



WISCONSIN LEGISLATIVE COUNCIL ACT MEMO

2013 Wisconsin Act 25
[2013 Assembly Bill 106]

**Municipal Utility Customer
Information**

This Act prohibits the release of “customer information” by a municipal utility unless the customer consents to the release of the information or if another exception applies. Exceptions include the release of customer information to:

- Agents, vendors, partners, or affiliates of the municipal utility that are engaged to perform any services or functions for or on behalf of the municipal utility.
- Transmission and distribution utilities and operators within whose geographic service territory the customer is located.
- The Public Service Commission (PSC) or any person whom the PSC authorizes by order or rule to receive the customer information.
- An owner of a rental dwelling unit to whom the municipal utility provides notice of past-due charges pursuant to s. 66.0809 (5), Stats.
- Any person who is otherwise authorized by law to receive the customer information.

The bill defines “customer information” as any information received from customers which serves to identify customers individually by usage or account status. The bill also provides that customer information is not subject to disclosure under the state’s open records law.

Effective date: July 7, 2013

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LAK:jb;ksm

This memo provides a brief description of the Act. For more detailed information, consult the text of the law and related legislative documents at the Legislature’s Web site at: <http://www.legis.wisconsin.gov>.