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ASSEMBLY AMENDMENT 11, TO 2001 ASSEMBLY BILL 876

March 7, 2002 - Offered by Representatives Underheim and Seratti.

At the locations indicated, amend the bill as follows:

- 2 **1.** Page 13, line 9: delete the material beginning with "who" and ending with "632.83" on line 10.
 - **2.** Page 13, line 10: delete "it".
 - **3.** Page 13, line 17: delete lines 17 to 19 and substitute:
 - "2. The insurer includes on its explanation of benefits form a statement that the insured may have a right to an independent review after the internal grievance process and that an insured may be entitled to expedited independent review with respect to an urgent matter. The statement shall also include a reference to the section of the policy or certificate that contains the description of the independent review procedure as required under subd. 1. The statement shall provide a toll-free telephone number and website, if appropriate, where consumers may obtain

additional information regarding internal grievance and independent review processes.

3. For any adverse determination or experimental treatment determination for which an explanation of benefits is not provided to the insured, the insurer provides a notice that the insured may have a right to an independent review after the internal grievance process and that an insured may be entitled to expedited, independent review with respect to an urgent matter. The notice shall also include a reference to the section of the policy or certificate that contains the description of the independent review procedure as required under subd. 1. The notice shall provide a toll–free telephone number and website, if appropriate, where consumers may obtain additional information regarding internal grievance and independent review processes.".

13 (END)