



## Fiscal Estimate Narratives

DATCP 2/27/02

LRB Number	<b>01-4912/1</b>	Introduction Number	<b>SB-451</b>	Estimate Type	<b>Original</b>
<b>Subject</b>					
Senate task force on telecommunications issues					

### Assumptions Used in Arriving at Fiscal Estimate

This bill further defines existing law relating to the practices of the telecommunications industry. DATCP assumes this law will generate few, if any, new consumer complaints. New complaints, if any, can be absorbed by existing staff.

The Federal Communications Commissions has asked states to designate an agency that can recieve complaints and be authorized to enforce the Federal telephone slamming rules. DATCP enforces Wisconsin slamming laws which are nearly identical. Currently, DATCP receives approximately 1,700 telecommunications complaints annually. The FCC has indicated that they would send less than 30 new complaints annually. The department therefore assumes this work can be absorbed by existing resources.

### Long-Range Fiscal Implications

If future complaint levels increase significantly the Department may request resources to manage the increased workload.