# Senate Substitute Amendment (SSA-SB207)

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# Senate Substitute Amendment (SSA-SB207)

Received: 02/03/2000					Received By: gibsom  Identical to LRB:			
Wanted: As time permits								
For: Jon	Erpenbach (	(608) 266-6670			By/Representing:	Julie		
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### **Senate Substitute Amendment (SSA-SB207)**

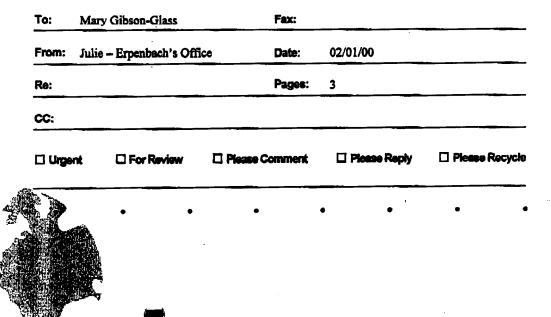
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# **Senate Substitute Amendment (SSA-SB207)**

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Wanted	: As time per	mits	Identical to LRB:  By/Representing: Julic						
For: Joi	n Erpenbach	(608) 266-66							
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P.O. Box 7857 **Madison. WI 53707-78**57 www.doj.state.wi.us

### JAMES E. DOYLE ATTORNEY GENERAL

August 31, 1999

SFP 0 2 1999

Honorable Jon Erpenbach P.O. Box 7882 Madison, WI 53707-7882

Re:

**SB 207** 

Dear Senator Erpenback

Thank you for the opportunity to comment on SB 207, a bill relating to the release of personally identifiable information by businesses and their employees and providing a penalty.

I also want to thank you for your leadership on these issues. Your work, along with the work of Representative Marlin Schneider, has highlighted the need to protect consumers and their right to privacy.

On behalf of our office of consumer protection, I would like to forward to you some suggestions for strengthening the original legislation.

1) Definition needs to be broadened. Including only for-profits or businesses may not protect all consumers who may be harmed by these types of transactions. A consumer could be harmed regardless of the status of the organization that sold or traded the personal information. For example, a person who has diabetes may get a discounted membership or services from a not-for-profit organization and their information could be sold to a third party as well. In fact, a not-for-profit organization may even be disclosing more intimate and personal information involving health status. However, the legislation would not offer the same protections. Also, organizations that cater to senior citizens may provide discounted hotel and travel to its members but they may also sell to travel companies the income, name, and other pertinent information of their members. This type of transaction allows the travel companies to solicit directly from that individual. In our travel scam investigations we have found that individuals and organizations utilize a raffle as a means to receive pertinent information from consumers. They then sell that list to others to perpetuate the victimization of these unsuspecting consumers-all for the promise. of something free or discounted. The definition should allow for all types of entities that may collect and sell personally identifiable information.

sclosure should be modified. Disclosure should also include an topt out that allows the consumer to receive the discount but to opt out of any use of their personally identifiable information. In addition, the disclosure should be clear and conspicuous to ordinary consumers. You may want to consider language similar to language found in the Wisconsin Consumer Act (sec.423.203 Stats.) which requires that a

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Honorable Jon Erpenbach August 31, 1999 Page 2

notice to the customer of the right to cancel be printed in capital and lowercase letters of not less than 12point boldface type. The burden should be on the business or advertiser to make the disclosure clear to the consumer rather than the other way around.

Violation specified. Each individual's information being illegally transmitted should be considered as an individual violation. We are suggesting that the language be specific that the transmittal of a database may be one occurrence but it involves multiple violations of this legislation.

4) Elderly penalty enhancer. We suggest that there be a penalty enhancer for those violators who target the elderly and the vulnerable. We recommend you cross-reference or incorporate this legislation with Wisconsin Statutes 100.264 and 134.95 that provide for increased penalties for violations perpetuated against the elderly or disabled.

same forfeiture. If an entity violates this chapter and sells to another entity and in turn, that entity sells the information, both parties should be subject to penalties. As we currently interpret the language, the receiving entity did not obtain the information from a customer on an application form and would not be able to be prosecuted under this legislation. Harm to the consumer could be just as great or greater by the third party and we would have no tools to prosecute them.

Thank you for this opportunity to offer some consumer protection enhancements to SB 207. We support your efforts to protect consumers and offer our assistance in your endeavors. Please feel free to contact me is you should have further questions or concerns.

Sincerely,

JoAnna Richard

Legislative Liaison



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### State of Misconsin 1999 - 2000 LEGISLATURE

RMR LRBs0282/1 1 MGG:/....

(D. Nota)

PRELIMINARY DRAFT - NOT READY FOR INTRODUCTION

# SENATE SUBSTITUTE AMENDMENT, TO 1999 SENATE BILL 207

AN ACT ...; relating to: the collect, sale and release of personally identifiable information obtained in operating programs that offer customers discounts on purchases or other benefits and providing a penalty.

The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:

SECTION 1. 134.44 of the statutes is created to read:

134.44 Disclosure of personally identifiable information in offering discounts. (1) DEFINITIONS. In this section:

personally identifiable information.

purchases or other benefits.

(a) "Collector of information" means a person who collects and sells or releases

(b) "Discount program" means a program that offers customers discounts on

1	(c) (b) "Personally identifiable information" means the name of an individual or
2	other information that can be used to identify that individual.
3	(2) REQUIREMENTS FOR SALE AND RELEASE. (a) No collector of information who
4	requests personally identifiable information from a customer on an application form
5	to participate in a discount program that the collector of information operates may
6	sell or otherwise release the personally identifiable information to any other person
7	unless the application form contains a written disclosure stating all of the following:
(8)	1. The types of personally identifiable information that may be sold or released
9	2. The types of 3rd parties to whom the personally identifiable information may
10	be sold or released.
11	3. The purposes for which the personally identifiable information may be sold
12	or released.
<b>13</b>	(b) The written disclosure under par. (a) shall be printed in capital and
14	lowercase letters of not less than 12-point boldface type.
15	(3) Transfer of information. No recipient of personally identifiable
16	information from a collector of information that was collected to participate in a
17	discount program may sell or otherwise release the personally identifiable
18	information to another person if the recipient knows or reasonably should know that
19	the collector of information failed to comply with sub. (2).
20	(3) Any person who violates sub. (2) or (3) is subject to a forfeiture of not more
21	than \$100 for each violation. For purposes of counting violations under this
$\widehat{\mathfrak{L}_2}$	subsection, the violations by a person under sub. (2) or sub (3) as they relate to each
23	customer constitute a separate violation.

SECTION 2. 134.95 (2) of the statutes is amended to read:

24

134.95 (2) SUPPLEMENTAL FORFEITURE. If a fine or a forfeiture is imposed on a person for a violation under s. 100.171, 100.173, 100.174, 100.175, 100.177, 134.44, 134.71, 134.72 or 134.87 or ch. 136 or a rule promulgated under these sections or that chapter, the person shall be subject to a supplemental forfeiture not to exceed \$10,000 for that violation if the conduct by the defendant, for which the fine or forfeiture was imposed, was perpetrated against an elderly person or disabled person and if any of the factors under s. 100.264 (2) (a), (b) or (c) is present.

History: 1995 a. 382; 1997 a. 111.

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(END)

### DRAFTER'S NOTE FROM THE LEGISLATIVE REFERENCE BUREAU

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but the draft

applied to any release on

1. Note that the draft is not just himited to sales and resides of personally identifiable aformation but the discounts to any release of personally identifiable.

information but solvent transactions that offer discounts to customers. OK?

2. I have inserted a cross-reference in s. 134.95 (2) and not s. 100.264 (2). The

cross-reference must appear only once and it makes sense to have it in ch. 134.

3. Do you want a delayed effective date to allow time for the interested parties to become informed of the new law?

> Mary Gibson-Glass Senior Legislative Attorney Phone: (608) 267-3215

### DRAFTER'S NOTE FROM THE LEGISLATIVE REFERENCE BUREAU

LRBs0282/1dn MGG:wlj:jf

February 8, 2000

- 1. Note that the draft applies to any release of personally identifiable information, but the draft applies just to transactions that offer discounts to customers. OK?
- 2. I have inserted a cross-reference to s. 134.44 in s. 134.95 (2) and not in s. 100.264 (2). The cross-reference must appear only once and it makes sense to have it in ch. 134.
- 3. Do you want a delayed effective date to allow time for the interested parties to become informed of the new law?

Mary Gibson-Glass Senior Legislative Attorney Phone: (608) 267-3215



# State of Misconsin 1999 - 2000 LEGISLATURE

LRBs0282/1 MGG:wlj:jf

10 am

# SENATE SUBSTITUTE AMENDMENT, **TO 1999 SENATE BILL 207**

1	AN ACT to amend 134.95 (2); and to create 134.44 of the statutes; relating to:
2	the collection and release of personally identifiable information obtained
3	in operating programs that offer customers discounts on purchases or other
4	beautite and providing a penalty
	The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:
5	SECTION 1. 134.44 of the statutes is created to read:  (a) Iransfers
6	134.44 Disclosure of personally identifiable information in offering
7	discounts (1) Definitions. In this section:
8	(a) "Collector of information" means a person who collects and selfs or releases \
9	personally identifiable information.
10	(b) "Discount program" means a program that offers customers discounts on
11 -	purchases or other benefits.

	1999-2000 Legislature $-2-$ LRBs $0282/1$ MGG:wlj:jf
	1999 - 2000 Legislature -2-  MGG:wlj:jf  SECTION 1  Flansfer for considerations
	Fransfer for considerations
1	(b) (e) "Personally identifiable information" means the name of an individual or
2	other information that can be used to identify that individual.
3	(2) REQUIREMENTS FOR SALE AND REVEASE. (a) No collector of information who
4	requests personally identifiable information from a customer on an application form
5	b participate in a discount program that the collector of information operates may
6	sell or otherwise release the personally identifiable information to any other person collector of information provides the customer with
7	unless the application form contains a written disclosure stating all of the following:
8	1. The types of personally identifiable information that may be selection released.
9	2. The types of 3rd parties to whom the personally identifiable information may
10	be sold or released. hansferred
11	3. The purposes for which the personally identifiable information may be sold
12	Tologsed
13	(b) The written disclosure under par. (a) shall be printed in capital and
14	lowercase letters of not less than 12-point boldface type. $\mathcal{O}_{\mathbf{z}}$
15	(3) TRANSFER OF INFORMATION. No recipient of personally identifiable to the ucupient
16	information from a collector of information that was collected to participate in a
17	discount program may self or otherwise release the personally identifiable
18	information to another person if the recipient knows or reasonably should know that
19	the collector of information failed to comply with sub. (2).
20	(4) Any person who violates sub. (2) or (3) is subject to a forfeiture of not more
21	than \$100 for each violation. For purposes of counting violations under this
22	subsection, the violations by a person under sub. (2) or (3) as they relate to each
23	customer constitute a separate violation.
24	SECTION 2. 134.95 (2) of the statutes is amended to read:

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134.95 (2) SUPPLEMENTAL FORFEITURE. If a fine or a forfeiture is imposed on a person for a violation under s. 100.171, 100.173, 100.174, 100.175, 100.177, 134.44, 134.71, 134.72 or 134.87 or ch. 136 or a rule promulgated under these sections or that chapter, the person shall be subject to a supplemental forfeiture not to exceed \$10,000 for that violation if the conduct by the defendant, for which the fine or forfeiture was imposed, was perpetrated against an elderly person or disabled person and if any of the factors under s. 100.264 (2) (a), (b) or (c) is present.

(END)

### Gibson-Glass, Mary

From:

Sweet, Richard

Sent:

Friday, February 25, 2000 3:53 PM

To:

Gibson-Glass, Mary

Cc:

Schmidt, Dan

Subject:

SB207

### Mary,

Sen. Erpenbach asked me to request the following changes to their sub. am. to SB207 (LRBs282/2):

- 1. The sub. am. would apply only to for-profit businesses that offer discounts on purchases (as under the original bill).
- 2. There should be a 9-month delayed effective date for the sub. am.
- 3. Notwithstanding the requirements in the sub. am., businesses would be allowed to transfer personally identifiable information to businesses with which they merge or businesses that acquire them. However, if the merger or acquisition results in a different policy on release of information (e.g., different info released, different types of 3rd parties or different purposes), the new business would have to contact the customers and let them know of the new policy and give them an opportunity to refuse to have their information released (i.e. opt-out).

Thanks. Let me know if you have any questions.

#### Dick Sweet

Richard Sweet, Senior Staff Attorney Wisconsin Legislative Council Staff P.O. Box 2536 (1 East Main Street, Room 401) Madison, WI 53701-2536 Phone (608)266-2982 Fax (608)266-3830 E-mail richard.sweet@legis.state.wi.us

1999 – 2000 LEGISLAT

SENATE SUBSTITUTE AMENDMEN

**TO 1999 SENATE BILL 207** 

obtained in operating programs that offer customers discounts on purchases or other benefits

AN ACT to amend 134.95 (2); and to create 134.44 of the statutes; relating to: 1 the folloction and transfer for consideration of personally identifiable 2 information and providing a penalty. 3

The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:

**SECTION 1.** 134.44 of the statutes is created to read:

Transfers of personally identifiable information. **(1)** 

DEFINITIONS. In this section:

a/ "Collector of information" means a person who collects and transfers

personally identifiable information 8

> (b) "Personally identifiable information" means the name of an individual or other information that can be used to identify that individual.

"Transfer" means to sell, rent, trade or otherwise transfer for consideration.

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roin an application form is transferred

\$10,000 for that violation if the conduct by the defendant, for which the fine or forfeiture was imposed, was perpetrated against an elderly person or disabled person and if any of the factors under s. 100.264 (2) (a), (b) or (c) is present.

(END)

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### 1999–2000 DRAFTING INSERT FROM THE LEGISLATIVE REFERENCE BUREAU

(Insert 1-6)

(a) "Application form" means a form that a customer must complete in order to participate in a program that is operated by a business for profit to offer customer discounts.

Insert 4-10

(c) "Predecessor business" means a business for profit that sells or otherwise transfers ownership of the business to another business for profit.

(d) "Successor business" means a business for profit that purchases or otherwise acquires ownership of another business for profit.

(b) "Transfer" means to sell, rent, trade or otherwise transfer for consideration.

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Successor

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(b) Par (a) does not apply to a predecessor business that predecessor

identifiable information to a successor business.

(c) Notwithstanding par. (b), if a successor business may release different types of personally identifiable information to different types of 3rd parties or personally identifiable information for different purposes than those specified on the predecessor business' application forms under par. (a), the successor business must advise predecessor business' customers concerning whom it received personally identifiable information of the nature of those differences and provide the customers with a means by which the customers may request that the customers' personally identifiable information not be released

to any 3rd party. If a customer makes such a request, the successor business may not release the customer's personally identifiable information to any 3rd party.

Insert 3-3

SECTION J. Effective date.

(1) This act takes effect on first day of the 10th month beginning after publication.