

EXECUTIVE ORDER NO. 408

Relating to the Development and Implementation of Electronic Commerce Methods for the Delivery of State and Local Government Services in Wisconsin

WHEREAS. the development of new technologies and business practices have made the internet a convenient, secure and cost-effective way to shop, exchange information and conduct other business (electronic commerce); and

WHEREAS, the percentage of Wisconsin households and organizations with internet access has grown and continues to grow at a rapid rate; and

WHEREAS. internet access is also widely available through schools, libraries and other public facilities; and

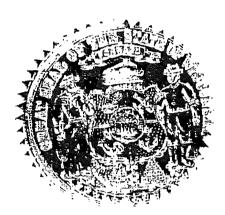
WHEREAS, appropriate management of technical, organizational and human resources are required to achieve the full potential benefits offered by these new electronic commerce opportunities; and

WHEREAS, the State of Wisconsin is an acknowledged leader in the use of new electronic technologies to enhance government services;

NOW, THEREFORE, I, TOMMY G. THOMPSON, Governor of the State of Wisconsin, by virtue of the authority vested in me by the Constitution and laws of the State of Wisconsin, and specifically by Section 14.019 of the Wisconsin Statutes, do hereby:

- 1. Provide that Wisconsin Executive Branch Agencies shall have outstanding citizen-centered electronic government services; and
- Direct Wisconsin Executive Branch Agencies to work with local governments and school districts throughout the state to provide convenient and reliable access to the widest possible range of public services; and
- 3. Direct the Secretary of the Department of Administration, to organize and facilitate the delivery of state government services to Wisconsin citizens that shall:
 - a. Create an internet-based "service center" giving Wisconsin citizens secure and reliable electronic access to core state government services no later than January 1, 2001; and
 - b. Design this service center to permit its orderly expansion to include the wittest possible range of state and local government programs; and

- c. Incorporate service center operations into existing business systems in ways that promote the overall efficiency, accountability and effectiveness of state agency programs; and
- d. Develop technologies, policies and business practices that ensure the security and confidentiality of individuals and organizations accessing electronic government services;
- 4. Direct all Executive Branch Agencies to cooperate fully with the Secretary of the Department of Administration in the development and implementation of a single, citizen centered electronic government service center, including the dedication of staff and other resources required to achieve this goal; and
- 5. Direct the Secretary of the Department of Administration to take steps, as necessary, to give Wisconsin citizens convenient and reliable access to the best possible electronic government services at the earliest possible date.



By the Governor:

IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Great Seal of the State of Wisconsin to be affixed. Done at the Capitol in the City of Madison this nineteenth day of September the year two thousand.

TOMMY Ø. THOMPSON

Governor

DOUGLAS LA FOLLETTE

Secretary of State