

1977 Assembly Bill 389

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CHAPTER 251, Laws of 1977

AN ACT to create 59.073 and 59.47 (13) of the statutes, relating to authorizing the creation of county consumer protection agencies.

The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:

SECTION 1. 59.073 of the statutes is created to read:

59.073 County consumer protection agency. (1) In this section:

(a) "Consumer complaint" means any complaint received by a consumer protection agency from an individual.

(b) "County consumer protection agency" means an agency created or designated under this section.

(2) Any county may create or designate a consumer protection agency which may:

(a) Maintain an office in the county.

(b) Receive and maintain records of consumer complaints.

(c) Upon receipt of a consumer complaint, conduct an investigation to determine the validity of the complaint.

(d) Notify the person responsible for the cause of the complaint of the nature of the complaint.

(e) Assist in the resolution of the complaint.

(f) Refer complaints:

1. To the appropriate state department or independent agency; or

2. To the district attorney.

(g) Maintain follow-up records on all complaints referred to state departments or independent agencies or the district attorney.

(3) A county consumer protection agency created under this section shall report at least once every 6 months to the county board on the actions and activities of the agency.

SECTION 2. 59.47 (13) of the statutes is created to read:

59.47 (13) Prosecute, if necessary, any action arising from a consumer complaint referred by a consumer protection agency under s. 59.073.
