



## Fiscal Estimate Narratives

DATCP 1/30/2009

LRB Number	<b>09-1121/1</b>	Introduction Number	<b>SB-013</b>	Estimate Type	<b>Original</b>
<b>Description</b> Refunds of overcharges by commercial mobile radio service providers, actions against commercial mobile radio service providers that fail to make timely refunds, and providing a penalty					

### Assumptions Used in Arriving at Fiscal Estimate

This bill would require a cellular telephone service provider to refund to a customer or credit to the customer's account any amount charged to the customer in excess of the amount actually owed by the customer.

As the department already enforces provisions of ATCP 123 regulating telecommunications, we do not anticipate an increase in workload. This bill simply provides the department with another enforcement tool to assist consumers with cellular telephone billing complaints.

### Long-Range Fiscal Implications