# Workforce Paradox

### Special Committee on Improving Educational Opportunities in High School July 16, 2012

*Jim Morgan, President WMC Foundation* 



### Workforce Paradox: How can this be?

- 7% unemployment, **YET** manufacturers can't find employees
- A trillion dollars in student loan debt, **YET** so many unemployable
- Negative attitude toward manufacturing, YET it drives our economy
- A great need to communicate, **YET** educators have never been in manufacturing plants, and manufacturers have never reached out to schools





**O** "All the Walker photo ops are in factories and it's **Iike he doesn't get that** manufacturing is the industry of the past. We need to be thinking about the future, about alternative energy, innovation and entrepreneurship." Madisonian quoted in Capital Times, October 5, 2011



# Workforce Paradox: Wisconsin

- Antigo
- Appleton
- Beaver Dam
- Beloit
- Black River Falls
- Brookfield
- Brown Deer
- Chippewa Falls
- Clintonville
- De Forest
- Dodgeville
- East Troy
- Eau Claire
- Fond du Lac
- Fort Atkinson
- Germantown
- Grafton
- Green Bay
- Hartford
- Hartland

- Janesville
- Kaukauna
- Kenosha
- La Crosse
- Manitowoc
- Marshfield
- Menomonee Falls
- Menomonie
- Middleton
- Milton
- Milwaukee
- Monroe
- Mukwonago
- Muskego
- Neillsville
- Oak Creek
- Oconomowoc
- Oregon
- Oshkosh
- Pewaukee

- Platteville
- Portage
- Prairie du Chien
- Pulaski
- Racine
- Reedsburg
- River Falls
- Sheboygan
- Stevens Point
- Superior
- Tomah
- Tomahawk
- Watertown
- Waukesha
- Waupaca
- Wausau
- Wauwatosa
- W. Allis/W. Milw.
- West Bend
- WI Rapids

# Workforce Paradox: Wisconsin

Several consistent themes . . .

- Pockets of excellence
- Some unique circumstances
- Business is picking up
- Workforce is aging
- There's a pipeline problem
- Things are not getting easier and simpler, they are getting harder and more complex
- THE PARADOX IS REAL!



# Workforce Paradox: Wisconsin

And many are working on it . . .

- 7 Regional Economic Development Organizations
- 11 Workforce Investment Boards
- 12 Cooperative Educational Services Agencies
- 16 Technical College Districts
- 426 School Districts



# From the Mouths of Manufacturers



# "90% of life is just showing up."

### "90% of life is NOT just showing up!"

Wisconsin Manufacturers

There are serious concerns about both the abilities of those looking for work and their willingness to work.



### Maintaining Wisconsin's Reputation

- Work ethic questioned (YOTF measure)
- Social skills are a problem
- We are now *celebrating* attendance
- The workforce is the current "pacing item" for WI manufacturers
- Is 7% the new 4%



### "We need a job probability rating." Sheboygan Manufacturer

We do students a disservice by not providing accurate data on the job market, current wages, and the skills that are in demand.



# Guiding Students to Success

- Labor data is not communicated
- Misinformation is rampant
- The definition of "success" needs to change
  - "The people running my machines make more than the people in my front office."
  - "I'm not putting a high school dropout on a \$1.5 million machine."



"There is a complete breakdown in the traditional methods of recruiting employees." Superior Manufacturer

The current marketplace favors potential employees, and they are impetuous. Meeting this generation's needs is a challenge.

# Creatively Filling the Gap

- Sniping from other employers
- Stealing from suppliers
- Calling on family and friends
- Bonuses for finding people
- Generic ads are a waste
- Hire for attitude, train for knowledge
- The rules have changed









# way of getting people to work.

There are simply too many obstacles in the

# "Death by 1,000 cuts."

# **Overcoming Impediments**

- "The safety net"
- Social issues
- Lack of mobility
- Different attitude toward work
- Aging workforce/population
- Pay expectations
- Location
- Substance abuse issues



## "My kids are at (name removed) High School, and I guarantee you there is no talk of technical college."

Waukesha Manufacturer

Our society and educational system values apples, and our manufacturers value oranges.



# The Right Preparation

- Technical skill opportunities are disappearing from high school
- The mismatch between preparation and careers is wide only 30% of WI's jobs require a bachelor's degree or more
- There is more than one path to CEO
- 2011 HEADLINE *China to Eliminate Degrees with Low Employment Rates*







### "We have met the enemy and he is us." The great comic strip philosopher Pogo

Wisconsin manufacturers admit their involvement in education has been spotty at best, and non-existent at worst.



# Redefining Manufacturing's Image

- Too many manufacturers are not engaged, especially K-12
- We're not telling the manufacturing story
- We need to take responsibility for the image
- People need to see what we do
  - "Our facility looks more like a lab than a factory."



### "WMC has to DO something."

WMC Manufacturing Members

While there are many local initiatives, and solutions will come community by community, there is need for a statewide strategy.





#### Thank you Sponsors



BOLDT





### CATERPILLAR®

WEDC WISCONSIN ECONOMIC DEVELOPMENT CORPORATION

Let's Talk Business.













To ensure a consistent and qualified workforce for a strong economy and high quality of life.



### WMC's Workforce MISSION



# WMC's Workforce VISION

Ensure every 16-year-old has an **open mind** to the career choices available to him/her and understands the economic, employment, and personal growth opportunities their choice offers.



### **WMC's Workforce Vision**

Manufacturers have to **tell** it Parents have to **allow** it Educators have to **know** it Students have to **choose** it

## Data Collection "Solutions" Conference

- ➤ March 15 275 attendees
- ► WEDC, DWD, DPI, WTCS leadership
- Best Practices
- **WMC Foundation Research**
- **>** Now Summary Presentations



# **WORKING WISCONSIN**

# **Areas of Emphasis**

# Best Practices Public Awareness Community Assistance Strategic Partnerships



Wisconsin's communities have proven time and time again they can "get the job done." The WMC Foundation will provide roadmaps to ensure that happens.



### **Best Practices**

- Collect and publicize program best practices from Wisconsin schools and businesses for communities to use as blueprints
- Identify 8-12 exemplary business-education partnerships to showcase in working with startup programs





There are stereotypes and misperceptions to overcome. The WMC Foundation will provide statewide assistance in changing mindsets.



### **Public Awareness**

- Provide information on the value, impact and demand for manufacturing
- Launch "October is Manufacturing" to highlight industry's importance to Wisconsin's economy



### **Public Awareness**

- Work with manufacturers to conduct facility tours
- Make presentations and provide online information to schools, colleges, clubs, and organizations about manufacturing (videos, materials)



Offer *community assistance* to local and regional businesseducation partnerships

Wisconsin will address the workforce skills shortage community by community. The WMC Foundation will be a resource for these efforts.



### **Community Assistance**

- Collect and disseminate data on manufacturing jobs – e.g. salaries, education requirements, definitions
- Provide consulting and planning services for development of community partnerships



### **Community Assistance**

Provide toolkits for schools, local chambers, and businesses with information on manufacturing and how to develop effective partnerships





To be successful, this must be a group effort. The WMC Foundation will work in partnership with key organizations to broaden our reach.



### **Strategic Partners**

Identify and utilize business and education associations engaged in related workforce initiatives

Share resources and information to reduce duplication and increase influence



# Workforce Paradox: One year from now

- 5% unemployment; manufacturers finding employees
- Less student loan debt; more employable skills
- Positive attitude toward manufacturing, and recognition of how it drives our economy
- Better communication; educators in manufacturing plants/manufacturers in schools



# CONTACT

### Jim Morgan

### President, WMC Foundation (608) 258-3401 x3053 | jmorgan@wmc.org *Twitter @jimmorgan1960* www.wmc-foundation.org