

1991 Senate Bill 339

Date of enactment: **April 8, 1992**  
Date of publication\*: **April 22, 1992**

# 1991 WISCONSIN ACT 154

AN ACT *to create* 631.28 of the statutes, **relating to:** notice of the right to file a complaint with the office of the commissioner of insurance and granting rule-making authority.

*The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:*

**SECTION 1.** 631.28 of the statutes is created to read:

**631.28 Notice of right to file complaint. (1)** REQUIREMENT TO PROVIDE NOTICE. Every insurer shall provide notice to its policyholders and its insureds of the right to file a complaint with the office in the manner prescribed by rule under sub. (2).

**(2) CONTENTS BY RULE.** The commissioner shall promulgate rules specifying the contents of a notice that insurers must disseminate under sub. (1), and when and in what manner the notice must be provided. The rules shall describe how a policyholder, insured or other person may make a complaint with the office about an

insurer, an intermediary or other insurance matter. The rules may also specify the form, including the type size, in which insurers must present the notice.

**SECTION 2. Nonstatutory provisions.** The commissioner of insurance shall submit the proposed rules required under section 631.28 (2) of the statutes, as created by this act, to the legislative council staff under section 227.15 (1) of the statutes no later than the first day of the 7th month beginning after the effective date of this SECTION.

**SECTION 3. Effective dates.** This act takes effect on the day after publication, except as follows:

(1) The treatment of section 631.28 (1) of the statutes takes effect on the first day of the 10th month beginning after publication.