

EXECUTIVE ORDER NO. 22

WHEREAS, a Nursing Home Ombudsman Program is currently being administered through the office of the Lieutenant Governor; and

WHEREAS, a program is needed to provide an avenue for the receipt, investigation, and resolution of complaints from the elderly, developmentally disabled and other nursing home residents; and

WHEREAS, assistance should be provided to nursing home operators who encounter difficulties in interpretation of Wisconsin Statutes, regulations, and policies,

NOW, THEREFORE, I, LEE SHERMAN DREYFUS, Governor of the State of Wisconsin, do hereby order and direct that:

- 1. A Nursing Home Ombudsman Program is established in the Executive Office.
- 2. All personnel, including personnel on leave, property and records of the Nursing Home Ombudsman Program in the Office of the Lieutenant Governor shall be transferred to the Office of the Governor.
- 3. A full-time executive director appointed outside the classified service shall act as a nursing home ombudsman upon appointment by the Governor.
- 4. All staff necessary to the operation of a nursing home ombudsman program shall be appointed outside the classified service.
- 5. The nursing home ombudsman and program staff may accept and investigate a complaint from any person concerning improper conditions or treatment or patients in nursing homes or concerning lack of compliance with or improper administration of federal and Wisconsin Statutes, regulations, and rules.
- 5. The nursing home ombudsman and program staff may serve as mediator in resolving any problem or dispute related to nursing homes.
- The nursing home ombudsman and program staff may promote public education and planning to resolve problems and improve conditions in nursing homes.



- 8. The nursing home ombudsman and program staff may assist nursing home operators in the interpretation of Wisconsin Statutes, regulations, and policies.
- 9. The nursing home ombudsman may establish offices in such cities in Wisconsin as the nursing home ombudsman deems necessary.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Great Seal of the State of Wisconsin to be affixed. Done at the Capitol in the City of Madison, this 26th day of July, in the year of Our Lord, one thousand nine hundred seventy-nine.

LEE SHERMAN DREYFUS

By the Governor:

VEL R. PHILLIPS Secretary of State

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