

1993-94 SESSION
COMMITTEE HEARING
RECORDS

Committee Name:

Joint Committee on
Finance (JC-Fi)

Sample:

Record of Comm. Proceedings ... RCP

- 05hrAC-EdR_RCP_pt01a
- 05hrAC-EdR_RCP_pt01b
- 05hrAC-EdR_RCP_pt02

➤ Appointments ... Appt

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➤ Clearinghouse Rules ... CRule

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➤ Committee Reports ... CR

➤ **

➤ Executive Sessions ... ES

➤ **

➤ Hearing Records ... HR

➤ **

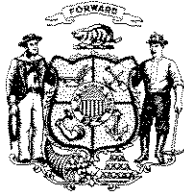
➤ Miscellaneous ... Misc

➤ 93hrJC-Fi_Misc_pt69

➤ Record of Comm. Proceedings ... RCP

➤ **

Tommy G. Thompson
Governor
Gerald Whitburn
Secretary



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State of Wisconsin Department of Health and Social Services

December 30, 1992

The Honorable Gary George, Co-Chair
Joint Committee on Finance
115-South, State Capitol
Madison, WI 53702

Dear Senator George:

Section 46.03(26) of the statutes requires the Department of Health and Social Services to report annually on data processing projects under development. The attached report is a summary of the significant departmental information systems currently under development. Additional detail on specific information systems is available upon request.

Sincerely,

A handwritten signature in cursive script, appearing to read "Gerald Whitburn".

Gerald Whitburn
Secretary

cc: Donald J. Schneider, Senate Chief Clerk
Thomas Melvin, Assembly Chief Clerk

Department of Health and Social Services

REPORT ON INFORMATION SYSTEMS UNDER DEVELOPMENT

December 31, 1992

This document summarizes the significant departmental information systems currently under development. As required by section 46.03(26) of the Statutes, the report contains the following for each project under development:

- a) the implementation schedule,
- b) estimates of costs,
- c) methods of determining charges.

A brief description of each system, key milestone dates, and cost estimates are provided.

Methods of Determining Charges

In-house systems development and computer center activities supporting DHSS are program revenue-service operations charged to program areas on a unit rate basis. The rates are uniform for all customers and reflect the cost of providing services. The computer service rates will be set by the InfoTech Services Division of the Department of Administration, adjusted to cover the computer platform costs incurred in DHSS. Applications development rates are approved by the DHSS Secretary and by Region V of the federal Department of Health and Human Services.

Charges by application development vendors, such as Deloitte and Touche for the CARES project, are determined by competitive procurement processes including Requests For Proposals and subsequent contract negotiations. Both are approved by the Department of Administration and federal funding agencies.

Division of Economic Support

Client Assistance for Reemployment and Economic Support (CARES)

The Wisconsin Client Assistance for Reemployment and Economic Support system will be a statewide automated data system that integrates the major Income Maintenance programs (Aid to Families with Dependent Children, Medical Assistance, Foodstamps) and the Employment Programs (JOBS). CARES will replace the Department's obsolete CRN-IMP system, the WIDS-WPRS employment programs system and a microcomputer based Income Maintenance Fraud system. CARES will enable the county and tribal agencies to administer these programs more effectively and efficiently.

The CARES system will be implemented by transferring in and modifying a new system that has been built for the state of Florida. The Department has contracted with Deloitte & Touche for the system transfer. The first year of the projected 42 month contract has just been completed. The start date of work was January 2, 1992. The new system is expected to be operational statewide in mid 1994.

The total budget for the CARES project is \$38 million which includes the Deloitte & Touche contract cost of \$19.3 million. To date \$2.5 million has been paid to the contractor. The project will be supported by \$23 million in federal financial participation (FFP). The estimated statewide operating cost for CARES is \$11 million per year.

Beginning in 1995, the CARES system is expected to produce substantial annual cost savings and cost avoidance for the state. The system will reduce payment errors, increase recoveries of overpayments and help the state to avoid federal sanctions.

Kids Information Data System (KIDS)

The Federal Family Support Act of 1988 (Public Law 100-438) significantly increased the level of automation required for Title IV-D child support programs. After a thorough analysis and consultation with federal, state and county representatives, the Department decided to replace the Child Support Data System (CSDS) with a new data system, based upon a technology transfer from another state, modified to meet Wisconsin's unique program and all federal requirements. The new system is named the Kids Information Data System (KIDS). To ensure the federally mandated implementation time frames (October 1995) were met, this automation effort is under the direction of a project director who reports directly to the Deputy Secretary of the Department.

KIDS will provide substantially more automation to the child support program and increase support collections, which will offset state expenditures for the Aid to Families with Dependent Children (AFDC) program or be forwarded directly to the family in an effort to avoid applications for public assistance. It will also reduce the cost of medical assistance payments by maximizing reliance on private health insurance plans to provide medical care for dependents. In addition, KIDS will track case actions and ensure that workers are notified of all required federal and state activities, decreasing the possibility of negative audit findings that could result in the loss of funding for the Title IV-D program.

The project is expected to be completed during March 1996 and is budgeted at approximately 35.32 million dollars. The vendor selection process was completed on October 14, 1992, with no protests to the award. The Department is negotiating the contract with the vendor, and initiation of the transfer/modification process will occur during 1993. The Department has received federal approval for the state's planning efforts and for enhanced (90% federal and 10% state) funding for system development. Testing will commence during 1994 along with conversion and implementation activities. It is anticipated that federal system certification will be requested during the summer of 1995. The most recent federally approved Advanced Planning Document (APD) estimates average annual operating costs of the new system to be 10.8 million dollars.

Dottie Moore

The settlement of the Dottie Moore lawsuit relating to the distribution of child support collections to families which are or were eligible for Aid to Families with Dependent Children (AFDC) will require automated systems changes to the process for generating refunds. The system effort requires analysis and manipulation of AFDC benefit data as well as child support collection and refund information. Numerous court ordered notices and reports will be produced, including monthly client notices and monitoring reports for state and county staff. The automated changes, along with procedural changes at both the state and county levels, should result in more timely and accurate child support collection processing, and in the calculation of retroactive payments to certain AFDC and former AFDC recipients.

The major system changes are scheduled to be completed by June 30, 1993 in order to meet processing deadlines which are included in the court ordered settlement agreement. The estimated development cost for the period July 1992 through completion is \$661,600. The estimated annual data processing related operating costs is \$375,000.

Division of Health

Chronic Disease Reimbursement Program

This current Division of Health application operates on the obsolete 8100 computer system and supports clients requiring financial aid not available through other sources. During the current fiscal year, this system will be converted from the 8100 platform to a microcomputer-based system on a Local Area Network. A cost of \$60,000 is anticipated. Ongoing operational costs are anticipated at \$12,000 to \$15,000 per year.

Decentralized Automated Information System (DAISy)

The Division of Health WIC (Wisconsin Special Supplemental Food Program for Women, Infants and Children) program began implementation of DAISy to automate labor intensive manual functions at the local project level in 1988. Since then participation levels have increased from 66,000 to 93,000 and will continue to increase by another 25,000 within the next three years. Seventy-five portable computers service 223 clinic sites through fifty-nine WIC projects. The objects of this data processing initiative include conversion of an existing fixed COBOL application to a microcomputer-based database system, implementation of shared access to the database through small networks, and incorporation of a family-based design into the database. The conversion is necessary to manage increased caseloads without additional staffing, to provide increased cost savings and efficiencies into the manual/computerized food instrument process and to enhance the central office ability to support the local projects and to adapt to change more rapidly. Complete statewide implementation is intended for April, 1993. Programming, software and hardware costs are set at \$410,000 for fiscal year 1993 (full federal participation). Annual operations are estimated to cost about \$50,000.

Division of Vocational Rehabilitation

Caseload Management System

The Division of Vocational Rehabilitation continues to develop an overall system called the Caseload Management System. The system is used for caseload management by counselors, field office management, federal reporting, and central office management. To date, caseload entry, closure and some process requirements for the over 40,000 clients served annually has been automated. The next major phase will track client fiscal information. The fiscal system will handle approximately 100,000 transactions annually. The system replaces a manual ledger system used in the Division's field offices for budgeting, and a batch mainframe system used for federal reporting and limited management needs. The fiscal system will significantly streamline the operation, reduce the paper work involved in fiscal transactions and increase the accuracy and timeliness of information. The fiscal system development costs will be approximately one FTE in internal staff and one to two FTE in the Bureau of Information Systems. Estimated production on a statewide basis is September 30, 1993. The cumulative development cost for this system is estimated to be \$30,000.

Division of Community Services

Human Services Reporting System (HSRS)

HSRS collects nine basic data elements describing social services and mental health services, clients and programs provided by County Departments of Social Services, County Human Services Departments, County 51 Boards, and Division of Community Services (DCS) Regional Office Adoption and Permanency Planning Sections. The system also collects expenditure information for each general service area, and additional detail on certain programs or client groups.

HSRS provides demographic and service data for reports and analysis for DCS offices and program bureaus, for meeting federal and state requirements, for answering questions from the legislature, for budget planning, and for numerous special ad hoc requests. A few optional fields and reports are offered to help meet county needs as well.

Modules currently in existence include Children in Substitute Care, Community Options Program, MA Waiver Programs, Family Support Program, and Alcohol and Other Drug Abuse (AODA) Program. The AODA Module is undergoing expansion to include 10 remaining counties in 1993 which is supported by a federal grant (\$100,000 for FFY 1992-93). This will better enable Wisconsin to meet federal reporting requirements and state needs for data. A Supported Employment Module is scheduled to be added in 1993 and is being funded out of the current base, so no separate funds have been allocated. This module will provide data for operating and monitoring the Supported Employment Program in Wisconsin. A Mental Health Module will be explored in 1993 using a federal grant for this purpose. The Substitute Care Module is undergoing enhancement to help meet needs for a payment system for children under state guardianship or receiving adoption subsidy. This is being funded with a federal grant of \$100,000.

HSRS is primarily an on-line system, with a few counties submitting data on batch tapes. A pilot is currently underway for using MOZART software to transmit data from county systems to the state system, using the computer reporting network. If successful, this will replace the current batch option.

Ongoing operation of the entire HSRS costs approximately \$500,000 per year (not including charges to use the computer network).