



**SENATE SUBSTITUTE AMENDMENT 1,
TO SENATE BILL 315**

October 8, 2013 - Offered by Senators FARROW and SHILLING.

1 **AN ACT** *to create* 196.137 (2) (ae), 196.137 (2) (am), 196.137 (2) (as) and 196.137
2 (2) (cr) of the statutes; **relating to:** exceptions to the prohibition of release of
3 customer information by a municipal utility.

Analysis by the Legislative Reference Bureau

Under current law, a municipal utility is generally prohibited from releasing “customer information,” which is defined as any information received from customers which serves to identify customers individually by usage or account status, without the customer’s consent. The prohibition, however, has several exceptions. The exceptions are releases of customer information: 1) to certain persons who perform services or functions for municipal utilities, 2) to certain transmission and distribution utilities and operators, 3) to the Public Service Commission (PSC) or persons whom the PSC authorizes by order or rule to receive the customer information, 4) to an owner of a rental dwelling unit to whom the municipal utility provides certain past-due notices, and 5) to any other person otherwise authorized by law to receive the customer information.

This substitute amendment creates additional exceptions to the prohibition by allowing a municipal utility to release customer information to the following: 1) for compliance with security disclosure obligations, a municipal security purchaser or investor; 2) in connection with the preparation of real estate closing documents, a title agent, insurer, lender, mortgage broker, or attorney; 3) in connection with the

