

PSC 165

Filed March 3, 1964  
4:15 P.M.

BEFORE THE

PUBLIC SERVICE COMMISSION OF WISCONSIN

STATE OF WISCONSIN )  
PUBLIC SERVICE COMMISSION ) SS

TO ALL TO WHOM THESE PRESENTS SHALL COME, GREETINGS:

I, John F. Goetz, Acting Secretary of the Public Service Commission of Wisconsin, and custodian of the official records of said Commission, do hereby certify that the annexed document in Docket 2-U-912

relating to Standards for Telephone Service in Wisconsin

were duly approved and adopted by this Commission on March 3, 1964

I further certify that said copy has been compared by me with the original on file in this Commission and that the same is a true copy thereof, and of the whole of such original.

IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed the official seal of the department at the Capitol, in the city of Madison, this 3rd day of March, A.D. 1964.

*John F. Goetz*  
Acting Secretary

ORDER OF THE  
PUBLIC SERVICE COMMISSION OF WISCONSIN  
AMENDING A RULE

Pursuant to authority vested in the Public Service Commission by chapters 196 and 227, Wis. Stats., the Public Service Commission hereby amends section PSC 165.08 of the Wisconsin administrative code to read:

PSC 165.08 Directories. (1) Exchange alphabetical telephone directories shall be made available to customers without charge for each local main station and extension. The listings of customers in foreign exchanges to which extended-area service is provided shall also be made available to all local customers. Where such listings are not actually furnished all customers, the utility shall at least annually notify its customers of the availability of such listings by bill inserts or other appropriate means. Inclusion of all listings for the calling area within a single volume is recommended.

(2) Directories shall be revised at least annually. Exemptions from this requirement may be allowed in special cases, such as a dial conversion directory, when changed listings and new listings are not sufficient in number to cause serious inconvenience. A shorter directory interval may be necessary where the number of changed listings and new listings is abnormally large.

(3) The name of the utility, exchanges covered by the directory, month and year issued,

and (in the case of automatic exchanges) the area code shall appear prominently on the front cover.

(4) Each directory shall contain the warning to party-line subscribers as required by section 941.35, Wis. Stats., a warning that placing nuisance calls is prohibited by law (section 947.01, Wis. Stats.), a list of common emergency numbers, a list of extended-area service points, and the repair service number, all prominently shown, and pertinent instructions concerning the use of local, extended-area, and toll service. The emergency numbers shall appear either on the inner or outer face of the front cover.

(5) A copy of each new directory shall be filed with the Public Service Commission.

The amended rule contained herein shall take effect April 1, 1964 as provided in section 227.026 (1), Wis. Stats.

Dated: March 2, 1964

PUBLIC SERVICE COMMISSION

  
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Acting Secretary