



State of Wisconsin
Department of Health Services

Tony Evers, Governor
Karen E. Timberlake, Secretary

June 8, 2021

Michael J. Queensland
Senate Chief Clerk
Room B20 Southeast, State Capitol
Madison, WI 53707

Edwin Blazel
Assembly Chief Clerk
17 West Main Street, Room 401
Madison, WI 53708

Dear Mr. Queensland and Mr. Blazel:

I am pleased to submit a report on the mental health services as required by, 2013 Wisconsin Act 251 created Wis. Stat. § 51.42(7)(d) directing the Department of Health Services (DHS) to prepare a report that describes the core set of mental health services and programs provided by counties and multi-county regions. The attached report covers services for calendar years 2018 and 2019. Subsequent reports are submitted during odd-numbered years, covering service for the prior two years.

Sincerely,

A handwritten signature in black ink, appearing to read "Karen E. Timberlake".

Karen E. Timberlake
Secretary-designee

Enclosure

Report to the Legislature
January 2021

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MENTAL HEALTH AND SUBSTANCE USE
SERVICES AND PROGRAMS
PROVIDED BY
WISCONSIN COUNTIES AND REGIONS
CY 2018 and CY 2019

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SUMMARY REPORT

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Pursuant to Wis. Stat. § 51.42(7)(d)

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WISCONSIN DEPARTMENT
of **HEALTH SERVICES**

Division of Care and Treatment Services

P-00997 (01/2021)

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INTRODUCTION

Wisconsin Act 251

2013 Wisconsin Act 251 created Wis. Stat. § 51.42(7)(d) directing the Department of Health Services (DHS) to prepare a report describing mental health services and programs provided by counties and multi-county regions across Wisconsin. DHS submits this report in fulfillment of this requirement. This report also includes data on substance use services.

Scope of report

Under Wis. Stat. § 51.42, counties are directed to provide or contract for public information, prevention, assessment, inpatient, residential, partial hospitalization, outpatient, emergency, and supportive transitional services within the limits of available federal, state, and county funds. Services are to be provided for people having mental health, substance use, and developmental disability needs.

Counties are required to report to DHS the mental health and substance use services they deliver to participants for whom they are responsible to provide care, regardless of payment source. County agencies may provide services in their own facilities and clinics or they may contract with private agencies to provide services. Participants included in this report may also receive additional services from private providers that work independently from counties, but such services are not reported by counties and thus are not included in this report.

This report has been completed using data available to DHS, including data reported by counties through the Program Participation System (PPS). PPS is a statewide consumer information system that contains data on mental health and substance use services authorized by county agencies. Counties report the services provided to participants in PPS by Standard Program Category (SPC). PPS data are also used to meet federal reporting requirements associated with the community mental health and substance use prevention and treatment block grants received by DHS.

The time period for the participant data in this report is calendar years (CY) 2018 and 2019.

Data tables

This report provides listings of services delivered to participants across the state as reported by counties and regions through PPS. Summary tables of services provided to participants include:

- Table 1: Count and per capita number of participants receiving mental health services in each county/region and statewide across Wisconsin during CY 2018 and CY 2019 (along with the population and percent living in poverty in each county or region).
- Table 2: Count and per capita number of participants receiving substance use services in each county/region and statewide across Wisconsin during CY 2018 and CY 2019 (along with the population and percent living in poverty in each county/region).
- Table 3: Count of participants who received mental health services by service type, in each county/region and statewide across Wisconsin, during CY 2018.

- Table 4: Count of participants who received mental health services by service type, in each county/region and statewide across Wisconsin, during CY 2019.
- Table 5: Count of participants who received substance use services by service type, in each county/region and statewide across Wisconsin, during CY 2018.
- Table 6: Count of participants who received substance use services by service type, in each county/region and statewide across Wisconsin, during CY 2019.

Data notes and limitations

Important notes and limitations about the data included in this report:

- This report includes data on both mental health and substance use services. Many people with mental health needs have co-occurring substance use needs and many agencies now have joint units of staff to address these needs. Therefore, substance use services for people having substance use needs alone or co-occurring needs are also included in this report.
- Counts of people receiving services during CY 2018 or CY 2019 are those data received as of November 2020. The counts are provided to give the reader a general idea of the service volume in counties. Counts and per capita rates of people served may vary across counties and years based upon community needs, available funds, and completeness of data submissions.
- Service type categories in Tables 3-6 are summary-level categories. Services included in a service type category are detailed in Appendix II (mental health) and Appendix III (substance use).
- PPS permits both direct manual data entry and batch data file transmissions into the database. Some county agencies experience data processing staff turnover, migration to new information systems, or challenges to allocating resources for data entry and collection. These factors sometimes affect the completeness of the data contained in this report.
- Participants are counted only once (unduplicated) within a service category or grouping regardless of how many times they received that service. However, an individual participant may be counted in more than one service category or grouping. For example, if a participant received both medication management services and individual counseling services, they would be counted once for each type of these services received.

Appendices

The following appendices are included at the end of this report:

- Appendix I indicates which of the various integrated home and community mental health and substance use programs (Community Support Programs, crisis intervention programs, Comprehensive Community Services, Community Recovery Services, and Coordinated Services Teams Initiatives) were available in each county or region at the end of 2019.
- Appendix II lists mental health services and SPCs that are included in each service type category in Tables 3 and 4.
- Appendix III lists substance use services and SPCs that are included in each service type category in Tables 5 and 6.

- Appendix IV provides definitions for each of the mental health and substance use services, organized by SPC.
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Email questions or comments about this report to the Division of Care and Treatment Services at: dhswebmaildcts@dhs.wisconsin.gov.

This report and previous editions of this report can be found online at:

- <https://www.dhs.wisconsin.gov/stats/aoda.htm>
- <https://www.dhs.wisconsin.gov/stats/mental-health.htm>

MENTAL HEALTH AND SUBSTANCE USE SERVICES



Table 1: Count and Per Capita Mental Health (MH) Participants Served, by County/Region and Statewide, CY 2018 and CY 2019

(1) Reporting Unit Name	(2) Total Population (2018)	(3) Percent in Poverty (2018)	(4) Count of MH Participants Served (2018)	(5) Per Capita MH Participants Served (2018)	(6) Count of MH Participants Served (2019)	(7) Per Capita MH Participants Served (2019)
Adams	20,341	15.3%	622	30.58	672	33.04
Ashland	15,587	15.8%	257	16.49	264	16.94
Barron	45,150	12.3%	688	15.24	683	15.13
Bayfield	15,026	14.2%	129	8.59	118	7.85
Brown	263,165	8.6%	3843	14.60	3654	13.88
Buffalo	13,114	8.8%	79	6.02	95	7.24
Burnett	15,374	10.7%	425	27.64	445	28.94
Calumet	50,132	5.3%	459	9.16	459	9.16
Chippewa	64,109	11.3%	756	11.79	866	13.51
Clark	34,705	11.9%	998	28.76	960	27.66
Columbia	57,333	7.6%	911	15.89	938	16.36
Crawford	16,265	12.9%	404	24.84	411	25.27
Dane	541,948	10.8%	3417	6.31	3083	5.69
Dodge	87,833	8.9%	1990	22.66	2278	25.94
Door	27,589	8.4%	304	11.02	348	12.61
Douglas	43,143	11.7%	173	4.01	163	3.78
Dunn	45,091	12.5%	400	8.87	482	10.69
Eau Claire	104,355	12.9%	1402	13.43	1749	16.76
Florence	4,294	11.9%	68	15.84	66	15.37
Fond du Lac	103,001	9.5%	2837	27.54	2810	27.28
Forest/Oneida/Vilas	66,349	10.6%	1048	15.80	892	13.44
Grant/Iowa	75,166	12.1%	938	12.48	752	10.00
Green	36,924	7.7%	351	9.51	360	9.75
Green Lake	18,849	11.0%	645	34.22	664	35.23
Iron	5,687	13.2%	219	38.51	196	34.46
Jackson	20,472	12.0%	281	13.73	273	13.34
Jefferson	85,049	8.1%	1549	18.21	1629	19.15
Juneau	26,593	13.4%	632	23.77	698	26.25
Kenosha	168,926	12.0%	2876	17.03	3584	21.22
Kewaunee	20,395	7.3%	287	14.07	292	14.32
La Crosse	118,041	10.9%	1893	16.04	1625	13.77
Lafayette	16,672	11.3%	322	19.31	341	20.45
Langlade/Lincoln/Marathon	182,330	8.5%	4254	23.33	4486	24.60
Manitowoc	79,015	10.4%	553	7.00	556	7.04
Marinette	40,402	12.0%	1164	28.81	1210	29.95
Marquette	15,418	10.8%	379	24.58	353	22.90
Menominee	4,595	26.5%	117	25.46	146	31.77
Milwaukee	946,969	19.1%	8662	9.15	9773	10.32
Monroe	46,141	13.2%	438	9.49	442	9.58
Oconto	37,824	9.2%	542	14.33	553	14.62
Outagamie	186,879	7.2%	2320	12.41	2162	11.57
Ozaukee	89,059	4.2%	1227	13.78	1065	11.96

Table 1, continued: Count and Per Capita Mental Health (MH) Participants Served, by County/Region and Statewide, CY 2018 and CY 2019

(1) Reporting Unit Name	(2) Total Population (2018)	(3) Percent in Poverty (2018)	(4) Count of MH Participants Served (2018)	(5) Per Capita MH Participants Served (2018)	(6) Count of MH Participants Served (2019)	(7) Per Capita MH Participants Served (2019)
Pepin	7,304	10.3%	79	10.82	74	10.13
Pierce	42,592	8.5%	536	12.58	504	11.83
Polk	43,568	9.6%	1079	24.77	1199	27.52
Portage	70,850	11.3%	614	8.67	609	8.60
Price	13,357	12.4%	127	9.51	116	8.68
Racine	196,357	12.6%	2176	11.08	2234	11.38
Richland	17,397	14.3%	277	15.92	267	15.35
Rock	162,874	10.9%	1844	11.32	1782	10.94
Rusk	14,110	14.3%	190	13.47	188	13.32
Sauk	64,318	8.6%	1352	21.02	1300	20.21
Sawyer	16,464	14.5%	244	14.82	236	14.33
Shawano	40,771	9.6%	1201	29.46	1180	28.94
Sheboygan	115,233	7.5%	1064	9.23	1194	10.36
St. Croix	89,688	4.7%	1231	13.73	1283	14.31
Taylor	20,364	10.3%	318	15.62	326	16.01
Trempealeau	29,494	8.0%	100	3.39	84	2.85
Vernon	30,772	13.6%	186	6.04	143	4.65
Walworth	103,550	10.1%	731	7.06	593	5.73
Washburn	15,837	12.5%	104	6.57	126	7.96
Washington	135,445	4.5%	1941	14.33	1917	14.15
Waukesha	402,522	5.0%	2851	7.08	2987	7.42
Waupaca	51,130	10.4%	822	16.08	870	17.02
Waushara	24,267	10.9%	604	24.89	704	29.01
Winnebago	170,878	10.4%	4220	24.70	4114	24.08
Wood	72,954	10.1%	1562	21.41	1518	20.81
TOTAL WISCONSIN	5,807,406	11.8%	73,158	12.60	74,817	12.88

(1) Reporting Unit Name: County or region (group of counties).

(2) Population (2018): Annual estimates of the resident population: April 1, 2010, to July 1, 2019; Source: U.S. Census Bureau, Population Division; Release Dates: For state, December 2019. For counties, March 2018. (Via: <https://data.census.gov/cedsci/table?q=pepannres&tid=PEPPPOP2019.PEPANNRES&hidePreview=false>).

(3) Percent in Poverty (2018): Source: U.S. Census Bureau, Small Area Income and Poverty Estimates (SAIPE). (SAIPE Interactive Data Tool: <https://www.census.gov/data-tools/demo/saipe/#/>).

(4) Count of MH Participants Served (2018): Number of participants who received mental health services during 2018.

(5) Per Capita MH Participants Served (2018) = $\left[\frac{(4) \text{ Count of MH Participants Served (2018)}}{(2) \text{ Population (2018)}}\right] * 1,000$.

(6) Count of MH Participants Served (2019): Number of participants who received mental health services during 2019.

(7) Per Capita MH Participants Served (2019) = $\left[\frac{(6) \text{ Count of MH Participants Served (2019)}}{(2) \text{ Population (2018)}}\right] * 1,000$.

Table 2: Count and Per Capita Substance Use (SU) Participants Served, by County/Region and Statewide, CY 2018 and CY 2019



(1) Reporting Unit Name	(2) Total Population (2018)	(3) Percent in Poverty (2018)	(4) Count of SU Participants Served (2018)	(5) Per Capita SU Participants Served (2018)	(6) Count of SU Participants Served (2019)	(7) Per Capita SU Participants Served (2019)
Adams	20,341	15.3%	171	8.41	152	7.47
Ashland	15,587	15.8%	53	3.40	45	2.89
Barron	45,150	12.3%	201	4.45	289	6.40
Bayfield	15,026	14.2%	18	1.20	24	1.60
Brown	263,165	8.6%	1232	4.68	993	3.77
Buffalo	13,114	8.8%	27	2.06	51	3.89
Burnett	15,374	10.7%	173	11.25	191	12.42
Calumet	50,132	5.3%	217	4.33	205	4.09
Chippewa	64,109	11.3%	45	0.70	47	0.73
Clark	34,705	11.9%	183	5.27	185	5.33
Columbia	57,333	7.6%	220	3.84	211	3.68
Crawford	16,265	12.9%	92	5.66	131	8.05
Dane	541,948	10.8%	2833	5.23	2481	4.58
Dodge	87,833	8.9%	505	5.75	499	5.68
Door	27,589	8.4%	185	6.71	196	7.10
Douglas	43,143	11.7%	97	2.25	61	1.41
Dunn	45,091	12.5%	195	4.32	181	4.01
Eau Claire	104,355	12.9%	143	1.37	144	1.38
Florence	4,294	11.9%	12	2.79	17	3.96
Fond du Lac	103,001	9.5%	1090	10.58	991	9.62
Forest/Oneida/Vilas	66,349	10.6%	625	9.42	629	9.48
Grant/Iowa	75,166	12.1%	546	7.26	480	6.39
Green	36,924	7.7%	281	7.61	251	6.80
Green Lake	18,849	11.0%	195	10.35	186	9.87
Iron	5,687	13.2%	68	11.96	54	9.50
Jackson	20,472	12.0%	117	5.72	140	6.84
Jefferson	85,049	8.1%	890	10.46	897	10.55
Juneau	26,593	13.4%	213	8.01	188	7.07
Kenosha	168,926	12.0%	905	5.36	935	5.53
Kewaunee	20,395	7.3%	103	5.05	92	4.51
La Crosse	118,041	10.9%	534	4.52	349	2.96
Lafayette	16,672	11.3%	135	8.10	125	7.50
Langlade/Lincoln/Marathon	182,330	8.5%	1730	9.49	1765	9.68
Manitowoc	79,015	10.4%	458	5.80	505	6.39
Marinette	40,402	12.0%	350	8.66	350	8.66
Marquette	15,418	10.8%	191	12.39	163	10.57
Menominee	4,595	26.5%	92	20.02	95	20.67
Milwaukee	946,969	19.1%	3704	3.91	3751	3.96
Monroe	46,141	13.2%	284	6.16	238	5.16
Oconto	37,824	9.2%	233	6.16	211	5.58
Outagamie	186,879	7.2%	355	1.90	315	1.69
Ozaukee	89,059	4.2%	352	3.95	287	3.22

Table 2, continued: Count and Per Capita Substance Use (SU) Participants Served, by County/Region and Statewide, CY 2018 and CY 2019

(1) Reporting Unit Name	(2) Total Population (2018)	(3) Percent in Poverty (2018)	(4) Count of SU Participants Served (2018)	(5) Per Capita SU Participants Served (2018)	(6) Count of SU Participants Served (2019)	(7) Per Capita SU Participants Served (2019)
Pepin	7,304	10.3%	8	1.10	2	0.27
Pierce	42,592	8.5%	237	5.56	217	5.09
Polk	43,568	9.6%	515	11.82	419	9.62
Portage	70,850	11.3%	608	8.58	546	7.71
Price	13,357	12.4%	62	4.64	65	4.87
Racine	196,357	12.6%	1742	8.87	1747	8.90
Richland	17,397	14.3%	71	4.08	84	4.83
Rock	162,874	10.9%	1079	6.62	1063	6.53
Rusk	14,110	14.3%	99	7.02	125	8.86
Sauk	64,318	8.6%	218	3.39	271	4.21
Sawyer	16,464	14.5%	135	8.20	88	5.34
Shawano	40,771	9.6%	472	11.58	511	12.53
Sheboygan	115,233	7.5%	203	1.76	232	2.01
St. Croix	89,688	4.7%	484	5.40	558	6.22
Taylor	20,364	10.3%	137	6.73	141	6.92
Trempealeau	29,494	8.0%	138	4.68	110	3.73
Vernon	30,772	13.6%	19	0.62	23	0.75
Walworth	103,550	10.1%	625	6.04	573	5.53
Washburn	15,837	12.5%	30	1.89	28	1.77
Washington	135,445	4.5%	580	4.28	606	4.47
Waukesha	402,522	5.0%	1018	2.53	1036	2.57
Waupaca	51,130	10.4%	257	5.03	341	6.67
Waushara	24,267	10.9%	283	11.66	291	11.99
Winnebago	170,878	10.4%	1757	10.28	1699	9.94
Wood	72,954	10.1%	691	9.47	602	8.25
TOTAL WISCONSIN	5,807,406	11.8%	31,207	5.37	30,213	5.20

(1) Reporting Unit Name: County or region (group of counties).

(2) Population (2018): Annual estimates of the resident population: April 1, 2010 to July 1, 2019; Source: U.S. Census Bureau, Population Division; Release Dates: For state, December 2019. For counties, March 2018. (Via: <https://data.census.gov/cedsci/table?q=pepannres&tid=PEPPOP2019.PEPANNRES&hidePreview=false>).

(3) Percent in Poverty (2018): Source: U.S. Census Bureau, Small Area Income and Poverty Estimates (SAIPE). (SAIPE Interactive Data Tool: <https://www.census.gov/data-tools/demo/saipe/#/>).

(4) Count of SU Participants Served (2018): Number of participants who received substance use services during 2018.

(5) Per Capita SU Participants Served (2018) = [(4) Count of SA Participants Served (2018) / (2) Population (2018)] * 1,000].

(6) Count of SU Participants Served (2019): Number of participants who received substance use services during 2019.

(7) Per Capita SU Participants Served (2019) = [(6) Count of SA Participants Served (2019) / (2) Population (2018)] * 1,000].

(*) Counties with 200 or more participants in 2018 and a 25% or greater decrease in per capita participants served from 2018 to 2019 were contacted to ascertain perceived reasons for the decrease. Reasons provided by the counties for the numbers reported included: more co-occurring clients reported under primary mental health module and decrease in available service providers.

Table 3: Count of Mental Health Participants Served, by Service Type, by County/Region and Statewide, CY 2018

County/Region	Community Support Programs	Comprehensive Community Services	Community Recovery Services	Coordinated Services Teams Initiatives	Crisis Intervention / Emergency Outpatient	Emergency Detention	Inpatient Services	Residential Services	Partial Day Services	Court Services	Medication Management	Intake Assessment	Case Management	Outpatient Services	Supportive Services	Other Services
Statewide	5223	8963	203	1857	37643	3604	2970	1761	144	572	15611	6824	12183	20533	1146	205
Adams	0	74	12	22	342	1	19	0	0	0	204	207	8	225	11	0
Ashland	0	127	21	14	130	6	16	7	1	0	2	5	4	0	21	5
Barron	5	39	47	28	593	7	23	32	0	31	0	90	35	0	10	5
Bayfield	5	53	14	0	58	1	7	2	0	0	3	0	35	0	2	0
Brown	0	46	22	61	3120	384	358	0	0	1	847	102	253	195	10	0
Buffalo	0	18	0	0	58	2	10	2	0	0	0	0	4	0	0	0
Burnett	0	0	23	14	122	0	5	1	0	0	0	9	102	3	180	114
Calumet	0	64	34	23	0	0	26	9	0	97	163	0	318	313	17	2
Chippewa	1	102	41	0	662	20	19	42	0	0	0	0	1	0	0	0
Clark	0	60	41	7	214	12	26	16	0	0	446	316	4	403	67	0
Columbia	0	188	66	16	696	71	35	4	2	0	4	96	122	10	3	0
Crawford	0	27	13	15	151	15	6	6	1	11	129	89	243	203	7	0
Dane	82	943	499	0	1126	0	70	100	1	156	0	2	1498	530	138	0
Dodge	0	200	20	6	988	0	1	0	0	0	693	492	86	585	2	0
Door	0	85	51	69	0	0	0	0	0	0	158	0	177	41	0	0
Douglas	0	0	140	0	0	0	7	35	0	0	0	0	16	0	0	0
Dunn	0	88	49	11	134	4	15	19	0	0	0	2	35	216	0	0
Eau Claire	0	187	117	43	1079	0	9	53	0	0	24	0	131	26	21	0
Florence	0	0	0	4	25	2	3	0	0	0	14	0	12	39	0	0
Fond du Lac	0	46	0	32	1097	46	532	55	28	1	1448	0	131	1004	60	25
Forest/Oneida/Vilas	14	113	30	25	691	178	42	28	0	0	269	100	38	58	11	0
Grant/Iowa	0	0	36	28	278	6	1	4	4	0	3	0	34	687	4	2
Green	0	83	70	8	0	33	1	0	0	1	161	0	0	155	0	0
Green Lake	0	64	11	21	285	44	15	3	0	0	245	220	197	225	0	0
Iron	0	5	18	23	8	3	7	12	0	0	1	1	105	187	1	0
Jackson	0	23	12	8	245	2	4	11	0	2	1	2	12	3	0	2
Jefferson	11	151	163	30	811	129	102	81	0	0	519	0	614	625	0	0
Juneau	5	75	77	8	318	32	5	0	0	0	165	94	12	155	0	0
Kenosha	0	626	146	468	2266	0	8	322	0	0	0	306	34	11	77	0
Kewaunee	0	62	12	14	108	0	0	0	2	0	44	63	102	94	8	0
La Crosse	1	408	96	96	1536	6	1	0	0	0	202	0	163	124	0	0
Lafayette	0	22	21	8	100	0	0	0	0	0	115	2	0	174	0	0
Lanlade/Lincoln/Marathon	0	817	23	60	1988	359	708	0	0	0	1518	2019	1	1569	0	0
Manitowoc	0	72	44	38	0	0	155	55	0	0	226	0	347	177	9	0
Marinette	0	63	77	35	541	31	35	1	0	0	280	4	31	525	0	0
Marquette	0	38	20	17	180	16	5	0	0	0	62	0	23	148	0	0
Menominee	0	0	8	0	63	36	0	0	0	0	23	33	11	23	0	0
Milwaukee	18	1384	1506	0	5152	681	0	207	6	0	0	0	2058	123	11	0
Monroe	0	75	20	15	234	109	2	0	0	0	114	0	146	37	2	0
Oconto	0	17	0	11	345	16	30	0	0	0	158	0	26	162	6	0
Outagamie	0	252	171	0	1289	0	109	114	0	1	917	0	109	1278	129	0
Ozaukee	0	15	35	33	748	0	0	0	0	0	436	1	124	259	0	0
Pepin	0	27	0	0	51	0	2	4	0	0	0	0	6	1	0	0
Pierce	1	45	38	0	302	23	13	17	0	0	114	0	20	129	0	0
Polk	0	48	26	7	628	7	29	37	0	2	379	329	77	212	35	3
Portage	0	159	1	68	120	24	32	0	0	0	280	1	231	117	19	0
Price	0	0	28	9	66	27	9	12	1	2	1	2	80	6	9	0
Racine	0	212	81	20	1241	73	5	31	0	0	520	0	834	899	1	0
Richland	2	61	0	28	175	0	32	10	2	0	59	37	0	65	0	0
Rock	0	200	233	32	1155	200	171	0	0	0	421	184	37	426	0	0
Rusk	0	17	19	0	77	0	0	5	0	0	1	133	146	4	1	1
Sauk	0	271	138	22	524	75	34	17	0	0	403	9	11	271	0	0
Sawyer	0	5	61	19	119	14	15	18	0	1	1	13	24	35	11	15
Shawano	0	66	51	40	563	129	0	1	0	10	0	0	64	740	5	1
Sheboygan	10	148	0	39	534	0	21	112	10	0	45	10	481	414	143	5
St. Croix	0	135	44	109	655	1	1	2	1	0	326	0	73	334	9	11
Taylor	0	43	0	4	148	0	12	15	0	0	107	13	204	60	28	0
Trempealeau	0	38	37	10	0	1	7	9	0	0	4	7	0	8	2	0
Vernon	0	37	66	16	0	61	3	10	0	26	1	0	21	14	25	7
Walworth	0	54	50	31	0	53	0	13	0	96	427	0	53	245	9	0
Washburn	0	70	8	8	0	1	5	5	1	1	8	0	18	11	1	1
Washington	3	186	45	9	1012	0	161	116	79	38	172	0	24	845	3	0
Waukesha	18	135	182	11	1179	396	152	0	0	81	242	515	89	1443	0	0
Waupaca	0	36	32	38	435	26	25	61	3	13	6	0	377	341	2	2
Waushara	0	48	29	8	139	20	0	7	0	1	204	0	42	391	9	4
Winnebago	0	169	159	0	1993	70	15	30	0	0	1745	690	1867	2206	8	0
Wood	27	154	110	18	593	233	2	10	2	0	627	639	55	843	19	0

Table 4: Count of Mental Health Participants Served, by Service Type, by County/Region and Statewide, CY 2019

County/Region	Community Support Programs	Comprehensive Community Services	Community Recovery Services	Coordinated Services Teams Initiatives	Crisis Intervention / Emergency Outpatient	Emergency Detention	Inpatient Services	Residential Services	Partial Day Services	Court Services	Medication Management	Intake Assessment	Case Management	Outpatient Services	Supportive Services	Other Services
Statewide	5063	11083	139	2284	39660	3066	2475	1680	152	522	14749	6142	12284	19963	1110	170
Adams	27	118	0	33	375	13	2	0	0	0	227	152	20	201	17	0
Ashland	23	154	0	6	117	5	7	10	0	0	0	3	3	0	10	13
Barron	43	66	0	23	572	3	26	29	0	30	1	97	19	11	16	5
Bayfield	10	47	2	0	59	1	10	0	0	0	3	0	25	0	3	0
Brown	15	106	0	51	3047	130	159	0	0	0	554	124	239	135	0	0
Buffalo	0	25	0	0	74	3	3	3	0	0	0	0	3	0	0	0
Burnett	21	0	0	28	101	0	2	1	0	0	0	9	136	1	214	87
Calumet	30	60	0	23	0	0	21	8	0	96	136	0	331	304	16	0
Chippewa	42	190	1	0	739	28	12	42	0	0	0	0	4	0	0	0
Clark	42	84	0	9	216	13	24	15	0	0	404	283	5	396	36	0
Columbia	50	240	0	10	685	86	43	4	1	0	4	128	82	19	3	0
Crawford	13	25	0	17	154	10	5	8	1	13	122	82	178	193	2	0
Dane	460	1228	70	0	813	29	11	97	1	161	0	0	1030	438	215	0
Dodge	19	239	0	8	1264	1	0	0	0	0	759	571	659	652	0	0
Door	53	76	0	73	0	0	0	0	0	0	196	2	209	43	0	0
Douglas	135	0	0	0	1	0	0	24	0	0	0	0	19	0	0	0
Dunn	37	117	0	13	178	3	18	23	0	0	0	0	52	221	0	0
Eau Claire	123	324	0	48	1241	0	4	47	0	0	19	0	227	142	13	0
Florence	0	0	0	6	19	7	2	0	0	0	15	0	7	42	0	2
Fond du Lac	0	53	0	35	1217	18	545	55	29	0	1144	1	107	959	70	28
Forest/Oneida/Vilas	26	106	11	40	545	119	43	23	0	0	252	83	32	23	8	0
Grant/Iowa	36	0	0	26	471	0	0	0	0	1	12	0	30	337	0	0
Green	74	97	0	19	0	13	1	0	0	1	174	0	5	166	0	0
Green Lake	18	62	0	29	299	42	9	2	0	0	236	224	189	272	0	0
Iron	17	4	0	20	4	1	5	3	0	0	0	0	139	163	1	0
Jackson	19	39	0	14	211	0	0	4	0	0	0	2	11	23	0	2
Jefferson	155	172	13	43	780	115	82	62	0	0	467	0	725	737	0	0
Juneau	71	100	0	22	346	23	7	0	0	0	209	129	29	169	0	0
Kenosha	121	726	0	616	2909	0	11	424	0	0	0	361	43	0	66	1
Kewaunee	11	66	0	3	133	0	1	0	1	0	27	55	112	102	6	0
La Crosse	85	444	1	119	1222	3	0	0	0	0	183	0	141	74	2	7
Lafayette	23	22	0	3	139	0	1	0	0	0	130	0	0	157	0	0
Lanlade/Lincoln/Marathon	25	869	0	73	2281	367	562	0	0	0	1645	1588	31	1476	0	0
Manitowoc	47	104	0	42	0	0	148	51	0	0	229	0	331	140	14	0
Marinette	79	60	0	36	489	29	39	0	0	0	295	62	33	525	0	0
Marquette	17	32	0	18	205	7	11	2	0	0	36	0	14	127	0	0
Menominee	2	0	0	0	99	48	1	1	0	0	16	40	17	21	1	0
Milwaukee	1494	1927	2	0	6348	645	0	199	0	0	7	0	1792	117	11	0
Monroe	22	99	0	42	242	88	1	1	0	0	103	0	126	33	1	1
Oconto	0	21	0	14	323	17	49	0	0	0	168	0	27	170	11	0
Outagamie	209	288	0	0	1083	0	94	112	0	3	866	0	102	1099	95	0
Ozaukee	25	43	0	44	644	0	0	0	0	0	415	60	262	218	0	0
Pepin	0	38	0	9	43	0	1	2	0	0	0	0	5	0	0	0
Pierce	42	59	2	1	301	13	2	14	0	0	55	0	15	101	2	0
Polk	26	89	0	15	693	41	21	29	0	1	402	353	63	203	14	0
Portage	0	183	0	59	150	14	33	0	0	22	246	1	229	209	25	0
Price	21	1	0	8	86	4	8	6	0	0	0	0	45	4	7	1
Racine	83	309	0	18	1369	62	8	30	0	0	524	0	699	750	2	0
Richland	0	59	0	29	179	0	24	8	1	0	68	11	0	44	0	0
Rock	226	256	0	43	1164	238	108	27	0	0	303	128	33	294	0	0
Rusk	18	25	0	9	83	0	1	6	0	0	2	109	131	6	0	0
Sauk	126	316	0	23	501	1	6	6	0	0	369	9	11	250	1	0
Sawyer	62	10	0	18	111	26	6	16	0	1	0	20	12	61	17	5
Shawano	53	69	0	34	582	101	0	0	0	5	0	0	33	732	5	0
Sheboygan	2	161	3	34	606	0	34	81	9	0	44	19	554	498	131	4
St. Croix	49	192	0	141	720	0	0	1	1	0	337	0	74	349	3	11
Taylor	0	43	0	8	161	2	8	9	0	0	98	31	180	42	13	0
Trempealeau	32	41	0	16	1	2	0	0	0	0	2	5	6	6	0	0
Vernon	64	22	0	25	0	48	6	15	0	30	0	0	0	6	24	1
Walworth	52	48	0	68	0	52	0	9	0	49	338	0	73	160	4	0
Washburn	5	93	0	26	0	0	0	1	1	1	8	0	22	8	1	1
Washington	47	206	0	8	985	0	222	78	106	32	152	0	34	800	3	0
Waukesha	161	109	12	13	1064	300	109	0	0	68	316	561	81	1897	0	0
Waupaca	33	48	0	35	471	23	31	45	1	7	2	0	403	384	4	0
Waushara	30	46	0	8	219	33	0	5	0	0	204	0	26	424	2	1
Winnebago	163	154	3	20	1922	42	67	39	0	1	1694	624	1924	2140	7	0
Wood	90	165	19	10	715	236	1	7	0	0	590	228	107	782	14	0

Table 5: Count of Substance Use Participants Served, by Service Type, by County/Region and Statewide, CY 2018

County/Region	Community Support Programs	Comprehensive Community Services	Community Recovery Services	Crisis Intervention / Emergency Outpatient	Detoxification Services	Inpatient Services	Residential Services	Partial Day Services	Court Services	Intake Assessment	Case Management	Outpatient Services	Medication Treatment	Supportive Services	Other Services
Statewide	34	507	79	683	3621	81	1964	324	7	16783	8145	9905	496	1918	253
Adams	0	0	0	0	16	0	2	0	0	115	0	92	0	0	0
Ashland	0	0	0	0	0	8	1	0	0	40	0	17	1	7	0
Barron	0	0	0	0	0	0	24	0	0	161	0	193	0	1	0
Bayfield	0	2	7	0	0	0	6	0	0	0	14	0	0	0	0
Brown	0	4	0	9	0	0	2	0	0	1107	53	90	0	8	0
Buffalo	0	5	0	0	1	0	2	0	0	19	0	1	0	0	0
Burnett	0	0	0	93	0	0	6	0	0	1	67	6	0	72	0
Calumet	0	0	0	0	0	0	5	0	3	209	13	8	0	0	0
Chippewa	0	28	0	1	0	1	14	0	0	0	0	14	0	0	0
Clark	0	0	0	0	0	0	2	0	0	159	0	134	0	0	0
Columbia	0	51	0	14	27	0	3	0	1	131	86	35	7	28	5
Crawford	0	1	0	0	0	0	3	0	0	85	7	27	0	1	0
Dane	0	0	0	0	1177	0	139	40	0	615	890	686	0	12	0
Dodge	0	0	0	46	22	1	12	0	1	388	69	328	30	0	0
Door	0	0	0	0	0	0	0	0	0	109	72	72	19	58	0
Douglas	0	0	0	0	60	0	41	0	0	0	0	0	0	0	0
Dunn	0	14	0	16	0	0	71	6	0	47	0	103	0	17	1
Eau Claire	33	39	0	3	0	0	7	0	0	0	71	26	0	0	0
Florence	0	0	0	0	0	0	0	0	0	0	0	12	0	0	0
Fond du Lac	0	0	0	38	244	0	26	0	0	398	0	572	0	0	0
Forest/Oneida/Vilas	0	1	0	0	26	4	66	0	0	375	227	223	0	28	0
Grant/Iowa	0	0	0	30	8	0	4	0	0	281	0	323	0	0	0
Green	0	0	0	0	0	0	0	0	0	209	1	127	18	0	0
Green Lake	0	3	0	0	0	0	0	0	0	144	79	106	2	1	0
Iron	0	0	0	1	0	0	1	0	0	29	0	45	0	0	0
Jackson	0	3	0	0	1	0	4	0	0	0	110	0	0	1	0
Jefferson	0	0	0	0	86	0	0	0	0	620	448	403	226	0	0
Juneau	0	0	0	0	12	0	2	0	0	187	0	101	0	0	0
Kenosha	0	13	0	5	178	0	0	0	0	118	2	8	4	694	0
Kewaunee	0	0	0	0	0	0	0	0	0	78	97	47	0	25	0
La Crosse	0	29	0	0	0	0	0	0	0	462	46	0	0	34	0
Lafayette	1	3	0	1	0	0	0	0	0	67	0	83	0	0	0
Lanolade/Lincoln/Marathon	0	82	0	24	43	0	0	77	0	1319	0	891	0	0	0
Manitowoc	0	22	0	0	35	0	59	0	0	364	104	87	7	0	0
Marinette	0	0	0	0	0	0	0	0	0	197	0	222	0	0	0
Marquette	0	0	0	1	4	0	0	0	0	134	0	134	2	0	0
Menominee	0	0	0	0	0	0	0	0	0	70	0	58	0	2	0
Milwaukee	0	87	72	0	1610	0	857	47	2	0	1537	620	0	773	0
Monroe	0	1	0	0	0	0	1	0	0	171	174	9	0	1	0
Oconto	0	0	0	0	0	0	0	0	0	194	0	98	1	0	0
Outagamie	0	0	0	0	0	0	147	4	0	8	342	37	0	0	0
Ozaukee	0	0	0	0	0	0	0	0	0	288	5	117	0	69	0
Pepin	0	3	0	0	0	0	5	0	0	0	0	0	0	0	0
Pierce	0	2	0	0	0	0	0	0	0	176	0	90	0	0	0
Polk	0	1	0	0	1	0	12	0	0	395	0	318	0	15	0
Portage	0	0	0	0	1	0	48	0	0	395	214	7	0	0	0
Price	0	0	0	3	0	0	2	0	0	43	26	17	0	5	0
Racine	0	37	0	14	0	0	0	0	0	1115	1557	555	65	0	247
Richland	0	0	0	1	0	0	0	0	0	34	0	62	3	0	0
Rock	0	0	0	40	2	17	46	0	0	875	149	156	94	35	0
Rusk	0	10	0	12	0	0	1	0	0	75	41	3	0	0	0
Sauk	0	29	0	98	67	1	17	0	0	0	0	98	0	0	0
Sawyer	0	1	0	9	0	0	2	0	0	91	14	22	0	12	0
Shawano	0	0	0	76	0	0	0	0	0	246	6	218	0	0	0
Sheboygan	0	0	0	0	1	0	43	0	0	0	88	183	0	0	0
St. Croix	0	1	0	75	1	1	8	0	0	274	0	213	0	0	0
Taylor	0	0	0	1	0	0	3	0	0	91	12	80	0	2	0
Trempealeau	0	0	0	0	0	2	12	0	0	121	0	17	0	0	0
Vernon	0	4	0	0	0	0	4	0	0	0	5	9	0	0	0
Walworth	0	0	0	0	49	0	0	0	0	485	15	155	0	0	0
Washburn	0	28	0	1	0	2	1	0	0	0	1	0	0	0	0
Washington	0	2	0	53	11	0	39	79	0	461	0	72	0	0	0
Waukesha	0	0	0	1	0	0	0	0	0	761	0	760	0	0	0
Waupaca	0	0	0	0	0	0	0	0	0	186	155	19	0	0	0
Waushara	0	1	0	0	0	0	3	0	0	109	0	220	0	0	0
Winnebago	0	0	0	18	1	44	204	1	0	1407	1364	148	9	0	0
Wood	0	0	0	0	0	0	8	70	0	571	0	365	8	15	0

Table 6: Count of Substance Use Participants Served, by Service Type, by County/Region and Statewide, CY 2019

County/Region	Community Support Programs	Comprehensive Community Services	Community Recovery Services	Crisis Intervention /Emergency Outpatient	Detoxification Services	Inpatient Services	Residential Services	Partial Day Services	Court Services	Intake Assessment	Case Management	Outpatient Services	Medication Treatment	Supportive Services	Other Services
Statewide	34	576	81	832	3499	90	1802	437	3	15863	8660	9644	741	2143	123
Adams	0	7	1	0	12	0	1	0	0	104	0	0	75	0	0
Ashland	0	0	0	1	0	9	0	0	0	34	0	0	5	5	0
Barron	0	0	0	0	0	0	17	0	0	258	0	0	283	7	0
Bayfield	0	0	2	0	0	0	9	0	0	0	19	0	0	1	0
Brown	0	0	0	0	0	0	0	0	0	892	38	1	98	0	0
Buffalo	0	3	0	0	0	0	0	0	0	48	0	0	0	0	0
Burnett	0	0	0	97	0	0	4	0	0	1	74	0	6	91	1
Calumet	0	0	0	1	1	0	1	0	3	198	14	0	12	1	1
Chippewa	0	25	0	0	0	0	4	0	0	0	0	0	22	0	0
Clark	0	0	0	0	0	0	0	0	0	152	0	0	129	0	0
Columbia	0	45	0	64	33	0	4	0	0	84	84	30	63	62	17
Crawford	0	1	0	0	0	0	0	0	0	103	43	0	71	1	0
Dane	0	0	0	0	1185	0	88	46	0	537	707	2	562	4	0
Dodge	0	0	0	37	11	0	15	67	0	386	271	36	363	0	0
Door	0	0	0	0	0	0	0	0	0	103	88	17	32	87	0
Douglas	1	0	0	0	51	0	12	0	0	0	0	0	0	0	0
Dunn	0	10	0	8	0	0	74	3	0	50	4	23	75	84	0
Eau Claire	31	52	0	1	0	0	2	0	0	0	64	0	16	0	0
Florence	0	0	0	0	0	0	0	0	0	0	0	0	17	0	0
Fond du Lac	0	1	0	32	184	0	26	0	0	422	0	0	479	0	0
Forest/Oneida/Vilas	0	4	0	0	30	8	58	0	0	397	218	0	237	33	0
Grant/Iowa	0	0	0	65	0	0	0	0	0	224	0	5	266	1	0
Green	0	0	0	1	0	0	0	0	0	202	1	13	84	0	0
Green Lake	0	0	0	0	0	0	0	0	0	140	54	0	105	0	0
Iron	0	0	0	0	0	0	0	0	0	14	27	0	44	0	0
Jackson	0	2	0	0	0	0	0	0	0	3	131	0	12	0	0
Jefferson	0	0	0	0	56	0	0	0	0	584	476	210	389	0	0
Juneau	0	0	0	0	5	0	6	0	0	153	0	0	107	0	0
Kenosha	0	11	0	0	189	0	0	0	0	95	53	9	39	645	0
Kewaunee	0	0	0	0	0	0	0	0	0	75	90	0	38	14	0
La Crosse	0	29	0	0	0	0	0	0	0	294	52	0	0	8	0
Lafayette	0	0	0	0	0	0	0	0	0	58	0	0	77	0	0
Lanolade/Lincoln/Marathon	1	142	0	1	41	0	0	72	0	1343	0	0	844	0	0
Manitowoc	0	35	0	0	23	0	74	0	0	405	106	25	79	2	0
Marinette	0	0	0	0	0	0	0	0	0	207	0	0	222	0	0
Marquette	1	0	0	3	4	0	1	0	0	117	0	10	121	0	0
Menominee	0	0	0	0	0	0	2	0	0	83	0	0	45	0	0
Milwaukee	0	92	78	19	1478	0	895	36	0	0	1587	97	682	951	0
Monroe	0	2	0	0	0	0	1	0	0	117	164	3	11	1	0
Oconto	0	0	0	0	0	0	0	0	0	182	0	0	90	0	0
Outagamie	0	0	0	0	0	0	135	1	0	5	305	0	38	1	0
Ozaukee	0	0	0	0	0	0	0	0	0	230	59	7	71	42	0
Pepin	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0
Pierce	0	1	0	0	0	0	0	0	0	149	0	0	90	0	0
Polk	0	3	0	2	0	0	8	0	0	329	3	0	232	15	0
Portage	0	0	0	0	7	0	30	0	0	378	169	0	0	0	0
Price	0	0	0	2	0	0	0	0	0	53	12	0	11	0	0
Racine	0	35	0	6	0	0	0	0	0	1152	1641	94	534	0	104
Richland	0	0	0	0	0	0	0	0	0	11	0	1	82	0	0
Rock	0	0	0	0	119	0	20	1	0	781	192	95	170	30	0
Rusk	0	6	0	14	0	0	1	0	0	100	41	0	4	1	0
Sauk	0	29	0	175	72	0	22	0	0	0	0	0	82	0	0
Sawyer	0	1	0	12	0	0	3	0	0	55	0	0	20	2	0
Shawano	0	0	0	118	0	0	0	0	0	239	34	0	261	0	0
Sheboygan	0	2	0	0	5	0	43	0	0	0	86	0	205	1	0
St. Croix	0	1	0	75	1	0	2	0	0	336	0	0	252	0	0
Taylor	0	0	0	0	0	0	3	0	0	98	30	0	76	2	0
Trempealeau	0	1	0	1	0	0	9	0	0	100	0	0	9	0	0
Vernon	0	0	0	0	0	0	11	0	0	0	0	0	13	0	0
Walworth	0	0	0	0	45	0	0	0	0	435	50	10	107	0	0
Washburn	0	26	0	0	0	0	1	0	0	0	1	0	0	0	0
Washington	0	11	0	88	4	1	19	104	0	456	0	0	58	0	0
Waukesha	0	0	0	0	0	0	0	0	0	768	0	0	786	0	0
Waupaca	0	0	0	1	2	1	2	0	0	257	181	0	14	0	0
Waushara	0	0	0	0	0	0	0	0	0	107	0	0	239	0	0
Winnebago	0	0	0	8	1	61	183	4	0	1278	1501	43	192	2	0
Wood	0	0	0	4	0	0	8	60	0	476	0	8	289	12	0

APPENDIX I: Integrated Home and Community Mental Health and Substance Use Programs, by County/Region (as of 2019)

Reporting Unit Name	Community Support Programs	Crisis Intervention Programs	Comprehensive Community Services	Community Recovery Services	Coordinated Services Teams Initiatives
Adams	Certified	Certified	Certified		X
Ashland	Certified	Certified	Certified		X
Barron	Certified	Certified	Certified	Certification Lapsed**	X
Bayfield	Certified		Certified		
Brown	Certified	Certified	Certified		X
Buffalo	Certified	Certified	Certified	Certified	X
Burnett	Certified	Certified	Certified		X
Calumet	Certified	Certified	Certified		X
Chippewa	Certified	Certified	Certified	Certified	X
Clark	Certified	Certified	Certified	Certified	X
Columbia	Certified	Certified	Certified		X
Crawford	Certified	Certified	Certified		X
Dane	Certified	Certified	Certified	Certified	
Dodge	Certified	Certified	Certified		X
Door	Certified	Certified	Certified		X
Douglas	Certified				X
Dunn	Certified	Certified	Certified		X
Eau Claire	Certified	Certified	Certified	Certified	X
Florence					X
Fond du Lac		Certified	Certified		X
Forest/Oneida/Vilas	Certified	Certified	Certified	Certified	X
Grant/Iowa	Certified	Certified	Certification Pending*		X
Green	Certified	Certified	Certified		X
Green Lake	Certified	Certified	Certified		X
Iron	Certified		Certified		X
Jackson	Certified	Certified	Certified		X
Jefferson	Certified	Certified	Certified	Certified	X
Juneau	Certified	Certified	Certified	Certified	X
Kenosha	Certified	Certified	Certified		X
Kewaunee	Certified	Certified	Certified		X
La Crosse	Certified	Certified	Certified		X
Lafayette	Certified	Certified	Certified		X
Langlade/Lincoln/Marathon	Certified	Certified	Certified		X
Manitowoc	Certified	Certified	Certified		X
Marinette	Certified	Certified	Certified		X
Marquette	Certified	Certified	Certified		X
Menominee	Certified	Certified	Certification Pending*		X
Milwaukee	Certified	Certified	Certified	Certified	
Monroe	Certified	Certified	Certified		X
Oconto		Certified	Certified		X
Outagamie	Certified	Certified	Certified		
Ozaukee	Certified	Certified	Certified		X

**Integrated Home and Community Mental Health and Substance Use Programs,
by County/Region (as of 2019), continued**

Reporting Unit Name	Community Support Program	Crisis Intervention Programs	Comprehensive Community Services	Community Recovery Services	Coordinated Service Teams
Pepin	Certified	Certified	Certified		X
Pierce	Certified	Certified	Certified	Certified	
Polk	Certified	Certified	Certified		X
Portage		Certified	Certified	Certification Lapsed**	X
Price	Certified	Certified	Certified		X
Racine	Certified	Certified	Certified		X
Richland		Certified	Certified	Certification Lapsed**	X
Rock	Certified	Certified	Certified		X
Rusk	Certified	Certified	Certified		X
Sauk	Certified	Certified	Certified		X
Sawyer	Certified	Certified	Certified		X
Shawano	Certified	Certified	Certified		X
Sheboygan	Certified	Certified	Certified	Certification Lapsed**	X
St. Croix	Certified	Certified	Certified		X
Taylor		Certified	Certified		X
Trempealeau	Certified		Certified		X
Vernon	Certified		Certified		X
Walworth	Certified	Certified	Certified	Certified	X
Washburn	Certified		Certified		X
Washington	Certified	Certified	Certified	Certification Lapsed**	X
Waukesha	Certified	Certified	Certified	Certified	X
Waupaca	Certified	Certified	Certified		X
Waushara	Certified	Certified	Certified		X
Winnebago	Certified	Certified	Certified	Certification Lapsed**	X
Wood		Certified	Certified	Certified	X

**Grant/Iowa and Menominee counties were certified after the time period of this report, in June 2020 and January 2021 respectively.

**Certifications for these counties lapsed during the time period of this report.

APPENDIX II: Mental Health Service Types, by SPC

Mental Health Service Types	SPC(s)	Service(s)
Community Support Programs (CSP)	509	
Comprehensive Community Services (CCS)	510, 510.10	
Community Recovery Services (CRS)	511, 511.10	
Coordinated Services Teams (CST) Initiatives	N/A	
Crisis Intervention or Emergency Outpatient	501, 501.10 501.20 503.20 205	Crisis Intervention Crisis Follow-up Contact Emergency Room – Hospital Setting Shelter Care
Emergency Detention	503.10	
Inpatient Services	503 925	Inpatient Institution for Mental Disease
Residential Services	202, 204 203 504, 506 505	Adult Family Home, Group Home Foster Home Residential Care Center, County Based Residential Facility (CBRF) Developmental Disability Center/Nursing Home
Partial Day Services	704, 706	Day Treatment (medical, non-medical)
Court Services	301 303	Court Intake and Studies Juvenile Probation and Supervision
Medication Management	507.10	
Intake Assessment	603	
Case Management	604	
Outpatient Services	507 507.20 507.30 507.40 507.50	Counseling/Therapeutic Resources Individual Counseling Group Counseling Family or Couple Counseling Intensive In-Home
Supportive Services	104, 104.10 106 107 108 110 507.90 601, 602 606 615	Supportive Home Care Housing/Energy Assistance Specialized Transportation and Escort Work Related Services Daily Living Skills Training Peer Support/Recovery Coach Outreach, Information/Referral Health Screening and Accessibility Supported Employment
Other Services	103, 103.10 403 406	Respite Care Recreation/Alternative Activities Protective Payment/Guardianship

APPENDIX III: Substance Use Service Types, by SPC

Substance Use Service Types	SPC(s)	Service(s)
Community Support Programs (CSP)	509	
Comprehensive Community Services (CCS)	510, 510.10	
Community Recovery Services (CRS)	511, 511.10	
Crisis Intervention/Emergency Outpatient	501, 501.10 507.50	Crisis Intervention Emergency Outpatient
Detoxification Services	507.70 703.10 703.20 703.50 705.10	Methadone or Narcotic Detoxification Medically Managed Inpatient Detoxification Medically Monitored Residential Detoxification Ambulatory Detoxification Detox (Social Setting, Residential Intoxication Monitoring)
Inpatient Services	503.50 503.60	Medically Managed Inpatient Medically Monitored Hospital Treatment
Residential Services	503.70 504 506.10, 506.20 202, 204 205	Medically Monitored Community Based Residential Facility (CBRF) Treatment Residential Care Center (children) Transitional Residential Adult Family Home, Group Home Shelter Care
Partial Day Services	704.10	Day Treatment (medical, non-medical)
Court Services	301	Court Intake and Studies
Intake Assessment	603	
Case Management	604	
Outpatient Services	507, 507.10, 507.20, 507.30 507.05, 507.15, 507.25, 507.35 507.40, 507.45	Outpatient, Regular (general, individual, family, group) Outpatient, Intensive (general, individual, family, group) Outpatient, In-home (regular, intensive)
Medication Treatment	507.65 507.75 507.80 507.85	Medication Management Methadone Maintenance/Narcotic Treatment Buprenorphine Treatment Naltrexone Treatment
Supportive Services	101 104, 104.10, 106 107 108 110 507.64 507.90 601 602 606 615	Child Care Home Supports Specialized Transportation and Escort Work Related Services Daily Living Skills Training Drug Testing Peer Support/Recovery Coach Outreach Information and Referral Health Screening and Accessibility Supported Employment
Other Services	112 112.55 507.62	Interpreter Services/Adaptive Equipment Specialized Medical Supplies Other medical services

APPENDIX IV: Mental Health and Substance Use Service Definitions, by SPC

- 101 **CHILD DAY CARE – CRISIS/RESPITE**
The provision of services to children that includes care in settings such as a day care center, the home of another, or in their own home. The purpose of these services is to meet crisis or respite needs, prevent or remedy abuse or neglect, alleviate stress in the family, or preserve the family unit. Services strive to facilitate the child’s social, physical, cognitive, and emotional growth. Includes resource recruitment and development and regulation/certification activities.
- 103 **RESPITE CARE**
The provision of services to participants who are either caregivers or their dependents for the purposes of providing the primary caregiver temporary relief, relieving the primary caregiver of the stress of giving continuous support, providing the dependent participant adequate care and supervision in an unlicensed home-like environment, and reducing the need for placement of the dependent person outside of the home. Services to the primary caregiver may include case planning, monitoring, and review. Services for the dependent person may include personal care and supervision. The respite care program includes only care which is delivered in the home of the primary caregiver, dependent person, friend, or relative; the home of the respite care provider; or in those freestanding facilities which primarily serve as respite care centers. Excludes certified child care for the purpose of respite which should be classified as child day care. Excludes monitoring of care except in those instances when this is done by a participant’s case manager as an integral part of the Case Management/Service Coordination program. Excludes all types of in-home care or training which is not directly related to relief for the primary caregiver.
- 104 **SUPPORTIVE HOME CARE**
The provision of services to maintain participants in independent or supervised living in their home, or the home of their friends or relatives, which help them meet their daily living needs, address their needs for social contact, ensure their well-being, and/or reduce the likelihood that they will be placed into alternate living arrangements. Services may include, but are not limited to, household care, personal care, and supervision. Includes supervised apartment living, senior companion activities, telephone reassurance, and friendly visiting. Includes payments to maintain an individual in the independent living arrangement. Excludes counseling/psychotherapy in a person’s own home as part of the Counseling/Therapeutic Resources Program. Excludes nonemergency 24 hour care in an adult’s or child’s own home for the purpose of respite, which should be classified as Respite Care. Excludes home and financial management training activities, which should be classified as Daily Living Skills Training.

- 106 HOUSING/ENERGY ASSISTANCE
The provision of services to participants in a natural or supportive service setting for the purpose of enabling people to obtain safe, healthful, and affordable housing. Services may include, but are not limited to, advocacy, assessment/diagnosis, and referral. Includes working with landlords and others to upgrade substandard housing, improving safety and preventing/reducing health hazards, assessing housing needs, locating appropriate housing, referral to existing resources for housing repairs, and making arrangements for moving as well as payment of moving expenses. Includes repairs and remodeling, winterization/weatherization, and the costs of fuel or utilities. Placement of people into independent living from alternate living settings is classified under programs for those settings. Unskilled routine home maintenance tasks are part of the Supportive Home Care Program.
- 107 SPECIALIZED TRANSPORTATION AND ESCORT
The provision of transportation and transportation-related supervision to the elderly, handicapped, or other people with limited ability to access needed community resources (other than human services). Includes provision of tickets or cash for their purchase designed to provide safe, comfortable, and accessible conveyance. Limited to transportation that assists in improving a person's general mobility and ability to perform daily tasks, such as shopping, visiting with friends, competitive employment, etc., independently. Excludes transportation that is provided principally to access services purchased or provided by a county social or human services department, 51.42 Board, or county aging unit which should be classified under the program or programs to which the transportation provides access.
- 108 WORK-RELATED SERVICES
The provision of services in integrated community work settings, specialized facilities such as sheltered workshops, or other settings for purposes of enabling participants to participate in work, develop work and related abilities, improve work performance, and/or remove obstacles to gainful employment. Services may include, but are not limited to: education/training; transportation (when work related); marketing of products; assessment/diagnosis; case planning, monitoring, and review when done by work-related service providers; and supervision. Management functions that may be performed include, but are not limited to: resource recruitment, development, and contracting. Includes wages paid for work performed, training stipends, incentives for employer to provide on-the-job supervision, or items needed for employment. Includes sheltered employment, work activities, supervision of work in community settings, Job Training Partnership Act, and displaced homemaker's services. Excludes Supported Employment as defined in SPC 615.
- 110 DAILY LIVING SKILLS TRAINING
The provision of services to participants whose health or well-being is at risk of deteriorating or for whom development is delayed due to inadequate knowledge or skills in routine daily living tasks. Services are intended to improve a participant's or caretaker's ability to perform routine daily living tasks and utilize community resources. Services that are educationally focused and are not primarily designed to provide substitute task performance include, but are not limited to: education/training; assessment/diagnosis; and case planning, monitoring, and review. Management

functions include, but are not limited to: resource recruitment and development. Includes intensive in-home services that teach parenting skills to parents of children with special parenting needs. Includes the teaching of child-rearing skills, training on the preparation and management of a household budget, maintenance and care of the home, and preparation of food. Includes services provided primarily in a natural setting, such as those performed by a home trainer for children ages 0-2, and skill training for participants of all ages living in natural settings. Includes daily living skill training for parents and other family members, foster parents, adult family home members, and people involved in apartment living programs. Excludes intensive home and community treatment services. Excludes recreational activities. Also excludes household care and personal care, which should be classified under the Supportive Home Care Program.

112 INTERPRETER SERVICES AND ADAPTIVE EQUIPMENT

The provision of services and material benefits to participants whose ability to access, participate, and function in their community or homes is limited by physical, sensory, or speech impairments, or lack of ability to effectively communicate in English, in order to maximize their opportunities to fully participate and function effectively in all aspects of community life, and to improve the community by making it fully accessible to all of its members. Services include the purchase or direct provision of bilingual interpreters for persons with limited English skills or interpreters capable of facilitating communication for persons with hearing impairments and others. Material benefits include cash for the purchase or provision of these services or items such as medically related equipment, adaptive aids, or communication devices. Management functions include resource recruitment and development associated with locating qualified interpreters. Includes interpreter services directly associated with familiarizing immigrants with Western culture in general and the life styles of their particular resettlement communities. Includes reader services for persons who are blind or visually impaired and other forms of communication assistance for persons with brain injuries or speech impairments. Includes cash payments to participants or vendors for purchase of equipment, agency purchase of equipment, or those costs associated with the maintenance of these items. Types of items include adaptive household modifications, such as ramps; vehicle modifications; prosthetic or orthotic devices; communication devices; signaling devices, aids, and telecommunication devices for the deaf; signaling devices, aids, and appliances for blind or visually impaired persons; special safety equipment; special clothing; etc. Excludes training of service providers for purposes of developing or improving the ability of their bilingual or signing staff to deliver services. Excludes the activities of staff who possess bilingual or signing skills functioning in other programs.

112.55 Specialized Medical Care Supplies

Specialized medical supplies, specified in the plan of care, that are necessary to ensure the health of the individual or enable the individual to function with greater independence, as well as manage medical needs or treatments. The service also includes items necessary for life support, ancillary supplies, and equipment necessary for the proper functioning of such items. May include Ensure, other dietary supplements, diapers, over-the-counter drugs, etc.

- 202 **ADULT FAMILY HOME**
The provision of a structured residential living arrangement for the purpose of providing care and support to adult participants whose physical, developmental, and emotional functioning is likely to be maximized in a family or other home-like living arrangement for less than five adults. Services in the family home may include, but are not limited to: supervision, dietary, personal care, and education/training. Material benefits include food and housing. Includes homes serving three or four residents that are licensed as CBRFs when the home is also the residence of the sponsor and homes certified under Wis. Admin. Code ch. DHS 88. Includes recruiting and certifying of adult family homes as well as locating, arranging for, and monitoring an adult family home placement when not an integral but subordinate part of case management.
- 203 **FOSTER HOME**
The provision of a loving, caring, and supportive substitute family to children for a short-term period (or long-term in approved situations). Services to participants provided by foster parents may include, but are not limited to: supervision, dietary, personal care, and transportation. Materials benefits include: food, housing, and clothing. Includes recruiting and licensing of foster homes. Includes locating, arranging for, and monitoring a foster home placement. Also includes activities involving foster homes in which there is a pending adoption.
- 204 **GROUP HOME**
The provision of services in a community-based group living setting to children for whom a living arrangement with peers or siblings is judged to be most beneficial. Services to participants may include, but are not limited to supervision, dietary, personal care, and transportation. Benefits include: food, housing, and clothing. Includes recruiting and licensing of group home placements by people other than the group home provider. Excludes adult group homes licensed as CBRFs, which are classified as part of the Community-Based Care/Treatment Facility Program.
- 205 **SHELTER CARE**
The provision of short-term services, often under emergency conditions, in an alternative living setting or the home of another, to persons who need a temporary place to stay pending resolution of problems in their own home or until an appropriate living setting can be secured. Services may include, but are not limited to: supervision, dietary, and counseling/psychotherapy. Benefits include food and housing. Includes locating, arranging for, and monitoring placement in shelter care facilities. Includes care in unlicensed settings that serve as shelters (for example, for victims of domestic or child abuse). Includes all care provided by a shelter care facility licensed Wis. Admin. Code ch. DCF 59. Includes 24-hour care of a person in the home of a friend, relative, or neighbor during the temporary absence of the regular caregiver (for example, hospitalization of a parent).
- 301 **COURT INTAKE AND STUDIES**
The provision of services essential to the provision of reports and recommendations to the court. Services may include, but are not limited to: assessment/diagnosis and case planning, monitoring, and review. Includes custody studies, mediation, and monitoring pursuant to divorce actions. Includes Wis. Stat. ch. 51 commitment evaluations other

than those done by inpatient facilities. (Primary focus is upon reports to the court required under Wis. Stat. chs. 48, 51, and 55.) Excludes studies and recommendations pertaining to proposed adoptions which should be classified under the adoptions program. Also excludes child abuse and neglect investigations which should be classified under Intake Assessment.

303 JUVENILE REINTEGRATION AND SUPERVISION SERVICES

The provision of services to probationers and juveniles under either county department of social or human services or court formal or informal supervision for the purpose of monitoring behavior and preventing continued criminal or delinquent activities or other unacceptable behavior brought to the attention of the juvenile justice system. Includes home supervision of delinquents, status offenders, and CHIPS. Services may include, but are not limited to: case planning, monitoring, and review and referral. Includes payment of rent in a court ordered supervised independent living arrangement. Excludes restitution by people other than those responsible for supervision (for example, restitution project staff) which should be classified as restitution. Excludes supervision of children receiving aftercare following release from a correctional institution which should be classified as juvenile reintegration and aftercare services. Excludes the provision of an appropriate alternative living standard program.

403 RECREATION/ALTERNATIVE ACTIVITIES

The provision of services in a natural or supportive setting to people who are socially or physically inactive or whose activities are socially inappropriate for the purpose of increasing their participation in constructive leisure time activities which enhance their dignity, support their independence, and/or encourage their involvement in and with the community. Services may include, but are not limited to: supervision, education/training, and transportation. Management functions which may be performed include, but are not limited to: resource recruitment and development related to development of recreational opportunities. Includes physical education or exercises for senior citizens as well as senior center activities, Big Brothers, camping experiences, the Y YWCA, 4-H Club, mentoring activities for children receiving mental health services, and other group activities. Excludes recreational services provided as an integral part of a day services center/treatment program.

406 PROTECTIVE PAYMENT/GUARDIANSHIP

The provision of services to people who have an agency as a guardian and/or who have demonstrated a lack of ability to use their funds properly by a person or authorized agency responsible for managing the participant's money or supervising the participant's use of funds. Services which are to ensure that the intended benefits of a money grant are used in the best interests of the beneficiary may include, but are not limited to: case planning, monitoring, and review and supervision. Includes recruitment and development of protective payees as an agency resource. Includes reimbursement to individuals and authorized agencies for related services and administrative expenses. Includes the services of an individual or corporate conservator, temporary guardian, guardian of the person, and/or guardian of the estate. Includes the services of a representative payee in Supplemental Security Income/Social Security Administration cases in which representative payees are required. Corporate guardianship services under this program include recruitment and development of families and interested

citizens who may serve as guardians for mentally incompetent individuals. Includes travel and other expenses incurred by conservators, representative payees, and guardians. Excludes services designed primarily to teach money management skills which should be classified under daily living skills training. Excludes guardianship services for purposes of adoption which are part of the adoptions program.

501 INITIAL CRISIS INTERVENTION

The initial provision of services to individuals who are experiencing emergencies that require an immediate response by the human services system to remove or ameliorate the emergency conditions. Services include only the initial crisis services provided to stabilize the immediate crisis at hand such as a response to an immediate threat to a person's life or well-being. Services to individuals include but are not limited to: counseling/psychotherapy, supervision, general physical health services, transportation, and referral. Services could be provided by 24-hour hotlines, crisis response teams, or after-hours staffing for handling emergencies and are designed to serve everyone rather than specific target groups. Crisis intervention services provided on an hourly basis should be recorded using the 501.00 SPC code. When an individual is placed in a crisis residence/stabilization center, the service should be recorded using the 501.10 SPC code in per diem units. Do not record crisis services delivered under emergency conditions which are an integral, but subordinate, part of other standard services recorded in PPS. For example, emergency inpatient care is to be classified as an Inpatient or Emergency Detention service. Follow-up crisis contacts described in a response plan or crisis plan would also be excluded and would be reported using the 501.20 SPC for Crisis Follow-Up instead.

501.20 Crisis Follow-Up

The provision of services implied by, prescribed by, or following an initial crisis contact which are follow-up responses described on a response plan or crisis plan. These can include linkage and coordination or follow-up services provided in-person, in a mobile contact, or over the telephone. These include contact with the individual, their supports, collaterals, or with professional providers. Contacts can also involve coordinating referrals and exchanging information with other behavioral health service providers such as inpatient hospitals and outpatient clinics. Crisis follow-up contacts can only be recorded in hours. Outside of the context of an existing or crisis intervention plan, all activities designed to stabilize the initial crisis situation should be recorded in PPS data with the SPC code 501.00 or 501.10 for initial crisis intervention.

503 INPATIENT

The provision of treatment services in 24-hour units of an inpatient facility or substance use residential inpatient program in a CBRF to participants for the purpose of stabilizing and/or ameliorating mental illness (short-term or long-term), alcohol or other drug abuse, or other problems requiring hospitalization, enabling people to function effectively in a less restrictive alternate or natural living setting. Services may include but are not limited to: assessment/diagnosis; case planning, monitoring, and review; counseling/psychotherapy; physical health activities; education/training; personal care; supervision; and therapy. Food and housing are required benefits and drugs are also commonly provided. Includes stays under emergency detention and commitment

provisions. Includes evaluations that require an inpatient admission. Includes planning for, arranging for, and monitoring of inpatient facilities placements. Excludes inpatient care for the primary purpose of detoxification, which should be classified under the program of that name. Excludes licensed institution for mental disease nursing home services meeting the definition of SPC 925 institution for mental disease.

503.50 Medically Managed Inpatient
(Wis. Admin. Code § DHS 75.10)

A medically managed inpatient treatment service is operated by a general or specialty hospital and includes 24-hour nursing care, physician management, and the availability of all other resources of the hospital.

503.60 Medically Monitored Hospital Treatment
(Wis. Admin. Code ch. DHS 124; Wis. Admin. Code § DHS 75.11)

A medically monitored treatment service operates as a 24-hour, hospital-based service providing observation, monitoring, and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient.

503.70 Medically Monitored CBRF Treatment
(Wis. Admin. Code ch. DHS 83; Wis. Admin. Code § DHS 75.11)

A medically monitored treatment service operates as a 24-hour, community-based service providing observation, monitoring, and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient.

504 RESIDENTIAL CARE CENTER

The provision of services to children in licensed residential care centers to stabilize and/or ameliorate behavioral, mental health, alcohol and other drug abuse, and other disorders for the purpose of improving their functioning and enabling them to return to their own communities in the shortest possible time. Services to participants may include, but are not limited to: supervision, education/training, and counseling/psychotherapy. Benefits include food, housing, and items such as school supplies and books. Includes planning for, arranging for, and monitoring of residential care center placements.

505 DD CENTER/NURSING HOME

The provision of services to participants in licensed nursing homes, including Wisconsin's three centers for the developmentally disabled for the purposes of evaluation, respite, or care designed to reduce the severity of behavioral, alcohol or other drug, or medical problems which attend and complicate severe developmental disabilities or alcohol and other drug abuse. Services may include, but are not limited to: assessment/diagnosis, physical health services, therapy and laboratory services, personal care, and supervision. Benefits include food, housing, and drugs. Includes planning for, arranging for, and monitoring of placements by developmentally disabled center or nursing home staff. Excludes licensed IMD nursing home services meeting the definition of SPC 925 Institution for Mental Disease.

506 COMMUNITY-BASED CARE/TREATMENT FACILITY

The provision of services to participants in a CBRF for purposes of providing needed care or support and/or ameliorating personal, social, behavioral, mental, developmental, or alcohol and drug use disorders. Services may include, but are not limited to: supervision, dietary, counseling/psychotherapy. Benefits include food and housing. Includes planning for, arranging, and monitoring of placements in CBRFs. Includes nonmedical substance use extended care in CBRFs. Excludes residential care for the primary purpose of detoxification, which should be classified under SPC 703.20 or 705.10. Excludes unlicensed living arrangements even if supervision is provided or live-in staff are present, which should be classified as part of Supportive Home Care Program or the Shelter Care Program. Excludes substance use residential care in nursing homes which should be classified under the Developmentally Disabled Center/Nursing Home Program. Excludes substance use residential inpatient programs in CBRFs, which should be classified under the inpatient program. Excludes homes serving three or four residents licensed as CBRFs when the home is also the residence of the sponsor, and homes certified under Wis. Admin. Code ch. DHS 88.

506.10 Transitional Residential - Hospital Setting

(Wis. Admin. Code ch. DHS 124; Wis. Admin. Code § DHS 75.14)

A transitional residential treatment service is a clinically supervised, peer-supported therapeutic environment with clinical involvement. The service provides substance use treatment in the form of counseling for three to 11 hours per patient weekly, immediate access to peer support through the environment, and intensive case management, which may include direct education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping, and financial planning. This transitional residential treatment service is delivered in a general or specialty hospital approved under Wis. Admin. Code ch. DHS 124.

506.20 Transitional Residential

(Wis. Admin. Code ch. DHS 83; Wis. Admin. Code § DHS 75.14)

A transitional residential treatment service is a clinically supervised, peer-supported therapeutic environment with clinical involvement. The service provides substance use treatment in the form of counseling for three to 11 hours per patient weekly, immediate access to peer support through the environment, and intensive case management, which may include direct education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping, and financial planning.

507 COUNSELING/THERAPEUTIC RESOURCES

The provision of treatment-oriented services to participants needing treatment for a personal, social, behavioral, mental, or alcohol and drug use disorder to maintain and improve effective functioning. Services typically provided in a service office or a natural setting may include, but are not limited to: assessment/diagnosis; case or treatment planning, monitoring, and review; counseling/psychotherapy; therapy services; physical health services; and medical support services. Includes divorce and family counseling and counseling for students experiencing behavioral problems at school. Includes

intensive home and community treatment services when provided by people other than those responsible for probation, juvenile supervision, or aftercare supervision. Includes medication-assisted treatment services. Excludes work-related services. Excludes treatment services provided to residents of an alternate living setting or in a day center by staff or providers of those settings.

507.00 Outpatient (SU description)

(Wis. Admin. Code § DHS 75.13)

An outpatient treatment service is a nonresidential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis, and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to nonsubstance use services that may occur over an extended period. Regular and intensive are types of outpatient services and do not always reflect the amount of face-to-face/billable service delivered to a specific participant. A participant can be in an intensive outpatient service even though they do not complete the required units of service.

507.10 Outpatient - medication management (MH description)

Includes the prescription, directions on the use of, and review of medication, with not more than minimal psychotherapy. It is considered a hospital service when provided to hospital inpatients and should not be a separately identified professional service.

507.20 Outpatient – individual (MH description)

Goal directed, face-to-face therapeutic intervention, including insight oriented, behavior modifying, or supportive psychotherapy, with the eligible participant that focuses on the mental health needs of the participant.

507.30 Outpatient – group (MH description)

Goal directed, face-to-face therapeutic intervention with the eligible participant and one or more participants who are treated at the same time which focuses on the mental health needs of the participants in the group. Group shall not exceed 10 participants and two therapists.

507.40 Outpatient - family or couple (MH description)

Goal directed, face-to-face therapeutic intervention with a minimum of two family members including the participant. Services may be in a clinic, home, community, or educational setting.

507.50 Outpatient - intensive in-home (MH description)

Flexible, time-limited intensive services provided in the home. In-home services are geared toward families at risk of having a child removed from home. Services are focused on the family as a unit and include: specialized parent skills training, behavior management, family therapy, 24-hour accessibility by the family as needed, and intensive supervision by staff.

- 507.60 Outpatient - family support (MH description)
Flexible, time limited therapy which relieves and supports the primary caregiver or supports that caregiver in the role. Examples are, but not limited to: teaching parenting skills in the home, assisting with behavioral management techniques, taking care of an identified participant while the caregiver is preparing meals, or coming to the home to be sure that a child is up and ready to go to school.
- 507.61 Antabuse
The administration of the medication disulfiram as a treatment adjunct to help patients overcome drinking problems.
- 507.64 Urinalysis Tests
In-house or laboratory urine testing and analysis performed for screening and monitoring in order to detect the presence or ingestion of alcohol or mood-altering substances.
- 507.65 Medication Management
Includes prescription, directions on use, and review of medication in an outpatient setting. For specific types of medication management, please select the appropriate codes.
- 507.70 Methadone or Narcotic Detox
Services provided to ensure the safe withdrawal of methadone from the body's tissues.
- 507.75 Methadone Maintenance/Narcotic Treatment
(Wis. Admin. Code § DHS 75.15)
Clinic-based treatment involves methadone, an opioid agonist that does not block other narcotics while preventing withdrawal while taking it. This medication is only dispensed in specialty regulated clinics.
- 507.80 Buprenorphine Treatment
Office-based treatment involves buprenorphine, an opioid agonist/antagonist that blocks other narcotics while reducing withdrawal risk. This may be a daily dissolving tablet, cheek film, or six-month implant under the skin.
- 507.85 Naltrexone Treatment
Office-based treatment involves naltrexone, a non-addictive opioid antagonist that blocks the effects of other narcotics. This may be a daily pill or monthly injection.
- 507.90 Peer Support/Recovery Coach
Includes services provided by certified peer specialists, peer recovery coaches, and similar positions that not only have lived the experience of mental illness and/or substance use disorder, but also have had peer support services training and supervision. Peer support specialists actively incorporate peer support into their work with participants and are supervised and participate as a member of the agency's recovery team. Peer support services include activities such as

establishing a supportive relationship for recovery; outreach to peers; providing information about recovery and community resources; communication with providers and community resources; connecting people with services or resources; crisis support; facilitating Wellness Recovery and Action Plans; facilitating self-directed recovery; active listening and providing peer support; assistance in finding housing; accessing health care services and other community services; assisting people in feeling connected to a community of recovery through social, recreational and cultural activities; facilitating recovery support groups; and peer support record keeping.

- 509 **COMMUNITY SUPPORT PROGRAMS (PSYCHOSOCIAL REHABILITATION SERVICES)**
The provision of a network of coordinated care and treatment services to adults with serious and persistent mental illness and severe alcohol or other drug use participants in a natural or supportive service setting by an identified provider and staff to ensure ongoing therapeutic involvement and individualized treatment in the community for the purpose of reducing the disabling effects of their mental illness or alcohol or other drug use and assisting participants to access and participate in the community. The service of case planning, monitoring, and review, as well as the activities involved in case management/service coordination, are a required part of this program for every participant. Services that must be available, although not necessarily provided, to each participant are: assessment/diagnosis, eligibility determination, advocacy, education/training, counseling/psychotherapy, person locating, medical support, referral, and transportation. Includes identifying people in need of services, assisting with and training participants in all aspects of community functioning, crisis consultation, assistance with learning and performing daily living tasks, supervision of community work or educationally related activities, assistance with obtaining health care, assistance with acquiring and maintaining adequate housing, social/recreational activities, and coordinating services delivered by both Community Support Programs and other human service programs such as the Department of Workforce Development's Division of Vocational Rehabilitation, general relief, and Supplemental Security Income. Includes only activities delivered by designated Community Support Program providers to people with serious and persistent mental illness and people with severe alcohol or other drug use and excludes these activities when delivered by other agency providers.

- 510.10 **COMPREHENSIVE COMMUNITY SERVICES (PSYCHOSOCIAL REHABILITATION SERVICES)**
Comprehensive Community Services (CCS) is certified per the requirements of Wis. Admin. Code ch. DHS 36 and provides a flexible array of individualized community-based psychosocial rehabilitation services authorized by a licensed mental health professional under Wis. Admin. Code § DHS 36.15 and provided to participants with mental health or substance use issues across the lifespan who qualify based on level of need through a completed functional screen. The intent of the services and supports is to provide for a maximum reduction of the effects of the individual's mental and substance use disorders, the restoration of a participant to the highest possible level of functioning, and to facilitate their recovery and resilience. The services provided must be individualized to each person's needs and recovery goals as identified through a comprehensive assessment. The services must fall within the federal definition of "rehabilitative services" under 42 C.F.R. § 440.130(d) (2013) in order for the services to

be reimbursed by Medicaid. Services that must be available for participants are assessment, recovery/service planning, service facilitation, and individually authorized psychosocial rehabilitation services.

In order to qualify as psychosocial rehabilitation, a service must:

- Have been determined through the assessment process to be needed by an individual participant.
- Involve direct service.
- Address the participant's mental health and substance use disorders to maximize functioning and minimize symptoms.
- Be consistent with the individual participant's diagnosis and symptoms.
- Safely and effectively match the individual's need for support and motivational level.
- Be provided in the least restrictive, most natural setting to be effective for the participant.
- Not be solely for the convenience of the individual participant, family, or provider.
- Be of proven value and usefulness.
- Be the most economic options consistent with the participant's needs.

CCS includes only activities delivered by providers who are part of the certified CCS program to people with a diagnosis of a mental disorder or a substance use disorder as defined in Wis. Admin. Code § DHS 36.14. Participants enrolled in waiver programs are eligible for CCS. CCS recipients may not be enrolled in a CSP. For CCS recipients, all of the following services must be recorded using the 510.10 SPC code: outpatient mental health (excluding pharmacologic management), mental health day treatment for adults, substance use treatment, and service facilitation (case management). If an individual is in need of any of these services, they must be provided as part of CCS and thus recorded using the 510.10 SPC code as opposed to other existing service codes. Participants may receive other services outside of their CCS plan, but these services should continue to be reported in PPS separate from CCS.

Recording CCS units of service

For services rendered July 1, 2014, or later, CCS can only be recorded in hourly units using the 510.10 SPC code. The old 510 SPC code for CCS per diem units is no longer valid. This change mirrors Medicaid claim requirements. To convert 15-minute increments to hourly units, multiply the number of 15-minute increments by 0.25. For example, four 15-minute units will equal 1.00 PPS unit.

- 511 COMMUNITY RECOVERY SERVICES (PSYCHOSOCIAL REHABILITATION SERVICES)
- This is a community-based psychosocial rehabilitation services Medicaid state plan amendment benefit provided by a CRS-certified county, tribe, or vendor. Any mental health agency offering this service and submitting the SPC 511 code must be specifically certified to deliver CRS. The goal of CRS is to provide services that enable mental health participants to live in the least restrictive community environment available. CRS provides three distinct services across the lifespan for participants having a severe and persistent mental illness:
- Community Living Supportive Services: Activities necessary to allow individuals to live with maximum independence in community integrated housing.

- Supported Employment: This service covers activities to assist individuals in addressing or managing the symptoms and behaviors associated with severe and persistent mental illness that may be barriers to obtaining and maintaining competitive employment.
- Peer Supports: Advocacy, information, and support provided by certified peer specialists.

Relationship to Other Services

Participants receiving Community Recovery Services may simultaneously receive services through a Community Support Programs (SPC 509) or CCS program (SPC 510). Thus, the SPC 511 may be open in PPS simultaneously with SPC 509 or 510.

Recording CRS units of service

For services rendered July 1, 2018, or later, CRS can only be recorded in hourly units using the 511 SPC code. The 511.10 SPC code for CRS per diem units is no longer valid. This change mirrors Medicaid claim requirements. To convert 15-minute increments to hourly units, multiply the number of 15-minute increments by 0.25. For example, four 15-minute units will equal 1.00 PPS unit.

601 OUTREACH

The provision of services designed to result in the locating of people likely to have a problem that can potentially be alleviated by the delivery of human services. Services may include, but are not limited to case finding and referral. Management functions include resource recruitment and development. Includes activities that better enable people to locate human service resources that are appropriate to their needs, such as the establishment of referral networks and the development and distribution of human services resource directories. Includes initial intervention efforts directed at motivating people to obtain needed services. Includes employee assistance and student assistance program development activities. Includes systematic attempts by county agencies to secure increased numbers of agency participants from specific segments of the community or specifically defined groups (for example, rural residents or minority groups). Excludes assessment/diagnosis associated with a formal application process, which should be classified as Intake Assessment. Excludes assessments that are an integral but subordinate part of admission to another program. Excludes health screening activities, which should be classified under the program of that name. Excludes services for agency participants.

602 INFORMATION AND REFERRAL

The provision of public information and referral services to satisfy individual inquiries for specific information about a particular aspect of the human service delivery system or community resources and ensure linkage to needed resources. Includes referral to legal resources. Includes maintaining and summarizing records of information and referral contacts. Excludes public information and referral when provided as a subordinate part of intake process or when part of other programs.

603 INTAKE ASSESSMENT

The provision of services in a natural or supportive service setting to people who are or may become participants for purposes of determining the existence of, and the nature of, a specific problem or group of problems. Services may include, but are not limited to: assessment/diagnosis and referral. Participants' assessments include Intoxicated Driver Program assessments and child abuse and neglect investigations. Includes activities associated with the Preadmission Screening and Resident Review process per Wis. Admin. Code § DHS 132.51 (2)(d)1. May also include the development of an initial case service or treatment plan if done as part of a general participant intake process. Also includes intake activities that occur prior to the establishment of participant status. Includes the activities of centralized intake units. Assessment/diagnosis that is an integral, but subordinate part of another standard program should be classified to that program. Excludes activities of a community agency related to review and screening of current residents of DD centers, which should be classified as part of Case Management/Service Coordination. Investigations or assessments for the court are part of the Court Intake and Studies Program.

604 CASE MANAGEMENT/SERVICE COORDINATION

The provision of services by providers who are responsible to enable participants and, when appropriate, participants' families to gain access to and receive a full range of appropriate services in a planned, coordinated, efficient, and effective manner. Case managers are responsible for locating, managing, coordinating, and monitoring all services and informal community supports needed by participants and their families. Services may include, but are not limited to: assessment; case planning, monitoring, and review; advocacy; and referral. If the case management activity is limited to managing services received in a single program, such case management is considered an integral but subordinate part of that program rather than case management as defined here, which must relate to all services and supports the participant receives.

606 HEALTH SCREENING AND ACCESSIBILITY

The provision of services in a natural or supportive service setting to people at risk for health problems for the purpose of early identification of health care needs and improved accessibility to needed health care services. Services may include, but are not limited to: case finding; assessment/diagnosis; case planning, monitoring, and review; referral; and advocacy. Health screening provided as part of an overall participant assessment process should be classified as either intake assessment or, if an integral part of another program, under that program.

615 SUPPORTED EMPLOYMENT

Supported employment is competitive work in an integrated work setting for individuals who, because of their disabilities, need ongoing and/or intensive support services to find and perform this work. Supported employment is limited to individuals with severe disabilities (i.e., severe developmental disabilities, serious and persistent mental illness, severe physical disabilities, and/or severe multiple disabilities) for whom competitive employment has not traditionally occurred or individuals for whom competitive employment has been interrupted or intermittent as the result of a severe disability. It includes transitional employment for people with severe and persistent mental illness.

Excludes welfare and employment programs. Integrated work setting is defined as no more than eight people with a disability in one work area.

703 DETOXIFICATION – HOSPITAL SETTING AND RECEIVING CENTER

Includes hospital-based detoxification programs including those certified as Wis. Admin. Code ch. DHS 75 emergency care inpatient programs and detoxification-receiving center programs. A detoxification-receiving center program provides services to participants incapacitated by alcohol or drugs and in need of assessment, monitoring, and stabilization. The participant may be admitted until the incapacitation has abated or may be referred to an emergency medical facility.

703.10 Medically Managed Inpatient Detoxification (Wis. Admin. Code § DHS 75.06)

A medically managed inpatient detoxification service provides 24-hour observation and monitoring of patients in a hospital setting, with round-the-clock nursing care, physician management, and availability of all other resources of the hospital.

703.20 Medically Monitored Residential Detoxification (Wis. Admin. Code § DHS 75.07)

A medically monitored residential detoxification service is a 24-hour service in a residential setting providing detoxification service and monitoring. Care is provided by a multidisciplinary team of service personnel, including 24-hour nursing care under the supervision of a physician. Included is the provision of an examination in accordance with Wis. Stat. § 51.45(11)(c) and transportation, if needed, to an emergency room of a general hospital for medical treatment.

703.50 Ambulatory Detoxification (Wis. Admin. Code § DHS 75.08)

An ambulatory detoxification service is a medically managed or monitored structured detoxification service on an outpatient basis, delivered by a physician or other service personnel acting under the supervision of a physician.

704 DAY TREATMENT – MEDICAL

A day treatment program is a nonresidential program in a medically supervised setting that provides case management, counseling, medical care, and therapies on a routine basis for a scheduled portion of a 24-hour day and a scheduled number of days per week to alleviate those problems. Services include individual, family, and group counseling but not aftercare services.

704.10 Day Treatment

(Wis. Admin. Code § DHS 75.12)

A day treatment service is a medically monitored and nonresidential substance use treatment service that consists of regularly scheduled sessions of various modalities, such as individual and group counseling and case management, provided under the supervision of a physician. Services are provided in a scheduled number of sessions per day and week, with each patient receiving a minimum of 12 hours of counseling per week.

705 DETOXIFICATION – SOCIAL SETTING

A social setting detoxification program provides treatment-oriented services that does not include direct medical services as defined under Wis. Admin. Code ch. DHS 75. This non-medically oriented program observes and monitors intoxicated individuals who are ambulatory and not in need of major emergency medical or psychological care.

705.10 Residential Intoxication Monitoring (Wis. Admin. Code § DHS 75.09)

A residential intoxication monitoring service provides 24-hour observation by staff to monitor the safe resolution of alcohol or sedative intoxication and to monitor for the development of alcohol withdrawal for intoxicated patients who are not in need of emergency medical or psychological care. The service is provided in a supportive setting that includes provision of nourishment and emotional support.

706 DAY CENTER SERVICES – NON-MEDICAL

A day treatment program is a nonresidential program in a non-medically supervised setting that provides case management and counseling on a routine basis for a scheduled portion of a 24-hour day and a scheduled number of days per week to alleviate those problems. Services include individual, family, and group counseling but not aftercare services.

925 INSTITUTION FOR MENTAL DISEASE

Units of service under the IMD service cluster are defined as days of care provided in an IMD licensed nursing home to people meeting the mentally ill participant characteristic criteria of receiving services in an IMD under a 90% continuing placement slot Contract.

999 COORDINATED SERVICES TEAMS (CST)

(Wis. Stat. § 46.56)

Coordinated Services Teams (CST) Initiatives are evidence-based practice models of care for children and youth with mental illness and/or behavioral health issues. CST is a systems approach designed to assure children and their families have support and access to mental health and other services in their communities. CST is a recovery and resiliency oriented, intensive case management, community-based rehabilitation and outreach service for children and their families. It is team-based and focused on the child and their family along with the various systems involved in the child's life. The supports and services include the mental health rehabilitation interventions and other supports necessary to assist the recipient in achieving and maintaining rehabilitative, resiliency, and recovery goals. CST is developed and designed to meet the mental health, co-occurring health, educational, vocational, residential, financial, social, and other treatment support needs of the children and families. CST is a community-based approach to service delivery that is often used for children who would have otherwise been placed in a residential treatment environment at a much higher cost.