



Bonnie L. Ladwig

Assembly Children and Families Committee, Chairperson

TO: Assembly Children and Families Committee Members
FROM: Representative Bonnie Ladwig, Chair
DATE: September 28, 2000
RE: 1999 Community Services Block Grant Annual Report

Attached you will find the *1999 Community Services Block Grant Annual Report*.

The Assembly Chief Clerk's office referred the report to our committee because state statute requires that DHFS report to the Legislature on the activities of the community action agencies under s. 46.30. The committee is not required to take any action on this report. It has been referred to our committee for information only.

If you have any questions, please contact Janine Hale in my office at 266-9171.

Encl.



State of Wisconsin
Department of Health and Family Services

Tommy G. Thompson, Governor
Joe Leean, Secretary

September 8, 2000

Mr. Charles Sanders
Assembly Chief Clerk
Room 402, 1 East Main Street
Madison, WI 53702

Dear Mr. Sanders:

Pursuant to Section 46.014 (4) of the Wis. Stats., the Department is required to submit an annual report to the Legislature concerning the activities of the community action agencies under s. 46.30, and their effectiveness in promoting social and economic opportunities for poor persons.

The attached report describes the use of the Community Services Block Grant funding, and the services and activities of the community action agencies carried out to reduce poverty, revitalize low-income communities, and empower low-income individuals and families to become fully self-sufficient.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Leean", with a long horizontal flourish extending to the right.

Joe Leean
Secretary

Attachment



Tommy G. Thompson
Governor

Joe Leean
Secretary

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State of Wisconsin

Department of Health and Family Services

1999 Community Services Block Grant Annual Report

Results Oriented Management and Accountability (ROMA)

The State CSBG Office successfully secured funding from the U.S. Department of Health and Human Services, Office of Community Services (OCS) to pay for the participation of all the CSBG grantees, which includes the sixteen Community Action Agencies (CAAs), in a formal outcome management training that meets the outcome measurement and reporting requirement under the current CSBG legislation. All CSBG grantees participated in the core training in the Fall and the training evaluations indicated that:

- many opportunities were identified to apply an outcome approach in these organizations,
- barriers to implementing an outcome framework included limited staff time and resources, and
- the training was effective in communicating ROMA and the tools of an outcome framework.

Performance Target Outlines for programs to be piloted during the six-month demonstration project beginning January 2000 were submitted and feedback has been provided through individual on-site technical assistance visits with state staff and the training consultants from The Rensselaerville Institute.

Beginning January 1, 2000, each agency piloted a six-month demonstration project to track and report outcomes for those programs selected within their agency. The agencies are very supportive of this project and look forward to refining programs and service delivery to achieve the desired outcome resulting in greater self sufficiency for the low-income individuals and families they serve. The Bureau of Programs and Policies believes that this framework can provide significant benefits to the State as a management tool to achieve greater self sufficiency for low-income populations and to strengthen and develop communities in Wisconsin. Furthermore, the use of an outcome approach in the CSBG Program facilitates tracking and reporting results to the federal OCS, the Legislature and the public.

Training and Technical Assistance to Community Action Agencies

Through a contract with the Wisconsin Community Action Program Association (WISCAP) the CSBG Office provided training and technical assistance for all CSBG grantees and their boards in the following areas:

- CAA Staff and Board Development
- Program Technical Assistance
- Organizational Development

CAA staff facilitators conduct roundtables with participation by appropriate CAA program staff. In 1999, the Roundtable topics included the following:

- Family Development
- Housing
- Weatherization and Energy
- Job and Business Development
- Organizational Development (ROMA)
- Public Relations

Evaluations from all roundtable sessions are compiled and the results are shared with the State CSBG Office.

Two regional board trainings were conducted by WISCAP on behalf of the Division of Children and Family Services that covered:

- Non profit organizations
- The Nature of CAAs
- Characteristics of Effective Organizations
- Roles and Responsibilities of CAA Boards
- Financial Procedures

A single agency training was provided to one CAA in 1999 upon the request of the State CSBG Office which resulted in an assessment of the agency management that included interviews with the board of directors and the agency director by an outside consultant. A report on this assessment was provided to the State CSBG Office and as a result, performance targets were added into the 2000 contract including intensive board development training.

Individual Development Accounts

The Wisconsin Community Action Program Association (WISCAP) successfully applied to the federal Office of Community Services (OCS) for funding to implement an Independent Development Account (IDA) program in Wisconsin. The IDA program is the next step in working with low-income individuals and families and refugee populations to help them build assets to use as a down payment on a house, to start a small business or self-employment, or to pay for post-secondary educational expenses.

The collaborative effort involved the commitment by 17 community action agencies for a total of \$500,000 in matching dollars. The result was funding of \$500,000 from OCS and another \$400,000 from the Office of Refugee Services to set up 800 individual IDA accounts around the state.

The community action agencies coordinate the IDA program services for customers in their service area and work with the local banks to secure the match requirement. WISCAP, in conjunction with their members, is advocating for additional funding to support adequate staffing at the CAA sites for financial literacy training, budgeting, counseling and project administration.

Expansion Into Unserved Counties

A meeting of Community Action Agency Directors was held in November 1999 to discuss CAP expansion into the four unserved counties within the state, which are Calumet, Green, Ozaukee and Washington.

Calumet County: Lakeshore CAP, serving adjacent Manitowoc and Sheboygan counties as well as Kewaunee and Door counties, is very interested in expanding into Calumet and has been actively pursuing designation. ADVOCAP serving adjacent Fond du Lac and Winnebago counties as well as Green Lake County has approached by the Calumet County Board to consider designation.

Washington and Ozaukee Counties: The West Bend Housing Authority in Washington County has offered assistance to WISCAP for expansion activities in both counties. CAC of South Central Wisconsin, serving adjacent Waukesha County as well as Dane and Jefferson counties, indicated interest

in serving these counties contingent on Southwest CAP or CAC for Rock/Walworth serving Green County. Central Wisconsin CAC may be interested in serving Washington County; however, there was no representation from the agency at this meeting.

Green County: Southwest CAP is not interested in serving Green County. CAC for Rock/Walworth is gathering information on Green County. If they are not interested in pursuing designation, CAC for South Central Wisconsin would consider Green County over Washington and Ozaukee.

Expansion into Calumet and Green Counties is a priority within the next year and ongoing dialogue is planned between the involved Community Action Agencies, WISCAP and the State CSBG Office to facilitate it.

Please contact Moira Lafayette, CSBG Coordinator at 7-5149 if you have questions or require additional information.

AGENCY	USE OF COMMUNITY SERVICES BLOCK GRANT	CY 1998 FUNDING	CY 1999 FUNDING	COUNTIES SERVED
Advocap	Advocap uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in business development, employment & training, education, head start, health, housing, homeless program, food, and refugee programs.	\$220,809	\$224,405	Fond du Lac, Winnebago and Green Lake
CAP Services	CAP Services uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in business development, employment and training, family services, head start and housing programs.	\$253,765	\$257,896	Portage, Waupaca, Outagamie, Waushara and Marquette
Central Wisconsin CAC	CWCAC uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in W2 employment programs, education, housing, homeless, emergency services, food and community development programs.	\$194,801	\$197,972	Adams, Columbia, Dodge, Juneau and Sauk
CAC for South Central Wisconsin	CACSCW uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in business development, employment & training, food, housing, emergency assistance, transportation, advocacy and community development. In Waukesha County, CSBG supports transitional employment and childcare at the workforce development center and in home support services.	\$506,610	\$514,860	Dane, Jefferson and Waukesha
Community Action Inc. of Rock/Walworth	Community Action Inc. uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in income/financial counseling, outreach, emergency services and food programs. CAI was involved with Family Preservation and Support in both counties.	\$210,640	\$214,068	Rock, Walworth
Indianhead CAA	Indianhead uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in Head Start, Parenting education, emergency services, energy, housing, employment & training, business development, County outreach and food programs. The agency also has large transportation and home health care programs that are not funded by CSBG.	\$174,444	\$177,284	Burnett, Washburn, Sawyer, Rusk, Taylor and Clark.

AGENCY	USE OF COMMUNITY SERVICES BLOCK GRANT	CY 1998 FUNDING	CY 1999 FUNDING	COUNTIES SERVED
Lakeshore CAP	Lakeshore CAP uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in youth development, energy, housing, emergency services, food, health and legal services.	\$188,521	\$191,590	Door, Kewaunee, Manitowoc and Sheboygan.
NEWCAP	NEWCAP uses CSBG for planning, coordination and administration related to all programs. CSBG funds direct services in employment & training, youth development, energy, weatherization, housing, case management, health and food, legal and homeless programs.	\$448,415	\$455,714	Brown, Shawano, Oconto, Menominee, Langlade, Oneida, Vilas, Forest, Florence and Marinette.
North Central CAP	NCCAP uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in business development, education - including an alternative highschool, employment & training, youth development, refugee literacy, family resource center, housing, food, information referral and general assistance programs.	\$199,811	\$203,064	Marathon, Wood and Lincoln.
Northwest Community Services Agency	NWCSA uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in energy, housing, emergency services, employment and training, business start up and food programs.	\$155,516	\$158,048	Douglas, Bayfield, Ashland, Iron and Price
Racine/Kenosha CAC	R/K CAA uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG fund direct services in employment & training, energy and weatherization, housing, head start, case management, community development, food programs.	\$298,775	\$303,638	Racine and Kenosha
Social Development Commission	SDC uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in employment and training, emergency services, food, youth development, energy and weatherization, health, housing, veteran's services and community development programs.	\$1,382,934	\$1,405,446	Milwaukee
Southwest CAP	SWCAP uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in parenting education, energy, childcare coordination, housing, emergency services, homeless, food and community development programs.	\$135,975	\$138,188	Richland, Iowa, Grant and Lafayette

AGENCY	USE OF COMMUNITY SERVICES BLOCK GRANT	CY 1998 FUNDING	CY 1999 FUNDING	COUNTIES SERVED
West Central CAA	West CAP uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in business development, energy, weatherization, housing, emergency assistance, early head start, transportation, and food programs.	\$299,056	\$303,924	Chippewa, Dunn, Pepin, Pierce, St. Croix, Polk and Barron
Western Dairyland EOC	WDEOC uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in business development, employment & training, education, head start, housing, emergency assistance, health, homeless, food, refugee, youth development and community development programs.	\$203,096	\$206,402	Trempealeau, Buffalo, Eau Claire, and Jackson
Wisconsin Coulee Region CAP	WI Coulee CAP uses CSBG for planning, coordination, collaboration and administration related to all programs. CSBG funds direct services in employment & training, energy and weatherization, housing, emergency services, health, family support, youth development and food programs.	\$243,615	\$247,581	La Crosse, Monroe, Vernon and Crawford.
Rural Housing, Inc.	Rural housing uses CSBG for planning, coordination, collaboration and administration related to all housing programs including repairs, affordability and utility bills.	\$42,990	\$43,759	Statewide
Coalition of Wisconsin Aging	Coalition of Wisconsin Aging uses CSBG for planning, coordination, collaboration and administration related to participation and leadership in statewide association memberships including organized nutrition sites, senior housing councils, tenant associations, community action agencies, county aging offices, veteran organizations, church groups, senior centers, adult day care centers and labor unions.	\$19,735	\$20,504	Statewide
Wisconsin Community Action Program Association	WISCAP uses CSBG to provide technical assistance to CAAs in the area of staff, program and organizational development, CAA Board of Directors training and development and developing CAA/CSBG promotional materials. WISCAP provides training and technical assistance on ROMA, and will be developing a statewide food pantry association in conjunction with its quarterly food security roundtables, which deal with food assistance, and nutritional related issues.	\$55,902	\$56,670	Statewide
United Migrant Opportunity Services	UMOS uses CSBG for planning, coordination and administration related to direct services in shelter, food, health and transportation, employment and training programs for Migrant workers.	\$237,990	\$241,864	Statewide

AGENCY	USE OF COMMUNITY SERVICES BLOCK GRANT	CY 1998 FUNDING	CY 1999 FUNDING	COUNTIES SERVED
Tribes	<p>The Tribes include CSBG funding with 11 other funding sources into the Family Services Program. These 12 funding sources provide a range of family-based services while meeting the requirements of the individual funding sources. Because of the nature of service consolidation, work plans do not specify the exact use of CSBG or any of the other 11 funding sources.</p> <p>CSBG funding is consolidate with other funding to assist tribal members (low-income included) to be more self-sufficient, improve their living conditions, facilitate their participation in the community, develop partnerships with providers, and strengthen family and supportive services. In the work plans, CSBG funding supports various activities including: administration, emergency assistance, parenting programs, pregnancy prevention, substance abuse prevention, education, and treatment; childcare, child welfare, the promotion of school completion, self-esteem, economic self-sufficiency and career planning in girls and young women, domestic abuse services, family preservation, support and reunification, elderly services and the facilitation of the delivery of accessible, available and culturally appropriate social services and mental health services by county departments of social services.</p>	\$237,990	\$241,864	Distributed among eleven Tribal Government Units Statewide.

CSBG FFY 99 Report

Agency	Emergency	Health	Housing	Income	Linkages	Nutrition	Other	Self-Sufficiency	Education	Energy	Food	Transportation	Other	Total
Education	\$958,877	\$2,503,432	\$98,498	\$2,270,158	\$4,872,088	\$152,032			\$30,985,211	\$622,681	\$1,351,097		\$148,588	\$33,437,579
Emergency	\$364,026	\$924,389	\$236,367	\$841,890	\$2,002,856	\$176,019			\$323,259	\$816,448	\$12,910		\$288,949	\$1,417,585
Health	\$411,848	\$972,111	\$5,375,530	\$1,676,032	\$8,223,873	\$150,425	\$44,168		\$14,292,514	\$533,388	\$1,463,632	\$242,214	\$160,116	\$17,012,677
Housing	\$347,633	\$1,429,567	\$482,830	\$544,668	\$2,457,085				\$3,105,970				\$292,820	\$3,398,790
Income	\$1,231,187	\$2,244,746	\$122,861	\$2,591,319	\$4,958,726	\$236,602			\$2,777,146	\$1,967,779	\$9,897,183		\$36,161	\$15,008,715
Linkages	\$175,126	\$5,210	\$45,937	\$452,488	\$503,635				\$848,744	\$992,943	\$562,548			\$2,404,235
Nutrition	\$644,757	\$81,310	\$128,118	\$712,896	\$922,324	\$6,408,948			\$229,066		\$15,684	\$15,702	\$20,344	\$280,796
Other	\$319,279	\$388,467	\$81,490	\$796,274	\$1,266,231				\$765,253	\$65,404			\$61,124	\$7,290,729
Self-Sufficiency	\$302,349	\$72,756	\$131,405	\$587,501	\$791,662	\$156,881			\$256,155	\$337,028	\$337,028		\$760,764	\$1,548,574
									\$691,800	\$2,277,595			\$40,745	\$3,167,021

Total Unduplicated Numbers Served Statewide: 505,400

Program Highlights from 1999

Agency	Employment	Education	Income Management	Housing	Emergency Services	Nutrition	Linkages	Self-Sufficiency	Health	Other*
ADVOCAP, INC	435 participants obtained employment and/or improved earnings. 50 quality jobs created through micro-enterprise loan assistance and \$300,000 leveraged. 24 micro-loans were made.	21 GEDs/HSEs obtained, 826 children and adults improved reading, math, language and social skills. 249 disable adults and refugees improved living skills to integrate into community. 639 children met health, nutrition, learning and development needs through head start and Project read.	Partnered with statewide CAAs to secure OCS/ORR funding to expand IDA program in Wisconsin. 92 households increased assets through personal savings and 36 people became new home owners	201 individuals received affordable rental or transitional housing services. Secured \$1.3 M to improve the housing stock through rehabilitation of 45 new or existing properties; 210 owner-occupied or rental units weatherized and 6 units of affordable rental housing were created for low-income, disabled and elderly.	2,979 households in crisis were assisted with food, clothing and emergency shelter.	74,544 congregate meals and 62,263 home delivery of meals provided to elderly and special needs to improve health and social integration.	50 partnerships with public/private agencies on local and state levels to assist agency clients in receiving other services in the community including: Family Resource centers, domestic violence centers, housing org., job centers, Economic Development Org., Emergency Services Org., Senior Services, Education Institutions, Workforce Development Board, W2 steering committees. 46 press articles released on local poverty issues.	919 obtained greater self-sufficiency and case management and family development services targeting low-income, homeless, disabled, refugee and other special needs populations.	Healthcare for Children (preventative mental)	89 low-income participants involved with decision making process of ADVOCAP's Board of Directors. 500 evaluated programs through survey and focus group participation. 1610 volunteers served valued at \$675,000. 13 new funding resources secured \$7.3 M mobilized. 60 grants applied for in 1999 of which 23 were new grants = \$954,693 in new funding and 3 FTE VISTAs.
CAP Services	31 jobs created, 6 businesses created (@ 125%). Replication of Operation Fresh Start program for at-risk youth.	44 full-day head start slots have been established.	Asset Development Account Program providing 2:1 match.	8 first time homebuyers at 125% under poverty, 40 new homebuyers above 125% poverty. 76 energy conservation measures installed, 62 low-income households rehabilitated.				Assessment of the expansion of the Skills Enhancement Program into Waupaca and Waushara counties completed with implementation in 2000.	Access discounted health care through Health Plus.	
Central Wisconsin CAC	992 participated in Job readiness activities through W2 programs; 217 placed in unsubsidized employment through W2 program			23 homes repaired/rehabbed; 172 households weatherized; 15 individuals provided transitional housing and obtained permanent housing; 521 individuals received rental assistance; 2,159 households received LIHEAP services;	45 households received FEMA utility assistance; 63 households received case management to stabilize housing crisis;	2,412 meals provided to residents in homeless and domestic abuse shelters; 5,720 individuals received emergency food through food pantries	Enhanced coordination with local service providers in 50 separate activities.			
Community	Refer to Job Center	75 participated in	63 receive financial	833 provided	168 homeless	268,234 lbs. of food	HUB center brochure	205 children provided	1,953 received	250 juveniles and

Agency	Employment	Education	Income Management	Housing	Emergency Services	Nutrition	Linkages	Self-Sufficiency	Health	Other*
Action, INC		Authoritative Parenting Group; 96 at-risk youth participated in prevention education	Income Management counseling	comprehensive housing counseling; 375 homes weatherized at or below 150%; 30 homeless provided case management to obtain permanent housing (?); 15 HIV + received housing case management; 5 first-time homes built; 2 rental units rehabbed; 5 homes provided repairs and rehab; 800 individuals accessed Housing Resource Centers info line; 93 in shelters received tenant/housing issues info	received shelter and case management (?);	distributed through food pantries in service area.	translated to Spanish; Coordinator of volunteer support network raised \$82,317; \$3,785,398 raised in collaborative fundraising.	care	reproductive medical services; 1625 participated in human sexuality education; 29 pregnant and parenting teens participated in programming to promote self-sufficiency, health parenting and prevention of subsequent pregnancies	families participated in Community Services Program; Secured building for AWARE Program (rural community outreach)
Community Action Coalition for South Central WI., INC	21 jobs and 13 businesses created in Business Development Program 28 existing business supported. 5 job training placements at CAC.	15 employed through VISTA program, 6 employed through Transitional Employment Project	28 IMB/ IDA and 20 Refugee Resettlement IDAs established program	6,000 counseled, 700 mediation, 804 case management, 1,268 issued with security deposit and eviction prevention grants and loans, 368 issued subsidies, 200 issued rent reduction vouchers, 100 provided emergency shelter, 10 new home owners, 8 stabilized housing, 150 elderly support to remain independent.	10,725 accessed clothing (134% increase over 1998), 306,000 served through pantries, shelters and meal sites	840,000 pounds of non-perishable food distributed through food drives, meal sites, pantries and shelters. 894 participants in garden program increase food security.	Member of Homeless Coalition to reduce homelessness.			
Indianhead CAA	22 workites for WCC, JIPA and Green Thumb participants; 13 jobs created through business development	21 adults improved reading skills up to 6 th grade level; 474 families provided with parenting classes and family enrichment activities; 12 head start parents		139 households weatherized; 14 homes rehabbed; 50 households received rent subsidies to obtain affordable housing; 2 low-income duplexes built		8,797 individuals provided emergency food; 424 households provided garden seeds, 2,340 families assisted by food assistance program; 225 Head Start Children participated	Provide outreach contact to 29,799 low-income residents about IC.A.A services	40 elderly and disabled provided supportive home care; 397,773 hours of service provided to assist people with daily living activities so they can remain self-sufficient in their own	3,797 elderly and handicapped provided rides to medical apns.	

Agency	Employment	Education	Income Management	Housing	Emergency Services	Nutrition	Linkages	Self-Sufficiency	Health	Other*
Lakeshore CAP		completed drug and alcohol training, ICAA employees received career development training; 346 children participated in Head Start program		22 households received loan and purchased first home; Support transitional housing project in Manitowoc Cty; 388 households received rental assistance and housing counseling; 1 rental property was acquired to serve disable persons	31 households received utility payment assistance; 72 female head of households received housing case management services;	in nutritional education sessions, 346 Head Start Children received nutritious meals	Agency regularly meets with area agencies to develop funding proposals; Lending Consortium developed in 3 counties in service area.	18 youth participated in Youth Mentoring Program		698 hours of legal services provided to low-income residents; 253 youth completed juvenile restitution program; 89 adjudicated youth participated in Electronic Monitoring/Home detention program
NEWCAP	1,273 individuals provided job readiness assistance;	1,425 case managed to enroll in post secondary and literacy programs;		16T families moved from substandard to standard housing; 215 maximized energy efficiencies from weatherization services; 12 households received HOME energy assistance; 569 households received LIEAP assistance; 79 received energy crisis payments; 14 furnaces replaced	15 homeless individuals and families provided case management in housing and food emergencies;	1,524 provided seeds, plants and TA on how to grow a garden; 28,888 provided periodic commodity and donated foodstuffs via pantries; 120,169 accessed soup kitchen or food bank.		Family Self Sufficiency Program	193 children received preventative health Screening; 9 screened for HIV; 16 provided pregnancy outreach; 4,325 provided reproductive health care services	Garden Plant Project; Case Management for Disadvantaged Youth and Dislocated Workers
North Central CAP	14 of 41 persons enrolled in Occupational Skills Training Program obtained employment; 5 received loans from Farm Assistance	41 students enrolled in Storefront School of which were seniors and obtained their GED; 16 SE Asian youth participated		3 placed in housing through the HUD Supportive Housing Program.	880 households/2383 individuals received rental and security deposit assistance; 1860 days of shelter	932 households provided referral services to local food pantries; 2,824 households received TEFPAP commodities; 194 households participated in a	3,838 persons provided referral services and assessment under Outreach Program.	929 households access services from the Family Resource Center.		Intensive Case Management; Small Farm Assistance Project; Gardening and Canning Project; Operate a Family Resource Center

Agency	Employment	Education	Income Management	Housing	Emergency Services	Nutrition	Linkages	Self-Sufficiency	Health	Other*
	Program; 38 participated in entry employment experiences; 24 SE Asians received job readiness training; 42 participated in Refugee Employment Services Program; 11 W2 ineligible persons received job readiness training; 20 persons placed in a job w/ average wage of \$7.76/hr.;	in summer tutoring program; 10 Americorp placements in local schools; 29 persons received budget counseling			provided in transitional housing program; 190 units; 14 homes rehabbed; weatherized	Gardening & Canning project				
Northwest CSA				Transitional Housing Program	Task Force's Emergency Shelter for Women and Children				Health Clinics - (serving low-income people)	Job and Business Development Program
Racine/Kenosha CAA	20 improve job readiness skills through placement in employment programs; 2 elderly employed through Senior Community Employment Program.	10,000 copies of "The Informer" distributed to 3,000 low-income households that raises poverty-related issues of local, regional, state, and national significance; 11 families participate in lead hazards training.	912 received tax computation assistance	42 households diverted from losing their homes through participation in mortgage default counseling; 599 renters resolved housing problems through counseling and assistance; 100 homeless families provided vouchers to establish residency; 100 vouchers distributed to households at risk of homelessness; 5,402 applied for LJHEAP; 139 households weatherized; 6 homes rehabbed	175 families participated in clothing jamboree; 3,800 households received Christmas Baskets; 700 households received crisis assistance to avert heating emergencies	689 Head Start Children receive nutritious meals; 35,200 WIC participants receive food drafts	1,500 County Services Checklists distributed to low-income households;	689 children participated in Head Start; 40 head start children provided wrap around services to allow parents to work or attend full day schedule;	689 Head Start children receive physicals, immunizations and dental exams.	
Social Development Commission	233 participated in employment training; 367 Veterans completed	Career Youth Development Program provides cultural.		606 homeless families placed in safe, affordable housing; SDC participates in	3,924 households resolved immediate social or economic	1,830 participants at Southside Center Pantry provided food; 153,536 nutritious	SDC participates in neighborhood strategic planning efforts in the areas it serves to better	486 Veterans provide shelter and case management for general benefits	1,132 Head Start children provided immunizations, dental exams and	10,921 youth and adult family members participated in

Agency	Employment	Education	Income Management	Housing	Emergency Services	Nutrition	Linkages	Self-Sufficiency	Health	Other*
	<p>job readiness and/or vocational counseling: 516 participated in TANF employment training; 53 participated in Security Education Employment Program; 53 inmates participated in job training resulting in job placement at \$7 per hr.; 233 older adults participated in work experience programming</p>	<p>recreational and educational services to 247 youth; 2010 youth enrolled in Journey House Program for afterschool and summer recreation and social programs; 68 youth participate in Neighborhood House providing environmental and educational programming; 45 youth participated in Rites of Passage training; 2,748 youth provided educational recreational and social activities through the Community Learning Centers and Safe Places; 1,132 children participate in Head Start Programming</p>		<p>emergency Housing Task Force to maintain an emergency and transitional housing system and to develop additional transitional and permanent housing in Milwaukee County.</p>	<p>needs through case management services of Southside Neighborhood Center; 1,899 households provided with emergency food or clothing; 3,737 individuals served by Family Crisis Center;</p>	<p>meals were provided to low-income children in Milwaukee and Racine Counties</p>	<p>meet the needs of the low-income communities in those areas; 26 Crime reduction projects in the Meitcalfe Park Neighborhood conducted (basketball leagues); Training and TA and organizational development provided to 20 CBOs</p>	<p>counseling, psychological counseling and job placement services</p>	<p>medical /mental health services; 2,139 individuals provided health care services at Family Crisis Center</p>	<p>Westside-Meicalf Park activities; 13,639 hours of volunteer time to provide services (\$42,000); 1305 crime victims served; 370 provided advocacy at social services and economic entitlement hearings; Bilingual advocacy provided to 1,600 in Spanish, Hmong, Laotian.</p>

Agency	Employment	Education	Income Management	Housing	Emergency Services	Nutrition	Linkages	Self-Sufficiency	Health	Other*
Southwest CAP				35 individuals provided homeless services; 300 homeless or near homeless provided advocacy and referral services; 471 families provided LIHEAP services; 104 assisted with access to rental properties; 73 families accessed Section 8 housing; 90 families assisted with rent /security deposit; low-income housing unit built to house 2 families; 140 families attained decent and affordable rental housing; 21 low-income housing units rehabbed.	207 households received food & utility assistance;	955 individuals received emergency food assistance	632 individuals received direct, referral and advocacy services; Agency participated in W-2 Steering Committees and in Job Training 2000 Committee; Agency participates in implementation of FPS plan	452 families served by Child Care Resource and Referral Center	316 women provided cancer prevention screening;	
West Central CAA	28 individuals participated in job training services; 10 business created; 26 jobs created; 47 individuals improved job status through W2 job training	93 parents participating in Early Head Start Programs; 83 head start children participate in cognitive, emotional and social development;	Joint Statewide IDA application submitted;	443 households received energy and weatherization improvements; 41 households received furnace repairs; 59 households received rental assistance; 238 homeless persons moved into transitional housing; 213 households received Section 8 vouchers	222 individuals received emergency shelter & case management; outreach to 800 homeless individuals; 52 households provided with emergency	983 households receiving nutritional supplements from food pantry/TEFAP distribution; 4,276 congregate meals served	Agency serves on 4 W2 committees	159 persons increased self-sufficiency through program participation; 47 individuals assisted with automobile purchase	83 Early Head Start Children received health/nutritional screening and immunizations	
Western Dairyland EOC	504 participated in employment and training through 3 County W2 programs; 95 received training and support in starting a business; 1 placement at recycling facility	783 participated in reproductive health education, STDs and pregnancy prevention		8 households receive transitional housing services; 22 homeless households received rental assistance; 125 homes weatherized; 19 homes rehabbed; 582 households assisted with LIHEAP services; 10 youth participated in Operation Fresh Start	1,616 households received supplemental food through TEFAP		Participate in 7 exhibits/fairs to promote agency awareness	536 families provided with early childhood education and family development services; 10 families with newborns participated in parenting education.	1,586 provided with reproductive health care; 247 provided pregnancy testing and counseling; 133 children received dental services; 8 participated in a smoking cessation	48 adjudicate youth placed at recycling plant as community service restitution; 1,428 childcare providers trained; 319 childcare providers provided food assistance; 431 adjudicate youth participated in

Agency	Employment	Education	Income Management	Housing	Emergency Services	Nutrition	Linkages	Self-Sufficiency	Health	Other*
Wisconsin Coulee Region CAP	201 W2 recipients provided case management, employment and education. 19 W2 clients obtained community service jobs. 54 JBD provided job development services	1,445 participated in parenting, health promotion, disease prevention and use of medical service education. 382 youth participated in Leadership Development training. 4,444 individuals participated in community programming. 96 juvenile offenders and parents participated in training. 504 youth participated in prevention & abstinence education.	36 households implemented utility budget plans;	491 received weatherization services; 8 rental units rehabbed; 84 homeowners provided rehab services; 84 first-time homebuyers provided counseling and financial assistance for closing; 3 low-income families maintained in low-income housing; 70 participated in energy savings education sessions; 109 homeless provided transitional housing and case management; 2 low-income single family houses built.	2,924 received LIHEAP payments; 4,484 received clothing; 179 elderly received services from Elderly Benefit Specialist Program.	11,931 met food needs through food pantries and meal sites			clinic; 14 preventive health sessions offered in collaboration with Public Health Dept. ; 431 provided transportation to medical appts. provided 4,677 youth participated in primary health education. 2,644 individuals participated in 8 health topic sessions, 1,289 individuals received weight-bearing exercise and osteoporosis prevention info; 378 home visits to new parents by Public Health Dept. 59 students participated in Early Heart Attack Education.	1,229 parents received services through the Families First Resource Center;
Coalition of Wisconsin Aging Groups Foundation for Rural Housing		300 maintenance booklets distributed to clients.	36 households implemented utility budget plans;	111 households received repairs; 5 ramps built for disabled persons; 71 households received rental assistance; 5 families assisted with home purchases;		Nutrition Information Sites			Partner Care Program	Volunteer Program
United Migrant Opportunity	95 households referred to migrant				3,631 individuals received	13,703 received food from food pantries			76 individuals received medical	

Agency Services	Employment	Education	Income Management	Housing	Emergency Services	Nutrition	Linkages	Self-Sufficiency	Health	Other*
	employment and training program.				emergency vouchers: 13,163 received vouchers for transportation services	and vouchers to purchase food.			services vouchers: 425 participated in health promotion and prevention education and referral	