

STATE OF WISCONSIN

SENATE CHAIR
Alberta Darling

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JOINT COMMITTEE ON FINANCE

MEMORANDUM

To: Members
Joint Committee on Finance

From: Senator Alberta Darling
Representative John Nygren

Date: September 30, 2019

Re: DOA Report to JFC

Attached is a report on the administration of the technology (IT) and communication services self-funded portal from the Department of Administration, pursuant to s. 16.973(15), Stats.

This report is being provided for your information only. No action by the Committee is required. Please feel free to contact us if you have any questions.

Attachments

AD:JN:jm



STATE OF WISCONSIN
DEPARTMENT OF ADMINISTRATION

Tony Evers, Governor
Joel Brennan, Secretary

September 30, 2019

Via E-mail

SEP 30 2019

J. Finance

The Honorable Alberta Darling, Co-Chair
Joint Committee on Finance

The Honorable John Nygren, Co-Chair
Joint Committee on Finance

Dear Senator Darling and Representative Nygren:

In accordance with Sec. 16.973(15) of Wisconsin Statutes, I am submitting to the Joint Committee on Finance a report on the administration of the information technology (IT) and communication services self-funded portal. The eGovernment program was designed to develop and launch new applications and ensure that online services are maintained and updated over time for accuracy, usability, and security.

Thank you for your consideration of this report. Please contact me with any comments and suggestions regarding the state's eGovernment program and our efforts to use IT to improve service delivery and promote innovation.

Respectfully submitted,

Tia Torhorst, Assistant Deputy Secretary
Department of Administration

Cc: Assembly and Senate Chief Clerks

Information Technology and Communication Services Self-Funded Portal Annual Report

Fiscal Year Ending June 30, 2019

State Revenue and Expenditures

Information Technology and Communication Services; Self-funded Portal
 Statement of Revenues and Expenditures
 For the Fiscal Year Ended June 30, 2019

Collected Revenue	\$	7,165,851
Expenditures		<u>7,019,366</u>
Excess of Revenues Over (Under) Expenditures	\$	<u>146,485</u>

Service List and Activity Level

Service Name	Activity Level	Portal Fee
Arts Board Website	20,310	\$0.00
Child Abuse Network and Prevention Board Website	10,352	\$0.00
Council on Forestry Website	4,949	\$0.00
Department of Agriculture, Trade, and Consumer Protection Website	684,847	\$0.00
Division of Enterprise Technology Website	59,419	\$0.00
Department of Natural Resources Agent Corner Website	10,569	\$0.00
Department of Administration Website	323,677	\$0.00
Department of Corrections Website	1,288,357	\$0.00
Department of Revenue Website	6,260,775	\$0.00
Department of Transportation Website	10,846,884	\$0.00
Division of Personnel Management Website	154,697	\$0.00
Department of Safety and Professional Services Website	2,061,179	\$0.00
Department of Veterans Affairs Website	195,855	\$0.00
Ethics Website	47,291	\$0.00
H.O.P.E. Website	2,210	\$0.00
Lean Website	4,393	\$0.00
Office of the Commissioner of Insurance Website	352,579	\$0.00
Office of Children's Mental Health Website	8,143	\$0.00
Office of Marketing Services Website	866	\$0.00
Public Service Commission Website	224,405	\$0.00
Serve Wisconsin Website	9,772	\$0.00
TEACH Website	8,446	\$0.00
Webmasters Website	295	\$0.00
Wisconsin.Gov	1,316,877	\$0.00
Wisconnvalley Website	46,823	\$0.00
Wisconsin Women's Council Website*	2,059	\$0.00
Governor's Website*	162,195	\$0.00
Suffrage Centennial Website*	306	\$0.00
Public Records Board Website*	578	\$0.00

Go Wild	5,012,388	\$0.00
ADAP	2,901	\$0.00
Credential/License Search	2,019,484	\$0.00
License Bulk List (CLPS)	10,423	\$2,000.00 – List of all DSPS credential/license types \$15.00 – initial fee per credential/license type \$4.00 – fee per 1,000 credential/license records
DOT Bulk Records (Front End)	1,240	\$0.00
Online Crash Reports	195,243	\$1.00/credit card \$0.88/ACH
Disabled Parking Permit	9,473	\$0.00
Electronic Fish Harvest Registration	1,643	\$0.00
Traffic Violation Registration Program*	6,643	\$1.75
Notice of Meeting Competition	17	\$0.00
WORCS	571,800	\$0.00
MCMS	4,976	\$0.00
DSPS License Verification (OLVS)	50,374	33%
DSPS License Monitoring	18,907	Annual rates 1 license: \$50 2-25 licenses: \$275 26-50 licenses: \$500 51-500 licenses: \$750 Unlimited: \$2,500
One Stop Business -Formations	473,497	\$1.00
One Stop Business -Tax Registration/ Licenses		\$0.00
One Stop Business -Annual Reports		\$1.00
Public Meetings	20,441	\$0.00
Seller Notify	49,678	\$0.00
ID Guides Application	738,960	\$0.00
BroVo	N/A	\$2.00
Driver License Monitoring (Roster)	N/A	\$0.09
PDMP	1,529,788	\$0.00
Gov2Go*	33,012	\$0.00
Event Registration	N/A	\$0.00
Knowledge Practice Test (Android)	7,840	\$0.00
Knowledge Practice Test (iOS)	12,087	\$0.00
Knowledge Practice Test-CDL (Android)	2,815	\$0.00
Knowledge Practice Test-CDL (iOS)	3,818	\$0.00
511 Mobile Application (Android)	12,670	\$0.00
511 Mobile Application (iOS)	23,161	\$0.00
Go Wild-Law Enforcement Mobile Application	N/A	\$0.00
Capital Centennial Website	14,989	\$0.00
Capital Virtual Tour	N/A	\$0.00
Child Abuse Network and Prevention Board Funding*	N/A	\$0.00
Apply to Serve*	N/A	\$0.00
Contact Us*	N/A	\$0.00
Schedule Request*	N/A	\$0.00
Facilities Use*	N/A	\$0.00

Document Request*	N/A	\$0.00
Guidance Documents*	N/A	\$0.00
Training Request*	N/A	\$0.00

*Indicates new service launched between July 1, 2018-June 30, 2019