



State of Wisconsin
2013 - 2014 LEGISLATURE



LRB-0920/1
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2013 BILL

1 **AN ACT** *to create* 256.35 (1) (cg), (ee), (em), (es), (hg) and (hr) and 256.35 (13) of
2 the statutes; **relating to:** calls to 911 made from multiline telephone systems.

Analysis by the Legislative Reference Bureau

This bill is explained in the NOTES provided by the Joint Legislative Council in the bill.

The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:

JOINT LEGISLATIVE COUNCIL PREFATORY NOTE: This bill was prepared for the Joint Legislative Council's Special Committee on 911 Communications.

This bill creates a requirement that an owner or operator of a multiline telephone system design and maintain the system to provide location and callback information to a public safety answering point when a call to "911" is made. This requirement applies to all systems put into service after a deadline which is the first day of the 7th month after the effective date of this bill. All systems put into service before that deadline must meet the requirement approximately 5 years after the effective date, with a number of exceptions listed below.

Shared residential multiline systems, whether newly put into service or existing, have until the first day of the 13th month after the effective date of this bill to provide location and callback information to a public safety answering point when a call to "911" is made.

Some systems are not subject to the requirements imposed under this bill. These include multiline systems serving an area that is less than 25,000 square feet and on one

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level, systems put in place for a limited period of time, key systems, and systems for which the owner or operator establishes an alternative method for providing location and callback number information that is approved by the chief officer of every public safety answering point serving the system.

This bill further imposes a requirement that every owner or operator of a multiline telephone system instruct each user of the system as to how to call for emergency assistance from a telephone in the system.

1 **SECTION 1.** 256.35 (1) (cg), (ee), (em), (es), (hg) and (hr) of the statutes are
2 created to read:

3 256.35 (1) (cg) “Callback number” means a number used by a public safety
4 answering point to recontact the location from which a call to “911” was placed.

5 (ee) “Emergency response location” means a location to which emergency
6 response personnel may be dispatched that is specific enough that emergency
7 response personnel are likely to quickly locate a caller who places a call to “911” from
8 within that location.

9 (em) “Key system” means a multiline system that provides shared access by
10 requiring a user to directly select outgoing lines or incoming calls through the use
11 of buttons, keys, or other devices on the telephone.

12 (es) “Multiline system” means a system comprised of a common control unit or
13 units, telephone sets, control hardware and software, and adjunct systems used to
14 support telephonic services to multiple stations, including network-based and
15 premises-based systems.

16 (hg) “Residential facility” includes single-family facilities, multi-family
17 facilities, and facilities that provide temporary residence, including health care
18 facilities, extended care facilities, dormitories, hotels, and motels.

19 (hr) “Shared residential multiline system” means a multiline system serving
20 multiple residences in one or more residential facilities.

21 **SECTION 2.** 256.35 (13) of the statutes is created to read:

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1 256.35 (13) MULTILINE SYSTEM 911 REQUIREMENTS. (a) *Duties*. Except as provided
2 in par. (b):

3 1. ‘In general.’ Every owner or operator of a multiline system, except for a
4 shared residential multiline system, shall design and maintain the system to provide
5 to a public safety answering point a callback number and an emergency response
6 location for any user of the multiline system that places a call to “911.” For a
7 multiline system put into service before the first day of the 7th month beginning after
8 the effective date of this subdivision [LRB inserts date], the duty under this
9 subdivision does not apply until the first day of the 61st month beginning after the
10 effective date of this subdivision [LRB inserts date].

NOTE: Any multiline system put into service on or after the first day of the 7th
month after the effective date must meet this requirement when put into service.
Systems put into service before that date have approximately 5 years to meet this
requirement.

11 2. ‘Shared residential multiline systems.’ Beginning on the first day of the 13th
12 month beginning after the effective date of this subdivision [LRB inserts date],
13 every owner or operator of a shared residential multiline system shall ensure that
14 a call to “911” from the system results in the transmission to a public safety
15 answering point of an address and telephone number that is distinctive to the
16 residential unit from which the call to “911” was placed.

17 (b) *Exceptions*. Paragraph (a) does not apply to any of the following:

18 1. A multiline system that serves only an area that is on a single level in a single
19 building and that is less than 25,000 square feet.

20 2. A multiline system put into service at a location for a period of time not
21 exceeding 90 days.

22 3. A multiline system that is a key system.

