

**ASSEMBLY AMENDMENT 11,
TO 2001 ASSEMBLY BILL 876**

March 7, 2002 – Offered by Representatives UNDERHEIM and SERATTI.

1 At the locations indicated, amend the bill as follows:

2 **1.** Page 13, line 9: delete the material beginning with “who” and ending with
3 “632.83” on line 10.

4 **2.** Page 13, line 10: delete “it”.

5 **3.** Page 13, line 17: delete lines 17 to 19 and substitute:

6 “2. The insurer includes on its explanation of benefits form a statement that
7 the insured may have a right to an independent review after the internal grievance
8 process and that an insured may be entitled to expedited independent review with
9 respect to an urgent matter. The statement shall also include a reference to the
10 section of the policy or certificate that contains the description of the independent
11 review procedure as required under subd. 1. The statement shall provide a toll-free
12 telephone number and website, if appropriate, where consumers may obtain

1 additional information regarding internal grievance and independent review
2 processes.

3 3. For any adverse determination or experimental treatment determination for
4 which an explanation of benefits is not provided to the insured, the insurer provides
5 a notice that the insured may have a right to an independent review after the
6 internal grievance process and that an insured may be entitled to expedited,
7 independent review with respect to an urgent matter. The notice shall also include
8 a reference to the section of the policy or certificate that contains the description of
9 the independent review procedure as required under subd. 1. The notice shall
10 provide a toll-free telephone number and website, if appropriate, where consumers
11 may obtain additional information regarding internal grievance and independent
12 review processes.”.

13 (END)