CR 85-2

STATE OF WISCONSIN)

DEPARTMENT OF AGRICULTURE,)

TRADE & CONSUMER PROTECTION)

TO ALL TO WHOM THESE PRESENTS SHALL COME, GREETINGS:

I, Norman E. Kirschbaum, Administrator, Food Division, State of Wisconsin Department of Agriculture, Trade and Consumer Protection, and custodian of the official records of said Division, do hereby certify that the annexed order adopting rules relating to food establishment licensing and inspection by cities and counties under agency agreement with the Department of Agriculture, Trade and Consumer Protection, Chapter Ag 35, Wis. Adm. Code, was duly approved and adopted by the Department on April 19, 1985.

I further certify that said copy has been compared by me with the original on file in the Department and that the same is a true copy thereof, and of the whole of such original.

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APR 1 9 1985
Revisor of Statutes
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IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed the official seal of the Department at the Department offices in the city of Madison, this 19th day of April, 1985.

Norman E. Kirschbaum

Administrator Food Division

ORDER

OF THE

STATE OF WISCONSIN

DEPARTMENT OF AGRICULTURE, TRADE AND CONSUMER PROTECTION
ADOPTING, AMENDING AND REPEALING RULES.

- 1 To create chapter Ag 35 relating to food establishment
- 2 licensing and inspection by cities and counties under agency
- 3 agreements with the department of agriculture, trade and consumer
- 4 protection.

Analysis Prepared by the Department of Agriculture, Trade and Consumer Protection

The department's rules creating ch. Ag 35, Wis. Adm. Code, set forth standards for food establishment licensing and inspection programs conducted by agent cities and counties pursuant to agency agreements with the department. The department's authority for granting agent status to a city or county is contained in ss. 93.06(11), 93.08, 97.12 and 97.41, Stats. Under a written agreement with the city or county, the department designates the city or county as the department's agent for the purpose of licensing and inspecting counter freezers, retail food processing plants, bakeries and confectionaries. Upon signing an agreement with a city or county, the department discontinues all licensing, inspection and enforcement activities which the city or county agrees to undertake, except that the department may inspect in response to an emergency, or for the purpose of monitoring and evaluating the program, or at the request of the city or county.

Under the rules, a city or county wishing to become an agent must submit a written proposal to the department. The rules set forth general terms and conditions for an agency agreement, including personnel requirements for agent cities or counties, food establishment plan review requirements, inspection and investigation standards, recordkeeping and reporting requirements, documentation of program costs, state reimbursement requirements, and program evaluation standards. An agency agreement may be terminated by a city or county upon 90 days written notice to the department. The department may also terminate by written notice, if the department finds that the agent city or county has failed to comply with the department's rules, or with the terms and conditions of the agency agreement.

- 1 Pursuant to authority vested in the state of Wisconsin
- 2 department of agriculture, trade and consumer protection by
- 3 ss. 93.07(1), 93.06(11), 93.08, 97.12 and 97.41, Stats., the
- 4 department adopts rules interpreting s. 97.41, Stats., as
- 5 follows:
- 6 SECTION 1. Chapter Ag 35 is created to read:
- 7 CHAPTER AG 35
- FOOD ESTABLISHMENT LICENSING AND
- 9 INSPECTION; AGENT CITIES AND COUNTIES
- 10 Ag 35.01 DEFINITIONS. As used in this chapter:
- 11 (1) "Agency agreement" means a written agreement under this
- 12 chapter between the department and a city or county, whereby the
- 13 city or county is authorized to administer a food establishment
- 14 licensing program.
- 15 (2) "Agent city or county" means a city or county which has
- 16 entered into an agency agreement.
- 17 (3) "Department" means the state of Wisconsin department of
- 18 agriculture, trade and consumer protection.
- 19 (4) "Food" means a substance or material as defined in
- 20 s. 97.01(2), Stats.
- 21 (5) "Food establishment" means:
- 22 (a) A counter freezer subject to licensing under s. 97.26,
- 23 Stats.
- 24 (b) A retail food processing plant subject to licensing
- 25 under s. 97.28(2)(b), Stats.
- 26 (c) A bakery subject to a licensing under s. 97.36, Stats.
- 27 (d) A confectionary subject to licensing under s. 97.38, Stats.

- 1 (e) Other establishments which are engaged in the sale,
- 2 storage or processing of food under a city or county license, and
- 3 which are covered by an agency agreement.
- 4 (6) "Food establishment licensing program" means a program
- 5 administered by a city or county under this chapter, pursuant to
- 6 an agency agreement.
- 7 (7) "Retail food sales operation" means an unlicensed
- 8 business which is engaged in the sale of food, and which is
- 9 subject to inspection by an agent city or county pursuant to
- 10 s. Ag 35.05(2).
- 11 Ag 35.02 FOOD ESTABLISHMENT LICENSING PROGRAM; CITY OR
- 12 COUNTY AGENCY AGREEMENT. (1) AUTHORITY. (a) Pursuant to
- 13 s. 97.41, Stats., the department may enter into a written
- 14 agreement with a city or county, whereby the city or county is
- 15 authorized to administer a food establishment licensing program in
- 16 the city or county as the agent of the department. A food
- 17 establishment licensing program may include, but is not limited
- 18 to:
- 19 1. Licensing of food establishments.
- 20 2. Inspection of food establishments.
- 21 3. Inspection of unlicensed retail food sales operations,
- 22 as provided in s. Ag 35.05(2).
- 4. Investigation of food related consumer complaints
- 24 involving a food establishment or retail food sales operation.
- 5. Enforcement of specified provisions of ch. 97, Stats., as
- 26 provided in the agency agreement.
- 27 6. Enforcement of specified department rules, as provided in

- 1 the agency agreement.
- 2 (b) Upon execution of an agency agreement, the department
- 3 shall discontinue all licensing, inspection and enforcement
- 4 activities which the agent city or county agrees to undertake
- 5 under the agreement, except as provided in s. 97.41(8), Stats. An
- 6 agency agreement under this section shall continue in effect until
- 7 terminated by the city or county, or by the department.
- 8 (2) CITY OR COUNTY PROPOSAL. A city or county wishing to
- 9 enter into an agency agreement with the department under this
- 10 section shall submit a written proposal to the department. The
- 11 proposal shall include a complete plan for the administration of
- 12 the licensing program, including:
- 13 (a) The proposed coverage of the licensing program.
- (b) The functions to be performed by the city or county
- 15 under the licensing program.
- 16 (c) Projected staffing and budget for the program, including
- 17 staffing and budget for inspection and enforcement.
- 18 (d) Approximate license fees to be charged by the city or
- 19 county under the program.
- 20 (e) A description of the proposed licensing and
- 21 recordkeeping system to be maintained by the city or county under
- 22 the program.
- 23 (f) A description of the proposed inspection and enforcement
- 24 program to be implemented by the city or county.
- 25 (g) Procedures to assure coordination with appropriate fed-
- 26 eral, state and local agencies in the event of an emergency or
- 27 disaster.

- 1 (h) The time period within which the city or county will act
- 2 upon license applications. Time periods may not exceed 60 days,
- 3 except as otherwise provided by department rule.
- 4 (i) A reasonable assurance of continuing adequate support
- 5 for the food establishment licensing program by the city or
- 6 county.
- 7 (j) Any other information which the department may require,
- 8 if the information is reasonably necessary or relevant to the
- 9 department's review of a city or county proposal.
- 10 (3) TERMS AND CONDITIONS. Every agency agreement and every
- 11 food establishment licensing program under this section shall pro-
- 12 vide for the full and adequate enforcement of those provisions of
- 13 ch. 97, Stats., and those rules of the department which are
- 14 specified in the agency agreement. Every agency agreement shall
- 15 set forth the specific terms and conditions of the agreement.
- 16 (4) REVIEW AND EVALUATION. At least once each year, the
- 17 department shall review and evaluate the food establishment
- 18 licensing program of each city or county having an agency
- 19 agreement with the department, as provided in s. Ag 35.09.
- 20 (5) TERMINATION BY CITY OR COUNTY. An agency agreement
- 21 under this section may be terminated by a city or county upon 90
- 22 days written notice to the department.
- 23 (6) TERMINATION BY DEPARTMENT. If the department finds that
- 24 an agent city or county has failed to comply with this chapter, or
- 25 with the terms and conditions of the agency agreement, the depart-
- 26 ment may terminate the agency agreement. Notice of termination
- 27 shall be in writing and shall specify the reasons for termination

- 1 and the date of termination. An agency agreement may be
- 2 terminated without prior notice, if the department finds that
- 3 immediate termination is necessary in an emergency to protect the
- 4 public health, safety or welfare. In lieu of an immediate
- 5 termination, the department may notify the agent city or county of
- 6 any deficiencies in the food establishment licensing program, and
- 7 establish a deadline date for the correction of the deficiencies.
- 8 Ag 35.03 PERSONNEL. (1) A food establishment licensing
- 9 program administered by a city or county under an agency agreement
- 10 with the department shall be adequately staffed to permit
- 11 compliance with this chapter, and with the terms and conditions of
- 12 the agreement. Food establishment inspections under the licensing
- 13 program shall be made by a Wisconsin registered public health san-
- 14 itarian, or under the supervision of a Wisconsin registered public
- 15 health sanitarian. Personnel making food establishment inspec-
- 16 tions shall be provided with appropriate equipment by the city or
- 17 county, as provided in the agency agreement with the department.
- 18 (2) The department assumes no liability for the job safety
- 19 or welfare of city or county employes, or for the actions or
- 20 omissions of city or county employes under this chapter, except as
- 21 otherwise provided by law.
- 22 Ag 35.04. ESTABLISHMENT PLAN REVIEW. An applicant for, or a
- 23 holder of a food establishment license within a city or county may
- 24 submit proposed establishment plans, including construction or
- 25 remodeling plans, to the agent city or county for review. The
- 26 agent city or county shall review every submitted plan for com-
- 27 pliance with applicable provisions of ch. 97, Stats. and

- 1 applicable rules of the department, as specified in the agency
- 2 agreement. The plan review shall include, but not be limited to a
- 3 review of the following:
- 4 (1) Food service equipment.
- 5 (2) Floors, walls, and ceilings.
- 6 (3) Water supply.
- 7 (4) Sewage disposal.
- 8 (5) Handwashing facilities.
- 9 (6) Lighting.
- 10 (7) Ventilation.
- 11 (8) Toilet facilities.
- 12 (9) Locker rooms.
- 13 (10) Garbage storage and disposal.
- 14 (11) Food storage areas.
- 15 Ag 35.05 INSPECTIONS. (1) An agent city or county shall
- 16 conduct inspections of food establishments licensed by the city or
- 17 county under an agency agreement. Inspections shall be made for
- 18 the purpose of enforcing those provisions of ch. 97, Stats., and
- 19 those rules of the department which are specified in the agency
- 20 agreement. This does not prohibit an agent city or county from
- 21 adopting and enforcing stricter requirements applicable to food
- 22 establishments licensed by the city or county. An agent city or
- 23 county shall conduct at least one unannounced inspection per year
- 24 at each food establishment licensed by the city or county, unless
- 25 the agency agreement with the department requires the city or
- 26 county to conduct additional inspections.
- 27 (2) An agent city or county shall conduct inspections, as

- 1 necessary, at retail food sales operations which are normally
- 2 inspected by the department but not subject to licensing under
- 3 ch. 97, Stats., including farmers' markets, food stores, and food
- 4 sales operations which are ancillary to non-food retail
- 5 establishments.
- 6 (3) Inspection of a licensed food establishment or retail
- 7 food sales operation by an agent city or county shall include, but
- 8 not be limited to a review of the following:
- 9 (a) Food sources, transportation and storage.
- 10 (b) Food preparation, including temperature control if
- 11 applicable.
- 12 (c) Equipment and utensils, including storage procedures.
- 13 (d) Cleaning and sanitizing procedures.
- (e) Waste disposal.
- 15 (f) Insect and rodent control.
- 16 (g) Personal hygiene.
- 17 (h) Lighting, ventilation, and water temperature.
- (i) Other items specified in the agency contract between the
- 19 city or county and the department.
- 20 (4) As part of a retail food establishment inspection, an
- 21 agent city or county shall:
- 22 (a) Collect food and water samples as necessary.
- 23 (b) Prepare an inspection report which identifies violations
- 24 of law, and specifies deadline dates for the correction of
- 25 violations by the food establishment or retail food sales
- 26 operations.
- 27 (c) Provide a copy of the inspection report to the food

- 1 establishment or retail food sales operation, and discuss the report
- 2 with the owner or manager of the establishment or operation. Pro-
- 3 vision of the inspection report to the owner or manager shall be doc-
- 4 umented by a written acknowledgement of receipt.
- 5 (d) Conduct timely reinspections to determine compliance with
- 6 requirements for the correction of violations.
- 7 Ag 35.06 INVESTIGATIONS. (1) An agent city or county shall
- 8 investigate every food related complaint received by the city or
- 9 county involving a food establishment or retail food sales operation
- 10 licensed or inspected by the city or county under an agency agreement.
- 11 Each complaint shall be assigned a relative priority according to an
- 12 established priority system, and be investigated using established
- 13 investigation procedures. The following types of complaints shall be
- 14 treated in descending order of priority:
- 15 (a) If a complaint alleges facts, such as swollen food cans,
- 16 a serious illness or an incidence of botulism, which indicate an
- 17 imminent public health hazard, the complaint shall be investigated
- 18 immediately.
- 19 (b) If a complaint alleges facts, such as food spoilage or
- 20 extraneous matter in food, which indicate a potential public health
- 21 problem but not an imminent public health hazard, the complaint shall
- 22 be investigated as soon as practicable.
- 23 (c) If a complaint has no public health significance, the
- 24 complaint may be investigated when time permits.
- 25 (2) Complaints concerning food establishments or retail food
- 26 sales operations regulated by other federal, state or local
- 27 government agencies shall be initially investigated by interviewing

- 1 the complainant. Following initial investigation, the complaint shall
- 2 be referred to the appropriate federal, state or local government
- 3 agency.
- 4 Ag 35.07 RECORDS AND REPORTS.
- 5 (1) Every agent city or county shall license food establishments
- 6 on forms approved by the department.
- 7 (2) By the 10th day of each month, every agent city or county
- 8 shall file a report with the department identifying:
- 9 (a) All food establishments newly licensed during the preceding
- 10 month; and
- 11 (b) All changes in license status, during the preceding month, of
- 12 food establishments licensed by the agent city or county.
- 13 (3) All records related to a food establishment licensing program
- 14 by an agent city or county, including all licensing, inspection,
- 15 investigation and enforcement records, shall be kept by an agent city
- 16 or county for at least 3 years. Upon termination of an agency agree-
- 17 ment with the department, the agent city or county shall file copies
- 18 of all significant licensing, inspection, investigation and enforce-
- 19 ment records with the department.
- 20 (4) Within 10 days after filing any court complaint, or
- 21 initiating any license suspension or license revocation proceeding
- 22 against a food establishment or retail food sales operation, the
- 23 agent city or county shall file a copy of the complaint, notice or
- 24 order with the department. Upon request by an agent city or county,
- 25 the department may assist the agent city or county in the
- 26 pursuit of an enforcement action.

- 1 Ag 35.08 COSTS; REIMBURSEMENT.
- 2 (1) The fiscal year under an agency agreement shall begin on
- 3 July 1 and end on June 30, except as otherwise authorized by the
- 4 department. By March 1 of each year, the agent city or county
- 5 shall file with the department all reimbursement required under
- 6 s. 97.41(5), Stats. for licenses issued during the first half of
- 7 the fiscal year beginning on the preceding July 1. By September 1
- 8 of each year, an agent city or county shall file with the depart-
- 9 ment all remaining reimbursement required under s. 97.41(5),
- 10 Stats. for the remainder of the preceding fiscal year ending on
- 11 June 30.
- 12 (2) Every agent city or county shall maintain records to
- 13 document the cost of the food establishment licensing program
- 14 administered by the agent city or county under its agreement with
- 15 the department. Costs may include costs for licensing,
- 16 inspection, investigation, enforcement, and the provision of
- 17 information and technical assistance to licensed food
- 18 establishments. License fees collected and retained by an agent
- 19 city or county may not exceed the reasonable costs incurred by the
- 20 agent city or county under this subsection.
- 21 Ag 35.09 REVIEW AND EVALUATION. (1) At least once each
- 22 year, the department shall review and evaluate the food
- 23 establishment licensing program of each city or county having an
- 24 agency agreement with the department. The annual review and
- 25 evaluation shall cover all categories of food establishments
- 26 licensed by the agent city or county under the agreement. The
- 27 annual review and evaluation shall include:

- 1 (a) A survey evaluation of a representative sample of food
- 2 establishments within each category of establishments licensed by
- 3 the agent city or county under the agency agreement.
- 4 (b) A review and evaluation of records pertaining to
- 5 inspections, food establishment plan reviews, enforcement actions,
- 6 and consumer complaint investigations by the agent city or county.
- 7 (c) A review and evaluation of licensing, recordkeeping, and
- 8 reporting procedures followed by the agent city or county under the
- 9 agency agreement.
- 10 (d) Any other review and evaluation which the department may
- 11 consider necessary.
- 12 (2) In addition to the annual review and evaluation under
- 13 sub. (1), the department may perform any additional reviews and
- 14 evaluations which the department may consider necessary.
- 15 (3) If the department finds that the agent city or county
- 16 has failed to comply with this chapter, or with the terms and
- 17 conditions of the agency contract, the department may take action
- 18 as provided in s. Ag 35.02(6).
- 19 SECTION 2. The rules contained in this order shall take
- 20 effect on the first day of the month following publication in the
- 21 Wisconsin administrative register, as provided in s. 227.026(1)

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1	(intro.), Stats.
2	Dated this $\frac{14}{9}$ day of April, 1985.
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4	STATE OF WISCONSIN DEPARTMENT OF AGRICULTURE,
5	TRADE AND CONSUMER PROTECTION
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7	By Morman E. Kirschbaum
8	Administrator Food Division
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10	4/16/85-5
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