

# Sales and Use Tax



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## **Historical Development of State Sales Taxation in the U.S.**

State sales taxes in the United States developed independently of similar taxes in other countries. The sales tax originated in the occupation taxes that some states imposed on certain business activities in the nineteenth and early twentieth centuries. Beginning in the 1930s, the occupational taxes evolved into the world's first significant retail sales taxes.

The first state retail sales tax was enacted by Mississippi in 1932, replacing a broad business occupation tax. As with other business occupation taxes, the Mississippi tax had been imposed on the receipts of each taxable business. Therefore, a product making its way through the distribution chain was taxed at each stage of production. With conversion to a retail sales tax, only the final sale was taxed, which necessitated raising the tax rate to generate the same amount of revenue. The sales tax was attractive to other states because of its relative administrative simplicity and its productivity as a revenue source, particularly in a time of economic depression. The tax allowed states to design a selective tax on nonessential goods and avoid imposing additional taxes directly on business. Prior to World War II, 22 states joined Mississippi in enacting permanent sales taxes; another six enacted taxes that expired within two years.

The second wave of sales tax activity began in 1947 with enactment of a tax by Tennessee. By 1960, another 12 states (and the District of Columbia) had enacted or reenacted sales taxes. By 1969, an additional 11 states had done so (including Wisconsin in 1962), bringing the total number of states with sales taxes to the current 45. The five states that do not have a sales tax

(Alaska, Delaware, Montana, New Hampshire, and Oregon) have relatively small populations, reducing the revenue potential of the tax. However, Alaska makes broad use of local sales taxes. Thus, while 90% of the states impose a sales tax, 97.5% of the U.S. population lives in states with a statewide sales tax.

In March, 2000, state revenue departments began an effort to craft a multi-state agreement through the Streamlined Sales Tax Project (SSTP). The impetus for the Project was to simplify and modernize sales and use tax administration among the states so that sellers without sufficient business nexus that are not required to collect the tax under federal law would voluntarily agree to collect and remit tax on sales to residents of participating states. The Streamlined Sales and Use Tax Agreement (SSUTA) was the product of this effort by participating states (those having approval by their own state to participate in the SSTP), with involvement of various members of the business community. Wisconsin was authorized to participate in the development of the SSUTA under 2001 Act 16.

Under the terms of the Agreement, which was adopted by the participating states in November, 2002, and which has been amended several times since then, the Agreement would become effective when at least 10 states comprising at least 20% of the total population of all states imposing a state sales tax had petitioned for membership and been found to be in compliance with the Agreement's requirements by the Agreement's governing board. The SSUTA became effective on October 1, 2005. At that time, there were 18 member states. As of December, 2014, there were 24 member states (23 full member states and one associate member state) participating in the Agreement. Wisconsin modified state tax

laws to conform with the Agreement pursuant to 2009 Act 2, and became a member state on October 1, 2009. As of October 31, 2014, 2,280 sellers have voluntarily registered under the SSUTA to collect and remit sales and use tax in member states. Of these voluntary sellers, 1,546 file sales tax returns in Wisconsin and 734 indicate that they do not make sales into the state. Information regarding the changes to state tax law from joining the SSUTA is described throughout this paper.

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### **The Nature of Sales Taxation**

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The most common sales tax structure in use by the states is a single-stage retail sales tax on gross receipts, or sales price, from the sales of certain personal property. However, there is significant variation in the nature and extent of state sales taxes. For purposes of this discussion, a distinction is made between narrow-based, product-specific excise taxes, and broad-based taxes; the discussion will be limited to broad-based taxes.

Within the broad-based category, there can be two basic types of tax imposed: a general sales tax with a broadly-defined tax base and specifically-identified exemptions, or a selective tax imposed only on the sales of those products listed in the statutes. These approaches can be combined within a state. For example, Wisconsin imposes a general sales tax on goods and a selective tax on services. Furthermore, the tax can be imposed on only retail sales. Retail sales are generally those sales made to private consumers, but also may include some purchases of certain property to be used, but not resold, in a trade or business.

As state sales taxes have developed over the years, standards have evolved for evaluating tax structures for their efficiency, equity, administra-

tion, and compliance. Due and Mikesell summarize the following sales tax structure guidelines in Sales Taxation: State and Local Structure and Administration:

1. As a uniform tax on consumer expenditures, the sales tax should be designed to facilitate shifting to the ultimate consumer, apply at a uniform rate to all except justifiably-exempt consumption expenditures, and be based on the final consumer price paid.

2. The tax structure should attempt to minimize regressivity in the distribution of the tax burden, based on accepted principles of equity.

3. The tax structure should not impede economic efficiency by indirectly favoring certain types of distribution channels, methods of business operation, or forms of business organization.

4. The tax structure should facilitate administration and compliance.

As tax policy goals, these principles find widely varying degrees of adherence among state sales tax structures. Two main problems with sales tax structure are the regressive nature of the tax and the use of exemptions from the tax base.

### **Regressivity of the Sales Tax**

The sales tax has generally been thought to be inherently regressive because the proportion of an individual's or family's income devoted to consumption declines as income increases. Persons at the lower income levels, therefore, tend to pay a larger share of their income in sales tax. The sales tax base and exemptions, however, have a significant impact on the degree of sales tax regressivity. In Wisconsin, the exemption of food, drugs, and certain other items, and the imposition of the tax on certain services, offsets part of the regressive effect.

In 1979, the Wisconsin Department of Revenue (DOR) published the Wisconsin Tax Burden Study, a comprehensive study of the incidence of major Wisconsin taxes. This study found that the sales tax was regressive for persons with total economic income up to \$6,000, but closer to proportional for incomes between \$6,000 and \$40,000. The results for incomes greater than \$40,000 varied with the assumptions used and the particular income level, but tended towards regressivity. A more recent tax burden study by DOR, the 2004 Wisconsin Tax Incidence Study, was released in December, 2004. The focus of the 2004 study was the burden of Wisconsin state and local taxes in tax year 2001. As was the case with the 1979 study, the more recent study examined the sales tax burden under a variety of assumptions. Under each set of assumptions, the sales and use tax was found to be regressive over all income groups in 2001, with the poorest 20% of households paying between 3.3% and 4.0% of income in sales and use tax and the top 1% of households paying between 1.5% and 1.9%.

A 1992 study conducted by Gilbert Metcalf challenged the notion that the sales tax is inherently regressive. Metcalf computed the lifetime incidence of the major state and local taxes used during the 1980s and concluded that the incidence of a general sales tax is not regressive when viewed over a consumer's lifetime purchases. In fact, he contended that the sales tax is as progressive as the income tax when viewed with a lifetime perspective for the following three reasons: (1) the variation in income due to "life cycle effects" is eliminated with a lifetime perspective as a cause of variations in tax incidence, which would tend to make the sales tax look less regressive and the income tax less progressive; (2) federal tax deductibility of the income tax tends to make the income tax less progressive; and (3) exemptions for items with low elasticities (such as food for home consumption) in a majority of states tend to increase the progressivity of the sales tax.

Metcalf argues that the sales tax may seem regressive if sales tax is computed as a percentage of a household's income in any given year, even considering exemptions for food, prescription drugs, and other necessities. However, he contends, many households at the low end of the income distribution are not poor. Rather, they are spending income from the past or future. For example, some young people who will eventually make a good living borrow to buy now and some retired people live off of savings. Thus, lower-income people may consume more than they earn and may appear very different when viewed with a lifetime income perspective. The Tax Incidence Study also notes that an analysis over a given year may overstate the lifetime burden for lower-income households and therefore overstate the long-term regressivity of the sales tax.

The regressivity of the sales tax is also impacted by whether individual consumers or businesses pay the tax. Sales taxes paid by businesses on their taxable purchases represent business costs that ultimately are reflected in market prices or reduced after-tax profits. If the tax is reflected in higher prices that consumers pay for the products of business, then the tax is shifted forward to consumers. If it is reflected in reduced profits or dividends, then it is borne by the stockholders or owners of the business. A tax tends to be more regressive if consumers ultimately bear the sales tax than if stockholders ultimately bear the tax. This is because consumption expenditures account for a larger proportion of incomes of lower-income families than for higher-income families, while a larger proportion of stock-ownership is in the hands of higher-income families.

A 1981 study by the Advisory Commission on Intergovernmental Relations estimated that the average state received 35% of its sales tax revenues from businesses. The 1979 Wisconsin Tax Burden Study had estimated that individuals paid 55% and businesses paid 45% of the sales

tax. A 1999 study by Raymond Ring, Jr., published by the *National Tax Journal*, utilized state sales tax data from two years, 1979 and 1989. Ring reported that, on average, approximately 59% of the sales tax was paid by in-state consumers and 41% was paid by businesses and tourists. The Ring study estimated that, in Wisconsin, in-state consumers paid 62% of the state sales tax, while businesses and tourists paid the remaining 38%. The most recent study of the Wisconsin tax burden, the 2004 Wisconsin Tax Incidence Study, estimated that individuals paid 67% and businesses paid 33% of sales taxes in tax year 2001.

### **Exemptions from Sales Tax Base**

As noted, most states provide a number of sales tax exemptions, which can have two very different effects. On one hand, exemptions narrow the tax base (which puts a greater burden on the purchasers of goods remaining taxable), impede economic efficiency, create inequities between types of businesses, and complicate administration and compliance of the tax. On the other hand, when enacted in the context of a generally broad-based tax, exemptions can be used selectively to lessen the regressivity of the tax.

It is generally agreed that a strong case for an exemption can be made for food for home consumption. If food is exempt from an otherwise general sales tax, the tax tends to become proportional over the middle range of income levels, although remaining regressive as to the highest and lowest income levels. A strong case can also be made for an exemption for prescription drugs. Most states exempt food and prescription drugs from the sales tax.

One of the broadest exemptions in many states applies to personal and business services. Unlike most consumer expenditures, spending on services tends to increase as income rises. Therefore, imposing the sales tax on most

services could reduce the regressivity of the tax.

Providing even a limited number of exemptions tends to decrease the simplicity and administrative efficiency of an otherwise general sales tax. For this reason, use of an income tax credit approximating a portion of sales taxes paid (for example average sales taxes paid on food and other essential items) is frequently suggested, and is used in some states, to introduce a more directly progressive element into the sales tax. Such a credit would be most effective if made refundable and thus available to persons with no income tax liability. It could be structured as a flat credit amount limited to persons below a certain income level, or as a declining amount as income rises. Alternative approaches for income tax reductions based on sales taxes paid include an increase in the standard deduction or an increase in the allowable personal exemption credits. With each of these proposals, the initial problem is determining the appropriate amount of relief or credit. Unlike property tax relief credits, such as Wisconsin's homestead credit, there is no convenient measure of the amount of tax actually paid for use in determining the appropriate amount of relief. For this reason, limiting the overall cost of the credit is frequently the dominant issue debated.

### **Temporary Tax Holidays and Rebates**

Sales tax holidays and rebates are two mechanisms states have utilized in recent years to provide targeted tax relief to their residents. From a fiscal standpoint, both have the virtue of being limited in scope. Holidays are limited in that tax is waived only for certain goods and because they are in effect only during specified days of the year. In addition, most holidays utilize price thresholds above which the tax-free treatment does not apply. Rebates are limited in that they generally are enacted on a one-time basis, typically in times of strong economic growth.

The State of New York implemented the first



sales tax holiday, suspending taxation of all clothing and footwear priced under \$500 purchased during the first week of January, 1997. Subsequently, New York created a sales tax exemption for clothing and footwear selling for less than \$110.

In 2014, 17 states held 29 sales tax holidays. The most common sales tax holidays apply to clothing and footwear (15 states), school supplies (10 states), computers (seven states), and energy efficient products (six states). Louisiana and Massachusetts offered a general holiday (with specified exceptions) for single items of tangible personal property costing \$2,500 or less. Louisiana and Mississippi also held a sales tax holiday for firearms, ammunition and hunting supplies. Other 2014 tax holidays were held in Alabama, Florida, Louisiana and Virginia for hurricane preparedness items, Georgia, Florida and Virginia for water efficient products, and South Carolina for bedroom and bathroom items.

Proponents of sales tax holidays emphasize the ability to give money back to taxpayers without creating permanent exemptions. Opponents have argued that sales tax holidays place an administrative burden on retailers and require consumers to spend money in order to benefit from tax relief. Finally, as with other sales tax exemptions, sales tax holidays decrease the simplicity and administrative efficiency of a general sales tax.

Provisions included in the SSUTA provide certain administrative requirements for sales tax holidays in order to maintain conformity with the Agreement, should a member state choose to hold such a holiday. For a member state to meet the Agreement's conformity requirements, the state may only hold a holiday if the product is defined under the agreement, if the state provides notice of the holiday at least 60 days prior to the first day of the calendar quarter in which the proposed holiday will begin, if the state does not require a seller to obtain an exemption certificate

for the items covered by the holiday during the tax holiday, and if the state does not limit the holiday to a specific entity or for a specific use. A state may limit a product based exemption under the Agreement to items purchased for personal or non-business use. Certain other administrative requirements, such as the treatment of layaway sales, bundled transactions, coupons and discounts, rain checks, exchanges, and returns, are also required to maintain conformity under the Agreement.

A second measure for providing a temporary tax break is a tax rebate. Since the late 1990s, Colorado, Connecticut, Minnesota, and Wisconsin have used a sales tax rebate to return revenue surpluses to taxpayers. Unlike a sales tax holiday, a sales tax rebate requires a delivery mechanism and a method to determine the size of the rebate. Connecticut's rebate in 1998 was \$50 per qualified citizen. Colorado issued rebates in 1998, 1999, and 2000, that were based on a person's income. For tax year 2005, Colorado issued a rebate of \$15 (\$30 for married-joint filers). Minnesota, which provided sales tax rebates in 1999, 2000, and 2001, and Wisconsin, with a rebate in 2000, also based their rebates on a person's income. Among other sources, Colorado, Minnesota, and Wisconsin made use of the state income tax form as a primary method of determining eligibility for, and the amount of, the rebate. Wisconsin's 2000 sales tax rebate is described in greater detail in this paper under the section entitled "The Historical Development of the Wisconsin Sales Tax".

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## Use Tax

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In general, a sales tax is imposed on the purchase price from the sale, lease, or rental of tangible personal property and services identified by state law. A companion use tax is imposed on the storage, use, or other consumption of the

property or services purchased from out-of-state retailers if the sale would have been taxable if the property or services had been purchased in the state. A credit is allowed for sales tax paid in the other state or to a federally recognized American Indian tribe or band in this state. All states that impose a sales tax also impose a corresponding use tax. The use tax, rather than the sales tax, is also imposed on private-party transactions of certain registered items, such as boats and automobiles.

The use tax is imposed as a complement to the sales tax in order to prevent consumers from avoiding tax by purchasing taxable goods in other states and to allow state merchants to compete on an equal basis with sellers in other states that have lower sales tax rates or no sales tax. An enforceable use tax assures the equal taxation of all purchases by state residents and gives no competitive advantage to either resident or nonresident sellers.

The sales tax is generally a tax on retailers for the privilege of making taxable sales and is usually passed on by a retailer to its customers. The retailers collect the sales tax from their customers and remit the tax to the state. Unlike the sales tax, the use tax is imposed on the buyer. A buyer may be required to file its own tax return and pay the use tax to the state. (In Wisconsin, consumers have the option of including their use tax on their individual income tax returns.) Under some circumstances, however, out-of-state sellers are required to collect the use tax from the buyer and remit the tax to the state in which the buyer is located. For example, a mail order catalog business located in Illinois may have sufficient presence or connection (nexus) to Wisconsin that it is required to collect the use tax from sales to its Wisconsin customers and remit those collections to the Wisconsin Department of Revenue. In addition, 2009 Act 28 expanded the definition of nexus to specifically include certain out-of-state sellers that have affiliates with nexus in this state (for example, an Internet affiliate of common

ownership with a retailer that has a retail store in this state). As of June, 2014, there were 11,008 active out-of-state use tax registrants (retailers who collect use tax on their sales to Wisconsin residents) and 4,568 active consumer use tax registrants (businesses and other purchasers that regularly pay use tax). In addition, 575 nonregistered consumers filed a use tax return in fiscal year 2014.

Wisconsin entered the SSUTA, pursuant to 2009 Act 2, in part to simplify state use tax laws so that remote sellers would voluntarily collect the tax on taxable sales made into the state. Through October 31, 2014, 1,429 remote sellers had registered with DOR and remitted sales tax returns under SSUTA provisions. For those filing under the SSUTA provisions, Act 2 provided that an out-of-state seller could qualify for amnesty for previously uncollected and unpaid sales and use taxes on sales made to Wisconsin residents if the seller registered with DOR after Wisconsin became an associate state under the Agreement (July 1, 2009) until one year after Wisconsin became a member state (September 30, 2010). The seller must collect and remit state and local use taxes on sales to purchasers in the state for at least three consecutive years after the seller registers to qualify for amnesty. Through this amnesty provision, 711 vendors registered and filed a return with the state. Amnesty was not available if a seller had already registered with the Department during the preceding year, was being audited by DOR, or had committed or been involved in a fraud or an intentional representation of material fact.

The Department of Transportation and the Department of Natural Resources received 600,594 and 136,145 use tax returns for registered items, respectively, totaling \$110.4 million in calendar year 2013.

Use tax may also be reported and paid by individual income tax filers through the Wisconsin individual income tax form. For tax year 2013,

approximately 85,221 individual income tax filers in Wisconsin paid a total of \$4.6 million in use tax through the individual income tax form. The average use tax payment for such taxpayers was \$54.

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### **The Historical Development of the Wisconsin Sales Tax**

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The Wisconsin sales tax was first enacted with Chapter 620, Laws of 1961. It was effective in 1962 as a 3% selective tax on designated categories of goods and services. As a companion to the sales tax, a 3% use tax was imposed on items purchased out-of-state but used in Wisconsin, if those items would have been taxable if purchased in the state. Among the major taxable goods were alcoholic beverages and tobacco, motor vehicles, household furnishings, and recreational equipment. Taxable services included restaurant meals, hotel rooms, telephone service, and admissions to entertainment. Although the tax was only imposed selectively, various exemptions were specified. Definitional exemptions included sales for resale, sales prohibited from taxation under federal law, and sales of property for export. Other exemptions included farm vehicles, purchases by governmental and charitable organizations, and certain occasional sales.

The original sales tax law also included various provisions to facilitate administration and enforcement. Businesses were required to obtain sellers' permits and make monthly reports and tax payments. The Department of Revenue was authorized to conduct audits and adopt administrative rules regarding a bracket system for tax collections and other matters. A retailers' discount was established to allow sellers to retain 2% of monthly tax collections as compensation for administrative costs.

The 1962 sales tax required that \$55 million of annual collections be paid to towns, villages, and cities for distribution to taxpayers, according to a calculation based in part on a formula then in use for distribution of certain utility tax revenues. The dollar amount of this distribution was modified in subsequent years; in 1971 these provisions were eliminated from the sales tax statutes and made part of the shared revenue statutes.

The sales tax rate was raised to 4% in 1969 and the selective tax on property and services was converted to a general tax on property, with an expanded list of specific exemptions and taxable services. The tax rate was increased again with Chapter 317, Laws of 1981; effective May 1, 1982, the tax rate increased from 4% to 5%. As with the 1961 law that first enacted the sales tax, the 1982 increase in the sales tax was enacted in the context of increased property tax relief. Amounts collected after June 30, 1983, were to be distributed as a supplement to the Wisconsin State Property Tax Relief (WSPTR) credit. As passed by the Legislature, the provision for use of the one cent sales tax increase for property tax relief was contingent on the Legislature adopting and placing on the April, 1983, referendum ballot a constitutional amendment earmarking a portion of sales tax revenues for school property tax relief and on approval of the amendment by the voters. The Governor vetoed the language that tied the additional property tax relief to future passage and voter approval of the constitutional amendment. Thus, the vetoes established the increase in the property tax credit, but left the continuation of the sales tax rate at 5% past July 1, 1983, contingent upon adoption of the constitutional amendment. However, in January, 1983, faced with a severe general fund deficit, the Legislature permanently extended the sales tax at a 5% rate and eliminated, for the 1984 distribution and thereafter, the property tax supplement created in 1981.

The tax base has frequently been modified since the sales tax was enacted to impose the tax on additional services or to exempt certain items of tangible personal property. 2009 Act 2 expanded the sales tax base to include digital goods and provided that certain digital products are subject to sales tax if the good would have been subject to tax if furnished in tangible form. A list of the currently taxed services and examples of the sales tax exemptions are provided under the following section describing current law. A more detailed list of the sales and use tax exemptions is provided in the Appendix.

The retailers' discount, originally established as 2% of the sales and use tax payable, was reduced to 1% in 1963. The discount was changed again in 1981 from a flat 1% to a three-tiered system: 2% on the first \$10,000 of tax collected annually; 1% on the second \$10,000; and 0.5% on collections over \$20,000. The three-tiered system was eliminated in 1991 in favor of a flat 0.5% of sales and use tax payable. In 1995, the retailers' discount was modified to be the greater of \$10 or 0.5% of sales and use tax payable per reporting period, not to exceed the amount of tax actually payable. 2009 Act 28 again modified the retailer's discount so that the total amount of the discount may not exceed \$1,000 for any sales tax filer in any filing period.

2009 Act 2 provided that certain multi-state sellers, sellers that use a certified automated system (software certified under SSUTA to calculate and determine the amount of sales tax due in each state and maintain a record of the transactions), and certified service providers (an agent certified under the Agreement to perform a seller's sales and use tax functions, other than the seller's obligation to remit tax on its own purchases) may voluntarily register with DOR and receive collection compensation. These voluntary sellers and certified service providers may retain a portion of sales and use taxes, collected and remitted on retail sales based on contracts entered into by the SSTP Governing Board on behalf of

member states.

In 1991, the penalties for failing to comply with the sales tax law were increased. Any person who intentionally fails to remit both the county and state sales taxes collected to the state, or who fraudulently withholds, uses, or spends sales tax receipts is guilty of criminal theft. The monetary penalty for failure to file a sales tax return was also increased from 10% to 25% of the sales and use tax due, as estimated by DOR. For retailers that are not required to register with the state but have voluntarily obtained a seller's permit, the Department must notify such sellers of their failure to file and provide at least 30 days for the seller to file the return prior to imposing a 25% penalty, pursuant to 2009 Act 330.

### **Sales Tax Rebate**

A one-time sales tax rebate totaling \$688.2 million was provided to 2.5 million households in calendar year 2000. The rebate amount was based on filing status and Wisconsin adjusted gross income as reported in 1998 state individual income tax returns and ranged from \$184 to \$267 (\$360 to \$534 for married couples filing jointly). Wisconsin residents who did not file a state income tax return or homestead credit claim in 1998 were eligible for the rebate upon filing a form with the Department of Revenue. In addition, nonresidents were allowed to claim a rebate for documented sales taxes paid in 1998. The rebate was authorized under 1999 Wisconsin Act 10.

### **Streamlined Sales Tax Project**

As noted earlier, the SSTP is a multi-state initiative intended to simplify and modernize the collection and administration of sales and use tax nationwide. Although the SSTP aims to improve sales and use tax administration for all types of commerce, a pivotal goal of the project is to simplify the sales and use tax structure to such an extent that sellers will participate by (among oth-

er steps) voluntarily collecting tax on their remote sales. The primary impetus behind the SSTP came from state governments, with significant input from the private sector and local governments. As stated in the Agreement, the SSUTA focuses on improving sales and use tax administration systems for all sellers and for all types of commerce through:

- state level administration of sales and use tax collections
- uniformity in the state and local tax base
- uniformity of major tax base definitions
- central, electronic registration system for all member states
- simplification of state and local tax rates
- uniform sourcing rules for all taxable transactions
- simplified administration of exemptions
- simplified tax returns
- simplification of tax remittance
- protection of consumer privacy

Effective October 1, 2009, Wisconsin became the 20<sup>th</sup> full member state of the SSTP after enactment of 2009 Act 2, which modified certain aspects of the state's sales and use tax laws in order to conform to the terms of the SSUTA and authorized DOR to participate as a member state of the SSTP governing board. The governing board administers the Agreement and enters into contracts on behalf of member states. The SSUTA does not require participating states to have identical tax bases. However, the Agreement requires states to use uniform definitions in establishing their tax bases and also requires uniform treatment of certain items such as sourcing (generally destination-based) and treatment of dropshipments (generally the purchaser is liable for

remitting use tax). The uniformity provisions modified the tax base and resulted in certain items that were taxable to become exempt (for example, fruit drink with 51% to 99% juice and candy made with flour) and certain sales that were exempt to become taxable (for example, ready-to-drink tea and ice cream cakes prepared by a retailer).

Conforming to the SSUTA required changes to certain administrative provisions, including, for example, certain database requirements, monetary compensation for certain sellers voluntarily registering to collect and remit tax, the use of uniform rounding rules and uniform tax returns, and tax amnesty (under specified conditions) for sellers registering to collect tax under the SSUTA.

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### **Current Law**

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Wisconsin imposes a 5% general sales tax on the sales price from the sale, license, lease, and rental of personal property, digital goods, and selected services; counties have the option of imposing an additional 0.5% local sales tax. The tax is imposed on the sale, lease, or rental of all tangible personal property not specifically exempted. This contrasts with the treatment of services, where the tax is imposed only on those services specifically listed in the statutes. The tax on digital goods took effect on October 1, 2009.

A use tax at the same rate is imposed on goods or services purchased out-of-state and used in Wisconsin, if the good or service would be taxable if purchased in Wisconsin. In computing the use tax liability, a credit is provided for sales tax paid in the state in which the good or service was purchased. A similar credit is for the amount of sales tax paid to a federally recognized American Indian tribe or band in this state.

## Taxable Services

Under current law, the following service categories are taxable:

- hotel, motel, and other lodgings not exceeding one continuous month
- admissions to amusement, athletic, entertainment, or recreational events, access to amusement, athletic, entertainment, or recreational devices or facilities, access to clubs, and consideration paid for certain items and furnishings related to bingo
- internet access services
- prepaid calling services
- intrastate, interstate, and international telecommunications services, except interstate 800 services
- specialized or non-repetitive cleaning services to tangible personal property
- ancillary services (such as directory assistance and voice mail services), except for detailed telecommunication services that separately indicate information pertaining to individual calls on a customer's billing statement
- recording telecommunication messages and transmitting them to the purchaser at that purchaser's direction if not incidental to the sale of another service that is not subject to tax
- laundry, dry cleaning, pressing and dyeing services, except: (a) if performed on raw materials or goods in process destined for sale; (b) if performed by the customer through the use of self-service machines; or (c) if performed on cloth diapers by a diaper service
- photographic services
- towing and hauling of motor vehicles by

a tow truck

- parking and docking of motor vehicles, aircraft, and boats and also storage of boats
- installation, repair, maintenance, and related services to personal property, other than real property improvements (unless the property being installed or repaired is exempt when sold or constitutes an addition to, or capital improvement of, real property), except for the repair, service, alteration, fitting, cleaning, painting, coating, towing, inspection, and maintenance of any aircraft or aircraft parts and except for services provided by veterinarians
- producing, fabricating, processing, printing, and imprinting services for consumers who furnish the materials, except for printed advertising materials, catalogs, direct mail and envelopes that are exempt from the sales tax
- cable television or video services, including installation
- warranties and service contracts, including maintenance agreements and computer software maintenance contracts for prewritten computer software, for the future performance of inspection, repair, maintenance, and related services under the contract
- landscaping and lawn maintenance services

## Sales Tax Exemptions

Exemptions from the general sales tax are provided for specified types of personal property, transactions, and entities. In some cases, exemptions are provided for items used in the course of business such as manufacturing machinery and equipment, property that becomes an ingredient in the manufacturing process, farm tractors and machines, seeds, and other tangible personal property used in farming. In other cases, the ex-

emptions relate to personal and family needs such as food for home consumption, prescription drugs, and water delivered through mains. In addition, exemptions are provided for sales to certain governmental, educational, and charitable organizations and for specified sales by such organizations. More detailed information about exemptions from the general sales and use tax is provided in the Appendix.

### **Taxation of Computer Software**

Prior to 2009 Act 2, computer programs, except for custom programs, were considered "tangible personal property" and were subject to the state sales tax. Sales of custom computer programs were exempt from the sales tax. The Department of Revenue had determined through administrative rules whether a computer program was considered a custom program based on all the facts and circumstances, such as (but not limited to) the extent to which the use of the software required substantial training of the customer's personnel and substantial written documentation, whether the program was loaded into the customer's computer by the vendor, and the extent to which the installed program had to be tested against the program's specifications. On July 11, 2008, the Wisconsin Supreme Court expanded the Department of Revenue's definition of custom computer software to include customizable prewritten software in the case Wisconsin Department of Revenue vs. Menasha Corporation. Act 2 effectively reversed the Supreme Court's decision and extended the tax to all prewritten computer software, regardless of whether the software was customized, effective March 6, 2009.

### **Administration**

Sellers of taxable property and services must obtain a business tax registration certificate and a permit for each location from the Department of Revenue (and may be required to make a security deposit not to exceed \$15,000, or a larger amount

from a certified service provider) and periodically file a sales tax return and make payment of tax due. Returns and payment are generally due on a quarterly basis, but the Department may require sellers with a quarterly liability exceeding \$1,200 to report monthly, due on the last day of the next month; sellers with a quarterly liability exceeding \$3,600 may be required to report monthly, due on the 20th day of the next month. Retailers with a sales and use tax of \$600 or less have the option of filing annually. The Department may also permit a different reporting period.

Sellers that register with the state through the SSUTA's central registration system and that do not anticipate making sales in Wisconsin are not required to file a return until such time that the seller makes a taxable sale in this state. Once such a sale is made, the seller is required to file a quarterly return due on the last day of the month following the last day in the quarter in which the sale occurred, and is required to continue to file quarterly returns unless DOR notifies the seller in writing of a different filing frequency.

Prior to 2009 Act 28, a single owner entity that was disregarded as a separate entity for income or franchise tax purposes was considered an entity separate from its owner for sales tax purposes. However, this treatment permitted businesses to establish separate entities from their owners to engage in a variety of tax avoidance strategies, such as by establishing a separate transportation company that would qualify for an exemption from the sales tax as a common or contract carrier for purchases of trucks and other transportation equipment and then using those trucks for the sole purpose of hauling products for the owner. Act 28 eliminated the ability of parent companies to engage in these types of tax avoidance activities by requiring that if a single-owner entity is disregarded as a separate entity from its owner for income or franchise tax purposes, the entity is disregarded as a separate entity for sales tax purposes. In addition, Act 28 modified the sales tax return filing requirements

for disregarded entities.

Sellers may deduct the retailers' discount from taxes due, as compensation for administrative costs, equal to the greater of \$10 or 0.5% of the tax liability per reporting period, but not more than the amount of tax actually payable. The amount of the deduction for the retailers' discount may not exceed \$1,000 per reporting period. If reports and payments are delinquent, this discount is forfeited. In addition, a \$50 late filing fee is assessed and the delinquent taxes bear monthly interest of 1.5% until paid if the Department shows that the taxpayer's delinquency was due to willful neglect and not to reasonable cause. Further penalties are imposed for incorrect returns filed due to willful neglect or fraud. Late, nondelinquent payments bear annual interest of 12%, while refunds of overpaid taxes receive interest of 3%.

Specifically regarding returns, retailers are allowed to claim a deduction on their sales tax return for the amount of any bad debt that is written off as uncollectible. 2013 Act 229 expands the law regarding return adjustments to include certain bad debts associated with private label credit cards. The Act permits a seller to compute the deduction using an estimate, if the Department of Revenue approves the computation method. The bill's treatment of sales tax bad debt return adjustments will take effect on July 1, 2015.

As noted earlier, certain multi-state sellers, sellers that use a certified automated system, and certified service providers that voluntarily register with DOR, may receive collection compensation in an amount determined by the Department based on contracts with the SSTP Governing Board on behalf of member states. Under the Agreement, compensation for certified service providers for each volunteer seller is provided using a tiered system based on total taxes collect-

ed in all member states, at the rates specified below:

Total Taxes Collected in all Member States	Rate of Compensation
\$0 - \$250,000	8%
\$250,000 - \$1,000,000	7
\$1,000,000 - \$2,500,000	6
\$2,500,000 - \$5,000,000	5
\$5,000,000 - \$10,000,000	4
\$10,000,000 - \$25,000,000	3
>\$25,000,000	2

Volunteer sellers using a certified automated system are permitted to retain 1.5% of the taxes due, in addition to the retailer's discount, to a member or associate member state in each year for a period of 24 months to help compensate the seller for the investment in software used to voluntarily collect Wisconsin taxes. This additional compensation is limited to \$10,000 per state per 12-month period. As of October 31, 2014, there are two certified automated system (no sellers in Wisconsin currently use it) and six certified service providers (used by 435 sellers) that are registered with the Streamlined Sales Tax Governing Board. The remaining 1,845 voluntary sellers registered through the Agreement use their own systems to collect and remit taxes and are not eligible for the declining marginal rate of compensation.

Out-of-state vendors and their affiliates doing business with the State of Wisconsin are required to register and collect sales and use tax on all of their Wisconsin sales. If a vendor (or its affiliates) fails to collect sales or use taxes on taxable sales to Wisconsin residents, the Department of Revenue is required to place the vendor's name on a list that is certified and sent to the Department of Administration. The state is prohibited from doing business with a vendor whose name appears on the list. As of October 31, 2014, there were 98 vendors on the list published by DOR.



## Sales and Use Tax Collections

Wisconsin's sales and use tax has been a significant source of state revenue since its enactment. As shown in Table 1, since 2003-04, annual growth in sales tax collections has ranged from a low of -4.3% in 2008-09 to a high of 4.9% in 2013-14. The average annual growth rate has been 1.7% over the period. Prior to 2008-09, sales and use tax collections had never shown a year-over-year decline in revenue; however, reduced year-over-year revenue occurred in both 2008-09 and 2009-10. Table 1 also indicates that revenue from the sales tax has constituted approximately one-third of total general fund revenues for most of the period shown.

Table 2 provides a breakdown of sales and use tax collections by type of business for calendar year 2013. Greater detail for businesses in the retail trade and service categories, which account for 47.1% and 23.6% of all sales tax collections, respectively, is provided in Tables 3 and 4. The data for these tables are derived from DOR com-

**Table 1: Wisconsin Sales and Use Tax Collections 2003-04 through 2013-14 (\$ In Millions)**

	Sales & Use Tax Collections		Sales & Use Tax as % of General Fund Collections
	Amount	% Change	
2003-04	\$3,899.3	4.3%	36.3%
2004-05	4,038.7	3.6	35.4
2005-06	4,127.6	2.2	34.3
2006-07	4,158.6	0.8	33.0
2007-08	4,268.0	2.6	32.7
2008-09	4,084.0	-4.3	33.7
2009-10	3,944.2	-3.4	32.5
2010-11	4,109.0	4.2	31.8
2011-12	4,288.7	4.4	31.7
2012-13	4,410.1	2.8	31.3
2013-14	4,628.3	4.9	33.2

pilations of sales and use tax reports according to the North American Industry Classification System (NAICS) category to which each business is assigned. Although this data provides the best available indication of the number of sales tax filers and volume of retail sales by each type of business, its reliability is limited because DOR determines the business classifications based on a

**Table 2: State Sales and Use Tax Reported in Calendar Year 2013 by Type of Industry (\$ In Millions)**

Type of Industry	Sales Tax Filers		Sales Tax	
	Number	% of Total	Amount	% of Total
Agriculture, Forestry, Fishing and Hunting	1,574	1.0%	\$6.7	0.2%
Construction	6,450	4.2	101.8	2.3
Mining, Quarrying, and Oil and Gas Extraction	473	0.3	11.3	0.3
Utilities	271	0.2	214.5	4.9
Information	2,218	1.4	373.2	8.5
Manufacturing	10,202	6.6	172.8	4.0
Retail Trade	46,542	30.0	2,062.2	47.1
Services	68,213	43.9	1,031.6	23.6
Wholesale Trade	6,145	4.0	324.3	7.4
Transportation and Warehousing	1,052	0.7	12.2	0.3
*Other	<u>12,146</u>	<u>7.8</u>	<u>63.6</u>	<u>1.5</u>
Total	155,286	100.0%	\$4,374.2	100.0%

\*\$63.6 million was remitted in 2013 for miscellaneous, unknown, and unclassified NAICS codes. Occasional sales totaled \$102.8 million in 2013, but are not included in this table.

**Table 3: State Sales and Use Tax in Calendar Year 2013 from Retail Trade Business (\$ In Millions)**

Type of Store	Sales Tax Filers		Sales Tax	
	Number	% of Total	Amount	% of Total
Motor Vehicle and Parts Dealers	3,440	7.4%	\$496.8	24.1%
Gasoline Stations	1,556	3.3	101.2	4.9
Clothing and Clothing Accessories Stores	2,510	5.4	116.4	5.6
Electronics and Appliance Stores	937	2.0	69.4	3.4
Building Material and Garden Equipment and Supplies Dealers	2,559	5.5	257.4	12.5
Food and Beverage Stores	2,882	6.2	123.7	6.0
Furniture and Home Furnishings Stores	1,520	3.3	61.8	3.0
Health and Personal Care Stores	874	1.9	49.5	2.4
Sporting Goods, Hobby, Book, and Music Stores	2,984	6.4	65.1	3.2
General Merchandise Stores	895	1.9	400.4	19.4
Miscellaneous Store Retailers	21,962	47.2	247.3	12.0
Nonstore Retailers	4,423	9.5	73.3	3.6
Total	46,542	100.0%	\$2,062.2	100.0%

brief description of the seller's principal business and merchandise that is part of the application for a seller's permit. In the case of a business with sales in a variety of areas or with products that have changed over a period of time, the coding may not accurately reflect the extent and nature of sales by the business. A sales tax filer may represent a single business location, or the filer may represent an owner filing one sales tax return for numerous locations reported by the filer.

Most sales tax collections are from businesses with higher taxable receipts. Such filers include large, high-volume businesses (for example, department stores) that may report sales at several locations in the state and smaller businesses selling high-cost items at a single location, such as automobiles. In calendar year 2013, 56.8% of sales and use tax registrants had taxable receipts of \$25,000 or less, but paid only 0.5% of the total tax. At the opposite end of the spectrum, the 1.3% of businesses with over \$5 million in taxable receipts accounted for 68.0% of total tax collections. Overall, only 10.2% of businesses had taxable receipts in 2013 of over \$500,000, but they collected 90.4% of the tax.

Table 3 shows the distribution of taxable sales and the number of business filers operating in the retail trade sector. The "Miscellaneous Store Retailers" category in Table 3 is comprised of businesses with fixed point-of-sale locations with unique characteristics, such as florists, used merchandise stores, and pet supply stores. "Miscellaneous Store Retailers" in calendar year 2013 generated only 12.0% of tax collections, but accounted for 47.2% of all retail trade sales tax filers. The category for "General Merchandise Stores," on the other hand, generated 19.4% of collections, yet made up only 1.9% of total filers. These distinctions reflect differences in the nature and cost of products sold, the amount of taxable sales as a percent of total sales, the number of retail locations reported by each filer, and the average size of each retail location for a given category of retailers, as measured by sales volume.

Table 4 shows similar data for service sector sales tax filers. "Accommodations and Food Services" accounted for 44.8% of sales tax in the service sector, and 25.0% of such filers.

**Table 4: State Sales and Use Tax in Calendar Year 2013 from Service Business (\$ In Millions)**

Type of Store	Sales Tax Filers		Sales Tax	
	Number	% of Total	Amount	% of Total
Finance and Insurance	898	1.3%	\$21.4	2.1%
Real Estate and Rental and Leasing	3,984	5.8	87.2	8.4
Professional, Scientific, and Technical Services	11,590	17.0	116.5	11.3
Management of Companies and Enterprises	160	0.2	17.8	1.7
Administrative and Support and Waste Management and Remediation Services	4,323	6.3	32.8	3.2
Educational Services	756	1.1	16.4	1.6
Health Care and Social Assistance	2,993	4.4	10.1	1.0
Arts, Entertainment, and Recreation	4,051	5.9	54.9	5.3
Accommodation and Food Services	17,056	25.0	462.0	44.8
Public Administration	387	0.6	16.0	1.6
Other Services (except Public Administration)	<u>22,015</u>	<u>32.3</u>	<u>196.6</u>	<u>19.1</u>
Total	68,213	100.0%	\$1,031.6	100.0%

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### Local Sales Taxes

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Several types of local sales taxes are levied in Wisconsin. Wisconsin counties are permitted to impose a 0.5% county sales tax. Currently, 62 of the state's 72 counties have such a tax in place. The other types of local sales taxes levied in the state are local exposition district taxes, local professional baseball park district taxes, local professional football stadium district taxes, and premier resort area taxes. Detailed information regarding all the local sales taxes can be found in the Legislative Fiscal Bureau's informational paper entitled, "Local Government Revenue Options."

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### Tax Rate Comparison with Other States

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A total of 45 states and the District of Columbia impose a sales tax. The five states that do not have a sales tax are Alaska, Delaware, Montana, New Hampshire, and Oregon, although Delaware imposes gross receipts taxes on certain industries and a use tax on lessees.

As of December, 2014, state sales tax rates ranged from 2.9% (Colorado) to 7.5% (California), exclusive of optional local sales taxes. It should be noted that California's 7.5% tax rate includes a 1% county sales and use tax, which each county in the state has enacted. Wisconsin has the lowest sales and use tax rate at 5% as compared to nearby state rates of Indiana's 7%, Minnesota's 6.875%, Illinois' 6.25%, and Michigan's and Iowa's 6%. Sales tax rates and the treatment of commonly exempt items by the states appear in Table 5.

Among the major factors in determining the relative fiscal role of the sales tax in the states are the definition of tax base, or taxable sales, and the tax rate. Tax rate increases are, administratively, the simplest means of increasing revenue. Throughout most of the 1990s, the revenue situation in the states was a very favorable one, with most states realizing substantial year-over-year revenue gains from their primary taxes, including the sales tax. Early in 2001, however, this trend began to reverse as an economic recession took hold. Many states responded to the declining fiscal environment by, among other measures, raising their sales tax rates. A similar response was seen by states increasing sales tax rates, generally

**Table 5: State Sales Tax Rates and Treatment of Commonly Exempt Items: December, 2014**

State	Tax Rate	Sales Tax Exemptions					
		Grocery Food	Non-Prescription Drugs	Clothing	Residential Energy	News- papers	Gasoline
Alabama	4.000%*	T	T	T	E	T	E
Alaska	NA*	NA	NA	NA	NA	NA	NA
Arizona	5.600*	E	T	T	T	T	E
Arkansas	6.500*	T	T	T	T	E	E
California	7.500*	E	T	T	E	E	E
Colorado	2.900*	E	T	T	E	E	E
Connecticut	6.350*	E	T	E	E	E	E
Delaware	NA	NA	NA	NA	NA	NA	NA
District of Columbia	5.750*	E	E	T	E	T	E
Florida	6.000*	E	E	T	E	E	T
Georgia	4.000*	E	T	T	T	T	T
Hawaii	4.000*	T	T	T	T	T	T
Idaho	6.000*	T	T	T	E	T	E
Illinois	6.250*	T	T	T	E	E	T
Indiana	7.000*	E	T	T	T	E	E
Iowa	6.000*	E	T	T	E	E	E
Kansas	6.150*	T	T	T	E	T	E
Kentucky	6.000	E	T	T	E	T	E
Louisiana	4.000*	E	T	T	E	E	E
Maine	5.500*	E	T	T	E	E	E
Maryland	6.000*	E	E	T	E	E	E
Massachusetts	6.250	E	T	E	E	E	E
Michigan	6.000*	E	T	T	T	E	T
Minnesota	6.875*	E	E	E	E	E	E
Mississippi	7.000*	T	T	T	E	E	E
Missouri	4.225*	T	T	T	E	T	E
Montana	NA	NA	NA	NA	NA	NA	NA
Nebraska	5.500*	E	T	T	T	E	E
Nevada	6.850*	E	T	T	E	E	E
New Hampshire	NA	NA	NA	NA	NA	NA	NA
New Jersey	7.000*	E	E	E	T	E	E
New Mexico	5.125*	E	T	T	T	E	E
New York	4.000*	E	E	E	T	E	T
North Carolina	4.750*	E	T	T	T	T	E
North Dakota	5.000*	E	T	T	E	E	E
Ohio	5.750*	E	T	T	E	E	E
Oklahoma	4.500*	T	T	T	E	E	E
Oregon	NA*	NA	NA	NA	NA	NA	NA
Pennsylvania	6.000*	E	E	E	E	E	E
Rhode Island	7.000*	E	T	E	E	E	E
South Carolina	6.000*	E	T	T	E	E	E
South Dakota	4.000*	T	T	T	T	T	E
Tennessee	7.000*	T	T	T	E	E	E
Texas	6.250*	E	E	T	E	E	E
Utah	5.950*	T	T	T	T	E	E
Vermont	6.000*	E	E	E	E	E	E
Virginia	5.300*	T	E	T	E	E	E
Washington	6.500*	E	T	T	E	E	E
West Virginia	6.000*	E	T	T	E	E	T
WISCONSIN	5.000*	E	T	T	E	E	E
Wyoming	4.000*	E	T	T	T	E	E

\*Additional local sales taxes may apply.

•Variable tax rates for select items.

For Exemptions: T--Taxable; E--Fully or Partially Exempt (Consult sources identified at bottom for more detailed information.)

- Notes: California: Every county has adopted a 1% sales tax rate, resulting in a uniform statewide rate of 7.5%  
 Delaware: Imposes a merchants and manufacturers license tax and a use tax on leases.  
 Rhode Island: Tax rate will be reduced to 6.5% on the date that the state requires sellers to collect tax on remote sales following a federal law requiring remote sellers to collect and remit sales taxes.  
 Utah: Includes uniform statewide 1.25% local tax rate.  
 Virginia: Every locality imposes a 1% local sales tax rate, resulting in a uniform statewide rate of 5.3%  
 Wyoming: The rate is reduced to 3.5% on July 1 of any year in which the unappropriated general fund balance at the end of the current budget period exceeds \$35 million.

Rate changes are scheduled in: Arizona -- 5%, July, 2021; Arkansas -- 6%, approximately 2023, or when there are no bonds outstanding to which the tax collections have been pledged; California -- 7.25%, January, 2017; Iowa -- 5%, January, 2030; and Nevada -- 6.5%, July, 2015.

on a temporary basis, in response to the 2008-2009 recession. Since 2000, nearly half of the states had enacted increases in their sales tax rates, sometimes on a temporary basis. Since this paper was last updated in January, 2013, two states, Ohio and Virginia, enacted tax increases. Ohio's tax rate increased from 5.50% to 5.75% and Virginia increased the tax rate from 5.00% to 5.30%. Maine passed a temporary tax increase in effect from Oct. 1, 2013 to June 30, 2015, raising the rate from 5.00% to 5.50%. Nevada's temporary tax increase of 0.35% was extended for two years through June 30, 2015. Arizona allowed a temporary tax increase of 1% to expire, reducing the tax rate from 6.60% to 5.60%. Both the District of Columbia and Kansas decreased their sales tax rates in 2013. The District of Columbia's tax rate dropped by 0.25% to 5.75% and Kansas's rate dropped by 0.15% to 6.15%. In 2012, two states voted to temporarily increase tax rates through the voter referendum process. As a result, California's tax rate increased by 0.25% on January 1, 2013, and Arkansas's tax rate increased by 0.5% on July 1, 2013.

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### **Tax Base Comparison with Other States**

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The sales tax base varies widely among the states, particularly with regard to services. Most of the 45 states (and the District of Columbia) with a sales tax impose the tax on personal property generally, subject to various exclusions and exemptions. Since the tax is in principle imposed on final sales or consumer purchases, most states, like Wisconsin, exclude sales for resale. Also commonly excluded are sales of property that is consumed in the production of, or becomes an ingredient of, other property for sale; many states also exclude or exempt some goods used in the production of property that are not consumed in the process. A number of states exempt machinery used in the production process, and most

states exempt agricultural supplies and equipment used directly in farming.

As shown in Table 5, exemptions for property sold for personal consumption also vary widely. Some exemptions apply to goods that are considered essential. For example, 33 states exempt food sold for home consumption, 32 states exempt residential energy (heating fuel, electricity, and natural gas) in whole or part, and 10 states exempt nonprescription drugs. Although not shown in Table 5, prescription drugs are exempt in every state except Illinois, which taxes them at a reduced rate. Gasoline, which is typically subject to a separate excise tax, is exempt from the general sales tax in 39 states, while newspapers and periodicals are exempt in 35 states.

A number of states provide a partial exemption for items shown in Table 5. For example, Wisconsin provides an exemption for residential sales of natural gas and electricity only during the months of November through April. For more detailed information regarding the sales tax structures in other states, see the [Tax Guide](#), published by the CCH Incorporated.

The first sales taxes enacted by states extended only to certain personal property. The overall tax base was fairly limited, and it was generally believed that restricting the tax to goods facilitated administration and avoided taxing labor. There has been a gradual inclusion of some services in the sales tax base as the tax is increasingly perceived as being passed on to consumers, like the tax on goods, as opposed to being a tax on labor. More important in the broadening of the tax base, however, has been the fact that, as the base has broadened to include many goods, continuing to exempt services has become more of an administrative hindrance than an aid. State revenue needs also have given impetus to this movement. When Wisconsin enacted its selective sales tax on services in 1961, it included several of the services most frequently taxed in other states and has added other services since then.

In most states, the sales tax is imposed on the retail sales of tangible personal property; only services that are explicitly listed are also taxed. Thus, charges for services such as cleaning, laundering, or barbering, if not specifically listed as taxable, are tax-free. However, in such cases, materials used or consumed in the performance of a tax-free service are generally taxable when sold to the service provider. Some states specify that if a sale of a service involves the inconsequential transfer of property, the transfer of that property is not taxed to the consumer. On the other hand, if the service is inconsequential to the transfer of property, the entire transaction is taxed.

Table 6 shows the taxability of certain services in each state and the District of Columbia. Professional and personal services include, but are not limited to, services provided by attorneys, accountants, architects, barbers, beauticians, and laundries.

As shown in Table 6, services industries subject to the sales and use tax vary widely across the states. Some of the more commonly taxed services are: the labor portion of repair services, taxed in 22 states, and janitorial services, taxed in 18 states. Some other taxable services are transportation, taxed in 13 states, personal/professional, taxed in five states, and medical, taxed in only two states. Several states tax a limited number of services within these service industries. An additional 18 states tax some personal/professional services, three states tax some janitorial services, five states tax some transportation services, one state taxes some medical

**Table 6: State Sales Tax Treatment of Select Services in 2014**

State	Janitorial Services	Medical Services	Personal/ Professional	Repair	Transportation
Alabama	E	E	E	E	E*
Alaska	NA	NA	NA	NA	NA
Arizona	E	E	E	E*	T
Arkansas	T	E	E*	T	E
California	E	E	E	E	E
Colorado	E	E	E	E	E
Connecticut	T	E	T	T	E
Delaware	NA	NA	NA	NA	NA
District of Columbia	T	E	E*	T	E
Florida	T	E	E*	E	E
Georgia	E	E	E	E	T
Hawaii #	T	T	T	T	T
Idaho	E	E	E	E	T
Illinois	E	E	E	E	E
Indiana	E	E	E	E	E
Iowa	T	E	T	T	E*
Kansas	E	E	E*	T	E
Kentucky	E	E	E	E	E
Louisiana	T	E	E	T	E
Maine	E	E	E	E	E
Maryland	T	E	E	E	E
Massachusetts	E	E	E	E	E
Michigan	E	E	E	E	E
Minnesota	T	E	E*	E	E
Mississippi #	E	E	E*	T	E
Missouri	E	E	E	E	T
Montana	NA	NA	NA	NA	NA
Nebraska	T	E	E*	T	E
Nevada	E	E	E	E	E
New Hampshire	NA	NA	NA	NA	NA
New Jersey	T	E	E*	T	E*
New Mexico #	T	T	T	T	T
New York	T	E	E*	T	T
North Carolina	E	E	E	E	E
North Dakota	E	E	E	E	E
Ohio	T	E*	E*	T	T
Oklahoma	E	E	E*	E	T
Oregon	NA	NA	NA	NA	NA
Pennsylvania	T	E	E*	T	E
Rhode Island	E	E	E	E	E*
South Carolina	E	E	E	E	E
South Dakota #	T	E	T	T	T
Tennessee	E*	E	E*	T	E
Texas	T	E	E*	T	E
Utah	E*	E	E*	T	T
Vermont	E	E	E	E	E
Virginia	E	E	E	E	E
Washington	E	E	E*	T	E*
West Virginia #	T	E	E*	T	T
WISCONSIN	E*	E	E*	T	E
Wyoming	E	E	E	T	T

T -- Taxable  
E -- Fully or Partially Exempt (More detailed information regarding exemptions may be found in the sources identified below.)  
# Services are generally taxable, with specified exemptions.  
\* A limited number of services are taxable.

Source: Commerce Clearing House publications.

services, and one other state taxes some repair services.

In contrast to states that tax services selectively, the states of Hawaii, Mississippi, New Mexico, South Dakota, and West Virginia impose a general sales tax on services as well as on goods, with specific exemptions provided. Hawaii imposes an excise tax on the gross proceeds of sales on businesses, which is passed on to consumers like a sales tax. Certain entities are exempt from the tax, including public utilities owned by the state, certain charitable nonprofit organizations, and hospitals. Mississippi imposes a tax on the privilege of engaging in business, as measured by the gross proceeds of sales. While there are specific exemptions, in general, a person engaged in the business of selling any tangible personal property or in rendering taxable services is subject to the tax. The New Mexico tax is structured as a gross receipts tax on persons for the privilege of engaging in business in the state. The tax is generally imposed on receipts from all property sold or leased and services performed, with specific exemptions or deductions provided for a number of items (for example, certain agricultural services, telecommunication services for internet access, health care services, and construction and manufacturing-related services). South Dakota generally imposes a retail sales tax on sales of property and services, and provides exemptions such as certain membership organization fees, health, educational, social, agricultural, and certain financial and construction services. Finally, West Virginia imposes a general consumer sales and service tax on the privilege of selling tangible personal property and services unless specifically exempted, such as professional or personal services and contracting services.

On December 16, 2014, President Obama signed into law the Consolidated and Further Continuing Appropriations Act of 2015. A provision within this act extended, through October 1, 2015, a moratorium on taxation of charges for

internet access services that had been enacted in 1998 as the Internet Tax Freedom Act, and amended under three prior federal laws, the 2007 Internet Nondiscrimination Amendment Act, the 2004 Internet Nondiscrimination Act, and the 2001 Internet Tax Nondiscrimination Act.

Wisconsin is one of nine states that received grandfather protection for state taxes on internet access under the prior federal laws, exempting states which actually imposed and enforced a tax on internet access services prior to October 1, 1998, from the moratorium. Wisconsin law imposes the 5% state sales and use tax, as well as county and stadium district sales and use taxes, on telecommunications services. DOR had interpreted the general statute imposing the sales tax on telecommunications services to include internet access charges. Administrative rules relating to the sales tax on telecommunications services enumerated fifteen taxable telecommunications services, including internet access services. 2009 Act 2 amended state law to specifically state that internet access service is taxable.

In addition to the moratorium on state taxation of internet access charges, the Internet Tax Freedom Act of 1998, as amended, imposes a moratorium on "multiple and discriminatory taxes" on electronic commerce. With certain exceptions, this provision prohibited taxation of a single transaction by more than one state or political subdivision of a state. In addition, the provision limited the taxes on electronic commerce to taxes that would be imposed on the same products and services sold by other means.

The federal ban on taxation of internet access charges has sometimes been mistakenly understood to apply to all taxes on internet sales. However, the prohibition against multiple and discriminatory taxation of a single transaction does not negate existing state sales and use tax laws.

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## Electronic Commerce and Remote Sales

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Goods and services purchased by Wisconsin residents over the internet are subject to the Wisconsin sales and use tax in the same manner that they would be if they were purchased through other means (such as through a mail-order catalog). As with other sales, Wisconsin vendors selling over the internet to Wisconsin customers are required to collect the sales tax on taxable goods and services. It is the buyer's responsibility to pay the Wisconsin use tax if the seller is an out-of-state seller that is not required to collect use tax on sales to its Wisconsin customers (that is, the seller lacks nexus, or business connection, with the state) and the seller has not voluntarily agreed to collect the tax.

The U.S. Supreme Court has held that when nexus is absent, states' efforts to collect taxes on remote sales place an undue burden on interstate commerce and thereby violate the U.S. Constitution. The Court found that requiring vendors to collect and remit sales taxes on out-of-state purchases would subject firms to the undue burden of calculating taxes--for thousands of taxing jurisdictions nationwide--that differ in their rates, in the categories included in their tax bases, and in the definitions of goods within those categories. (Current estimates place the number of taxing jurisdictions between 9,000 and 10,000, including cities, counties, states, and other jurisdictions that impose a sales tax.) As a result, states have no authority to impose the collection responsibility for the sales and use tax on out-of-state sellers that lack nexus with the state. In its decision, however, the Supreme Court concluded that, if Congress so wished, it could give states the authority to require vendors to collect and remit sales tax on remote purchases. The SSTP governing board has supported federal legislation requiring businesses to collect sales and use tax on taxable sales made into SSUTA member

states that have simplified their sales and use tax laws.

In recent years, a number of states have enacted different types of legislation in an attempt to require use tax collection on Internet companies that make sales into their states, the most prominent of which being New York's "Amazon Tax." Under New York law, nexus is extended to remote retailers maintaining no physical presence in the state which enter into agreements with New York residents in which the resident representative, for a commission, directly or indirectly refers potential customers to the remote retailer, whether by link on a web site or otherwise. Nexus is only established under New York law if the cumulative gross receipts from sales by a remote retailer to customers in New York as a result of referrals to the remote retailer by all of its resident representatives under the agreement are more than \$10,000 during the preceding four quarterly sales tax periods. In response to New York's "Amazon" law, several other states enacted similar legislation to extend economic nexus to remote retailers. It is unclear whether the U.S. Supreme Court will uphold, overturn, or address this decision. Additionally, Congress is considering legislation to address the taxation of interstate commerce sales for the types of arrangements affected by the "Amazon Tax."

In 2015, the U.S. Supreme Court will rule on Colorado's "Amazon" law. Unlike Amazon laws in other states, the Colorado law did not attempt to create affiliate nexus. Instead, the law requires certain remote sellers to notify Colorado customers of their use tax obligation, mail annual notices to residents who purchased more than \$500 in goods from them during the preceding calendar year, and provide that same information to the Colorado Department of Revenue. In the spring of 2012, a U.S. District court deemed the Colorado law violated the U.S. Constitution's Commerce Clause and imposed an "undue burden on interstate commerce."



## **Estimates of Revenue Losses from Remote Sales**

The inability of states to enforce a use tax collection obligation on out-of-state sellers that do not have nexus with the state has resulted in substantial amounts of foregone revenues. Using e-commerce data collected by the U.S. Census Bureau and national estimates regarding mail order and other remote sales, the Wisconsin Department of Revenue has estimated a state revenue loss of \$144 million, including \$77 million from e-commerce alone, from uncollected use tax in calendar year 2014. Wisconsin has enacted laws, such as joining the SSUTA and extending sales tax nexus to businesses with affiliates that have nexus in this state, to mitigate this revenue loss.

Various other estimates of the magnitude of tax revenue losses from e-commerce were developed in the late 1990s. Among them were estimates by the University of Tennessee economists Donald Bruce and William F. Fox. The Bruce and Fox estimates, which include state and local sales tax losses from e-commerce activity, were updated in 2009 with co-author LeAnn Luna and include projections under both low-growth and

high-growth assumptions. Bruce, Fox, and Luna have estimated the loss in Wisconsin state and local sales tax revenues as a result of e-commerce (defined as sales made via the internet both on goods that otherwise would have been purchased over-the-counter plus projected new internet sales) at \$142 million to \$158 million in 2012. This estimate of lost sales tax revenue as a result of e-commerce is nearly double DOR's 2014 estimate of \$77.1 million. Bruce, Fox, and Luna note in their analysis that the trend toward increased use of remote sales (internet sales, catalog and telephone sales, and cross-state shopping) is a major contributing factor to the narrowing, over time, of state sales tax bases relative to total state personal income. For example, in Wisconsin, the sales tax base as a proportion of state personal income represented approximately 47.7% in the 1979-80 fiscal year, 46.7% in 1989-90, 46.3% in 1999-00, and 36.3% in the 2012-13 fiscal year. Bruce, Fox, and Luna note that if federal legislation were to allow states to collect sales and use tax revenues on all remote sales, state revenue gains would be significantly higher than those estimated from e-commerce sales alone.



## APPENDIX

### Wisconsin Sales Tax Exemptions

Exemptions from the general sales and use tax are provided for the following types of personal property or sales:

#### Business Enterprises

- property that is used exclusively and directly by a manufacturer in manufacturing an article of tangible personal property that is destined for sale and that: (a) becomes an ingredient or component part of the manufactured item that is subsequently sold; or (b), is consumed or destroyed or loses its identity in manufacturing the item that is subsequently sold
- fuel and electricity consumed in manufacturing tangible personal property in Wisconsin
- property that is used exclusively and directly by a manufacturer in manufacturing shoppers guides, newspapers, or periodicals and that becomes an ingredient or component or is consumed or destroyed in the production of newspapers, periodicals, or shoppers guides
- modular and manufactured homes that are used in real property construction activities outside this state
- property and services sold by a construction contractor as part of a lump sum contract if the total sales price of all such taxable products is less than 10% of the total amount of the lump-sum contract
- mobile units used for mixing and processing
- machinery and equipment, including safety attachments and repair parts, used exclusively and directly by a manufacturer in manufacturing
  - packing and shipping materials and containers used to transfer merchandise to customers or to pack or ship meat products
  - fuels used by utilities to generate power and the portion of fuel converted to steam for the purpose of resale by persons other than utilities
  - aircraft, including parts and fuel, for use in interstate or foreign commerce
  - motor vehicles, including parts, sold to common or contract carriers
  - motor vehicles not required to be licensed and used for recycling or waste reduction activities
  - motion picture film or tape, motion pictures, radio, or television programs for listening, viewing, or broadcast, and related advertising materials for commercial purposes
  - property that is sold to a person who is licensed to operate a commercial radio or television station if the property is used to originate or integrate program materials for transmissions that are generally available to the public free of charge
  - computers and servers that are used to store copies that are sent to a printing press and property purchased from out-of-state sellers that is temporarily stored in this state and then delivered and used outside of this state, for commercial printing, book printing, or support activities for printing
  - printed advertising material for out-of-state use

- catalogs, and the envelopes in which the catalogs are mailed, designed to advertise and promote the sale of merchandise of individual business firms

- property that becomes a component part of a waste treatment facility

- equipment and parts used exclusively for waste reduction or recycling

- equipment used in maple syrup production

- certain equipment used in logging

- wood residue used as fuel in a business activity

- fuel consumed by boats during business associated with chartered fishing by persons possessing a sport trolling license

- certain products, and electricity or energy produced from such a product, whose power source is wind energy, direct radiant energy received from the sun, or gas generated from certain types of anaerobic digestion, if the product produces a certain amount of energy per day

- machinery and equipment, as well as property or items that lose their identity, used in qualified research that are sold to: (a) a person engaged in manufacturing in this state at a building assessed as a manufacturing property; (b) a person engaged primarily in biotechnology in this state; or (c) a "combined group" member who is conducting qualified research for another combined group member described in (a) or (b) [In general, under income and franchise tax law, a combined group of corporations is a group of firms that have common ownership and conduct a unitary business.]

- sales of certain items and property that are used in raising animals that are sold primarily to a biotechnology business, an institution of higher

education, or a governmental unit for use in qualified research or manufacturing

- commercial boats, barges, parts, and fuel engaged in interstate or foreign commerce or commercial fishing

- building materials used to construct, develop, or renovate a home stadium for any professional athletic team participating in a multistate league

- railroad cars including parts and fuel

- raw materials incorporated into printed material for out-of-state use

- live game birds and clay pigeons sold to bird hunting preserves and clay pigeons sold to certain trapshooting facilities

- clay pigeons sold to nonprofit gun clubs that provide gun safety classes to at least 25 individuals in a calendar year or whose admission qualifies as an occasional sale, or to a gun club whose sales price for admissions are taxable

- certain sales of tangible personal property or taxable services to business affiliates

- snowmaking and snow-grooming machines and equipment, as well as fuel and electricity used to operate the machines and equipment, that are used for snowmaking and snow-grooming at ski hills, ski slopes, and ski trails

- advertising and promotional direct mail

- machines and specific processing equipment used in a fertilizer blending, feed milling, or grain drying operation, including various holding structures used for weighing and dropping feed or fertilizer ingredients into a mixer or for storage of grain

- building materials for the construction or repair of holding structures used for weighing

and dropping feed or fertilizer ingredients into a mixer or for storage of grain

## **Farms**

- farm tractors and machines, including parts, lubricants, nonpowered equipment, and other tangible personal property used or consumed in the business of farming
- seeds, plants, feed, fertilizer, pesticides and related chemicals, fuel, livestock, wire and twine, animal bedding, milkhouse supplies, plastic sheeting, and certain containers used in farming
- drugs used on farm livestock, not including workstock
- animal tags and standard milk samples sold by the Department of Agriculture, Trade and Consumer Protection
- livestock semen used for artificial insemination
- electricity sold for farm use
- fuel sold for use in farming

## **Exempt Entities**

- sales to certain governmental, educational, and charitable organizations
- sales to certain nonprofit cemeteries
- sales to federally recognized American Indian tribes or bands in this state
- admission fees to state parks and forests and state park camping fees
- sales of tangible personal property by elementary and secondary schools
- admission to Circus World Museum and to county fairs

- sales of tickets, admissions, items, and property by American Legion baseball teams

- tickets or admissions to elementary and secondary school activities
- volunteer fire department trucks and equipment
- charges imposed by an authority for copies of public records
- sales to U.S. government agencies and U.S. government-owned corporations
- sales by a home exchange service that is operated by the Department of Veterans Affairs
- snowmobile trail grooming equipment and attachments sold to snowmobile clubs
- sales of food and food ingredients, except soft drinks, sold by hospitals, sanatoriums, nursing homes, retirement homes, community-based residential facilities, child welfare agencies, and child care facilities, and prepared food sold to elderly or handicapped persons providing mobile meals on wheels

- admissions by a nonprofit gun club, including the sale of a gun club membership, if the gun club provides safety classes to at least 25 individuals in a calendar year

- sales of admissions by a nonprofit organization to participate in any sports activity in which more than 50% of the participants are 19 years old or younger

## **Medical Supplies**

- prescription drugs for human beings, including drugs furnished free of charge to health care providers
- durable medical equipment and accessories

that are for use in a person's home, mobility-enhancing equipment, and prosthetic devices if the equipment or devices are used for a human being

- supplies used to determine blood sugar level
- veterinary services

### **Family Purchases**

- motor vehicle sales to certain family members
- purchase of used mobile homes and used manufactured homes for use as a residence
- 35% of the sales price for a new manufactured home
- 35% of the sales price of certain modular homes or the sales price minus the cost of materials that became component parts of a building being sold
- food and food ingredients, except candy, soft drinks, dietary supplements, and prepared food
- food sold through vending machines that would be exempt if sold in a grocery store
- caskets and burial vaults
- electricity and natural gas sold for residential purposes from November through April
- coal, fuel oil, propane, steam, biomass, peat fuel cubes produced from solid waste, and wood sold for residential fuel (applies throughout the year) for use in a person's permanent, principal residence

### **Other Sales Tax Exemptions**

- sales prohibited from taxation under federal law or the state constitution
- United States flag and the flag of the State of Wisconsin
- newspapers, shoppers guides, and periodicals sold by subscription or transferred without charge to the recipient
- water delivered through mains
- sales of property and services under a contract entered into prior to such property being made taxable (however, purchaser is subject to use tax)
- separately stated interest, finance, and insurance charges, but not including service contracts, maintenance agreements, computer software contracts, or warranties
- motor vehicle, aviation, and alternate fuel subject to Wisconsin excise tax
- sales of vegetable oil or animal fat that is converted into motor fuel that is exempt from the state motor fuel tax under the exemption for personal renewable fuel
- aircraft and motor vehicles for use outside the state
- parts used to modify or repair aircraft
- occasional sales, except for bingo receipts and most motor vehicle sales
- sale of food and food ingredients furnished in accordance with a contract with a higher education institution to students or National Football League teams
- candy, soft drinks, dietary supplements,

prepared foods, and disposable products transferred with meals provided for no consideration by restaurants to employees during work hours

- sales to common or contract carriers, if the property is delivered out-of-state

- sales to a purchaser who takes delivery outside the U.S.

- low-income assistance fees charged by electric utilities and electric cooperatives

- a license or right to purchase admission to professional football games at the Green Bay Packer stadium, which entitles the purchaser to purchase admission to at least three professional football games in a single football season

- railroad crossties to common or contract carriers shipped to a point outside the state

- telecommunication services, including purchase reauthorization numbers, obtained by using the rights to purchase such services by paying in advance and by using both an access number and an authorization code.

- digital goods if the purchase of such goods sold in tangible form is exempt from the sales tax

- taxable items that are bundled with exempt items (such as a gift basket) and sold by the seller in a single transaction if the amount of the taxable products does not exceed 10% of the total bundled transaction, or if the tax is paid on the taxable portion prior to the sale of the bundled transaction

- taxable items that are bundled with exempt items by the seller if the bundled item contains food and food ingredients, drugs, durable medical equipment, mobility-enhancing equipment, prosthetic devices, or medical supplies and if the taxable portion of the bundled transaction does not exceed 50% of the total sales price in the bundled transaction

- charges for the police and fire protection fee

- charges for countywide "911" emergency phone systems

### **Use Tax Exemptions**

- receipts from the sale of property, if such receipts are included in receipts subject to the sales tax

- automobile dealer loan of a motor vehicle to a school driver education program

- aircraft based in Wisconsin that was purchased out-of-state by a nonresident for which sales and use tax has been paid in the state of purchase

- household goods, boats, and various vehicles brought into the state with owners who move to Wisconsin

- donations of inventory to certain government units and nonprofit organizations

- state and federal motor fuel taxes that are refunded to exempt purchasers of fuel

### **Exemptions Arrived at Through the Definition of Taxable Sales**

- sales for resale (that is, wholesale sales are generally exempt, but retail sales made by a wholesaler are taxable)

- certain discounts, terms, or coupons that are not reimbursed by a third party that are taken by a purchaser on a sale

- interest, financing, and carrying charges from credit that is extended on sales if separately stated on the invoice

- separately stated taxes that are legally im-

posed directly on the purchaser

- separately stated delivery charges for direct mail

- the trade-in value allowed as part of the purchase of a motor vehicle or other personal property

- certain transfers of property to or from a corporation, limited liability company, or partnership; cash discounts; cash or credit refunds on returned property

- certain transfers of transmission facilities to an electric transmission company

- sales price from the rental of a mobile or manufactured home for longer than one month

- detailed telecommunications billing services that separately indicate information pertaining to individual calls on a customer's billing statement

- installing or applying services to property, items, or goods that will constitute an addition or capital improvement to real property when installed, and installation or replacement services that is a real property construction activity

- a product that is provided free of charge to a purchaser who must also purchase another product that is subject to sales tax if the purchase is made in the same transaction