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LRB-0962/1 RPN:wlj:md

### **2009 SENATE BILL 255**

August 11, 2009 – Introduced by Senators Taylor, Lassa, Wirch, Lehman and Holperin, cosponsored by Representatives Young, Grigsby, Berceau, Roys, Clark, Turner, A. Williams, Zepnick, Richards and Kessler. Referred to Committee on Judiciary, Corrections, Insurance, Campaign Finance Reform, and Housing.

AN ACT to amend 904.085 (2) (a); and to create 846.03 of the statutes; relating

**to:** notification of default and mediation regarding residential real property subject to foreclosure and granting rule–making authority.

#### Analysis by the Legislative Reference Bureau

Under current law, if a mortgagee brings an action for foreclosure of a mortgage on a residential property, the homeowner (mortgagor or borrower) is served with a summons and complaint and the normal civil procedural rules of pleadings, discovery of evidence, pretrial, and trial apply. If the court finds that the mortgagee has the right to the foreclosure, the court issues a judgment for foreclosure of the mortgage, which entitles the mortgagee to force a sale of the property after a redemption period has ended.

This bill creates a process to allow a borrower who owes a first or second mortgage loan on a residential property to seek mediation when the borrower is in default on the loan and the mortgagee is beginning a mortgage foreclosure action. Under the bill, if the borrower has failed to make two consecutive mortgage loan payments, the mortgagee must send the borrower a notice when commencing a foreclosure action. The notice must inform the borrower of the default and what must be done to cure the default, state that the mortgagee intends to start a foreclosure action, and provide the names and addresses of credit counseling services available to homeowners.

Under the bill, when a mortgagee starts a foreclosure action, the mortgagee must inform the borrower of the right to request mediation by submitting a request

to the director of state courts (director). If mediation is requested, the foreclosure action is stayed until mediation is completed. When the borrower requests mediation, the bill requires the director to refer the borrower to a financial analyst for advice regarding the mortgage foreclosure and to provide the mortgagee and borrower with names of persons who are available to provide mediation services. The bill requires the director to create a list of persons who have knowledge of financial matters to serve as mediators, create a separate list of persons to serve as financial analysts, and provide those persons with training related to their duties under the bill.

The bill requires the director to notify the parties of the time and place of the mediation session. The mediator may not compel a settlement between the parties, but must attempt to achieve a resolution of the issues involved in the mediation. The bill requires the parties to engage in the mediation in good faith, which includes attending the mediation sessions, providing full information to the mediator and other party, and considering debt restructuring alternatives as a method of resolving the default. The cost of the mediator may be added to the mortgage loan payments required by the borrower.

Under the bill, if the mediator determines that the borrower or mortgagee has not mediated in good faith, the mediator provides that information to the court. If the mortgagee has not mediated in good faith, the court may supervise the mediation directly, prohibit the mortgagee from continuing an action to foreclose on the residential property for 180 days, or order the mortgagee to pay the borrower's court costs, including attorney fees. If the borrower has not mediated in good faith, the mortgagee may proceed immediately to foreclose on the residential property.

For further information see the *state* fiscal estimate, which will be printed as an appendix to this bill.

## The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:

**Section 1.** 846.03 of the statutes is created to read:

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# 846.03 Notification and mediation before foreclosure of residential real property. (1) In this section:

- (a) "Borrower" means the person who gives to the mortgagee a first or 2nd mortgage on the residential real property owned by the person, to provide security for repayment of the first or 2nd mortgage loan provided to the borrower.
  - (b) "Director" means the director of state courts.

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- (c) "First mortgage loan" means a loan on residential real property that is secured by a first lien real estate mortgage.
- (d) "Mortgagee" means a person who receives a first or 2nd mortgage on residential real property to secure payment of a first or 2nd mortgage loan made to the owner of the residential real property.
- (e) "Residential real property" means real property on which a one-family to 4-family dwelling is constructed or intended to be constructed in this state and that the owner of the real property uses, or intends to use, as his or her principal place of residence.
- (f) "Second mortgage loan" means a loan on residential real property, including the renewal or refinancing of an existing 2nd mortgage loan, that is secured by a real estate mortgage, is subordinate to a first mortgage loan, includes a penalty for prepayment of the loan, and has a payment schedule that causes the principal balance to not decrease or to increase.
- (2) Notice of Default Required. (a) If a borrower has failed to make full scheduled payments on a first or 2nd mortgage loan for 2 consecutive payment periods and the failure to make these payments renders the borrower in default under the terms of the first or 2nd mortgage loan, a mortgagee holding or servicing the first or 2nd mortgage loan shall, before commencing an action to foreclose on the first or 2nd mortgage loan, provide the borrower with a notice no later than 45 days after the due date for the 2nd payment period and shall make a good faith effort to speak to the borrower and inform him or her of the contents of the notice.
- (b) The notice required under par. (a) shall inform the borrower of all of the following:

- 1. Any action or procedure required of the borrower to cure the default on the first or 2nd mortgage loan, including any amount that must be paid to cure the default and to bring the borrower current on the first or 2nd mortgage loan, and any date by which the action or procedure must be taken.
- 2. The names and addresses of adjustment service companies licensed under s. 218.02 that offer credit counseling services to homeowners.
- 3. The legal description and the postal address of the residential real property that is the subject of the first or 2nd mortgage loan.
- 4. That the mortgagee intends to bring an action to obtain a court judgment of foreclosure on the first or 2nd mortgage loan.
- (c) If a mortgagee commences an action to foreclose on the first or 2nd mortgage loan without meeting the requirements under this subsection, the court in which the action is commenced shall, on its own motion or on the motion of a party, dismiss the action and may charge the mortgagee with costs, including the borrower's attorney fees.
- (3) Commencement of mortgage foreclosure and mediation notice. (a) When the mortgagee commences an action to foreclose on a first or 2nd mortgage loan, the mortgagee shall provide the borrower with a notice regarding the right to mediation and a mediation request form. The mediation request form shall include spaces to fill in the information necessary to identify the mortgagee, borrower, and residential real property involved and the date the form was received from the mortgagee and shall include the location where the form should be sent. The notice shall inform the borrower of all of the following:
- That the borrower has the right to request mediation regarding the first or
  2nd mortgage loan, provided that the borrower has not participated in mediation

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- within the past 2 years, or agreed to certain loan modifications with the same mortgagee on the same residential real property within the past 3 years. The notice shall include an explanation of when the limit on mediation as the result of a loan modification applies.
- 2. That the right to mediation under this section regarding a first or 2nd mortgage loan applies only once.
- 3. That to request mediation, the borrower must submit a request for mediation to the director within 14 working days after receipt of the notice of the right to mediation.
- 4. That the action to foreclose the residential real property will be stayed until the mediation ends if mediation is requested within 10 days after receipt of the notice.
- 5. That if mediation is not requested within 10 working days, the mortgagee may immediately continue the action to foreclose on the first or 2nd mortgage loan.
- 6. That if mediation is requested, the director will provide financial analysis assistance to the borrower to prepare for the mediation.
  - 7. The name, telephone number, and address of the mortgagee.
  - 8. The address where the request for mediation must be sent.
- (b) To request mediation, the borrower shall submit a completed mediation request form, or a substantially similar form, to the director within 10 working days after receipt of the right to mediation from the mortgagee.
- (4) REQUEST FOR MEDIATION. (a) Within 10 working days after receipt of a notice of the right to mediation under sub. (3), the borrower may submit a request to the director for mediation. If the director receives a request for mediation, the director shall notify the parties of the request as provided in sub. (6). Within 5 working days

after notifying the parties, the mortgagee may submit information to the director asserting that the borrower is not eligible for mediation under pars. (b) or (c). If the mortgagee submits the information, the director shall immediately provide the borrower with the information and allow the borrower 5 working days to submit information to the director in response to the mortgagee's assertion. The director shall determine if the borrower has the right to mediation and notify both parties of that decision within 15 working days of receipt of the mortgagee's submitted information. The director's determination is appealable to the circuit court.

- (b) If the borrower has participated in mediation with the same mortgagee on the same residential real property within the past 2 years, the borrower is not eligible for mediation under this section.
- (c) If the borrower has agreed to a loan modification with the same mortgagee on the same residential real property within the past 3 years, the borrower is not eligible for mediation under this section. This paragraph does not apply if the loan modification did not meet the debt-to-income guidelines established by a federal agency that insures or guarantees loans. This paragraph does not apply if the loan modification did not take into account the borrower's ratio of current assets to current liabilities at the time the loan modification was completed.
- (d) If a borrower has requested mediation under this subsection and has not been found ineligible for mediation under par. (a), (b), or (c), the director shall notify the court that the borrower has requested mediation and is eligible for mediation under this section. Upon receipt of the notification, the court shall stay the foreclosure action until the mediation is completed.
- (5) MEDIATORS AND FINANCIAL ANALYSIS. (a) The director shall create a list of persons who have the character and ability to serve as mediators, and who have

knowledge of financial or residential housing matters and of mediation processes, to act as mediators under this section. The director shall create a list of persons who have the character and ability to serve as financial analysts, and who have knowledge of financial and residential housing matters, to act as financial analysts under this section. The director shall provide each mediator with sufficient training to develop or maintain the skills necessary to perform his or her duties under this section.

- (b) The mortgagee shall compensate mediators and financial analysts for travel and other necessary expenses in amounts the director approves. A mortgagee may recover the costs of compensating any mediator and financial analyst used in the mediation by adding that cost to the periodic payments made by the borrower on the first or 2nd mortgage loan. A mortgagee may not recover the costs of compensating mediators and financial analysts under this paragraph if the mortgagee does not mediate in good faith. If a mortgagee mediates in good faith but the borrower does not mediate in good faith, the borrower shall compensate any mediator and financial analyst used in the mediation.
- (c) Mediators and financial analysts are immune from civil liability for any act or omission within the scope of their performance of their duties under this section.
- (d) All mediators and financial analysts shall keep confidential all information and records obtained in performing their duties under this section. The director shall keep confidential all information and records that may serve to identify any party to mediation under this section. Any information required to be kept confidential under this paragraph may be disclosed if the director and the parties agree to disclosure.

- (6) Mediation process. (a) Within 3 working days after receipt of a request for mediation, the director shall notify the borrower and mortgagee of receipt of the request and provide the mortgagor with the name, telephone number, and address of a financial analyst who can without charge provide the borrower with advice and written materials to help him or her prepare for the mediation. The financial analyst may meet with the borrower to prepare for the mediation.
- (b) If the residential real property is located in whole or part in a county having a population of 500,000 or more, the borrower shall meet with a counselor certified by the federal department of housing and urban development before mediation as a condition of having the right to mediation under this subsection.
- (c) Within 10 working days after determining under sub. (4) that mediation may occur, the director shall provide the borrower and mortgagee with the names, telephone numbers, and addresses of not fewer than 2 mediators in the geographical area in which the residential real property is located. Within 5 working days after the director submits to the parties the names of the mediators, each party shall select a mediator and notify the director of the party's selection. If the parties agree on a mediator, the director shall notify them of the agreed upon mediator within 5 working days after receipt of their selection. If the parties do not agree on a mediator, if one party does not notify the director of a selection in a timely manner, or if both parties so request, the director shall, within 15 days after the director submitted the names of the mediators to the parties, select a mediator and notify the parties of the selection.
- (d) Within 10 working days after the parties are notified of the selection of a mediator, the director shall notify the parties and the mediator of the place and time

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of the first mediation session. The first mediation session shall take place not later than 20 working days after the parties are notified of the selection of a mediator.

- (e) The mediator shall encourage a voluntary settlement between the parties. The mediator may not compel a settlement. The mediator shall advise the parties of assistance programs that are available and attempt to arrive at a fair agreement to adjust, refinance, or pay the first or 2nd mortgage loan. The mediator shall schedule meetings of the parties, direct the parties to prepare for the meetings. attempt to achieve a resolution to the issues between the parties and, if the parties request, assist the parties in preparing a written agreement. All mediation meetings shall be held in this state and be conducted under the laws of this state and may be held using telecommunications.
- (f) Mediation may continue during a period not to exceed 60 days after the first mediation session. After the expiration of the 60 days, the parties may no longer participate in the mediation process regarding the same first or 2nd mortgage loan unless the parties and the mediator agree to continue the mediation.
- (g) The parties have full responsibility for reaching and enforcing any mediated agreement. The mediation agreement may be enforced by the circuit court for the county in which the residential real property is located.
- (h) The parties shall engage in mediation in good faith. Failure to mediate in good faith includes any of the following:
- 1. Failing on a regular basis to attend and participate in mediation sessions without good cause.
- 2. Failing to provide full information regarding the party's financial obligations. 24

- 3. Failure of a party to designate a representative with adequate authority to fully settle, compromise, or otherwise mediate the matter.
- 4. Failure of a party to consider debt restructuring alternatives and to provide a written statement as to why debt restructuring alternatives are unacceptable.
- 5. Other similar behavior that indicates the lack of good faith of a party to engage in mediation.
- (i) If the mediator determines that a party is not engaged in the mediation in good faith or that the borrower has withdrawn from the mediation, the mediator shall provide to both of the parties and to the director an affidavit indicating the reasons for the determination. If a party disagrees with the mediator's affidavit that he or she is not acting in good faith, the party may request by motion that the circuit court review the mediator's determination. If the court finds that the mediator's determination was in error, the court shall order the mediator to continue the mediation.
- (j) If the mediator provides an affidavit indicating that the borrower is not acting in good faith or has withdrawn from the mediation, and the borrower has not requested a review of the mediator's determination under par. (i) or the court has found that the mediator's determination was correct, the mortgagee may immediately proceed with any legal remedies to foreclose on the first or 2nd mortgage loan.
- (k) If the mediator provides an affidavit indicating that the mortgagee is not acting in good faith, and the mortgagee has not requested a review of the mediator's determination under par. (i) or the court has found that the mediator's determination was correct, the borrower may seek an order by motion in the circuit court to have the court supervise mediation between the parties. The borrower shall include a copy

of the mediator's affidavit with the motion filed with the court. Upon receipt of the motion and affidavit, the court shall hold a hearing to determine if the parties should be subject to mediation supervised by the court. The court may require the parties to mediate in good faith under the court's supervision for up to 60 working days and may issue any orders necessary to enforce the requirement. If the court finds that the mortgagee has not participated in the court-ordered mediation in good faith, the court shall prohibit the mortgagee from continuing any action to foreclose on the first or 2nd mortgage loan for 180 days. In addition, the court shall order the mortgagee to pay costs and attorney fees incurred by the mortgagee related to the court action under this subsection.

- (7) REDEMPTION PERIOD REDUCED. If the parties have completed the mediation process under sub. (6) and agree that the foreclosure action should continue, the redemption period shall be reduced to 6 months after the judgment for foreclosure is entered.
- (8) OTHER CREDITORS; NO DELAY. With respect to mediation between parties before an action to which they are parties has been initiated, no agreement to mediate, or the fact that mediation is currently occurring, may have the effect of delaying, postponing, or extending any time limits in any legal proceeding commenced to enforce a mortgage, land contract, lien, security interest, or judgment commenced by a creditor other than the mortgagee participating in the mediation.
- (9) FORMS, RULE MAKING, AND PUBLICITY. (a) The director shall prepare all forms necessary for the administration of this section and shall ensure that the forms are disseminated to the clerks of circuit court for distribution to the public without charge.

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(b) Th	ie director s	shall publicize	the avai	lability of	mediation	under t	his sec	tion
and the pro	cedures ne	cessary to obt	ain medi	ation.				

- (c) The director, in consultation with the University of Wisconsin–Extension, shall promulgate rules necessary to implement this section.
- (10) Sunset. This section does not apply to actions to foreclose on a first or 2nd mortgage loan that are commenced after December 31, 2011.

**Section 2.** 904.085 (2) (a) of the statutes is amended to read:

904.085 (2) (a) "Mediation" means mediation under s. 93.50 (3), conciliation under s. 111.54, mediation under s. 111.11, 111.70 (4) (cm) 3. or 111.87, mediation under s. 115.797, negotiation under s. 289.33 (9), mediation under ch. 655 or s. 767.405 or 846.03, or any similar statutory, contractual, or court–referred process facilitating the voluntary resolution of disputes. "Mediation" does not include binding arbitration or appraisal.

14 (END)