

(1) **REQUIRED PERSONNEL.** At least 40 hours each of psychiatry, psychology and social work services shall be provided weekly for the initial 50,000 population to be served by the outpatient program. Counties of less than 50,000 persons shall provide services at least proportionate to their population. For every additional 10,000 population to be served, the outpatient program shall add 40 hours of additional qualified professional or paraprofessional's time as specifically approved by the department.

(2) **PROGRAM OPERATION AND CONTENT.** (a) *Accessibility.* Each outpatient program shall be open for a minimum of 40 hours weekly and shall include evening or Saturday hours of operation or both for direct patient services. The outpatient program shall make provision for services to walk-in clients, provide for home visits and offer clinical consultation for patients in hospitals, nursing homes and other community facilities.

(b) *Program content.* 1. The outpatient program shall provide for preadmission screening and evaluation and shall offer a broad range of treatment services including but not limited to such modalities as time limited individual psychotherapy, group psychotherapy, family and couples therapy, drug therapy and behavior modification techniques.

2. The outpatient program shall provide aftercare services for patients formerly hospitalized, working closely with social service agencies, courts, public health nurses, family physicians and others.

3. The outpatient program shall assure accessibility of appropriate services as needed to all segments of the population including minority non-indigenous population groups such as college students, seasonal workers and others.

History: Cr. Register, March, 1977, No. 255, eff. 4-1-77; r. (3), Register, May, 1981, No. 305, eff. 6-1-81.

PW-MH 60.66 Emergency care program. The emergency care program of a community based system organized under s. 51.42, Stats., shall provide immediate evaluation and mental health care to persons in crisis on a 24 hour a day, 7 day week basis. Emergency services shall be available within the outpatient, inpatient or day treatment programs and shall be shared among these elements as indicated. The program must be organized with assignment of responsibility, staff and resources to provide a clearly identifiable program.

(1) **REQUIRED PERSONNEL.** Psychiatrists, psychologists, social workers and other mental health personnel who meet the personnel requirements established under the rules for inpatient and outpatient programs may be assigned to emergency duty. Telephone emergency service may be provided by volunteers after careful selection for aptitude and after a period of orientation and inservice training approved by the department. A regular staff member must be available to provide assistance to volunteers at all times, and medical, preferably psychiatric, consultation must also be available to staff members at all times.

(2) **PROGRAM OPERATION AND CONTENT.** (a) Emergency services shall be available 24 hours a day, 7 days a week.

(b) There shall be a 24 hour a day crisis telephone service system manned either by mental health professionals or paraprofessionals or trained mental health volunteers backed up by mental health profes-

PW-MH 60

sonals. A published telephone number should be provided with wide dissemination of this number to community agencies and the public.

(c) Face to face contact for crisis intervention may be provided as a function of the outpatient program during regular hours of operation, backed up by an on call system at all other times. The program shall include the capability of making home visits, or seeing patients at other off-headquarter locations, and shall have the resources to carry out on-site interventions when this is clinically desirable.

(d) When appropriate the emergency staff may transfer patients to other program elements to assure adequate services and followup. A patient may be admitted to the inpatient service only with a physician's approval.

History: Cr. Register, March, 1977, No. 255, off. 4-1-77.

PW-MH 60.67 Day treatment program. Day treatment is a basic element of the mental health program providing treatment while the patient is living in the community. Its services shall be closely integrated with other program elements to ensure easy accessibility, effective utilization and coordinated provision of services to a broad segment of the population. Day treatment provides treatment services for patients with mental or emotional disturbances, who spend only part of the 24 hour period in the services. Day treatment is conducted during day or evening hours.

(1) **REQUIRED PERSONNEL.** (a) Day treatment staff shall include various professionals composing a mental health team. They shall be directly involved in the evaluation of patients for admission to the service, determining plan of treatment and amount of time the patient participates in the service and in evaluating patients for changes in treatment or discharge.

(b) A qualified mental health professional shall be on duty whenever patients are present.

(c) A psychiatrist shall be present at least weekly on a scheduled basis and shall be available on call whenever the day treatment service is operating.

(d) A social worker shall participate in program planning and implementation.

(e) A psychologist shall be available for psychological services as indicated.