

Chart #1 - Number of Cases per Disposition Type

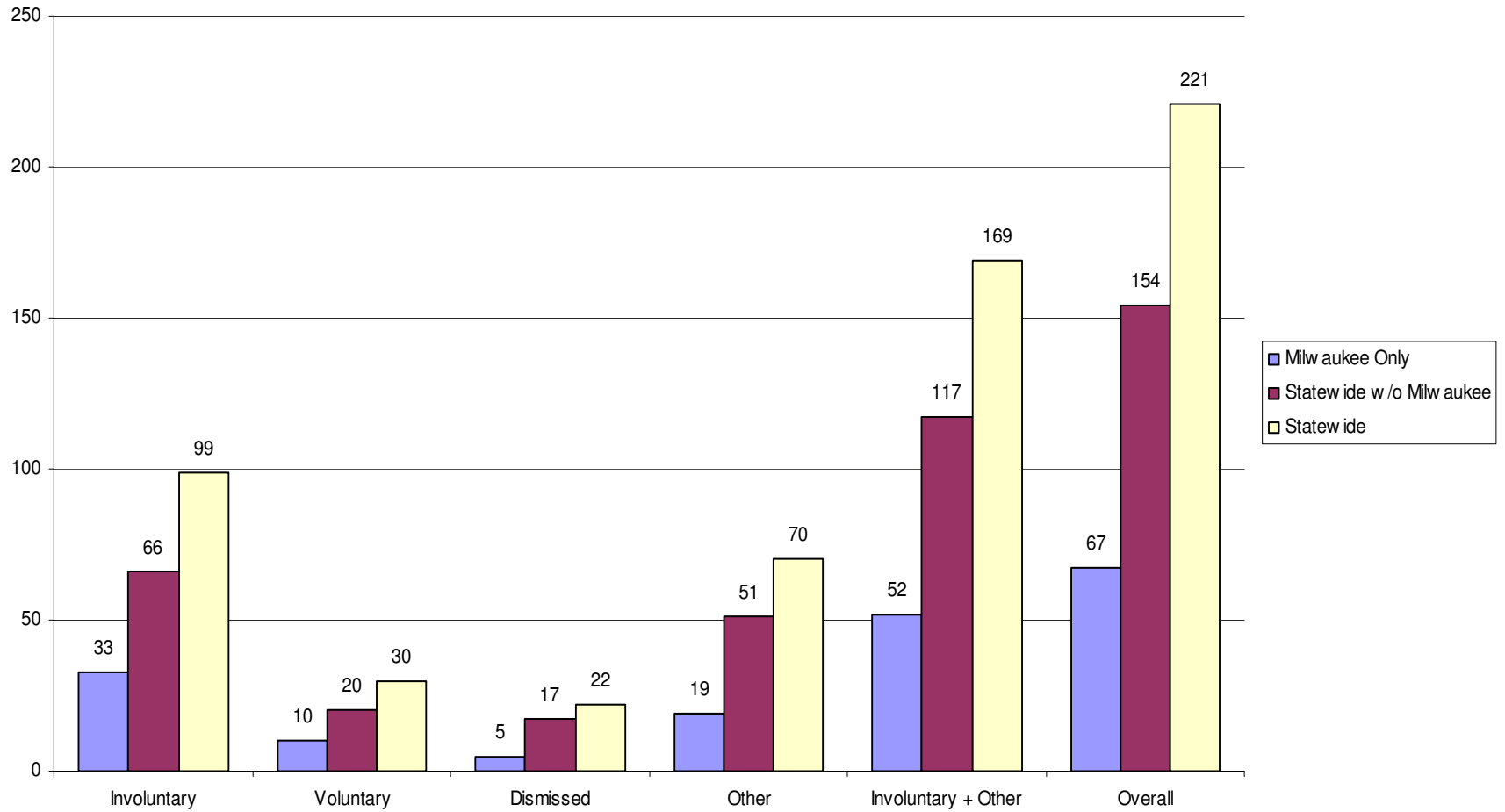


Chart #2 - Average Number of Days to Resolution per Disposition Type

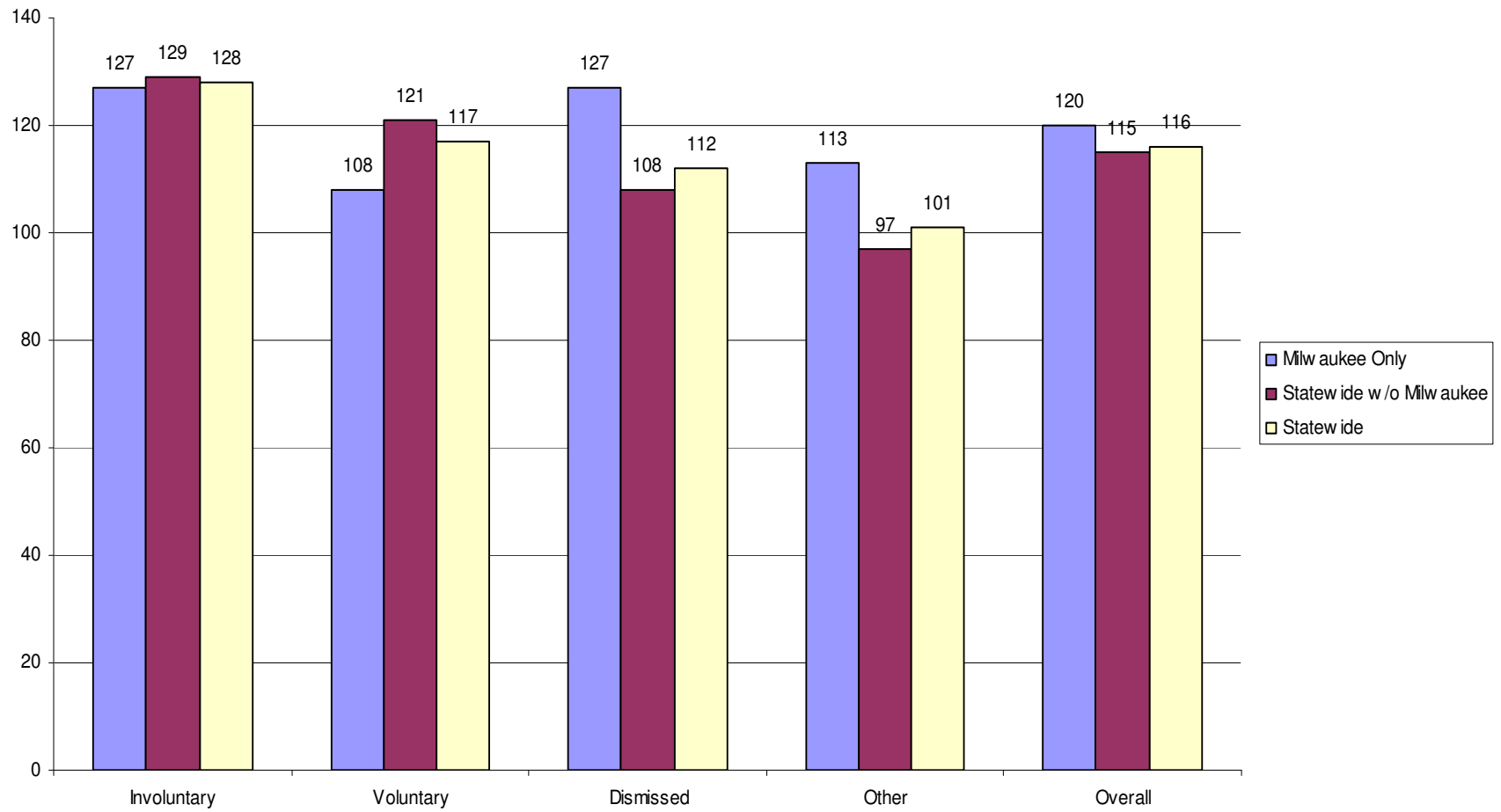


Chart #3 - Number of Cases per Resolution Type

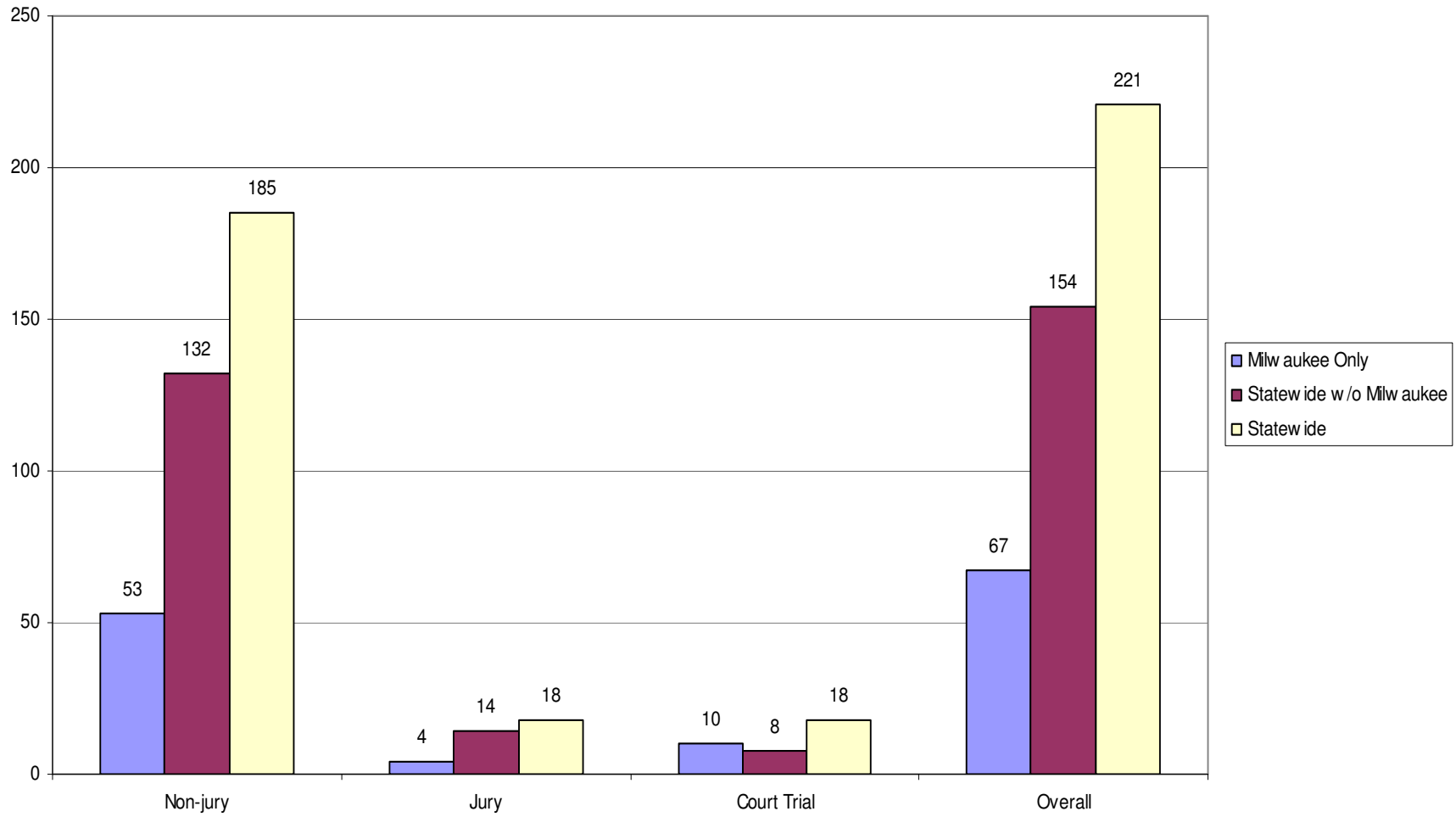


Chart #4 - Average Number of Days to Resolution per Resolution Type

