Chapter Opt 5
UNPROFESSIONAL CONDUCT

Opt 5.01 Intent. The intent of the board in adopting the rules in this chapter is to establish minimum standards of conduct for optometrist and to specify reasons the board may reprimand, deny, limit, suspend, or revoke any license or certificate of registration.

History: Cr. Register, August, 1985, No. 356, eff. 9−1−85; renum. Register, March, 1989, No. 399, eff. 4−1−89; cr. (1), remun. (2) to be Opt 5.01, Register, September, 1997, No. 501, eff. 10−1−97; CR 15−078: am. Register December 2016 No. 732, eff. 1−1−17.

Opt 5.02 Definitions. As used in this chapter:

(1) “Contact lens prescription” means a prescription order for a contact lens that includes all of the following:
   (a) The specifications needed to adequately duplicate a contact lens.
   (b) The name, signature and license number of the prescribing optometrist.
   (c) The date of the prescription.
   (d) The date of expiration.
   (e) Provisions for a reasonable number of refills.

(2) “Extended−wear contact lenses” means contact lenses which have received federal food and drug administration approval for marketing for extended wear and are prescribed for use on an extended wear or overnight schedule.

Note: Extended−wear contact lenses require premarket approval under section 515 of the Federal Food, Drug and Cosmetic Act, 21 USC 360e (1985). A copy of this provision is available at the board office located at 1400 East Washington Aveue, P.O. Box 8935, Madison, WI 53708.

(3) “Grossly incompetent” means the failure of a licensee or certificate holder to exercise that degree of care and skill which is exercised by the average practitioner who has the same type of license or certificate, acting in the same or similar circumstances. Grossly incompetent specifically includes the failure to have in good working order adequate equipment and instruments as are necessary to perform the minimum eye examination.

(4) “Lens prescription” means a written or electronic order that contains the specifications for ophthalmic materials for a particular patient for the purpose of treating the refractive or functional abilities of the visual system or the enhancement of visual performance.

(5) “Limited eye screening” means an event where no spectacle prescription, contact lens prescription or treatment or management plan is generated.

(6) “Signature” means a handwritten mark or an electronic sound, symbol, or process attached to or logically associated with a record and executed or adopted by a person with the intent to sign the record.

History: Cr. Register, August, 1985, No. 356, eff. 9−1−85; emerg. cr. (1), eff. 12−17−85; renum. (1) to (3) to be (2) to (4), (4) to (5), (6) to (1), Register, June, 1986, No. 366, eff. 7−1−86; renum. Register, March, 1989, No. 399, eff. 4−1−89; renum. (1), (3) and (4) to be Opt 1.02 (1), (4) and (5), (2) to be (1), (2), Register, June, 1990, No. 414, eff. 7−1−90; cr. (intro.) (1) and (1m) and (1) to be (1m) and am. Register, September, 1997, No. 501, eff. 10−1−97; CR 01−060: renum (1), (1m) and (2) to be (2) to (4) and am.

Opt 5.03 Unprofessional Conduct. Unprofessional conduct by an optometrist includes any of the following:

(1) Engaging in any practice which constitutes a danger to health, welfare, or safety of a patient or the public.

(2) Engaging in conduct in the practice of optometry which evidences a lack of knowledge or ability to apply professional principles or skills.

(3) Practicing or attempting to practice beyond the scope of practice.

(4) Practicing in a manner which demonstrates the optometrist is grossly incompetent.

(5) Obtaining a license through fraud.

(6) Obtaining or attempting to obtain anything of value by fraudulent representation in the practice of optometry.

(7) Practicing or attempting to practice while the ability to perform services is impaired by physical, mental or emotional disorder, drugs, or alcohol.

(8) Practicing while knowingly having an infectious or contagious disease.

(9) Any conduct of a character likely to deceive or defraud the public.

(10) Loaning of an optometric license or certificate to anyone.

(11) Splitting or dividing any fee for optometric service with any person, except an associate licensed optometrist.

(12) Using the title “Doctor”, or the initials “Dr.”, in printed form unless the optometrist has been granted the title of doctor of optometry by an optometric college and unless the optometrist indicates in printing in the same communication that he or she is an optometrist.

(13) Failing to notify the board of any change in address or change in location of practice within 30 days.

(14) Failing to furnish to the board upon request information concerning the mode and location of practice.

(15) Failing to permit the board or a board representative to inspect his or her office, equipment and records during regular office hours.

(16) Failing to have in good working order adequate equipment and instruments as are necessary to perform the minimum eye examination specified in s. Opt. 1.02 (5).

(17) (a) Except as provided in par. (b), failing to perform the minimum eye examination at any of the following:
   1. The patient’s initial examination with the optometrist.
   2. Any examination conducted more than one year after a minimum eye examination.
   3. An examination for the fitting of contact lenses as defined in s. Opt 1.02 (4).

(b) It shall not be unprofessional conduct to fail to perform the minimum eye examination in any of the following instances:
1. Where the patient refuses or is unable to participate in any procedure of the minimum eye examination.

2. At an examination for the diagnosis and management of eye disease or for the removal of superficial foreign bodies from an eye or from an appendage to the eye.

3. Where written verification of all examination findings has been received from a licensed optometrist or an ophthalmologist, stating that a minimum eye examination, as defined in s. Opt 1.02 (5), has been performed for the patient within the 6 month period immediately preceding the date of the patient’s visit.

4. Where a limited eye screening is performed.

18. Advertising in a manner that is false, fraudulent, misleading, or deceptive including any of the following:

(a) Statements creating false, fraudulent, or unjustified expectations of favorable results including advertising professional superiority or the performance of professional services in a superior manner.

(b) Making comparisons with other optometrists which are false, fraudulent, misleading, or deceptive.

(c) Statements containing representations that would be likely to cause a reasonable person to misunderstand or be deceived.

(d) Seeking to obtain patients by advertising or other forms of solicitation in a manner that is false, fraudulent, misleading, or deceptive.

19. Delegating the prescribing of pharmaceutical agents or the removal of foreign bodies from an eye or from an appendage to the eye, to an unlicensed person.

20. Delegating the performance of tasks related to the practice of optometry to an unlicensed person that exceeds that person’s competence, education, training, or experience.

21. Failing to exercise supervision over an unlicensed person, as provided under s. Opt 1.03.

22. Failing to record and include in each patient’s record the information required under s. Opt 5.10.

23. Failing to provide a written disclosure to any patient receiving extended−wear contact lenses as required under s. Opt 5.14.

24. Failing to release, at no cost to the patient, a copy of the patient’s spectacle lens prescription or contact lens prescription following release of the patient from contact lens fitting and initial follow−up care.

Note: Federal Trade Commission Rules 16 CFR 315.3 and CFR 456.2 require the release of spectacle and contact lens prescriptions.

25. Failing to release a patient’s records in accordance with s. 146.83, Stats.


27. Violating any provision of ch. 449, Stats., or any rule of the board.

History: CR 15−078; cr. Register December 2016 No. 732, eff. 1−1−17.

Opt 5.045 Informed Consent. (1) Any optometrist who treats a patient shall inform the patient about the availability of reasonable alternate modes of treatment and about the benefits and risks of these treatments. The reasonable optometrist standard is the standard for informing a patient under this section. The reasonable optometrist standard requires disclosure only of information that a reasonable optometrist would know and disclose under the circumstances.

(2) The optometrist’s duty to inform the patient under this section does not require disclosure of any of the following:

(a) Detailed technical information that in all probability a patient would not understand.

(b) Risks apparent or known to the patient.

(c) Extremely remote possibilities that might falsely or detrimentally alarm the patient.

(d) Information in emergencies where failure to provide treatment would be more harmful to the patient than treatment.

(e) Information in cases where the patient is incapable of consenting.

(f) Information about alternate modes of treatment for any condition the optometrist has not included in his or her diagnosis at the time the optometrist informs the patient.

History: CR 15−078; cr. Register December 2016 No. 732, eff. 1−1−17.

Opt 5.10 Patient records. (1) An optometrist shall record and include in each patient’s record all of the following information:

(a) Name and date of birth of the patient.

(b) Date of examination and examination findings, including a clear and legible record of the tests performed, the results obtained, the prescription ordered and the patient’s far and near visual acuity obtained with the prescription ordered.

(c) Date of the prescription.

(d) Lens verification of lenses dispensed, including the date of verification and identification of the person verifying the lenses.

(e) Name, signature and license number of the examining optometrist.

(f) Documentation that alternate modes of treatment have been communicated to the patient and that informed consent has been obtained from the patient.

(2) Patient records shall be maintained for at least 6 years.

History: Cr. Register, August, 1985, No. 356, eff. 9−1−85; cr. (1) (f), am. (2), r. (3), (4) Register December 2001 No. 552, eff. 1−1−02; CR 15−078; am. (1) intro., cr. (1) (f), (am. 2), (r. 3), (4) Register December 2016 No. 732, eff. 1−1−17.

Opt 5.11 Verification. (2) It shall be unprofessional conduct for an optometrist to deliver ophthalmic lenses if the lenses do not meet requirements set forth in Table 1, ANSI Z80.1−1995, requirements for first−quality prescription ophthalmic lenses, approved January 3, 1995, by the American national standards institute, inc.

Note: The standard incorporated above as reference may be obtained from the Standards Institute located at 11 West 42nd Street, New York, NY 10036. A copy of the standard is on file at the board office.

History: Cr. Register, August, 1985, No. 356, eff. 9−1−85; cr. (1) (f), am. Register, March, 1989, No. 399, eff. 4−1−89; am. (2), Register, September, 1997, No. 501, eff. 1−1−98 1−99; CR 01−060; am. (3), Register, September 2001, No. 552, eff. 1−1−02; CR 15−078; (intro.), cr. (1) (f), (am. 2), (r. 3), (4) Register December 2016 No. 732, eff. 1−1−17.

Opt 5.14 Disclosure. (1) An optometrist shall provide to any patient receiving extended−wear contact lenses a separate, written disclosure in not less than 12 point type, which includes the following language: “As with any drug or device, the use of extended−wear contact lenses is not without risk. A small, but significant, percentage of individuals wearing extended−wear lenses develop potentially serious complications which can lead to permanent eye damage. If you have any unexplained eye pain or redness, watering of the eye or discharge, cloudy or foggy vision, decrease in vision or sensitivity to light, remove your lenses and make arrangements to see your eye−care professional before wearing your lenses again. Regular inspection by a licensed eye−care professional is important to evaluate your eyes’ tolerance of extended wear lenses.”

(2) The disclosure shall in addition indicate that a regular schedule of cleaning and disinfection is necessary and indicate a recommended schedule of follow−up appointments for evaluation of adaptation to contact lens wear.

(3) Information about replacement lenses, service agreements, warranties, refunds and other business items should not be part of the required disclosure. Instructions for proper lens care and recommended solutions should also be distributed separately.

(4) The disclosure shall be signed by the patient prior to the patient’s receipt of the lenses. If the patient is a minor or incompetent, the patient’s parent or legal guardian shall sign the disclosure. The parent or the patient’s parent or legal guardian, if the patient

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is a minor or incompetent, shall be given a copy of the disclosure, and a signed copy of the disclosure shall be placed in the patient record of the individual for whom the lenses are dispensed.

(5) An optometrist may dispense replacement extended-wear lenses without providing the written disclosure required in sub. (1), if the patient for whom the lenses are dispensed already has a signed disclosure form in his or her patient file.

History: Emerg. cr. eff. 12–17–85; cr. Register, June, 1986, No. 366, eff. 7–1–86; renum. Register, March, 1989, No. 399, eff. 4–1–89; am. (4), Register, September, 1997, No. 501, eff. 10–1–97; CR 15–078: am. (1) Register December 2016 No. 732, eff. 1–1–17.