

Core Values – the Dignity of the Person

Diversity

- Advocacy for people with disabilities from all backgrounds in every part of Wisconsin

Accessibility

- Access to basic benefits and services
- Working for a barrier free society for everyone

Independence

- Autonomy and choice in individual life decisions

Inclusion

- Living, working and attending school in the most integrated setting

Human Rights

- Protection from abuse and neglect in institutions and the community
- Ensuring equal opportunity to participate in all aspects of society

Liberation

- The right to move out of institutions and other segregated settings
- The right to be free from restraint, seclusion, detention, and forced chemical control.

DRW Ends Policies

People with disabilities will live and work in the most inclusive, integrated setting based on the person's informed choice, with services and supports they need.

DRW will ensure for everyone local access to quality community services and benefits which provide self-determination, consumer choice, individual design, independence and interaction within the entire community, and to the extent and duration of the person's needs. In the context of mental health, this includes adherence to recovery values.

People with disabilities will have a life free of abuse, neglect, harassment, and the denial of their legal rights in all aspects of life, including but not limited to institutions, home, community, schools, work places, and correctional facilities.

DRW Ends Policies (con.)

DRW's advocacy and other services will be provided to meet the needs of individuals with disabilities regardless of their geographic location within the state of Wisconsin.

Children and young adults with disabilities will have a free and appropriate education.

All barriers, physical or otherwise, which prevent the opportunities for full participation in community life by people with disabilities, will be eliminated.

Civil commitment will never be used when less restrictive alternatives are adequate to address the risk of harm to the consumer or others.

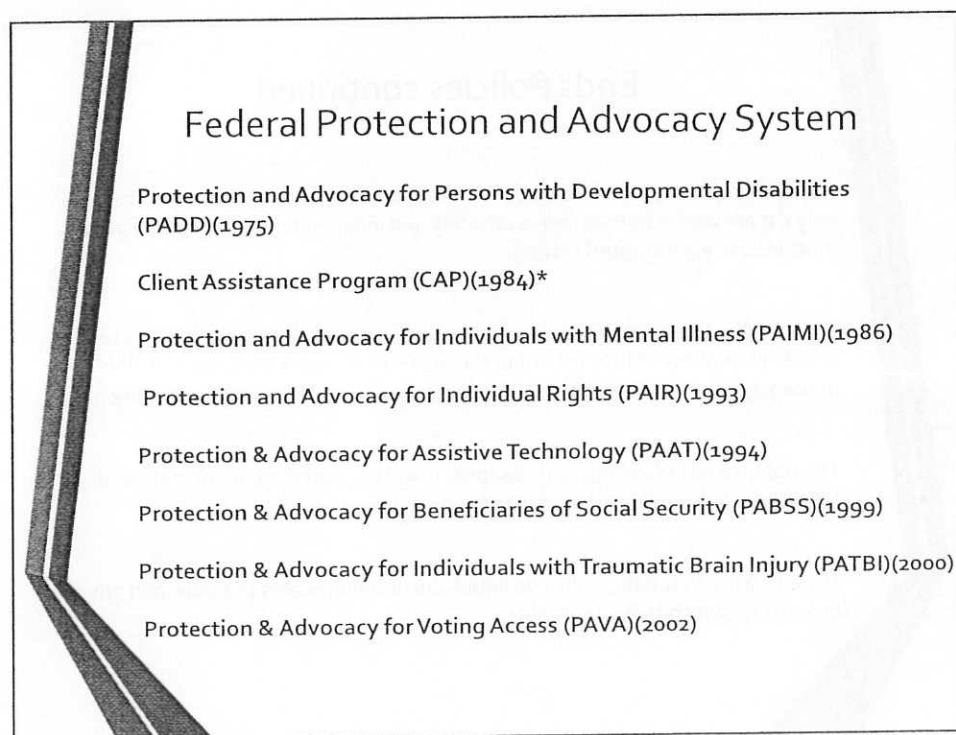
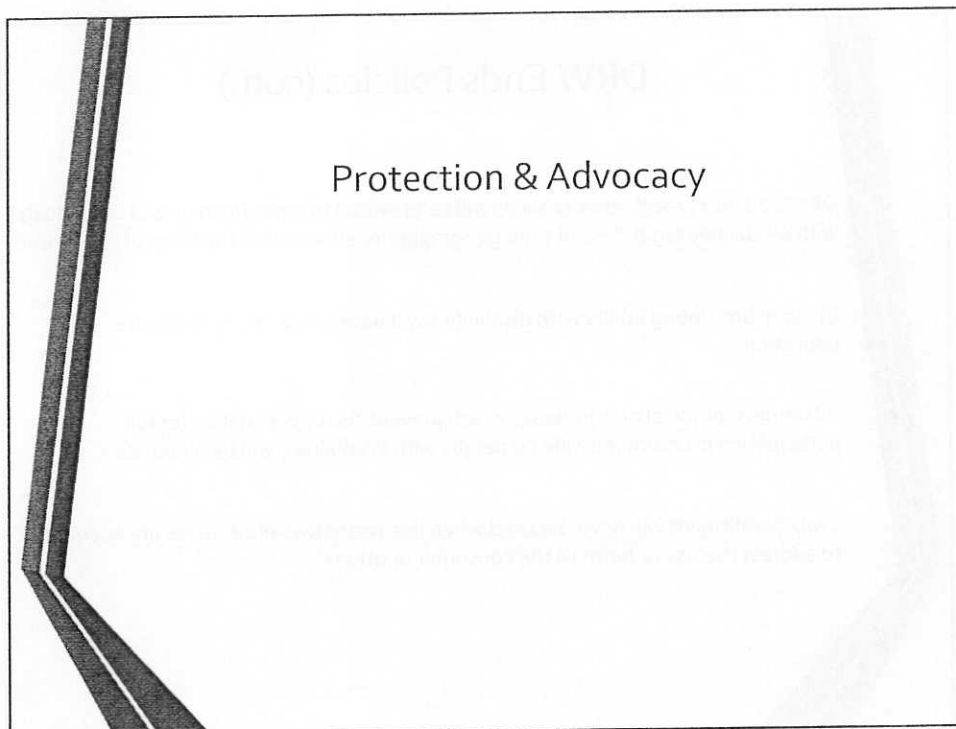
Ends Policies continued

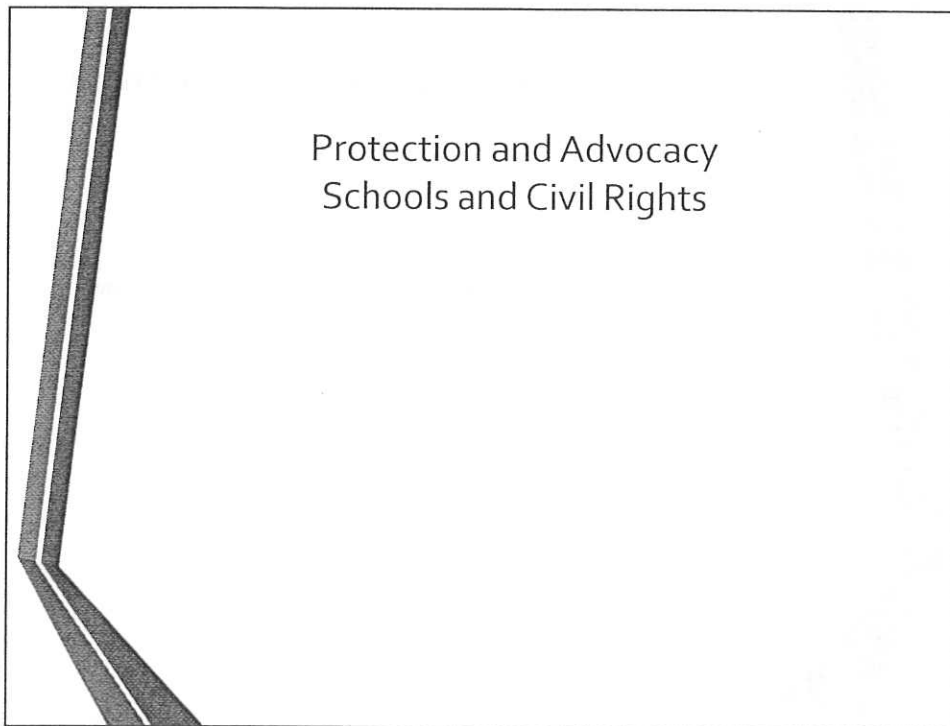
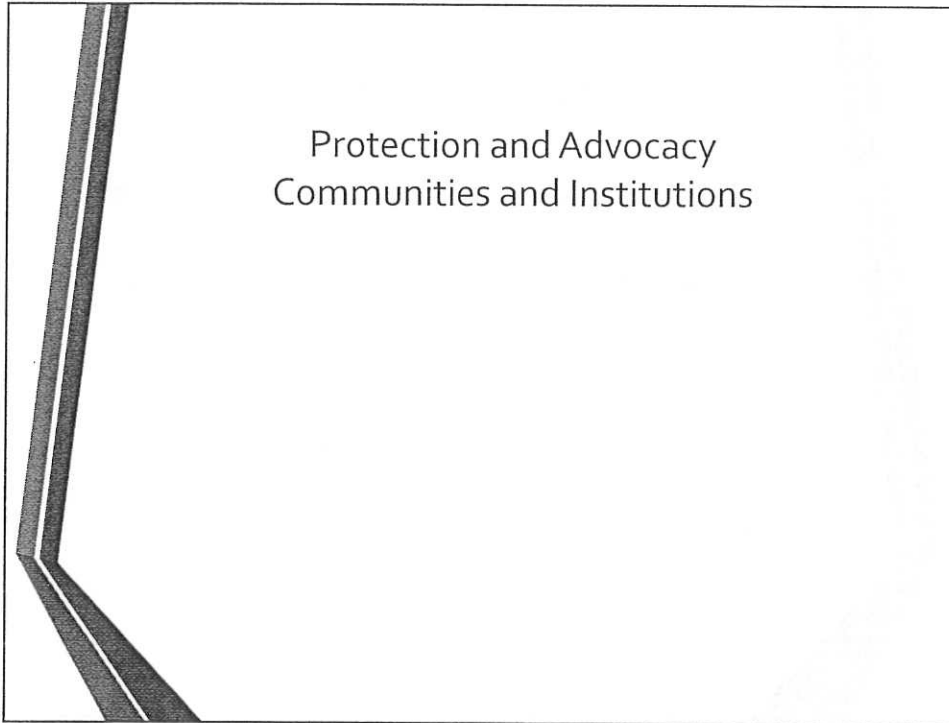
Guardianship and protective placement for people with disabilities shall be used only if it allows the person to live as safely and independently as possible in the most inclusive, integrated setting.

DRW will be diverse internally and will assure the provision of our services to people of minority status, including those of various races, cultural and ethnic heritages, genders, abilities, sexual orientations, ages, and religious traditions.

The rights of all individuals with disabilities will be protected under state and federal law in juvenile and adult correctional programs.

Persons with disabilities will have initial and ongoing access to public and private benefits for which they are eligible.





P&A Team Priorities

- *Priority: ABUSE AND NEGLECT and PATIENTS/RESIDENT'S RIGHTS*
- *Priority: COMMUNITY INTEGRATION/DEINSTITUTIONALIZATION*
- *Priority: COMMUNITY INTEGRATED EMPLOYMENT*
- *Priority: COMMUNITY SERVICES AND SUPPORTS*
- *Priority: DISCRIMINATION UNDER THE LAW*

Family Care & IRIS Independent Ombudsman

Ombudsmen advocate for:

- participants and potential participants,
- who experience challenges in Family Care or IRIS,
- or who are having difficulty accessing these Long Term Care programs.

Ombudsmen work for individual participants on particular issues.

Ombudsmen are employees of Disability Rights Wisconsin.

Ombudsmen are Independent. They do not work for:

- The Department of Health Services
- MCOs,
- IRIS agencies
- or ADRCs.

Ombudsman services are free and confidential.

FCIOP Ombuds Services

Types of Individual Assistance

- Information and Education
- Investigation of complaint
- Informal negotiation with MCOs, ICAs, FEAs, ADRCs & DHS
- Technical Assistance to prepare for negotiations, internal appeals hearings and/or state fair hearings
- Representation at state fair hearings (ombudsman program makes the decision about whether to represent)

Types of Issues Encountered

- Enrollment denial
- Reduction of support services or personal care
- Denial of assistive technology or home modification

Disability Benefits Specialist Program Attorneys

Disability Benefit Specialists in each Wisconsin county/ADRC help people with disabilities ages 18-59 access benefits and solve problems.

Services are available to:

- People ages 18 to 59
- People with physical disabilities, developmental disabilities or mental health issues.
- Services are provided at no cost to the customer and are confidential

DBS Program Attorneys:

- provide training, technical assistance, and substantive case oversight to DBSs
- May provide direct representation at benefits hearings to persons referred by a DBS.
- Provide program updates with important information

DBS Program Attorneys at DRW

Types of Assistance Provided

- Assist Disability Benefit Specialist to answer technical or complex questions
- Provide guidance regarding case development and assist with advocacy activities upon appeal (e.g. advocacy letters)
- Identify systems issues impacting our clients and work to find solutions for those problems

Types of Issues Encountered

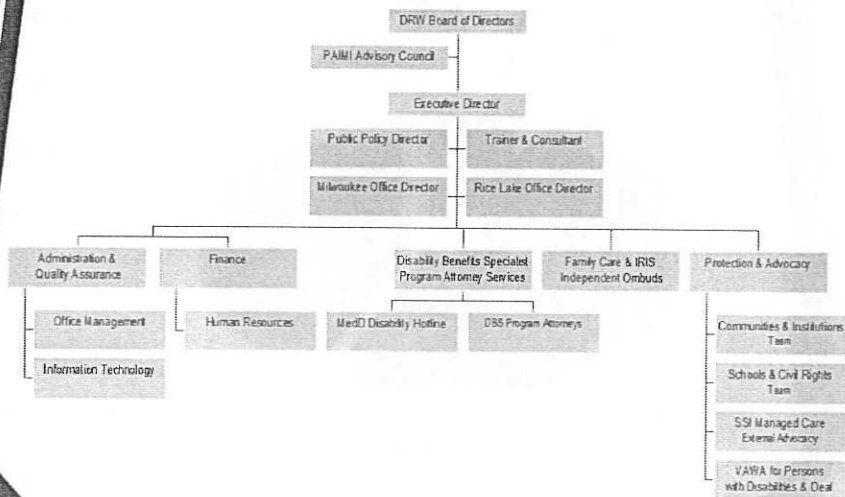
- SSI/SSDI Eligibility – 43%
- Medicare Part D Options/Enrollment – 16%
- Medicaid Purchase Plan (MAPP) – 11%
- Medicare Savings Programs – 7%
- FoodShare – 6%

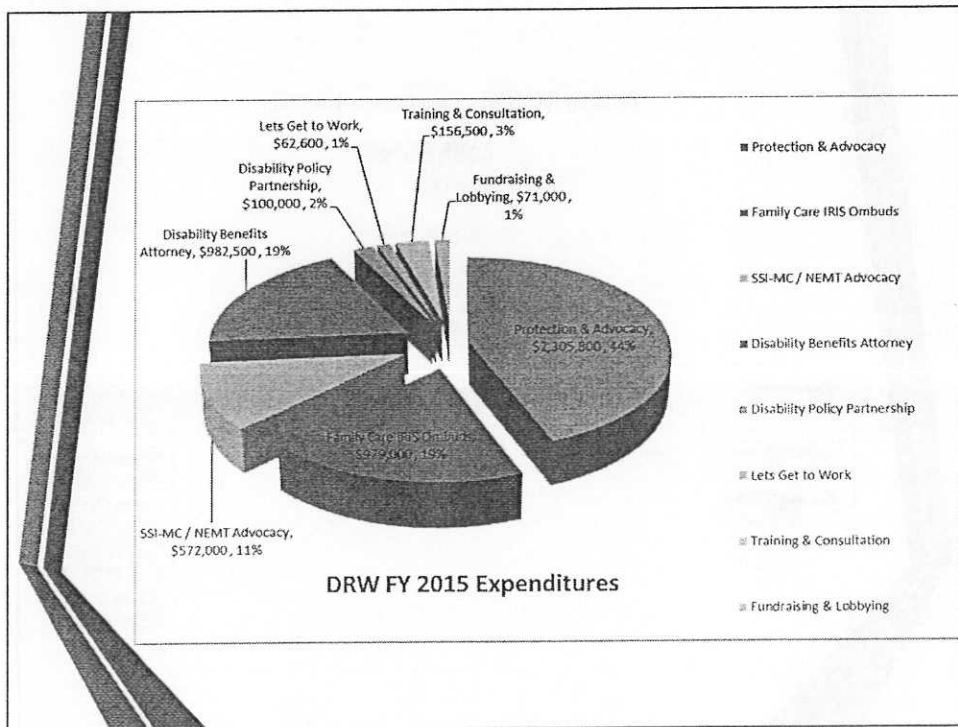
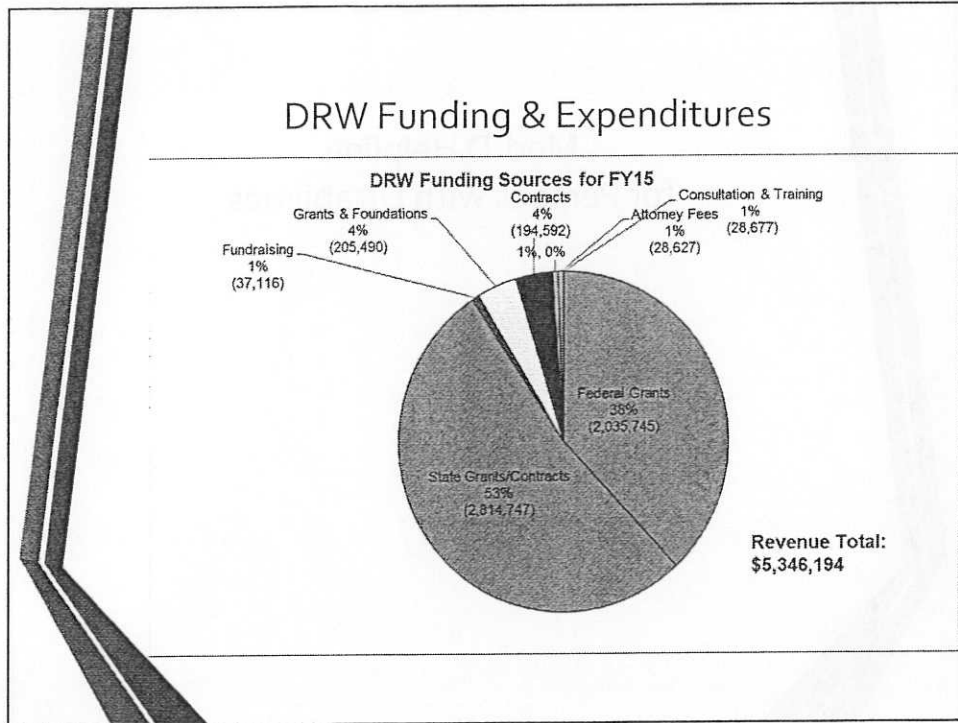
External Advocacy

Med-D Helpline for Persons with Disabilities

Disability Rights Wisconsin Organization Chart

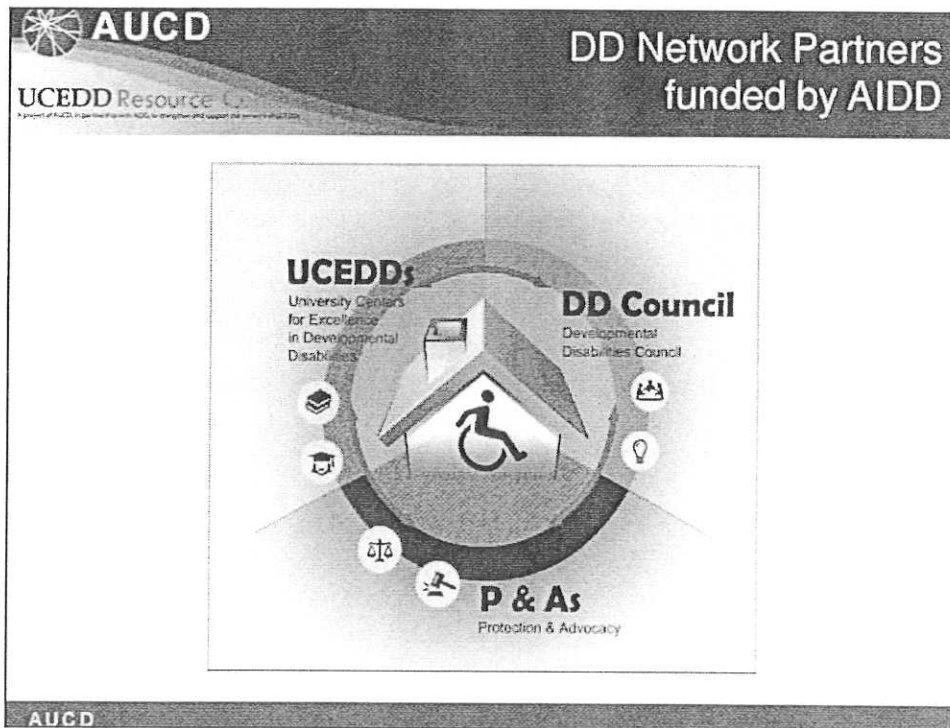
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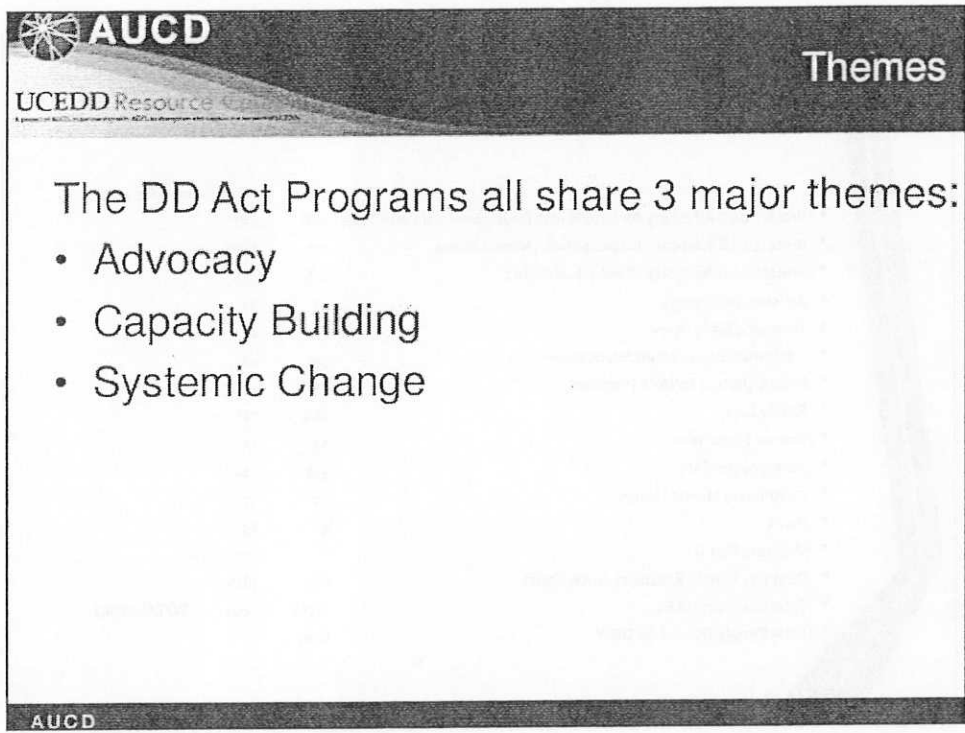




Persons Served

	Cases	Information & Referral	
• Protection & Advocacy for people with Developmental Disabilities	206	451	
• Protection & Advocacy for people with Mental Illness	170	540	
• Protection & Advocacy of Individual Rights	116	953	
• Assistive Technology	36	21	
• Traumatic Brain Injury	8	27	
• Wisconsin Trust Account Foundation *	59	42	
• PABSS (Return to Work Program)	17	13	
• Family Care	498	216	
• Bremer Foundation	12	14	
• SSI Managed Care	358	212	
• Community Mental Health	10	57	
• HAVA	4	29	
• Medicare Part D		901	
• Disability Benefit Specialist (DRW Staff)	61	3816	
• Total Cases and I&Rs	1,555	7292	TOTAL: 8847
• Total People Trained by DRW	8207		





The slide features a dark header with the AUCD logo on the left and the word "Themes" on the right. Below the header, the text "UCEDD Resource Center" is visible. The main content area contains a title and a bulleted list. The slide is framed by a dark border at the top and bottom, with "AUCD" written in the bottom-left corner of the border.

AUCD UCEDD Resource Center

Themes

The DD Act Programs all share 3 major themes:

- Advocacy
- Capacity Building
- Systemic Change

AUCD