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## State of Misconsin 2007 - 2008 LEGISLATURE

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## SENATE AMENDMENT 9, TO 2007 ASSEMBLY BILL 207

November 8, 2007 - Offered by Senators Robson, Coggs, Vinehout, Taylor, Erpenbach, Miller and Risser.

- 1 At the locations indicated, amend the engrossed bill as follows:
- 2 **1.** Page 29, line 22: after that line insert:
- 3 "(11m) Call centers. (a) In this subsection:
  - 1. "Call center" means a business or subunit of a business that engages in providing customer-based service.
    - 2. "Customer-based service" means sales or technical assistance or expertise concerning a product or service that is provided to a customer or a prospective customer of the product or service.
    - (b) A video service provider may not use a call center, whether operated by the video service provider or any other person, that provides assistance to in-state customers or potential customers of the video service provider's video service unless the call center is located in this state.".

13 (END)