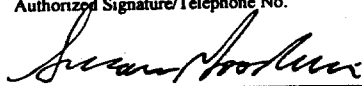


FISCAL ESTIMATE		1997 Session	
DOA-2048 (R10/92)	<input checked="" type="checkbox"/> ORIGINAL <input type="checkbox"/> CORRECTED	<input type="checkbox"/> UPDATED <input type="checkbox"/> SUPPLEMENTAL	LRB or Bill No./Adm. Rule No. SB 7 (99-0671/1)
Amendment No.			
Subject SB 7-Transfer of 800# calls			
Fiscal Effect State: <input type="checkbox"/> No State Fiscal Effect Check columns below only if bill makes a direct appropriation or affects a sum sufficient appropriation.		<input checked="" type="checkbox"/> Increase Costs - May be possible to Absorb Within Agency's Budget <input type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> Increase Existing Appropriation	<input type="checkbox"/> Increase Existing Revenues	<input type="checkbox"/> Decrease Costs	
<input type="checkbox"/> Decrease Existing Appropriation	<input type="checkbox"/> Decrease Existing Revenues		
<input checked="" type="checkbox"/> Create New Appropriation			
Local: <input checked="" type="checkbox"/> No local government costs			
1. Increase Costs <input type="checkbox"/> Permissive <input type="checkbox"/> Mandatory	3. Increase Revenues <input type="checkbox"/> Permissive <input type="checkbox"/> Mandatory	5. Types of Local Government Units Affected:	
2. Decrease Costs <input type="checkbox"/> Permissive <input type="checkbox"/> Mandatory	4. Decrease Revenues <input type="checkbox"/> Permissive <input type="checkbox"/> Mandatory	<input type="checkbox"/> Towns <input type="checkbox"/> Villages <input type="checkbox"/> Cities	
Fund Sources Affected		Affected Ch. 20 Appropriations	
<input checked="" type="checkbox"/> GPR <input type="checkbox"/> FED <input type="checkbox"/> PRO <input type="checkbox"/> PRS <input type="checkbox"/> SEG <input type="checkbox"/> SEG-S			

Assumptions Used in Arriving at Fiscal Estimate

Under this legislation all complaints regarding the transfer of no charge 800# telephone calls to 900# toll calls will be referred to the Department of Justice (DOJ). All phone companies will be required to notify customers each month to contact DOJ with complaints. DATCP and PSC would also be required to forward complaints to DOJ. It is assumed that five (5) complaints per day will be received for a total of 1290 per year. It is further estimated that 90% of complaints received can be resolved through mediation by a consumer aid. The remaining 10% (130) will require follow-up investigation. It is anticipated that 5-10 prosecutions per year will result from this workload which can be absorbed by DOJ. If the estimation of prosecutions is greater, DOJ will require additional resources.

Long-Range Fiscal Implications		
Agency/Prepared by: (Name & Phone No.) Susan Goodwin 266-0425 (DOJ)	Authorized Signature/Telephone No.  266-0425	Date 3/4/99