanitation violations noted and there might possibly be unlicensed activity going on.
11 BAC 055	*	080-35360	04/11/11	Opened for Investigation	R-Smith is working as the manager but doesn't hold a manager license.
11 BAC 055	*	082-89572	04/11/11	Opened for Investigation	R-Smith is working as the manager but doesn't hold a manager license.
11 BAC 056	*	071-3466	04/22/11	Opened for Investigation	Sanitation violations.
11 BAC 056	*	085-3301	04/22/11	Opened for Investigation	Sanitation violations.
11 BAC 057	*	085-5975	04/25/11	Opened for Investigation	R is allegedly operating a shop out of a house. No establishment license.
11 BAC 057	*	086-2063	04/25/11	Opened for Investigation	R is allegedly operating a shop out of a house. No establishment license.
11 BAC 058	*	080-31839	05/02/11	Opened for Investigation	Sanitation violations and possible unlicensed activity.
11 BAC 058	*	080-31839	05/02/11	Opened for Investigation	Sanitation violations and possible unlicensed activity.
11 BAC 058	*	081-15972	05/02/11	Opened for Investigation	Sanitation violations and possible unlicensed activity.
11 BAC 058	*	081-15972	05/02/11	Opened for Investigation	Sanitation violations and possible unlicensed activity.
11 BAC 061	*	080-35401	05/05/11	Opened for Investigation	Sanitation violations.
11 BAC 061	*	081-31010	05/05/11	Opened for Investigation	Sanitation violations.
11 BAC 067	*	082-91399	05/06/11	Opened for Investigation	Alleged that R has used falsified papers in which to obtain her license as she used falsified papers to get her job.
11 BAC 070	*	085-3707	05/10/11	Opened for Investigation	Sanitation violations. Manager license is expired.
11 BAC 070	*	071-2309	05/10/11	Opened for Investigation	Sanitation violations. Manager license is expired.

BARBERING AND COSMETOLOGY EXAMINING BOARD
COMPLAINTS RECEIVED FROM JANUARY 2, 2009 - JULY 28, 2011

Total Number of Complaints/Respondent - 815

Complaint Number	Respondent Name	License Number	Received Complaint	Respondent Status	Intake Description
11 BAC 074	*	080-37424	05/16/11	Opened for Investigation	Unlicensed activity. The Green Bay location does not appear to have a license at all and the Glendale location license is expired.
11 BAC 074	*	080-37590	05/16/11	Opened for Investigation	Unlicensed activity. The Green Bay location does not appear to have a license at all and the Glendale location license is expired.
11 BAC 074	*	080-37151	05/16/11	Opened for Investigation	Unlicensed activity. The Green Bay location does not appear to have a license at all and the Glendale location license is expired.
11 BAC 074	*		05/16/11	Opened for Investigation	Unlicensed activity. The Green Bay location does not appear to have a license at all and the Glendale location license is expired.
11 BAC 074	*	080-37425	05/16/11	Opened for Investigation	Unlicensed activity. The Green Bay location does not appear to have a license at all and the Glendale location license is expired.
11 BAC 076	*	080-34176	05/11/11	Opened for Investigation	Unlicensed activity.
11 BAC 076	*	082-91872	05/11/11	Opened for Investigation	Unlicensed activity.
11 BAC 076	*	081-31747	05/11/11	Opened for Investigation	Unlicensed activity.
11 BAC 077	*	080-38065	05/18/11	Opened for Investigation	Unlicensed activity - Establishment license was not renewed.
11 BAC 079	*	081-18555	05/24/11	Opened for Investigation	Sanitation violations.
11 BAC 079	*	080-35534	05/24/11	Opened for Investigation	Sanitation violations.
11 BAC 083	*	081-26500	06/09/11	Opened for Investigation	R paid an apprentice cash and have not been paying its UI withholding.
11 BAC 083	*	080-37841	06/09/11	Opened for Investigation	R paid an apprentice cash and have not been paying its UI withholding.
11 BAC 084	*	080-37038	06/09/11	Opened for Investigation	Sanitation issues.
11 BAC 084	*	081-27938	06/09/11	Opened for Investigation	Sanitation issues.
11 BAC 086	*	085-2407	06/09/11	Opened for Investigation	Sanitation issues, possible unlicensed activity.
11 BAC 086	*	085-2407	06/09/11	Opened for Investigation	Sanitation issues, possible unlicensed activity.
11 BAC 086	*	071-3780	06/09/11	Opened for Investigation	Sanitation issues, possible unlicensed activity.
11 BAC 086	*	071-3780	06/09/11	Opened for Investigation	Sanitation issues, possible unlicensed activity.
11 BAC 089	*	081-33950	06/17/11	Opened for Investigation	R is now licensed. Prior unlicensed activity for approximately 8 years.
11 BAC 110	*	081-18348	07/22/11	Opened for Investigation	Unlicensed activity.
11 BAC 110	*	080-34657	07/22/11	Opened for Investigation	Unlicensed activity.

NOTE: COMPLAINT NUMBERS MAY BE LISTED MORE THAN ONCE DUE TO MULTIPLE RESPONDENTS/LICENSES INCLUDED IN A COMPLAINT.

* Respondent name not available because complaint is pending.

Wisconsin Department of Regulation & Licensing

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BARBERING AND COSMETOLOGY EXAMINING BOARD

BARBERING AND COSMETOLOGY ESTABLISHMENT APPLICATION INFORMATION

Enclosed is the "Barbering and Cosmetology Establishment License Application" (Form #1397). Instructions for the completion of the establishment application are included on the reverse side of this form. [Note: Please submit your application at least 2 weeks but not more than 4 weeks prior to the establishment opening date.]

IMPORTANT NOTICE

Compliance Inspection Report

In addition to the application for an establishment license, you are now required to complete and submit the "Compliance Inspection Report" (Form #2471) which is included in this packet. If this form is not completed in its entirety and returned with your establishment application, the establishment license cannot be issued which may cause a delay in your opening date.

Building Requirements

We recommend that you first contact your local authorities (county, city, town or village hall) regarding zoning, occupancy, plumbing, electrical, ventilation, or other building codes. There are no restrictions imposed by the Barbering and Cosmetology Examining Board concerning size or layout of your establishment. Where an establishment is located in the same building as a residence, the business and living quarters must be separate.

Chair or Booth Lease

An owner may lease a chair or booth to a licensed individual with a written lease agreement. Effective October 1, 2004, the Wisconsin Administrative Code requires a booth renter or lessee practicing barbering or cosmetology to hold both a manager and an establishment license. The lessee of a chair or booth will be responsible to ensure that the leased chair or booth operates in compliance with ch. 454, Stats., and the rules of the board.

Licensed Manager

The owner of a barbering and cosmetology establishment may not operate the establishment unless a licensed manager has been employed full-time for the establishment. The owner of more than one barbering and cosmetology establishment shall employ a sufficient number of managers to satisfy the requirement that a manager be present full-time in each establishment. The manager will be responsible for supervising and managing the daily operations of the establishment. The owner and the manager must ensure that the establishment operates in compliance with Ch. 454, Stats., and the rules of the Board.

Application and Fee

The completed application must be submitted along with the initial credential fee of \$75.00 at least two weeks and not more than 4 weeks prior to your anticipated opening date. The information provided will be evaluated for completeness and to determine whether all statutory and rule requirements have been met. Applications with insufficient information will be returned for completion without processing. This may delay the issuance of the license. Initial licenses are in effect from the date of issuance until the next renewal date (June 30 of each odd-numbered year). You may not begin practicing until your license has been received and is posted in the establishment.

Mail the application and fee to:

Department of Regulation and Licensing
Barbering and Cosmetology Examining Board
P.O. Box 8935
Madison, Wisconsin 53708-8935

Statute and Rules Code Book

A copy of the Wisconsin Statutes and Administrative Code Relating to the practice of Barbering and Cosmetology is available on the web at <http://drl.wi.gov> or at most public libraries. If you wish to purchase a copy, you may purchase a hard print copy from Document Sales, Department of Administration. Information for ordering a codebook may be found at <http://drl.wi.gov/includes/catalog.htm>, by calling Document Sales at 800-362-7253 or 608-264-9419 or by email at docsales@doa.state.wi.us.

#1396 (Rev. 8/09)
Ch. 454, Stats.

-OVER-

Committed to Equal Opportunity in Employment and Licensing

Wisconsin Department of Regulation & Licensing

INSTRUCTIONS FOR COMPLETING THE APPLICATION

The following instructions refer to the questions on the application.

QUESTION #:

1. Indicate whether you are applying for a:
 - New Establishment (location never licensed before)
 - Chair/Booth Leasing (located within an existing, licensed establishment)
 - Change of Location (owner previously had a licensed establishment at another location)
 - Change of Ownership (establishment previously owned by another person or entity)
2. Indicate the date you anticipate opening.
3. Indicate the type of establishment you will operate and provide information on the responsible licensee.
 - For a full-service barbering and cosmetology establishment, indicate the name and license number for the full-time barbering and cosmetology manager.
 - For a manicuring, electrology, or aesthetics establishment, indicate the name and license number of the responsible licensee (manicurist, electrologist, or aesthetician). For manicuring and aesthetics establishments, the responsible licensee may be a barbering and cosmetology practitioner or manager.
4. Indicate the name and address of your proposed establishment. Include your street address and post office box, if applicable. (NOTE: All departmental mailings, including the renewal notices, will be sent to the address listed on this application. If your post office does not deliver mail to your establishment street address, you should open a post office box, so that you receive your renewal notice and other departmental mailings.)
5. Indicate the county in which the establishment is located.
6. Indicate the name and residence address of the owner.
 - If you are leasing a booth or chair, you are considered the owner for this establishment license. Do not list the person you are leasing from.
 - If you are incorporated, a partnership, a limited liability company (LLC), or a limited liability partnership (LLP), list the name of the corporation, partnership, LLC, or LLP as the owner. Do not list an individual's name.
7. Indicate the county in which the owner lives or is located.
8. Indicate the home telephone number of the owner or manager.
9. Indicate the owner's daytime business telephone number.
10. If you will be closing another currently-licensed establishment when this license is issued, please indicate that establishment's name and license number, and the closure date.
11. The Statement of Arrest or Conviction must be completed by the owner of the establishment. If the answer is YES to questions A-E, the "Application Addendum – Convictions and Pending Charges (Form #2252) should be completed by the owner of the establishment. If this is a corporation, partnership, LLC, or LLP, the responsible person should complete this statement.
12. Each establishment application, including chair/booth leasing, must contain a floor plan. Previously submitted floor plans are no longer on file. Please note that you do not need to send a blueprint. Draw a floor plan in the space provided.
13. The "Affidavit of Applicant" must be completed.
 - If you are the owner and the manager, please sign the appropriate section.
 - If you are leasing a booth or chair, you are considered the owner. Please sign the appropriate section.
 - If you are opening a manicuring, electrology or aesthetics establishment, please sign the appropriate section.
14. "Compliance Inspection Report" (Form #2471). This is a separate form included in this packet. Please read and check EACH line to indicate your proposed establishment is in compliance and/or that you understand each procedure required by the rules. Forms that are incomplete will be returned to you which may cause a delay in your opening date. Establishment applications cannot be processed without the "Compliance Inspection Report".

Wisconsin Department of Safety and Professional Services

Mail To: P.O. Box 8935
Madison, WI 53708-8935

FAX #: (608) 261-7083
Phone #: (608) 266-2112

1400 E. Washington Avenue
Madison, WI 53703

E-Mail: web@dsps.wi.gov
Website: <http://dsps.wi.gov>

BARBERING & COSMETOLOGY EXAMINING BOARD

COMPLIANCE INSPECTION REPORT

→ Reports with omissions or insufficient information will be returned for completion and delay the processing of your establishment application. ←

ESTABLISHMENT NAME: _____

ESTABLISHMENT ADDRESS: _____

ESTABLISHMENT TELEPHONE NUMBER: _____

ESTABLISHMENT DAYS & HOURS OF BUSINESS: _____

ESTABLISHMENT PERSONNEL:

Owner's Name: _____

Manager's Name/or Responsible Licensee: _____

License Number: _____

TYPE OF ESTABLISHMENT:

Aesthetics Barbering/Cosmetology Electrology Manicuring

* CHECK EACH LINE INDICATING COMPLIANCE WITH AND/OR UNDERSTANDING OF PROCEDURES *

BC 2.02 TREATMENTS PROHIBITED, INFECTIOUS AND CONTAGIOUS DISEASES

- BC 2.02(1) No licensee may treat any disease of the skin unless under the direction of a physician.
- BC 2.02(2) No licensee may provide services to a patron suffering from an infectious or contagious scalp or skin disease unless the licensee takes appropriate precautions and uses safeguards to prevent the spread of the disease to other patrons and to the licensee.
- BC 2.02(3) No licensee, having a known infectious or contagious disease, may provide a service to a patron if the licensee is, by reason of the disease, unable to safely and competently perform the service.
- BC 2.02(4) No licensee may provide services to a patron if the licensee has a known infectious or contagious disease unless the licensee takes appropriate precautions and uses safeguards which prevent the spread of the disease to patrons.

BC 2.025 DELEGATED MEDICAL PROCEDURES

- BC 2.025 Delegated medical procedures. (1) Licensees may provide client services constituting medical procedures only as directed, supervised and inspected by a physician who has the power to direct, decide and oversee the implementation of the client services provided. (2) Delegated medical procedures include the following: (a) Laser hair removal services. Prior to providing any laser hair removal procedures, a licensee shall complete advanced training in the use of laser devices in a training program of not less than 6 hours. If the training program is provided in a setting other than a licensed school of cosmetology or barbering, the program shall incorporate all of the following: 1. The training shall be conducted by a trainer who has been a practicing aesthetician, a barbering or cosmetology instructor, an aesthetics instructor, or a barbering or cosmetology manager for a minimum of one year, and who has completed a course in laser training provided by a licensed school of cosmetology or barbering, or provided by a licensed school of aesthetics. A licensed physician may also provide the training. 2. Trainees receive hands-on training which includes actual use of the laser device under the supervision and guidance of the trainer. 3. The training is documented by a certificate of completion which sets forth the length of the training and the type of device and which is signed by the trainer and includes the trainer's license number. 4. The licensee posts in a conspicuous location in the immediate area where the procedure is carried out the certificate of completion of the training required in subd. 3. 5. Licensees providing laser hair removal procedures shall complete each biennium at least 6 continuing education credit hours acceptable to the board in laser hair removal. This coursework shall be in addition to any other continuing education requirements required by the board for license renewal. Licensees shall maintain records of continuing education hours for at least 5 years from the date the coursework is completed. (b) Microdermabrasion services, except as specified under sub. (2r). (c) Chemical exfoliation, except for application of commercially available exfoliation products utilized in accordance with the manufacturers' instructions, limited to the following: 1. Alpha hydroxyl acids of 30% or less, with a ph of not less than 3.0. 2. Salicylic acids of 20% or less, with a ph of not less than 3.0. (2g) Licensees providing chemical exfoliation shall complete at least 6 continuing education credit hours acceptable to the board in chemical exfoliation each biennium. This coursework shall be in addition to any other continuing education requirements required by the board for license renewal. Licensees shall maintain records of continuing education hours for at least 5 years from the date the coursework is completed. (2r) A licensee may utilize microdermabrasion devices in his or her practice without medical supervision if all of the following conditions are met: (a) The device shall be of an aesthetic grade and not labeled as a prescription device by the United States Food and Drug Administration. Only FDA approved Class I machines may be used pursuant to this

Wisconsin Department of Safety and Professional Services

subsection. (b) The device utilizes a closed loop negative pressure system that incorporates a tissue retention device. (c) The normal and customary use of the device results in the removal of only the surface epidermal cells of the skin. (d) Eye protection is provided to the client and protective gloves are worn by the operator. (e) Microdermabrasion services are not provided within 48 hours before or after a chemical exfoliation. (f) The licensee has performed a pretreatment assessment on the client and reviewed the results with the client. (g) The client has given written consent prior to the administration of the services. The consent shall contain all of the following: 1. A statement setting forth in general terms the nature and purpose of the procedure or procedures, together with the known risks associated with the procedure or procedures, if reasonably determinable. 2. A statement that acknowledges that the disclosure of that information has been made and that all questions asked about the procedure or procedures have been answered in a satisfactory manner. 3. The signature of the client for whom the procedure is to be performed, or if the client for any reason lacks legal capacity to consent, is signed by a person who has legal authority to consent on behalf of that client. (h) The licensee has completed advanced training in the use of microdermabrasion devices in a training program of not less than 6 hours. If the training program is provided in a setting other than a licensed school of cosmetology or barbering, the program shall incorporate all of the following: 1. The training shall be conducted by a microdermabrasion trainer who has been a practicing aesthetician, a barbering or cosmetology instructor, an aesthetics instructor, or a barbering or cosmetology manager for a minimum of one year, and who has completed a 40 hour course in microdermabrasion training provided by a licensed school of cosmetology or barbering, or provided by a licensed school of aesthetics. A licensed physician may also provide the training. 2. Trainees receive hands-on training which includes actual use of the microdermabrasion device under the supervision and guidance of the trainer. 3. The training is documented by a certificate of completion which sets forth the length of the training and the type of device and which is signed by the trainer and includes the trainer's license number. (i) The licensee posts in a conspicuous location in the immediate area where the procedure is carried out the certificate of completion of the training required in par. (h). (j) The licensee shall complete at least 6 continuing education credit hours acceptable to the board in microdermabrasion each biennium. This coursework shall be in addition to any other continuing education requirements required by the board for license renewal. Licensees shall maintain records of continuing education hours for at least 5 years from the date the coursework is completed. (3) Delegated medical procedures shall be undertaken only pursuant to formal written protocols setting forth the nature and scope of the procedures delegated, describing the supervisory plan, and indicating any contraindications to undertaking the procedure. A laser hair removal product or device, or intense pulsed light device shall not be used on a minor unless the minor is accompanied by a parent or guardian and only under the general supervision of a physician. (4) A licensee providing client services constituting delegated medical procedures shall upon request make available to the client and to the board a copy of the formal written protocols. (5) Should a client service constituting a delegated medical procedure be contraindicated based either upon the written protocol or some other basis, the licensee shall decline to carry out the procedure and shall explain to the client the basis for the licensee's inability to provide the service. (6) A licensee providing client services constituting delegated medical procedures in a licensed establishment shall post in a conspicuous location in the immediate area where the procedure is carried out the name of the delegating physician and the nature and scope of the procedures delegated.

BC 2.03 PRACTICE STANDARDS

- _____ BC 2.03(1) Services provided by any licensee shall be performed in a manner that is consistent with basic and accepted practice standards and in accordance with all state statutes, board rules and local codes and ordinances.
- _____ BC 2.03(2) Licensees may provide only those services which they are competent to perform by training or experience and are licensed to provide.
- _____ BC 2.03(3) Licensees shall provide services to the best of their ability and make reasonable efforts to comply with requests in a manner that is satisfactory to a patron. Licensees shall not provide services to a patron without first obtaining the consent of the patron or legal guardian of the patron.
- _____ BC 2.03(4) Licensees may neither consume alcohol nor take controlled substances during practice, unless prescribed by a physician.
- _____ BC 2.03(5) Licensees shall take adequate necessary precautions to protect the patron from health and safety hazards when performing services. Licensees shall not smoke while performing personal services on a patron.
- _____ BC 2.03(7) Licensees shall not engage in sexual harassment or sexual assault of a patron, former patron, employee, employer, or co-worker. In this section, "sexual harassment" and sexual assault" have the meanings defined in secs. 111.32(13), 940.225(1),(2),(3) and (3m) and 948.02(1) and (2), Stats.
- _____ BC 2.03(8) Licensees may not provide the following services unless both the licensee and the establishment are properly licensed by the Department of Health and Family Services. (a) Body piercing, except for piercing of ears. (b) Tattooing, including permanent cosmetics. (c) Operation of a tanning booth. Note: Body piercers, body piercing establishments, tattooists and tattoo establishments are regulated by the Department of Health and Family Services under ch. HFS 173, Wis. Admin. Code. Tanning facilities and tanning facility operators are regulated by the Department of Health and Family Services under ch. HFS 161, Wis. Admin. Code.
- _____ BC 2.03(9) Licensees may not use methyl methacrylate monomer, commonly referred to as MMA in liquid form, and may not use any cosmetic or nail product formulated with MMA as one of its ingredients.

BC 2.04 UNAUTHORIZED PRACTICE

- _____ BC 2.04(1) Licensees may not assist or participate in the unauthorized or unlicensed practice of barbering and cosmetology, aesthetics, electrology or manicuring.
- _____ BC 2.04(2) Licensees shall report to the board unauthorized or unlicensed practice or other violations of ch. 454, Stats., and chs. BC 1 to 9.

BC 2.045 SERVICES OUTSIDE OF A LICENSED ESTABLISHMENT

- _____ BC 2.045(1) Licensees shall not provide personal care services outside of a licensed establishment except for persons who are unable to leave their homes because of illness or disability or for persons who are in hospitals, nursing homes, correctional institutions or other institutions. Licensees may provide any personal care service for inmates or patients regardless of whether it is done in a designated area or in the personal room of an inmate, patient or infirm person within an institution or private home.
- _____ BC 2.045(2) Licensees shall comply with all practice standards set forth in sec. BC2.03 in providing services outside of a licensed establishment.

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BC 2.05 ADVERTISING

BC 2.05(1) Advertising by licensees shall be truthful and accurate and may not mislead the public.

BC 2.05(2) An establishment shall either post a list of cost of services in a conspicuous place or display a sign which states: "All establishment patrons have the right to be informed of the cost of services before the services are provided."

BC 2.06 RESPONSIBILITIES OF OWNERS

The owner of any licensed establishment shall be responsible for compliance with ch. 454, Stats., and chs. BC 2, 3 and 4. The owner shall:

BC 2.06(2) Provide supplies and equipment necessary to maintain safe and sanitary establishment conditions.

BC 2.06(3) Ensure the provision of supervision and training of apprentices, temporary permit holders and training permit holders.

BC 2.06(4) Maintain and provide appropriate records for apprentices, temporary permit holders, training permit holders and practitioners, including employment records, to enable apprentices or practitioners to meet the requirements of sec. 454.06(3)(b), 440.63(3)(a)1, or 454.10(2), Stats., for credentialing as a practitioner, manager or instructor.

BC 2.06(5) In the case of an owner of a barbering and cosmetology establishment, employ a manager who shall have direct authority over the operations of the establishment. If the manager of an establishment leaves employment or becomes otherwise unavailable, an owner may continue to operate the establishment for no more than 90 days without a manager. The owner shall notify the board that the manager is no longer employed or has become otherwise unavailable within 10 days following the manager's last day of employment.

BC 2.07 RESPONSIBILITIES OF THE MANAGER

BC 2.07(1) The licensed manager of a barbering and cosmetology establishment shall be responsible for the daily operations of an establishment and ensure that the establishment is in compliance with ch. 454, Stats., and chs. BC 3 and 4. The manager shall maintain supplies and equipment necessary to ensure safe and sanitary establishment conditions.

BC 2.07(1g) The manager shall train and supervise an apprentice in accordance with s. BC 6.04(1), and shall supervise temporary permit holders and training permit holders. Supervision and training shall be conducted by a currently licensed manager.

BC 2.07(1r) The manager shall maintain and provide appropriate records for apprentices, temporary permit holders, training permit holders, and practitioners, including employment records, to enable apprentices or practitioners to meet the requirements of sec. 454.06(3)() 440.63(3)(a)2, or 454.10(2), Stats., for credentialing as a practitioner, manager or instructor.

BC 2.07(2) The manager shall post all required licenses, permits and notices.

BC 2.08 RESPONSIBILITIES OF LICENSEES

BC 2.08(1) Licensees holding current licenses or permits granted under ch. 454, Stats., shall:

(a) Be responsible for compliance with the sanitation and safety precautions contained in ch. BC 4.

(b) Be responsible for their own professional practice, conduct and compliance with ch. BC 2.

BC 3.01 ESTABLISHMENT REQUIREMENTS

BC 3.01(1) Barbering and cosmetology, aesthetics, electrology, and manicuring shall not be practiced outside the confines of a licensed establishment except as provided in sec. BC 2.045. Establishments, including floors, walls, ceilings, furniture, equipment, tools, utensils and instruments, shall at all times be in good repair and maintained in an orderly and sanitary condition.

BC 3.01(3) If public drinking facilities are provided, disposable drinking cups or a drinking fountain shall be available.

BC 3.01(4) All floor coverings in an establishment shall be kept in a clean, orderly and safe condition. Loose hair shall be removed regularly and placed in a closed container.

BC 3.01(5) A toilet room shall not be used as a dispensary or for the providing of services.

BC 3.01(6) Establishments shall provide safe and secure areas for storing, cleaning and disinfecting equipment. Poisonous substances stored in public areas shall be locked in a cabinet or closet.

BC 3.01(7) Plastic or metal containers of adequate size shall be provided to store all soiled linen. All soiled linen shall be properly cleaned in compliance with s. BC 4.02(6) or disposed of after use.

BC 3.01(8) Establishments where apprentices are trained shall provide equipment, supplies and products for all barbering and cosmetology services.

BC 3.01(9) No smoking shall be allowed in areas of an establishment where flammable products or materials are being used or stored.

BC 3.01(10) Pets shall not be kept in an establishment during business hours.

BC 3.01(11) Where an establishment is located in the same building as a residence, the business and living quarters shall be separate.

BC 3.01(12) Establishments shall provide a basin which has hot and cold running water, and a chair which is designed for the service to be provided. At least one basin shall be constructed and available to permit licensees to wash their hands prior to serving each patron and following removal of gloves. Establishments shall provide the equipment and supplies necessary to perform services offered. Basins may be shared with other establishments located on the same premises.

BC 3.01(13) The establishment license shall be posted in the establishment.

BC 3.01(14) All facilities shall be equipped with a ventilation system adequate to comply with minimal occupational safety and health standards.

Wisconsin Department of Safety and Professional Services

BC 3.02 OTHER ESTABLISHMENT REQUIREMENTS

BC 3.02(1) **MANAGER REQUIRED.** The owner of a barbering and cosmetology establishment shall not operate the establishment unless a licensed manager has been employed for the establishment, subject to the exception for temporary unavailability of a manager in s. BC 2.06(6). The manager shall be responsible for supervising and managing the operation of the establishment. The owner and the manager shall ensure that the establishment operates in compliance with ch. 454, Stats., and rules of the board as follows:

(a) The owner of more than one establishment shall employ a sufficient number of managers to satisfy the requirement that a manager be present full time in each establishment as defined in s. BC 1.01 (7).

(b) The owner of a barbering and cosmetology establishment may satisfy the requirement in this section by employing a manager who also works at an establishment owned by a different person, provided the manager works full time as defined in s. BC 1.01 (7) at each establishment where he or she is employed as manager.

(c) A manager is required to be present in an establishment full time, as defined in s. BC 1.01 (7), but if an establishment is open for more than 30 hours per week, the manager is not required to be present in the establishment at all times when the establishment is open for business, and the manager may be absent for reasonable brief periods during a day.

BC 3.02(2) **CHAIR OR BOOTH LEASING** An owner may lease a chair or booth to a licensed individual as follows:

(a) A lease agreement shall be in writing.

(b) The lessee of a chair or booth shall be responsible for ensuring that the leased chair or booth operates in compliance with ch. 454, Stats., and the rules of the board, and the lessee shall hold a manager's and an establishment license. Lessees of chairs or booths leased prior to the effective date of this paragraph shall come into compliance with this paragraph by October 1, 2004.

BC 3.02(3) **SEPARATE ESTABLISHMENT LICENSES FOR ELECTROLOGY** A barbering and cosmetology establishment may offer any specialty service under their license, except any licensed establishment that offers electrology shall obtain a separate electrology establishment license.

BC 4.01 EQUIPMENT AND SANITATION

BC 4.01(1) All areas of an establishment and the equipment, tools and implements used by licensees for services in an establishment shall be maintained in a clean, sanitary and safe condition.

BC 4.01(2) Licensees shall wash their hands thoroughly with soap and running water prior to serving each patron and following removal of gloves. Waterless hand washing agents with alcohol as an active ingredient with a concentration of at least 70% are an acceptable substitute for washing hands that are not visibly soiled with soap and running water.

BC 4.01(3) Powder puffs, sponges, and emery boards and other contact equipment that cannot be cleaned with soap or detergent and water shall be disposed of following each use.

BC 4.01(4) All liquids, creams, powders and semi-solid substances shall be dispensed from a container in a manner which will prevent contamination of the unused portion of the substance.

BC 4.01(5) Shampoo bowls and basins shall be drained after each use and kept in a sanitary and safe condition.

BC 4.01(6) Clean towels shall be used for each patron. A neckstrip or towel shall be placed around the neck of the patron to prevent contact with the cape. The head rest of any operating chair shall be covered with fresh linen or paper for each patron.

BC 4.01(7) All other equipment and instruments shall be clean to sight and touch.

BC 4.01(8) Licensees using lancets for the lateral piercing of raised whiteheads shall utilize only pre-sterilized, single use, disposable lancets.

BC 4.02 DISINFECTION

BC 4.02(1) Unless sterilized, disinfection is required prior to reuse on another patron of any personal care instruments, including scissors, razors, clipper blades and tweezers, excluding tweezers used in electrolysis.

BC 4.02(2) Disinfection for scissors, razors, clipper blades and tweezers shall consist of cleaning with soap and water to remove all organic material, wiping with or soaking in a disinfectant as defined in s. BC 1.01, and air -drying.

BC 4.02(3) Disinfection for combs, lifts, brushes, rollers and any other contact equipment shall consist of cleaning with soap and water to remove all organic material, spraying with a tuberculocidal disinfectant as defined in s. BC 1.01, and air-drying.

BC 4.02(4) Clean and disinfected contact equipment shall be placed in one or more covered containers. One or more separate containers shall be provided for the immediate storage of soiled contact equipment until cleaned and disinfected..

BC 4.02(5) Disinfectant used for decontamination shall be changed daily and shall be kept in a covered container.

BC 4.02(6) Laundry shall be disinfected by washing with a solution containing a germicidal compound. Note: Bleach and Lyso® (brown bottle) are germicidal compounds.

BC 4.03 STERILIZATION

BC 4.03(1) Sterilization, in ss. BC 4.07, 4.09 and 4.10 shall be accomplished by use of a dry heat or steam sterilizer cleared for marketing by the food and drug administration, used according to manufacturer's instructions. If steam sterilization, moist heat, is utilized, heat exposure shall be at a minimum of 121° C., 250° F., for at least 30 minutes. If dry heat sterilization is utilized, heat exposure shall be at a minimum of 171° C., 340° F., for at least 60 minutes.

BC 4.03(2) Sterilizers shall be maintained in working order. Equipment shall be checked in compliance with manufacturer's recommendations at least monthly to ensure that it is reaching required temperatures.

BC 4.04 SUPPLIES

BC 4.04(1) All workstations shall be supplied with at least one of the antiseptics listed in s. BC 4.05 for use by licensees in case of injury.

BC 4.04(2) All licensees working in a licensed establishment shall be supplied with bandages and disposable gloves.

Wisconsin Department of Safety and Professional Services

BC 4.05 PROCEDURE FOR EXPOSURE TO BLOOD

BC 4.05(1) When any patron or licensee is exposed to blood by scissors cut, razor cut, needle stick, laceration or other exposure to broken skin or a mucous membrane, the licensee shall stop, thoroughly wash the exposed area or wound on the patron's or the licensee's body with soap and water, and disinfect the exposed area or wound with a topical antiseptic such as iodine, 70% isopropyl alcohol, or 6% stabilized hydrogen peroxide or equivalent. In the case of mucous membrane exposure, the licensee shall wash or rinse the affected area with plenty of water.

BC 4.05(2) A licensed establishment shall post a written protocol describing the procedure for unintentional occupational exposure to bodily fluids described in sub. (1). The protocol shall be posted in a place conspicuous to licensees.

BC 4.06 PRECAUTIONARY PROCEDURES

BC 4.06(1) A licensee shall cover any abrasions, oozing or open lesions or wounds on his or her hands or forearms prior to patron contact. If a licensee has oozing or open lesions or weeping dermatitis on his or her hands or forearms that cannot be effectively covered, the licensee shall refrain direct patron contact until the condition has been resolved.

BC 4.06(2) A licensee shall use disposable protective gloves when dealing with patrons with oozing or open lesions or weeping dermatitis. These gloves shall be changed between patrons and disposed of after use. Gloves shall be removed upon completion of patron services, and hands washed after glove removal.

BC 4.06(3) Licensees shall carefully bag and dispose of paper products contaminated with blood and thoroughly cleanse and disinfect linens contaminated with blood in accordance with s. BC 4.02(6).

BC 4.07 EAR PIERCING

ARE YOU PERFORMING/PROVIDING THE FOLLOWING SERVICE? EAR PIERCING

IF NO, please note N/A (not applicable) on each line and move on to next section.

IF YES, please check each line indicating compliance with and/or understanding of procedures.

BC 4.07 Ear piercing. Ear piercing may be performed by non-licensees, but licensees performing ear piercing shall do all of the following:

BC 4.07(1) Wear disposable protective gloves. These gloves shall be changed between patrons and disposed of after each use. Hands shall be washed after removal of gloves.

BC 4.07(2) Thoroughly wash the skin area to be pierced with soap and water.

BC 4.07(3) Apply an antiseptic to the skin surface of the area to be pierced and allow the antiseptic to air dry.

BC 4.07(4) Sterilize earrings, needles, or any other piercing instruments prior to insertion. Pre-sterilized earrings may be utilized.

BC 4.07(5) Prior to each use all other surfaces that come into contact with the skin of the patron shall be disinfected.

Note: Iodine and Betadine® are acceptable antiseptics.

BC 4.08 WAXING

ARE YOU PERFORMING/PROVIDING THE FOLLOWING SERVICE? WAXING

IF NO, please note N/A (not applicable) on each line and move on to next section.

IF YES, please check each line indicating compliance with and/or understanding of procedures.

BC 4.08 Waxing. (1) Electrologists performing waxing shall have completed training in depilation by waxing in a school of electrology or a school of barbering and cosmetology consisting of not less than 8 training hours in all of the following areas: (a) Hygiene and sterilization. (b) Treatments with hard hot wax. (c) Treatments with liquid strip wax. (d) Hair removal from legs and arms, bikini and underarm hair. (e) Removal of facial hair. (f) Eyebrow shaping. (g) Post depilation treatments.

BC 4.08(2) Manicurists performing waxing shall have completed training in depilation by waxing in a school of barbering and cosmetology or a school of manicuring consisting of not less than 8 training hours in all of the following areas: (a) Hygiene and sterilization. (b) Treatments with hard hot wax. (c) Treatments with liquid strip wax. (d) Hair removal from the foot, lower leg, hand and forearm. (e) Post depilation treatments.

BC 4.08(3) Licensees performing depilation by waxing shall do all of the following: (a) Apply a topical antiseptic to the skin surface of the area to be waxed and allow the antiseptic to air dry. (b) Dispose of spatulas after each use. (c) Dispose of wax and strips after each use.

BC 4.09 ELECTROLYSIS

ARE YOU PERFORMING/PROVIDING THE FOLLOWING SERVICE? ELECTROLYSIS

IF NO, please note N/A (not applicable) on each line and move on to next section.

IF YES, please check each line indicating compliance with and/or understanding of procedures.

Licensees performing electrolysis shall:

BC 4.09(1) Use sterilized needles, lancets and tweezers for each patron in accordance with s. BC 4.03.

BC 4.09(2) Wear disposable protective gloves when working on a patron. These gloves shall be changed between patrons and disposed of following use. Hands shall be washed after removal of gloves.

BC 4.09(3) Thoroughly wash the skin area to be treated with soap and water. Apply an antiseptic to the skin surface of the patron and allow the antiseptic to air dry prior to commencing electrolysis.

BC 4.09(4) Dispose of needles and lancets in a puncture resistant container specifically designed for disposal. Full sharps containers shall be disposed of appropriately.

Wisconsin Department of Safety and Professional Services

BC 4.10 MANICURING

ARE YOU PERFORMING/PROVIDING THE FOLLOWING SERVICE? MANICURING

IF NO, please note N/A (not applicable) on each line.

IF YES, please check each line indicating compliance with and/or understanding of procedures.

Licensees performing manicuring shall:

- BC 4.10(1)** Prior to use, all reusable manicure instruments shall be disinfected.
- BC 4.10(2)** Disinfectant used for decontamination shall be changed daily and shall be kept in a covered container.
- BC 4.10(3)** Sterilization shall be accomplished in accordance with s. BC 4.03..
- BC 4.10(4)** Manicure instruments that cannot be cleaned and disinfected or sterilized shall be disposed of following each use.
- BC 4.10(5)** Massaging by manicurists is limited to the hand, including the forearm and elbow, and the foot, including the lower leg and knee.

STATEMENT OF APPLICANT

I hereby certify that the information provided in this application is true and that all areas of the establishment to be licensed are in good repair and in a clean, safe condition. I further certify that I have obtained authorization from local officials to open the establishment in this location.

As the owner and/or manager of this establishment, I have read and shall be responsible for compliance with Chapter 454 of the Wisconsin Statutes, and Chapters BC 2, BC 3, and BC 4 of the Wisconsin Administrative Codes.

I understand that pursuant to sec. 454.15(2)(a), Stats., the provision of false information on this form may be grounds for denial or revocation of license. I further understand that pursuant to sec. 454.15, Stats., I may be disciplined or subject to forfeiture for failure to comply with Chapter 454 and the administrative rules of the Barbering and Cosmetology Examining Board.

FOR BARBERING AND COSMETOLOGY ESTABLISHMENTS:

SIGNATURE OF OWNER(S) (If you are leasing a chair or booth, you are considered the owner.)

SIGNATURE OF MANAGER

SIGNATURE OF OWNER/MANAGER, if same person

FOR MANICURING, ELECTROLOGY, AND AESTHETICS ESTABLISHMENTS:

SIGNATURE OF OWNER

Wisconsin Department of Safety and Professional Services

Mail To: P.O. Box 8935
 Madison, WI 53708-8935
FAX #: (608) 261-7083
Phone #: (608) 266-2112

1400 E. Washington Avenue
 Madison, WI 53703
 E-Mail: web@dsps.wi.gov
 Website: <http://dsps.wi.gov>

BARBERING AND COSMETOLOGY EXAMINING BOARD

BARBERING AND COSMETOLOGY ESTABLISHMENT APPLICATION

IMPORTANT: Submit this application at least 2 weeks but not more than 4 weeks prior to your opening date. Failure to meet the filing deadline could adversely affect the opening date.

USE TYPEWRITER OR PRINT IN INK

<p>1. APPLICATION FOR:</p> <table style="width: 100%;"> <tr> <td><input type="checkbox"/> New Establishment</td> <td><input type="checkbox"/> Change of Location</td> </tr> <tr> <td><input type="checkbox"/> Chair/Booth Leasing</td> <td><input type="checkbox"/> Change of Ownership</td> </tr> </table>	<input type="checkbox"/> New Establishment	<input type="checkbox"/> Change of Location	<input type="checkbox"/> Chair/Booth Leasing	<input type="checkbox"/> Change of Ownership	<p>2. ANTICIPATED OPENING DATE:</p>								
<input type="checkbox"/> New Establishment	<input type="checkbox"/> Change of Location												
<input type="checkbox"/> Chair/Booth Leasing	<input type="checkbox"/> Change of Ownership												
<p>3. TYPE OF ESTABLISHMENT AND RESPONSIBLE LICENSEE (print clearly):</p> <table style="width: 100%;"> <tr> <td><input type="checkbox"/> Barber/Cosmetology (Full Service)</td> <td>Name</td> <td>Mgr Lic. #</td> </tr> <tr> <td><input type="checkbox"/> Manicuring Only</td> <td>Name</td> <td>Lic. #</td> </tr> <tr> <td><input type="checkbox"/> Aesthetics Only</td> <td>Name</td> <td>Lic. #</td> </tr> <tr> <td><input type="checkbox"/> Electrology Only</td> <td>Name</td> <td>Lic. #</td> </tr> </table>		<input type="checkbox"/> Barber/Cosmetology (Full Service)	Name	Mgr Lic. #	<input type="checkbox"/> Manicuring Only	Name	Lic. #	<input type="checkbox"/> Aesthetics Only	Name	Lic. #	<input type="checkbox"/> Electrology Only	Name	Lic. #
<input type="checkbox"/> Barber/Cosmetology (Full Service)	Name	Mgr Lic. #											
<input type="checkbox"/> Manicuring Only	Name	Lic. #											
<input type="checkbox"/> Aesthetics Only	Name	Lic. #											
<input type="checkbox"/> Electrology Only	Name	Lic. #											
<p>4. PROPOSED ESTABLISHMENT NAME AND ADDRESS (number, street, post office box, city, zip code)</p> <p>Name of Establishment _____</p> <p>Address _____</p>	<p>5. COUNTY</p>												
<p>6. OWNER'S NAME AND RESIDENCE ADDRESS (number, street, city, zip code) (If a corporation, provide the name and address of registered agent. If chair/booth leasing, provide name of person renting this space. Do not list the person renting from.)</p>	<p>7. COUNTY</p>												
<p>8. OWNER'S HOME TELEPHONE NUMBER ()</p> <p>9. OWNER'S DAYTIME BUSINESS TELEPHONE NUMBER ()</p> <p>10. IF, WITH THE OPENING OF THIS ESTABLISHMENT, you are closing a currently-licensed establishment, please indicate the name and license number for that location and the closing date.</p>	<p style="text-align: center;">For Receiving Use Only</p>												
<p>APPLICATION FEE: Please make check payable to Department of Safety and Professional Services and attach to application.</p> <p style="text-align: center;">\$ 75 Initial Credential Fee</p>													

Wisconsin Department of Safety and Professional Services

11. STATEMENT OF ARREST OR CONVICTION: MARK AN X IN THE APPROPRIATE BOX.

If you answer YES to any questions, give all details on a separate sheet.

- | | <u>YES</u> | <u>NO</u> |
|---|--------------------------|--------------------------|
| A. Has the establishment or any of its officers ever been convicted of a misdemeanor or a felony, or driving while intoxicated (DWI), in this or any other state, OR are criminal charges or DWI charges currently pending? <u>If YES, complete and attach Form #2252.</u> | <input type="checkbox"/> | <input type="checkbox"/> |
| B. Has the establishment or any of its officers ever surrendered, resigned, cancelled or been denied a professional license or other credential in Wisconsin or any other jurisdiction? <u>If YES, give details on an attached sheet, including the name of the profession and the agency.</u> | <input type="checkbox"/> | <input type="checkbox"/> |
| C. Has any licensing or other credentialing agency ever taken any disciplinary action against the establishment or any of its officers, including but not limited to, any warning, reprimand, suspension, probation, limitation or revocation? <u>If YES, attach a sheet providing details about the action, including the name of the credentialing agency and date of action.</u> | <input type="checkbox"/> | <input type="checkbox"/> |
| D. Is disciplinary action pending against the establishment or any of its officers in any jurisdiction? <u>If YES, attach a sheet providing details about pending action, including the name of the agency and status of action.</u> | <input type="checkbox"/> | <input type="checkbox"/> |
| E. Have any suits or claims ever been filed against establishment as a result of professional services? <u>If YES, submit a copy of the claim or suit and a copy of the final settlement or disposition.</u> | <input type="checkbox"/> | <input type="checkbox"/> |
| F. Does the establishment currently hold, or have you in the past held, any credential (license) issued by the Department of Safety and Professional Services or any of the Boards? <u>If YES, what type of credential?</u> | <input type="checkbox"/> | <input type="checkbox"/> |

And if in another name, what name? _____

*Note: An arrest or conviction does not automatically disqualify an applicant. Consideration of the record by the Board is subject to sec. 111.321, 111.322, and 111.335, Stats. Licensing decisions will also take due note of sec. 454.145(2)(d), Stats., concerning "a felony committed while engaged in the practice of barbering or cosmetology, aesthetics, electrology or manicuring."

12. FLOOR PLAN OF PROPOSED ESTABLISHMENT

Draw a floor plan for your proposed establishment. You do not need to send a blueprint; a hand-drawing will suffice. Indicate on this floor plan the location of items (a) through (d). If this is a chair or booth leased area, you must draw the floor plan and indicate the location of your area. All floor plans must include the location of the following items:

- (a) Work Station(s)
- (b) Basin(s) which have hot and cold running water designed for the service to be provided.
- (c) Basin(s) constructed and available to permit licensees to wash their hands prior to serving each patron and following removal of gloves. (NOTE: Required for all establishment types.)
- (d) Area(s) used as a dispensary. (NOTE: Dispensary cannot be the toilet room.)

Failure to provide the floor plan will delay the processing of the application. **Each application including chair booth/lease must include a floor plan.**

Wisconsin Department of Safety and Professional Services

13. AFFIDAVIT OF THE MANAGER OF RECORD

(This statement must be signed by the manager of record for the full-service barbering & cosmetology establishment.)

I have agreed to be the full-time manager for this establishment and will be responsible for supervising and managing the operation of the establishment. I agree to be responsible for the daily operations of this establishment to ensure that the establishment is in compliance with statutes and rules.

I understand that "Full time" is defined by Wis. Admin. Code, BC 1.01(7), to mean "Work which is performed for 30 hours per week or the maximum number of hours an establishment is open if the establishment is open less than 30 hours per week." I understand that I must physically be in this establishment for 30 hours per week and that I will be held accountable to the Board for all hours the establishment is open for business.

I am not currently a manager of record for any other barbering and cosmetology establishment.

Signature of Manager

Date: _____

14. AFFIDAVIT OF APPLICANT

I hereby certify that the information provided in this application is true and that all areas of the establishment to be licensed are in good repair, and in clean, safe condition. I further certify that I have obtained authorization from local officials to open the establishment in this location.

As the owner and/or manager of this establishment, I have read and shall be responsible for compliance with Chapter 454, Stats., and Chapters BC 2, 3, and 4, Wis. Admin. Code.

I understand that pursuant to sec. 454.15(2)(a), Stats., the provisions of false information on this form are grounds for license revocation or other disciplinary action. I further understand that pursuant to sec. 454.15, Stats., I may be disciplined or subject to forfeiture for failure to comply with Chapter 454 and the administrative codes of the Barbering and Cosmetology Examining Board.

**FOR BARBER AND COSMETOLOGY
ESTABLISHMENTS**

Signature(s) of Individual, Officer or Partner:

**FOR MANICURING, ELECTROLOGY AND
AESTHETICS ESTABLISHMENTS**

Signature(s) of Individual, Officer or Partner:

Wisconsin Department of Safety and Professional Services

Your establishment application **WILL NOT BE** processed unless you submit **ALL** of the following:

- _____ Establishment Application (Form #1397)
- _____ \$75.00 fee
- _____ Statement of Arrest or Conviction. If you have answered yes to Question 11 A-E , you must submit Form #2252 with the details and required documentation.
- _____ Floor Plan of Proposed Establishment (drawn in #12). The floor plan must include the location of the four items. You may use a separate sheet of paper for the floor plan.
- _____ Employer Identification Number (Form #2552) record either your FEIN or SSN
- _____ Compliance Inspection Report (Form #2471) You must check each line to show you have read and that you are in compliance with the regulation.

Use the above as a check list to make sure you have all required forms. If you are missing any of the above forms, you can print another copy from our website at www.dsps.wi.gov On our home page, click on Professions, then on Barbering and Cosmetology Establishment, and finally on Applications/Forms.

IMPORTANT REMINDER

**COMPLETE AND RETURN THE COMPLIANCE INSPECTION REPORT (FORM #2471)
WITH YOUR ESTABLISHMENT APPLICATION.**

**WE WILL NOT BE ABLE TO PROCESS YOUR ESTABLISHMENT APPLICATION WITHOUT
FORM #2471 COMPLETED IN ITS ENTIRETY.**